

UrbanX UXM22

UrbanX M20 Wired Earphones
USER MANUAL - MODEL: UXM22
Brand: UrbanX

Introduction

Thank you for choosing the UrbanX M20 Wired Earphones. These earphones are designed to provide a high-quality audio experience with powerful bass, clear sound, and effective noise isolation. Featuring a durable design and convenient in-line controls, they are suitable for various audio activities, from listening to music and podcasts to gaming and hands-free calls.

This manual will guide you through the setup, operation, maintenance, and troubleshooting of your UrbanX M20 earphones to ensure optimal performance and longevity.

Product Overview

The UrbanX M20 earphones are engineered for comfort and superior sound. Key features include:

- **Powerful Bass & Clear Sound:** Equipped with premium dynamic drivers for deep bass and high-resolution audio.
- **Comfortable Noise Isolation:** Ergonomic in-ear design provides a snug fit and effectively blocks ambient noise.
- **In-line Microphone & Remote:** Integrated controls for music playback, call management, and volume adjustment.
- **Durable Construction:** Features a reinforced, tangle-free cable and a sturdy aluminum alloy 3.5mm jack.
- **Wide Compatibility:** Works with most devices featuring a 3.5mm audio jack.



Image: UrbanX M20 Wired Earphones showing the earbuds, in-line remote, and 3.5mm audio jack.

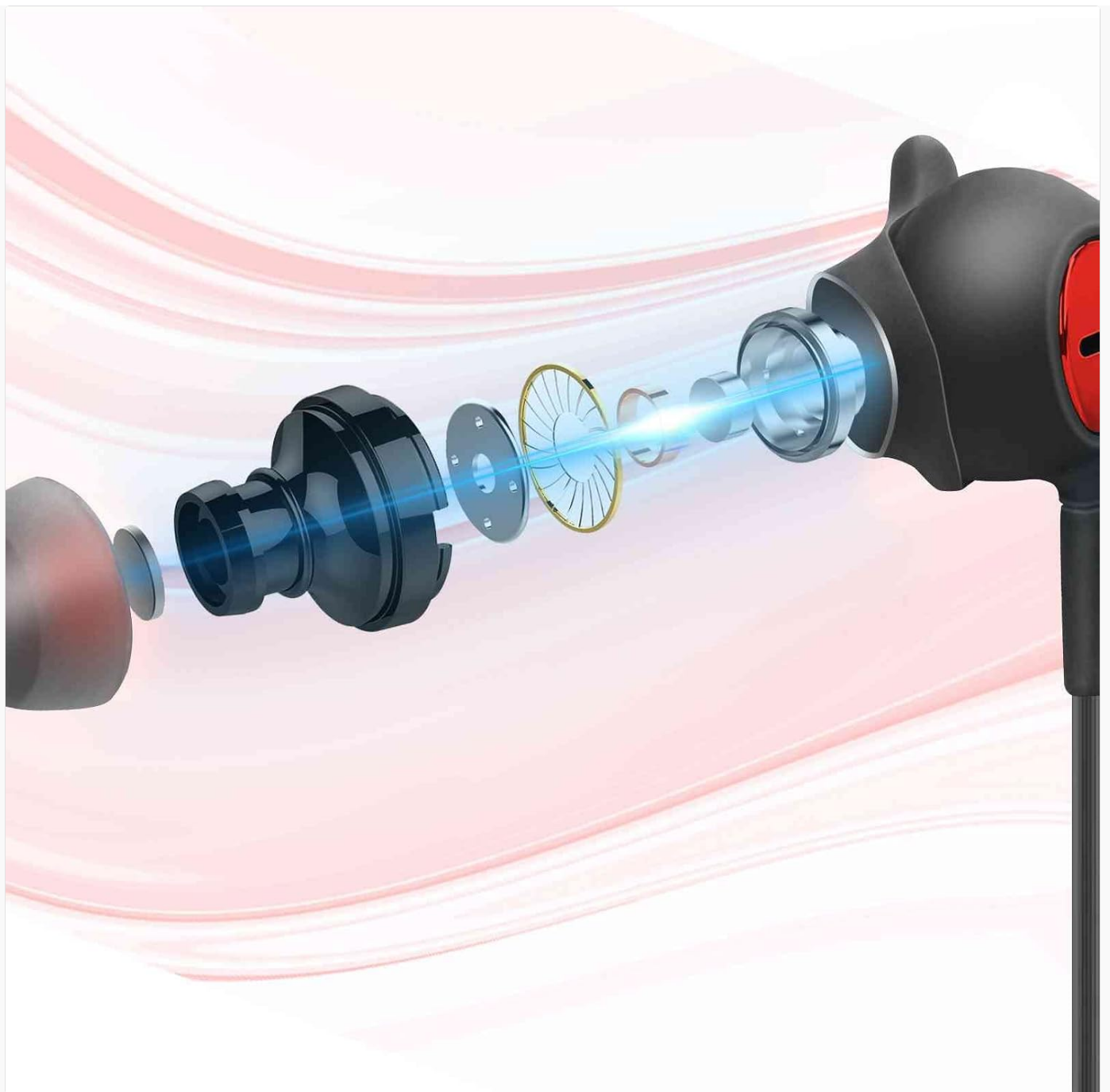


Image: An exploded view illustrating the internal components of an UrbanX M20 earbud, highlighting the dynamic driver and sound chamber.

