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TRESKO TKVT

TRESKO Glass Convector Heater 2000W (Model TKVT)

User Manual

1. Introduction

Thank you for purchasing the TRESKO Glass Convector Heater 2000W, Model TKVT. This manual provides essential information for the safe and efficient operation of your new heater. Please read it thoroughly before use and retain it for future reference.

2. Important Safety Instructions

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

- Read all instructions before using this heater.
- This heater is hot when in use. To avoid burns, do not let bare skin touch hot surfaces.
- Extreme caution is necessary when any heater is used by or near children or invalids and whenever the heater is left operating unattended.
- Do not operate any heater with a damaged cord or plug or after the heater malfunctions, has been dropped or damaged in any manner.
- Do not use outdoors. This heater is designed for indoor use only.
- Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings. Arrange cord away from traffic area and where it will not be tripped over.
- To disconnect heater, turn controls to off, then remove plug from outlet.
- Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.
- To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked.
- A heater has hot and arcing or sparking parts inside. Do not use it in areas where gasoline, paint, or flammable liquids are used or stored.
- Use this heater only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons.
- Always plug heaters directly into a wall outlet/receptacle. Never use with an extension cord or relocatable power tap (outlet/power strip).
- The heater is equipped with an automatic power-off function in case of tipping over and overheat protection.
- The product has an IP24 rating, meaning it is protected against splashing water. However, avoid direct water exposure.

3. Package Contents

Please check the package contents upon unpacking:

- TRESKO Glass Convector Heater (Model TKVT)
- Remote Control
- Wall Mounting Bracket
- Floor Stand Feet with Casters (4x)
- User Manual

4. Product Overview

The TRESKO Glass Convector Heater features a sleek design with an intuitive touch-sensitive LCD display and multiple control options.



Figure 4.1: TRESKO Glass Convector Heater with remote control and smartphone displaying the Smart Life app interface.

Key Features:

- **2000W Heating Power:** Rapid heating with an aluminum heating element.
- **Glass Panel Design:** Modern and durable safety glass.
- **LCD Touch Screen:** Intuitive control panel for settings adjustment.
- **WiFi Connectivity:** Control via the Smart-Life App.

- **Remote Control:** Convenient operation from a distance.
- **Thermostat:** Adjustable temperature from 5°C to 50°C.
- **24-Hour Timer:** Schedule heating cycles.
- **Weekly Mode:** Program individual heating schedules for the week.
- **Safety Features:** Overheat protection, child safety lock, automatic tip-over shut-off, frost protection mode.
- **Installation Options:** Freestanding with casters or wall-mounted.
- **Quiet Operation:** Designed for minimal noise.



Figure 4.2: Overview of key features including 2000W maximum power, overheat protection, fast and even heat distribution, and digital thermostat setting.

5. Setup and Installation

5.1. Freestanding Installation

1. Carefully remove the heater from its packaging.
2. Attach the four floor stand feet with casters to the bottom of the heater using the provided screws. Ensure they are securely fastened.

3. Place the heater on a stable, level surface, ensuring adequate clearance from walls and furniture (minimum 30 cm).

5.2. Wall Mounting Installation

For wall mounting, use the included wall mounting bracket.

1. Choose a suitable wall location, ensuring it is clear of obstructions and electrical wiring.
2. Mark the drilling points for the wall bracket using a pencil.
3. Drill holes and insert wall plugs (if necessary, depending on wall material).
4. Securely attach the wall mounting bracket to the wall using screws.
5. Carefully hang the convector heater onto the bracket, ensuring it is firmly seated.



Figure 5.1: Heater dimensions (83 x 26 x 52 cm) and illustration of wall mounting option and practical casters for freestanding use.

6. Operating Instructions

The TRESKO Convector Heater can be operated via its integrated touch screen, the included remote control, or the Smart-Life mobile application.

6.1. Control Panel (LCD Touch Screen)



Figure 6.1: Touch control panel with digital display and function buttons.

1. **Power On/Off:** Press the power symbol button ( ) to turn the heater on or off.
2. **Temperature Adjustment:** Use the Up (▲) and Down (▼) arrow buttons to set the desired temperature between 5°C and 50°C.
3. **Mode Selection:** Press the mode button (often represented by a sun/snowflake icon) to cycle through heating modes (e.g., comfort, eco, anti-frost).
4. **Timer Setting:** Press the timer button (clock icon) to set the 24-hour timer. Use the Up/Down arrows to adjust the duration.
5. **WiFi Indicator:** The WiFi symbol indicates connection status.
6. **Child Lock:** Activate or deactivate the child lock feature by pressing and holding the lock symbol button.

