

mophie PS-2023-10K

mophie Powerstation 2023 10,000 mAh Power Bank User Manual

Model: PS-2023-10K | Brand: mophie

1. INTRODUCTION

The mophie Powerstation 2023 is a high-capacity portable power bank designed to provide reliable and fast charging for your mobile devices on the go. With its 10,000 mAh internal battery, it offers multiple charges for smartphones and other USB-powered devices. Featuring both USB-C Power Delivery (PD) and USB-A ports, it ensures versatile and efficient charging.

Key Features:

- 10,000 mAh high-capacity internal battery for multiple device charges.
- 20W USB-C Power Delivery (PD) port for ultra-fast charging (up to 50% in 30 minutes).
- Two additional USB-A ports for charging up to three devices simultaneously.
- Integrated 4-light LED power indicator to display charging status and battery life.
- Durable fabric finish that resists scuffs and scratches.
- Compact and travel-friendly design.
- Manufactured using 50% post-consumer recycled plastic.

2. WHAT'S IN THE BOX

- mophie Powerstation 2023 10,000 mAh Power Bank
- USB-A to USB-C Charging Cable
- Quick Start Guide (not included in this manual)

3. PRODUCT OVERVIEW





Figure 1: mophie Powerstation 2023 10,000 mAh Power Bank

**Input/Output
USB-C PD Port**



Versatile Input/Output USB-C PD Port

Charge a device or recharge the powerstation using the versatile USB-C PD port.

Figure 2: Versatile Input/Output USB-C PD Port and USB-A Ports. The USB-C port can be used for both charging the power bank and charging devices, while the two USB-A ports are for output only.



LED Power Indicator

The integrated four-light LED power indicator displays charging status and the current battery life.

Figure 3: LED Power Indicator. The integrated four-light LED power indicator displays the charging status and current battery life of the power bank.



Charge up to Three Devices at Once

Charge three devices at once with the USB-C PD port and two USB-A ports.

Figure 4: Charge up to Three Devices at Once. The power bank allows simultaneous charging of up to three devices using its USB-C PD and two USB-A ports.



**USB-C
Fast Charge**



Up to 20W of Fast Charge with USB-C PD

When charging a single device, the USB-C port delivers up to 20W of power. Get 50% battery in just 30 minutes.²

Figure 5: Up to 20W of Fast Charge with USB-C PD. When charging a single device, the USB-C port delivers up to 20W of power, providing up to 50% battery in just 30 minutes for compatible devices.



UP TO
2
FULL
**Phone
Charges**

Up to Two Full Phone Charges

The powerstation can provide a smartphone with up to two full charges.⁴

Figure 6: Up to Two Full Phone Charges. The 10,000 mAh capacity can provide a smartphone with up to two full charges.



Compact and Convenient

The lightweight, portable powerstation fits easily in your bag.

Figure 7: Compact and Convenient. The lightweight, portable powerstation fits easily in your bag, making it ideal for travel.



Sustainable Design

The powerstation is manufactured using 50% post-consumer recycled plastic.

Figure 8: Sustainable Design. The powerstation is manufactured using 50% post-consumer recycled plastic.

4. SETUP

4.1 Initial Charging of the Powerstation

Before first use, it is recommended to fully charge your mophie Powerstation. Use the included USB-A to USB-C cable to connect the power bank's USB-C port to a compatible USB wall adapter (not included). For optimal charging speed, a 20W or higher USB-C PD wall adapter is recommended. The LED indicator lights will illuminate to show the charging progress. All four lights will be solid when fully charged.

- Connect the small end of the USB-A to USB-C cable to the USB-C port on the Powerstation.
- Connect the USB-A end of the cable to a USB wall adapter.

- Plug the wall adapter into a power outlet.
- The LED indicator lights will blink during charging and remain solid when fully charged.

5. OPERATING INSTRUCTIONS

5.1 Charging Your Devices

The mophie Powerstation can charge up to three devices simultaneously using its USB-C PD port and two USB-A ports.

- **For USB-C Devices:** Connect your device to the Powerstation's USB-C port using a compatible USB-C to USB-C cable (not included) or the included USB-A to USB-C cable if your device supports USB-A input.
- **For USB-A Devices:** Connect your device to one of the Powerstation's USB-A ports using a compatible USB-A cable (not included).
- The Powerstation will automatically begin charging your device. The LED indicator lights will show the remaining battery life.
- For fastest charging, use the USB-C PD port with a single compatible device.

5.2 Checking Battery Level

Press the power button on the side of the Powerstation to check its current battery level. The LED indicator lights will illuminate:

- 4 lights: 75-100% charged
- 3 lights: 50-75% charged
- 2 lights: 25-50% charged
- 1 light: 0-25% charged (recharge soon)

6. MAINTENANCE

- Keep the Powerstation dry and away from moisture.
- Avoid extreme temperatures.
- Clean the surface with a soft, dry cloth. Do not use harsh chemicals or abrasive materials.
- Store in a cool, dry place when not in use.
- Do not attempt to disassemble or repair the device yourself.

7. TROUBLESHOOTING

7.1 Powerstation Not Charging

- Ensure the charging cable is securely connected to both the Powerstation and the wall adapter.
- Verify that the wall adapter is functioning correctly and the power outlet is active.
- Try using a different USB-C cable or wall adapter.
- For initial charging, especially if the power bank is completely depleted, it may take some time for the LED indicators to respond. Ensure you are using a sufficiently powerful wall adapter (e.g., 20W) for efficient initial charging.

7.2 Device Not Charging from Powerstation

- Ensure the Powerstation has sufficient charge (check LED indicators).
- Verify that the charging cable connecting your device to the Powerstation is not damaged and is securely connected.
- Try using a different port on the Powerstation.
- Ensure your device is compatible with the Powerstation's output (USB-A or USB-C).
- If charging multiple devices, ensure the combined power draw does not exceed the Powerstation's output capabilities.

7.3 Slow Charging

- Ensure you are using a high-quality, compatible charging cable.
- For fast charging, use the USB-C PD port with a single compatible device. Charging multiple devices simultaneously may reduce individual charging speeds.
- Ensure your device supports fast charging protocols (e.g., USB-C PD) to utilize the Powerstation's full speed capabilities.

8. SPECIFICATIONS

Feature	Detail
Model Number	PS-2023-10K
Battery Capacity	10,000 mAh
Product Dimensions	5.5 x 2.8 x 0.7 inches
Item Weight	13.7 ounces
USB-C PD Output	Up to 20W
USB-A Output	18W (shared with other ports)
Total Combined Output	Up to 15W (when all ports are used simultaneously)
Connector Type	USB Type A, USB Type C
Manufacturer	Mophie
Color	Black

9. WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the official mophie website or contact their customer service directly. Keep your proof of purchase for any warranty claims.

mophie Support: www.mophie.com/support