Paul Neuhaus Q Etienne

Paul Neuhaus Q Etienne Smart Home LED Pendant Lamp

Instruction Manual

1. Introduction

Thank you for choosing the Paul Neuhaus Q Etienne Smart Home LED Pendant Lamp. This modern lighting fixture combines elegant design with advanced smart home functionality, offering adjustable light color temperature (CCT), dimming capabilities, and seamless integration with Smart Home systems like Amazon Alexa via Zigbee. This manual provides essential information for safe installation, operation, and maintenance of your new lamp.

2. Safety Instructions

Please read these safety instructions carefully before installation and use. Keep this manual for future reference.

- **Electrical Safety:** Always disconnect the main power supply before installation, maintenance, or cleaning. Installation should be performed by a qualified electrician in accordance with local wiring regulations.
- **Indoor Use Only:** This lamp is designed for indoor use (IP20 rating). Do not expose it to moisture or outdoor elements.
- **Voltage:** Ensure the power supply voltage matches the lamp's requirements (230 Volts).
- **Handling:** Handle the lamp with care. Avoid dropping or subjecting it to strong impacts.
- **Heat:** Do not cover the lamp or place flammable materials near it.
- **Integrated LED:** The LED light source is integrated and cannot be replaced by the user. Do not attempt to open or modify the LED module.

3. Package Contents

Verify that all components are present in the package:

- Paul Neuhaus Q Etienne LED Pendant Lamp unit
- Remote Control
- Mounting Hardware (screws, anchors)
- Instruction Manual (this document)

4. Setup and Installation

4.1 Mounting the Lamp

1. **Disconnect Power:** Turn off the main power supply at the circuit breaker before beginning installation.
2. **Mark Drilling Points:** Hold the mounting bracket against the ceiling at the desired installation location and mark the drilling points.
3. **Drill Holes:** Drill holes at the marked points and insert appropriate wall anchors (if necessary).
4. **Secure Bracket:** Attach the mounting bracket to the ceiling using the provided screws.
5. **Wire Connection:** Connect the electrical wires (Live, Neutral, Earth) from your ceiling to the corresponding terminals on the lamp's wiring block. Ensure connections are secure.
6. **Attach Lamp Body:** Carefully attach the lamp body to the mounting bracket, securing it with the provided fasteners.
7. **Restore Power:** Once installation is complete and secure, restore power at the circuit breaker.

4.2 Adjusting Height

The Q Etienne pendant lamp features an adjustable height mechanism, allowing you to set the lamp's suspension length between 120 cm and 200 cm to suit your space.



Image: Dimensions of the Q Etienne pendant lamp, illustrating its length, width, and adjustable height range.



Image: The Q Etienne pendant lamp highlighting its height adjustment feature and smart control options.

To adjust the height, gently push the cable lock mechanism located at the top of the pendant and slide the cable to the desired length. Ensure both pendants are adjusted evenly for a balanced appearance.

5. Operating Instructions

5.1 Remote Control Functions

The included remote control provides comprehensive control over your Q Etienne lamp's features. Ensure batteries are correctly inserted before use.



Image: Layout of the remote control with descriptions for each button's function, including power, dimming, color temperature adjustment, and scene selection.

- **ON/OFF:** Press to turn the lamp on or off.
- **Dimming Up/Down:** Adjust the brightness level from 10% to 100%.
- **Color Temperature (CCT) Adjustment:** Change the light color from warm white (2700K) to cool white (5000K).
- **Color Selection:** Choose specific light colors from the available spectrum.
- **Automatic Color Change:** Initiate a dynamic cycle through various light colors.
- **Stop Color Change:** Pause the automatic color change at the current color.
- **Pre-assigned Scenes:** Activate pre-programmed lighting moods for different atmospheres.
- **Memory Function:** The lamp automatically saves the last used light setting (brightness and color temperature) and recalls it when turned on again.

