

Bitmore Aural AUX (BM-IE3AEC-B, BM-IE3AEC-G, BM-IE3AEC-R)

Bitmore Aural AUX Wired Headphones User Manual

Model: Aural AUX (BM-IE3AEC-B, BM-IE3AEC-G, BM-IE3AEC-R)

1. INTRODUCTION

Welcome to the user manual for your Bitmore Aural AUX Wired Headphones. These headphones are designed to provide clear audio and convenient hands-free communication, crafted with sustainability in mind using recycled materials and wheat straw.

This manual will guide you through the setup, operation, maintenance, and troubleshooting of your headphones to ensure optimal performance and longevity.

2. PRODUCT OVERVIEW

2.1. Components

- Bitmore Aural AUX Wired Headphones with integrated 3.5mm jack
- In-line control unit with microphone

2.2. Key Features

- **Eco-friendly Design:** Made from BPA-free recycled plastic and 35% renewable wheat straw, with FSC certified packaging.
- **Integrated Microphone & Control:** Features an in-line control for hands-free calls, volume adjustment, and playback control (play, pause, track navigation).
- **Compact & Lightweight:** Designed for portability with a 120 cm tangle-free cable, easily fitting into pockets.
- **High-Quality Audio:** Delivers crisp sound reproduction and immersive bass.
- **Carbon Neutral:** This product is 100% carbon neutral, with offsets and traceability.



Figure 1: Bitmore Aural AUX wired headphones. This image displays the Bitmore Aural AUX wired headphones, highlighting their light-colored earbud housings, black cables, and the integrated in-line control unit with volume and call buttons, along with the 3.5mm audio jack.



Figure 2: User with Bitmore Aural AUX headphones. A man is shown using the Bitmore Aural AUX wired headphones while interacting with a tablet. The image illustrates the practical use of the headphones for media consumption on portable devices.

3. SETUP

3.1. Connecting the Headphones

1. Locate the 3.5mm audio jack on your smartphone, tablet, laptop, or other compatible audio device.
2. Insert the 3.5mm connector of your Bitmore Aural AUX headphones firmly into the audio jack until it clicks into place.
3. Ensure the connection is secure to prevent audio interruptions or poor sound quality.

4. OPERATING INSTRUCTIONS

4.1. Audio Playback

Once connected, your headphones will automatically play audio from your device. Adjust the volume using the in-line control or your device's volume settings.

4.2. Using the In-line Control

The in-line control unit provides convenient access to audio and call functions:

- **Volume Up (+):** Press to increase audio volume.
- **Volume Down (-):** Press to decrease audio volume.
- **Multi-function Button (Center):**
 - Single press: Play/Pause audio.
 - Double press: Skip to the next track.
 - Triple press: Go back to the previous track.

4.3. Making and Receiving Calls

The integrated microphone allows for hands-free communication:

- **Answering a Call:** Press the multi-function button once when a call comes in.
- **Ending a Call:** Press the multi-function button once during a call.
- **Rejecting a Call:** Press and hold the multi-function button for approximately 2 seconds.
- **Voice Assistant:** Press and hold the multi-function button for approximately 2 seconds (when not on a call) to activate your device's voice assistant (e.g., Siri, Google Assistant).

5. MAINTENANCE AND CARE

Proper care will extend the life of your headphones:

- **Cleaning:** Gently wipe the earbuds and cable with a soft, dry, lint-free cloth. Do not use harsh chemicals or abrasive materials.
- **Storage:** When not in use, store the headphones in a clean, dry place, away from extreme temperatures and direct sunlight. Avoid tangling the cable.
- **Water Exposure:** These headphones are not water-resistant. Avoid exposure to water, moisture, or excessive humidity.
- **Handling:** Do not pull on the cable to disconnect the headphones. Always grasp the 3.5mm jack directly.

6. TROUBLESHOOTING

If you encounter issues with your headphones, please refer to the following common solutions:

Problem	Possible Cause / Solution
No sound or low volume	Ensure the 3.5mm jack is fully inserted into your device. Check the volume level on your device and using the in-line control. Test with another audio source or device to rule out device issues.
Microphone not working	Ensure the 3.5mm jack is fully inserted. Check your device's audio input settings to ensure the external microphone is selected. Some devices may require specific app permissions for microphone access.

Problem	Possible Cause / Solution
Sound distortion or crackling	Ensure the 3.5mm jack is clean and fully inserted. Try a different audio file or streaming service. Check if the audio source itself is distorted.
In-line controls not responding	Ensure the headphones are securely connected. Some older devices or specific operating systems may have limited compatibility with all control functions.

7. SPECIFICATIONS

Feature	Detail
Model Name	Aural AUX
Model Numbers	BM-IE3AEC-B, BM-IE3AEC-G, BM-IE3AEC-R
Connectivity Technology	Wired
Headphone Connector	3.5mm Jack
Form Factor	In-ear
Control Type	Volume Control, Multi-function button
Cable Feature	Tangle-free
Cable Length	120 cm
Product Weight	42 Grams
Material Type	Recycled TPE cable, 35% Wheat Straw, Recycled Plastic
Water Resistance	Not water resistant
Packaging Type	FSC Certified

8. WARRANTY AND SUPPORT

Bitmore products are manufactured to high quality standards. For information regarding warranty coverage and support, please refer to the warranty card included with your purchase or visit the official Bitmore website.

For technical assistance or further inquiries, please contact Bitmore customer support through the channels provided on their official website or product packaging.