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› Energizer 10,000mAh Portable Charger UE10011PQ Instruction Manual

Energizer UE10011PQ

Energizer 10,000mAh Portable Charger UE10011PQ Instruction Manual

Model: UE10011PQ

1. INTRODUCTION

This instruction manual provides essential information for the safe and efficient use of your Energizer 10,000mAh Portable Charger, model UE10011PQ. Please read this manual thoroughly before using the product and retain it for future reference.



Image 1.1: The Energizer 10,000mAh Portable Charger UE10011PQ.

2. PRODUCT OVERVIEW

2.1 Key Features

- **High Capacity:** 10,000mAh battery provides extended power for your mobile devices.
- **Multi-Device Charging:** Equipped with two USB-A ports and one USB-C port, allowing simultaneous charging of up to three devices.
- **Fast Charging (USB-A):** Smart USB-A output delivers up to 22.5W for rapid charging of compatible Android devices.
- **Fast Charging (USB-C PD):** USB-C Power Delivery (PD) provides up to 18W fast charging for compatible iPhones and other USB-C devices.
- **Versatile Recharging:** The power bank can be recharged via either a Micro USB or USB-C input port.
- **LCD Display:** An integrated LCD screen shows real-time battery levels and charging status.
- **PowerSafe Management:** Built-in protection against short circuits, overcurrent, overvoltage, and over-discharge ensures device safety.



High Capacity

10,000mAh power capacity
for all your charging needs.



		
36hrs	16hrs	8hrs
Smartphone	Small Tablet	Large Tablet

*Result varies based on user activity and device compatibility.

Image 2.1: The 10,000mAh capacity provides significant extra power for various devices.



Image 2.2: The power bank features two USB-A ports and one USB-C port for charging multiple devices simultaneously.

3. SETUP

3.1 Initial Charging of the Power Bank

Before first use, it is recommended to fully charge your Energizer UE10011PQ Portable Charger.

1. Connect a Micro USB cable or a USB-C cable (not included) to the corresponding input port on the power bank.
2. Connect the other end of the cable to a USB wall adapter (not included) or a computer's USB port.
3. The LCD display will show the charging progress. The power bank is fully charged when the display shows "100".



Image 3.1: The USB-C port can be used for both input (recharging the power bank) and output (charging devices).

4. OPERATING INSTRUCTIONS

4.1 Charging Your Devices

The Energizer UE10011PQ can charge up to three devices simultaneously.

1. Connect your device's charging cable to one of the USB-A or USB-C output ports on the power bank.
2. Connect the other end of the cable to your device.
3. The power bank will automatically begin charging your device. The LCD display will show the remaining battery percentage of the power bank.
4. To stop charging, simply disconnect the cable from your device or the power bank.

Note on Fast Charging:

- For 22.5W Smart USB-A fast charging, ensure your device and cable support this standard.
- For 18W USB-C Power Delivery (PD) fast charging, ensure your device and cable are PD compatible.

18W Power Delivery

USB-C Power Delivery provides up to 18W fast charge for new iPhones and other USB-C devices.



Image 4.1: An iPhone being charged via the 18W USB-C Power Delivery port.



Image 4.2: An Android phone being charged via the 22.5W Smart USB-A port.

4.2 LCD Display

The LCD display provides real-time information about the power bank's battery status.

- When charging the power bank, the percentage will increase until it reaches 100%.
- When charging a device, the percentage will decrease as power is transferred.
- A quick press of the power button will illuminate the display to show the current battery percentage.



Image 4.3: The LCD display clearly shows the battery percentage.

5. MAINTENANCE

- Keep the power bank away from extreme temperatures, direct sunlight, and liquids.
- Clean the device with a soft, dry cloth. Do not use abrasive cleaners or solvents.
- Store the power bank in a cool, dry place when not in use. For long-term storage, it is recommended to charge the power bank to approximately 50-75% every three months to maintain battery health.
- Avoid dropping or subjecting the power bank to strong impacts.

6. TROUBLESHOOTING

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Power bank not charging	Cable not properly connected; faulty cable; power source issue.	Ensure cables are securely connected. Try a different charging cable or wall adapter. Verify the power source is active.
Device not charging from power bank	Power bank battery depleted; faulty cable; device incompatibility.	Check power bank's LCD display for battery level. Recharge the power bank if needed. Try a different charging cable. Ensure your device is compatible with USB charging.
Slow charging	Non-fast charging cable/adaptor; device not supporting fast charging; multiple devices charging.	Use a fast-charging compatible cable and ensure your device supports fast charging. Charging multiple devices simultaneously may reduce individual charging speeds.
LCD display not working	Power bank is off; internal malfunction.	Press the power button briefly to activate the display. If it remains unresponsive, contact customer support.

7. SPECIFICATIONS

Feature	Detail
Model Number	UE10011PQ
Battery Capacity	10,000 Milliamp Hours (mAh)
Output Ports	2 x USB-A, 1 x USB-C
USB-A Output	Up to 22.5W Fast Charging
USB-C Output	Up to 18W Power Delivery (PD) Fast Charging
Input Ports	Micro USB, USB-C
Battery Type	Lithium Polymer
Product Dimensions	0.39 x 0.39 x 0.39 inches
Item Weight	8 ounces
Special Features	Digital Display, Fast Charging, Over Charging Protection, Short Circuit Protection
Voltage	12 Volts (Internal operating voltage, not output voltage)

8. SAFETY INFORMATION

The Energizer UE10011PQ is designed with PowerSafe Management to ensure safe operation. This includes protection against:

- **Over-Current Protection:** Prevents damage from excessive current flow.
- **Temperature Protection:** Monitors and regulates internal temperature to prevent overheating.
- **Over Charging Protection:** Stops charging once the battery is full to prevent overcharging.
- **Short Circuit Protection:** Automatically shuts down in case of a short circuit.
- **Over-Discharge Protection:** Prevents the battery from being completely drained, extending its lifespan.

General Safety Precautions:

- Do not disassemble, modify, or repair the device yourself.
- Do not expose the power bank to fire, water, or extreme temperatures.
- Keep out of reach of children.
- Dispose of the power bank responsibly according to local regulations for electronic waste.



Image 8.1: PowerSafe Management ensures comprehensive protection for the device and connected electronics.

9. WARRANTY AND SUPPORT

For warranty information or technical support, please refer to the official Energizer website or contact Energizer customer service directly. Keep your purchase receipt as proof of purchase for any warranty claims.

Official Energizer Website: www.energizer.com

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question