

Neom 1104001

NEOM Wellbeing Pod Essential Oil Diffuser (Model 1104001)

Instruction Manual

1. INTRODUCTION

The NEOM Wellbeing Pod Essential Oil Diffuser is designed to disperse 100% natural essential oil blends, contributing to an enhanced sense of wellbeing. This device supports various needs, including promoting better sleep, reducing stress, boosting energy, or uplifting mood. It features a sophisticated white ceramic cover, an upcycled light wood base, a touch-sensitive display, a guided breathing mode, and a dimmable night light. The diffuser is optimally suited for medium-sized areas within your home, such as living rooms, hallways, bedrooms, kitchens, bathrooms, or home offices.



Image: The NEOM Wellbeing Pod Essential Oil Diffuser, showcasing its ceramic cover and wooden base, illuminated with a soft light.

2. SAFETY INFORMATION

Please read and adhere to the following safety guidelines before using the appliance:

- This appliance is not intended for use by individuals (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have received supervision or instruction concerning its use.
- Children must be supervised to ensure they do not play with the appliance.
- The appliance must only be used with the power supply unit provided.
- Clean the water tank every three days (72 hours) to prevent the growth of micro-organisms.
- Be aware that high humidity levels can encourage the growth of biological organisms in the environment.
- Do not allow the area around the appliance to become excessively damp or wet. If dampness occurs, use the appliance intermittently. Ensure absorbent materials such as carpeting, curtains, drapes, or tablecloths do not become damp.
- Always unplug the appliance during filling and cleaning.
- Never leave water in the reservoir when the appliance is not in use.
- Empty and clean the appliance before storage. Clean the appliance thoroughly before its next use.
- Micro-organisms present in the water or environment can grow in the water reservoir and be dispersed into the air, posing serious health risks if the water is not regularly renewed and the tank is not cleaned properly every 3 days.

3. SETUP

Follow these steps to set up your NEOM Wellbeing Pod:

1. Carefully remove the ceramic cover from the diffuser base.
2. Remove the inner lid to access the water tank.
3. Fill the water tank with clean tap water up to the indicated 'Max' line. Do not overfill.
4. Add 5-10 drops of your preferred NEOM Wellbeing Essential Oil Blend directly into the water tank. Adjust the number of drops based on desired scent intensity.
5. Replace the inner lid, ensuring it is securely seated.
6. Place the ceramic cover back onto the diffuser base.
7. Connect the power adapter to the diffuser and plug it into a suitable mains power outlet.



Image: The NEOM Wellbeing Pod disassembled, illustrating its ceramic cover, the internal water reservoir, and the base unit.



Image: A hand carefully adding drops of essential oil into the water tank of the diffuser, ready for operation.

4. OPERATING INSTRUCTIONS

The NEOM Wellbeing Pod is operated using the touch-sensitive buttons located on its base.

Power On/Off

- Press the power button (usually indicated by a circle with a vertical line) to turn the diffuser on or off.

Light Settings

- The diffuser features a dimmable LED light. Use the light control button (often represented by a sun icon) to cycle through different brightness levels: no light, a soft glow, or a brighter illumination.

Timer Settings

- Select your desired operating duration using the timer button. Options typically include 1, 2, 3, or 4 hours of continuous diffusion.

- Alternatively, select the continuous use option for uninterrupted diffusion until the water tank is empty.

Guided Breathing Mode

- Activate the guided breathing mode for a calming experience. In this mode, the diffuser's light will gradually brighten for 7 seconds and then softly dim for 11 seconds, assisting with mindful breathing.

Automatic Shut-off

- For safety and convenience, the diffuser is equipped with an automatic shut-off feature. The unit will power down automatically when the water level in the tank becomes too low or runs out completely.



Image: A detailed view of the diffuser's base, highlighting the touch-sensitive controls for adjusting light and mist functions.



Image: The diffuser actively releasing a fine mist, positioned on a bedside table in a bedroom, contributing to a serene environment.

5. MAINTENANCE

Proper maintenance ensures the longevity and optimal performance of your diffuser:

- **Regular Cleaning:** The water tank should be emptied and cleaned every three days to prevent the buildup of residue and the growth of micro-organisms.
- **Cleaning Procedure:** Unplug the diffuser before cleaning. Gently wipe the interior of the water tank with a soft, damp cloth. Avoid using harsh chemicals or abrasive materials.
- **Storage:** If storing the diffuser for an extended period, ensure the water tank is completely empty and dry. Clean the appliance thoroughly before storage and before its next use.

6. TROUBLESHOOTING

This section addresses common issues you might encounter with your NEOM Wellbeing Pod.

- **No Mist Production:** Ensure the water tank is filled to the appropriate level and that the essential oil has been added. Check that the ceramic cover and inner lid are correctly positioned. Verify the power adapter is securely plugged into both the diffuser and the wall outlet.
- **Weak Scent:** Increase the number of essential oil drops (up to 10-15 drops, depending on oil strength and personal preference). Ensure the room size is appropriate for the diffuser's coverage.
- **Light Not Working:** Check the light control button to ensure it is not set to 'no light' mode. If the issue persists, ensure the diffuser is powered on.
- **Automatic Shut-off Too Soon:** This feature activates when the water level is low. Refill the water tank. If the issue occurs with a full tank, ensure the water level sensor is clean and free from obstruction.

If you experience persistent issues not covered here, please refer to the manufacturer's official support channels.

7. SPECIFICATIONS

Feature	Detail
Brand	Neom
Model Name	NEOM Wellbeing Pod
Model Number	1104001
Color	White
Material	Ceramic
Recommended Uses	Home
Special Features	Long Lasting Aroma, Multiple Light Setting, Timer Setting
Included Components	Wellbeing Pod, Global Adapter
Unit Count	1.0 Count
Power Source	Corded Electric
Light Source	LED
Runtime	7 hours
Automatic Shutoff	Yes
Item Dimensions L x W x H	5.89"L x 3.6"W x 3.6"H
Coverage	Full, Medium
Shape	Cylindrical



Image: A comparison table detailing various NEOM Wellbeing Pod diffuser models and their respective features.

8. OFFICIAL PRODUCT VIDEOS

No official seller videos are available for embedding in this manual.

9. WARRANTY AND SUPPORT

Specific warranty details and direct support contact information are not provided in the available product data. For warranty claims, technical support, or further assistance, please refer to the official NEOM website or contact the retailer from whom the product was purchased.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question

and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question