

QuchiQ PWR.BANK.WRLESS.A36

QuchiQ™ Wireless Power Bank 20000 mAh - User Manual

Model: PWR.BANK.WRLESS.A36

INTRODUCTION

Thank you for choosing the QuchiQ™ Wireless Power Bank. This portable charger is designed to provide reliable and efficient power to your mobile devices, including smartphones and laptops, with both wired and wireless charging capabilities. Please read this manual carefully before using the product to ensure safe and optimal performance.

SAFETY INFORMATION

- Do not expose the power bank to extreme temperatures, direct sunlight, or fire.
- Do not immerse the power bank in water or other liquids.
- Avoid dropping or subjecting the power bank to strong impacts.
- Do not disassemble, repair, or modify the device yourself. Refer to qualified service personnel.
- Keep out of reach of children.
- Use only original or certified charging cables.
- Ensure proper ventilation when charging.
- If the power bank swells, emits an odor, or becomes excessively hot, discontinue use immediately.

PACKAGE CONTENTS

- 1 x QuchiQ™ Wireless Power Bank (20000 mAh)
- 1 x Micro USB Charging Cable

PRODUCT OVERVIEW



Figure 1: Top view of the QuchiQ Wireless Power Bank, highlighting the wireless charging area and the digital battery percentage display. The display shows "100% OUT FAST" indicating full charge and fast output capability. The QuchiQ logo is visible in the top right corner.

The QuchiQ Wireless Power Bank features a sleek, glossy black finish. It includes a digital display for battery percentage, multiple USB output ports, and a dedicated wireless charging pad on its surface. The device is equipped with intelligent chip technology to optimize charging for connected devices.

Key Features:

- **High Capacity:** Maximum 20,000 mAh (Nominal 10,000 mAh) for extended use.
- **Multiple Charging Options:** 2 x USB-A (23W) and 1 x USB-C (18W) ports for wired charging.
- **Wireless Charging:** Supports 5W/7.5W/10W/15W wireless output.
- **Simultaneous Charging:** Charge up to 3 devices concurrently (e.g., laptop/smartphone).
- **Digital Battery Display:** Clear indication of remaining power.
- **Advanced Safety:** Built-in protection against short circuit, overcharge, overcurrent, and deep discharge.
- **Fast Charging Support:** Designed for rapid power delivery.

SETUP

Charging the Power Bank:

1. Connect the included Micro USB charging cable to the Micro USB input port on the power bank.
2. Connect the other end of the cable to a USB wall charger (2A charger recommended for fastest charging) or a computer's USB port.
3. The digital display will show the charging progress. The power bank is fully charged when the display shows "100%".
4. For optimal battery performance, it is recommended to fully charge and discharge the power bank three times upon first use.

OPERATING INSTRUCTIONS

Wired Charging:

1. Use your device's original charging cable or the included Micro USB cable.
2. Connect one end of the cable to your device and the other end to one of the USB-A or USB-C output ports on the power bank.
3. The power bank will automatically begin charging your device. The intelligent chip will detect your device and deliver the appropriate power.

Wireless Charging:

1. Ensure your device supports Qi wireless charging.
2. Place your wireless charging compatible device directly onto the wireless charging pad area on the top surface of the power bank.
3. Ensure the device is centered on the pad for optimal charging.
4. The power bank will automatically detect the device and begin wireless charging.

Checking Battery Level:

The digital display on the power bank shows the current battery percentage. This display activates automatically when a device is connected or when the power bank is being charged.

MAINTENANCE

- Clean the power bank with a soft, dry cloth. Do not use harsh chemicals or abrasive materials.
- Store the power bank in a cool, dry place away from direct sunlight and moisture.
- If not used for extended periods, charge the power bank at least once every three months to maintain battery health.

TROUBLESHOOTING

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Power bank not charging	Charging cable is faulty or not properly connected. Charger output is too low.	Check cable connection. Try a different cable or a 2A wall charger.
Device not charging from power bank	Power bank battery is depleted. Cable is faulty. Device is not compatible.	Recharge the power bank. Try a different charging cable. Ensure your device is compatible with USB charging.
Wireless charging not working	Device not Qi-compatible. Device not properly aligned on charging pad. Obstruction between device and pad.	Verify device supports Qi wireless charging. Reposition device on the center of the pad. Remove phone cases or metal objects.
Slow charging	Cable is low quality. Device requires higher input.	Use original or high-quality charging cables. Ensure the power bank is sufficiently charged.

SPECIFICATIONS

Model: PWR.BANK.WRLESS.A36

Brand: QuchiQ™

Battery Capacity: Max 20,000 mAh (Nominal 10,000 mAh)

Input (Micro USB): 5V-2A

Input (Type-C): 5V-2A

Input & Output (USB-A): 5V-3A / 9V-2A / 12V-1.5A

Output (USB): 5V-3A / 4.5V-5A / 5V-4.5A / 9V-2A / 12V-1.5A

Wireless Output: 5W / 7.5W / 10W / 15W

USB-A Ports: 2 x (23W total)

USB-C Port: 1 x (18W)

Charging Time (Power Bank): Approx. 2 hours (with fast charge support)

Battery Type: Grade A Lithium Polymer

Compliance: CE/FCC/RoHs

LED Lighting: 2 lights

Weight: 280 grams

Product Dimensions: 100 mm x 100 mm x 3 mm

Color: Black

Recommended Use: Mobile phone, iPhone, laptop, smartphone

Power Source: Corded Electric

WARRANTY AND SUPPORT

QuchiQ™ products are manufactured to the highest quality standards. For warranty information or technical support, please refer to the retailer where you purchased the product or visit the official QuchiQ™ website (if available). Please retain your proof of purchase for warranty claims.