6.2. Remote Control

The remote control provides convenient access to most functions. Ensure the remote has batteries installed and is pointed towards the heater's receiver.

- **Power:** Turn the heater on/off.
- **Temperature +/-:** Adjust the target temperature.
- **Mode:** Change operating modes.
- **Timer:** Set or cancel the timer function.
- **Child Lock:** Activate/deactivate child lock.

6.3. Smart-Life App Control (WiFi)

Control your heater remotely using the Smart-Life application on your smartphone.

1. **Download App:** Download the "Smart-Life" app from your smartphone's app store (iOS or Android).
2. **Register/Login:** Create an account or log in to the Smart-Life app.
3. **Add Device:** Follow the in-app instructions to add your TRESKO Convector Heater. This typically involves putting the heater into pairing mode (refer to the heater's display for pairing instructions, usually a blinking WiFi icon).
4. **Control:** Once connected, you can power on/off, adjust temperature, set timers, and manage weekly schedules directly from the app.



Figure 6.2: Individual heat setting control via smartphone app, remote, and display, highlighting WiFi and weekly mode capabilities.

7. Advanced Features

7.1. 24-Hour Timer

The timer function allows you to set a specific duration (1 to 24 hours) after which the heater will automatically turn off. This is useful for ensuring the heater does not run unnecessarily.

7.2. Weekly Mode

Program customized heating schedules for each day of the week. This feature is typically managed through the Smart-Life app, allowing for precise control over heating times and temperatures to match your routine.

7.3. Child Safety Lock

Activate the child lock to prevent accidental changes to settings by children. Once activated, the control panel will not respond to touches until the lock is deactivated.

7.4. Frost Protection Mode

In frost protection mode, the heater will automatically turn on if the room temperature drops below a certain threshold (e.g., 5°C) to prevent freezing. This is ideal for garages, basements, or unoccupied rooms during cold periods.



Figure 7.1: Heater in a living room, illustrating frost protection and 24-hour timer functions.

8. Maintenance and Care

Regular cleaning and proper care will ensure the longevity and efficient operation of your heater.

- **Cleaning:** Always unplug the heater and allow it to cool completely before cleaning. Use a soft, damp cloth to wipe the exterior surfaces. Do not use abrasive cleaners or solvents.
- **Dust Removal:** Periodically vacuum the air intake and exhaust vents to remove dust and lint buildup.
- **Storage:** If storing the heater for an extended period, clean it thoroughly and store it in a cool, dry place, preferably in its original packaging.
- **No User Serviceable Parts:** Do not attempt to open or repair the heater yourself. Refer all servicing to qualified service personnel.

9. Troubleshooting

Problem	Possible Cause	Solution
Heater does not turn on.	No power supply; Power button not pressed; Overheat protection activated; Tip-over switch activated.	Check if the power cord is securely plugged in. Press the power button. Allow the heater to cool down if it was running. Ensure the heater is upright on a stable surface.
Heater is on but not heating.	Temperature setting is too low; Frost protection mode active; Room temperature already reached.	Increase the target temperature. Check if the heater is in frost protection mode. The heater will only activate if the room temperature falls below the set point.
WiFi connection issues.	Incorrect WiFi password; Router too far; Heater not in pairing mode; App issues.	Ensure correct WiFi password. Move heater closer to router. Follow app instructions to put heater in pairing mode. Restart app or heater.
Child lock is active, cannot change settings.	Child lock feature is engaged.	Press and hold the child lock button on the control panel or remote to deactivate it.

10. Technical Specifications

Feature	Specification
Brand	TRESKO
Model Number	TKVT
Power	2000 Watt
Voltage	AC 220-240V, 50 Hz
Temperature Range	5°C - 50°C
Dimensions (L x W x H)	83 x 26 x 52 cm (approx.)
Weight	7.7 Kilograms
Cable Length	2 meters
Protection Type	IP24 (Splash water protected)
Special Features	Wi-Fi Compatible, Cool-touch exterior, Programmable Thermostat, Remote Control, Automatic shut-off (tip-over), Overheat protection, Child safety
Heating Method	Convection
Material	Aluminum, Plastic, Glass



Figure 10.1: Safety and efficiency features including automatic power-off, eco-mode, robust build, IP24 rating, and child lock.

11. Warranty and Customer Support

For warranty information, technical support, or service inquiries, please contact your retailer or the manufacturer directly. Please have your model number (TKVT) and purchase date available when contacting support.

Manufacturer: DWD-Company GmbH & Co. KG

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