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## Bitmore BM-ECTWS26

# Bitmore Aural Pro TWS Earphones User Manual

Model: BM-ECTWS26

## INTRODUCTION

Thank you for choosing the Bitmore Aural Pro TWS Earphones. These True Wireless Stereo (TWS) Bluetooth 5.0 earphones are designed for high-quality audio and hands-free communication. They are crafted from 100% recycled plastic, reflecting a commitment to environmental sustainability, and are certified carbon neutral.

This manual provides essential information on setting up, operating, and maintaining your earphones to ensure optimal performance and longevity.

## WHAT'S IN THE BOX

Please check the contents of your package to ensure all items are present:

- Bitmore Aural Pro TWS Earphones (Left and Right)
- Charging Case
- Micro USB Charging Cable
- User Manual (this document)



Image: The Bitmore Aural Pro TWS Earphones, showing both earbuds and the charging case with a digital display.

### IMPORTANT SAFETY INFORMATION

- Keep the device away from fire and high temperatures.
- This product is **NOT** waterproof. Avoid exposure to water or other liquids.
- Do not disassemble, repair, or modify the device.
- Avoid prolonged listening at high volume levels to prevent hearing damage.
- Dispose of the product and its components responsibly according to local regulations.

### SETUP GUIDE

## 1. Initial Charging

Before first use, fully charge the earphones and the charging case.

1. Place both earphones into the charging case.
2. Connect the Micro USB charging cable to the charging port on the case and the other end to a USB power source (e.g., computer USB port, wall adapter).
3. The LCD display on the charging case will indicate the battery level. Allow the case and earphones to charge until the display shows 100%.



Image: The Bitmore Aural Pro TWS Earphones placed inside their open charging case, showing the charging contacts.

## 2. Pairing with a Bluetooth Device

The earphones will automatically enter pairing mode when taken out of the charging case.

1. Ensure the earphones are charged and remove them from the charging case. They will automatically power on and enter pairing mode (indicated by flashing lights, if applicable).
2. On your Bluetooth-enabled device (smartphone, tablet, computer), go to the Bluetooth settings.
3. Search for available devices. You should see "Bitmore Aural Pro" or a similar name in the list.

4. Select the earphones to connect. Once connected, a voice prompt will confirm the successful pairing.
5. If prompted for a passcode, enter "0000".

*Note: Once paired, the earphones will automatically connect to the last paired device when removed from the case, provided Bluetooth is enabled on the device and it is within range.*

## OPERATING YOUR EARPHONES

### Power On/Off

- **Power On:** Remove earphones from the charging case. They will power on automatically.
- **Power Off:** Place earphones back into the charging case. They will power off automatically and begin charging.

### Music Playback

- **Play/Pause:** Tap either earphone once.
- **Next Track:** Double-tap the right earphone.
- **Previous Track:** Double-tap the left earphone.

### Call Management

- **Answer/End Call:** Tap either earphone once during an incoming call.
- **Reject Call:** Press and hold either earphone for 2 seconds during an incoming call.

### Voice Assistant (Siri Integration)

- **Activate Voice Assistant:** Triple-tap either earphone. This will activate Apple Siri or your device's default voice assistant.



Image: A person wearing one of the Bitmore Aural Pro TWS Earphones, demonstrating its discreet fit.

## MAINTENANCE AND CARE

- **Cleaning:** Use a soft, dry, lint-free cloth to clean the earphones and charging case. Do not use abrasive cleaners or solvents.
- **Storage:** When not in use, store the earphones in their charging case to protect them and keep them charged. Store in a cool, dry place away from direct sunlight.
- **Battery Life:** To preserve battery life, fully charge the earphones and case at least once every three months if not used regularly.
- **Avoid Extremes:** Do not expose the earphones to extreme temperatures (hot or cold) or high humidity.

## TROUBLESHOOTING

Problem	Possible Solution
Earphones not pairing/connecting.	<ul style="list-style-type: none"> <li>• Ensure earphones are charged.</li> <li>• Turn off and on Bluetooth on your device.</li> <li>• Forget "Bitmore Aural Pro" from your device's Bluetooth list and re-pair.</li> <li>• Place earphones back in case, close lid, wait 5 seconds, then remove to reset.</li> </ul>
Only one earphone working.	<ul style="list-style-type: none"> <li>• Ensure both earphones are charged.</li> <li>• Place both earphones back in the charging case, close the lid, and then take them out together.</li> <li>• Try resetting the earphones by forgetting the device on your phone and re-pairing.</li> </ul>
No sound or low volume.	<ul style="list-style-type: none"> <li>• Check volume levels on both your device and the earphones.</li> <li>• Ensure earphones are properly connected to your device.</li> <li>• Clean any debris from the earphone speaker grilles.</li> </ul>
Charging case not charging.	<ul style="list-style-type: none"> <li>• Ensure the charging cable is securely connected.</li> <li>• Try a different USB power source or charging cable.</li> </ul>

## PRODUCT SPECIFICATIONS

**Model Number:** BM-ECTWS26

**Connectivity:** Bluetooth 5.0

**Wireless Range:** Up to 10 meters (33 feet)

**Battery Life (Earphones):** Up to 10 hours (with charging case)

**Material:** 100% Recycled Plastic (BPA FREE)

**Dimensions (Charging Case):** 2.5 x 4 x 6.6 cm

**Weight:** 80 g

**Special Features:** Hands-free calls, Digital QR Product Manual, LCD Power Level Indicator, Apple Siri Integration, Carbon Neutral

## WARRANTY AND SUPPORT

Bitmore products come with a **24-month guarantee**. In the unlikely event that you encounter an issue with your Bitmore Aural Pro TWS Earphones within two years of purchase, please contact Bitmore customer support for assistance. Our products are carbon neutral, and so is our commitment to your satisfaction.

For further support or inquiries, please visit the official Bitmore website or refer to the contact information provided with your purchase.

Additionally, your purchase contributes to worthy causes around the world through the 1% for the Planet initiative.