Setup

1. **Unpack:** Carefully remove the earphones from their packaging.
2. **Identify Components:** Familiarize yourself with the earbuds, the in-line remote with microphone, and the 3.5mm audio jack.
3. **Connect to Device:** Insert the 3.5mm audio jack firmly into the audio port of your smartphone, tablet, laptop, gaming console (e.g., Nintendo Switch, PS4 controller), or any other compatible device.
4. **For iPhone 7 and later models:** If your iPhone does not have a 3.5mm jack, a Lightning to 3.5mm adapter (not included) is required for connection.
5. **Adjust Fit:** Place the earbuds comfortably into your ears. Ensure a snug fit for optimal sound quality and noise isolation.

Operating Instructions

The UrbanX M20 earphones feature an intuitive in-line remote control for easy management of audio and calls.



Image: Close-up of the in-line remote control on the UrbanX M20 earphones, showing the volume up/down buttons and the central multi-function button.

Music Control:

- **Play/Pause:** Press the central multi-function button once.
- **Next Track:** Press the central multi-function button twice quickly.
- **Previous Track:** Press the central multi-function button three times quickly.
- **Volume Up:** Press the '+' button.
- **Volume Down:** Press the '-' button.

Call Control:

- **Answer/End Call:** Press the central multi-function button once.
- **Reject Call:** Press and hold the central multi-function button for approximately 2 seconds.
- **Activate Voice Assistant:** Press and hold the central multi-function button for approximately 2 seconds when not

on a call.

Note: Control functions may vary or not be available on some older devices (e.g., older iPods, PCs, laptops, Kindle).

Maintenance

Proper care and maintenance will extend the life of your UrbanX M20 earphones.

- **Cleaning:** Gently wipe the earbuds and cable with a soft, dry, lint-free cloth. Do not use harsh chemicals or abrasive materials.
- **Ear Tips:** Periodically remove the silicone ear tips and clean them with mild soap and water. Ensure they are completely dry before reattaching.
- **Storage:** When not in use, store the earphones in a clean, dry place, preferably in a protective pouch, to prevent tangling and damage.
- **Avoid Moisture:** While the earphones are water-resistant, avoid prolonged exposure to water or high humidity. Do not submerge them in liquid.
- **Handle with Care:** Do not pull on the cable to disconnect the earphones from your device. Always grasp the 3.5mm jack directly.

Troubleshooting

If you encounter issues with your UrbanX M20 earphones, refer to the following common problems and solutions:

Problem	Solution
No sound or low volume	• Ensure the 3.5mm jack is fully inserted into the device. • Check the volume level on your device and using the in-line remote. • Test with another audio source or device to rule out device issues. • Clean any debris from the device's audio port.
Poor sound quality (distortion, crackling)	• Ensure the 3.5mm jack is fully inserted. • Reduce the volume on your device if distortion occurs at high levels. • Check for damage to the cable or jack. • Test with another audio source or device.
Microphone not working	• Ensure the earphones are fully connected. • Check your device's audio settings to ensure the external microphone is selected. • Test the microphone function with another application or device. • Note that microphone functionality may not be supported on all older devices or specific applications.
Earbuds fall out easily	• Ensure you are using the correct size ear tips for your ears. • Adjust the angle of insertion for a more secure fit.

Specifications

Feature	Detail
Model Name	UXM22
Connectivity Technology	Wired
Headphone Jack	3.5mm Jack
Ear Placement	In-Ear
Noise Control	Sound Isolation
Cable Feature	Tangle-Free
Control Type	Call Control, Remote
Water Resistance Level	Water Resistant
Product Dimensions	2.54 x 2.54 x 2.54 cm; 28.35 g
Compatible Devices	Acer Chromebook Tab 10, Mobile Phones, Tablets, Laptops, Smartphones

Warranty Information

UrbanX products are manufactured to high-quality standards. For specific warranty details, please refer to the warranty card included with your purchase or contact UrbanX customer support. Keep your proof of purchase for any warranty claims.

Support

For further assistance, technical support, or inquiries regarding your UrbanX M20 earphones, please visit the official UrbanX website or contact our customer service team through the contact information provided with your product or on the brand's official channels.

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