5.2 Smart Home Integration (Zigbee & Alexa)

The Q Etienne lamp is compatible with Zigbee-enabled Smart Home systems and can be controlled via Amazon Alexa.

1. **Zigbee Pairing:** Ensure your Smart Home hub (e.g., Amazon Echo Plus, Philips Hue Bridge) is Zigbee compatible. Follow your Smart Home system's instructions to add a new device. The lamp will typically enter pairing mode automatically when first powered on or after a reset.
2. **Alexa Integration:** If using an Alexa-enabled device, enable the Paul Neuhaus Q skill in the Amazon Alexa app. Once the lamp is discovered by your Smart Home hub, it should appear in your Alexa device list.
3. **Voice Control:** Use voice commands to control the lamp, such as:

- "Alexa, turn on the [Lamp Name]."
- "Alexa, dim the [Lamp Name] to 50%."
- "Alexa, set the [Lamp Name] to warm white."
- "Alexa, change the [Lamp Name] to cool white."

6. Maintenance

Proper care and maintenance will ensure the longevity and optimal performance of your Q Etienne lamp.

- **Cleaning:** Always disconnect the power supply before cleaning. Use a soft, dry, lint-free cloth to wipe the lamp's surfaces. Do not use abrasive cleaners, solvents, or harsh chemicals, as these can damage the finish and materials.
- **LED Module:** The integrated LED light source is designed for a long lifespan and is not user-replaceable. If the LED module malfunctions, please contact qualified service personnel or the manufacturer for assistance.

7. Troubleshooting

If you encounter issues with your lamp, refer to the following table for common problems and solutions:

Problem	Possible Cause	Solution
Lamp does not turn on.	No power supply.	Check the main power switch and circuit breaker. Ensure wiring connections are secure.
Lamp does not turn on or respond to remote.	Remote control batteries are depleted or incorrectly inserted.	Replace the remote control batteries. Ensure correct polarity.
Remote control not responding to lamp.	Remote control is not paired with the lamp or out of range.	Ensure the remote is within operating range. Refer to the remote control's specific pairing instructions if available (usually involves a power cycle and button press).
Smart Home control (Alexa/Zigbee) not working.	Zigbee connection issue or lamp not discovered by hub.	Ensure the lamp is within range of your Zigbee hub. Try re-pairing the lamp with your Smart Home system. Check your Smart Home app for device status.
Light flickers or is unstable.	Loose wiring connection or power fluctuation.	Disconnect power and check all wiring connections. If the problem persists, consult a qualified electrician.

8. Specifications

Key technical specifications for the Paul Neuhaus Q Etienne LED Pendant Lamp:

Feature	Detail
Brand	Paul Neuhaus
Model	Q Etienne
Material	Metal, Plastic, Glass
Color	Brass (Matte)

Feature	Detail
Dimensions (L x W x H)	65 cm x 20 cm x 75 cm
Adjustable Height	120 cm to 200 cm
Light Source	Integrated LED
Number of Light Sources	2
Wattage	25.5 W
Luminous Flux	2600 Lumens (effective 1300 Lumens)
Color Temperature (CCT)	2700K (Warm White) - 5000K (Cool White)
Voltage	230 Volts
Dimmable	Yes (Stepless)
Control Method	Remote Control, App (via Smart Home)
Connectivity Protocol	Zigbee
Compatibility	Amazon Alexa
IP Rating	IP20 (Indoor use)
Energy Efficiency Class	E
Item Weight	5.05 kg
Assembly Required	Yes



Image: The Q Etienne pendant lamp elegantly installed in a living room setting.



Image: Energy efficiency class label for the product.

9. Warranty and Support

For detailed warranty information, please refer to the warranty card included with your product or visit the official Paul Neuhaus website. For technical support, troubleshooting assistance, or inquiries about spare parts, please contact your retailer or the manufacturer directly.

Manufacturer: Paul Neuhaus GmbH

Website: www.paul-neuhaus.de

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question