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## CioDat Q10

# CioDat Q10 Open Ear True Wireless Bluetooth Earbuds User Manual

Model: Q10 | Brand: CioDat

## 1. INTRODUCTION

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Thank you for choosing the CioDat Q10 Open Ear True Wireless Bluetooth Earbuds. This manual provides detailed instructions for the proper use, setup, and maintenance of your new earbuds. Please read this manual thoroughly before use to ensure optimal performance and longevity of the product.

## 2. PACKAGE CONTENTS

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Verify that all items listed below are present in your package:

- CioDat Q10 Open Ear True Wireless Bluetooth Earbuds (Left and Right)
- Charging Case
- USB Charging Cable
- User Manual (this document)

# Package



Image: Contents of the CioDat Q10 earbud package, including the earbuds, charging case, USB cable, and user manual.

## 3. PRODUCT OVERVIEW

The CioDat Q10 earbuds feature an open-ear design for comfort and situational awareness, along with intuitive touch controls and a portable charging case.

### 3.1 Earbud Components

- **Earhook:** Securely fits over the ear.
- **Speaker Unit:** Delivers audio without entering the ear canal.
- **Touch Control Area:** For managing playback, calls, and voice assistant.
- **Microphone:** For calls and voice commands.
- **Charging Contacts:** For charging the earbuds in the case.

### 3.2 Charging Case Components

- **Earbud Charging Slots:** Holds and charges the earbuds.
- **LED Power Display:** Shows the battery level of the charging case and individual earbuds.
- **USB-C Charging Port:** For charging the case.



Image: The CioDat Q10 open-ear earbuds resting in their charging case, displaying the LED power indicator.

## 4. SETUP

### 4.1 Initial Charging

Before first use, fully charge the earbuds and the charging case.

1. Place both earbuds into the charging case. Ensure they are correctly seated and the charging contacts align.
2. Connect the USB charging cable to the USB-C port on the charging case and to a power source (e.g., computer USB port, wall adapter).
3. The LED power display on the case will show the charging status. A full charge typically takes approximately 2 hours.
4. Once fully charged, disconnect the charging cable.



Image: Diagram illustrating the battery life (10 hours for earbuds, 20 hours with case) and the 2-hour charging time for the CioDat Q10 earbuds and case.

### 4.2 Bluetooth Pairing

The earbuds will automatically enter pairing mode when taken out of the charging case.

1. Open the charging case and remove both earbuds. They will automatically power on and attempt to pair with each other.
2. On your device (smartphone, tablet, etc.), enable Bluetooth.
3. Search for available Bluetooth devices and select "**Q10**" from the list.
4. Once connected, you will hear an audio prompt, and the earbuds will be ready for use.
5. The earbuds will automatically reconnect to the last paired device when removed from the case, if Bluetooth is enabled on the device.

## 5. OPERATING INSTRUCTIONS

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### 5.1 Wearing the Earbuds

The Q10 earbuds are designed for an open-ear fit, resting comfortably over your ear without entering the ear canal.

- Identify the Left (L) and Right (R) earbuds.
- Gently hook the earbud over your ear, ensuring the speaker unit is positioned near your ear canal for optimal sound delivery.
- Adjust for a secure and comfortable fit.

# Comfortable Wearing



Image: A woman wearing the CioDat Q10 open-ear headphones, illustrating the comfortable and lightweight fit (7.9g per earbud).

## 5.2 Power On/Off

- **Power On:** Remove the earbuds from the charging case. They will power on automatically.
- **Power Off:** Place the earbuds back into the charging case. They will power off automatically and begin charging.

## 5.3 Touch Controls

The touch control area is located on the outer surface of each earbud. Refer to the diagram for specific functions.

# Smart Touch Control



Image: Diagram illustrating the smart touch controls for the CioDat Q10 earbuds, showing functions like play/pause, volume adjustment, track skipping, answering/hanging up calls, and voice assistant activation.

**Table 1: Touch Control Functions**

Action	Function
Single Tap (Left/Right)	Play/Pause Music, Answer/End Call
Double Tap (Right)	Volume Up
Double Tap (Left)	Volume Down
Triple Tap (Right)	Next Track
Triple Tap (Left)	Previous Track
Long Press (2 seconds)	Activate Voice Assistant / Reject Call

## 6. MAINTENANCE

### 6.1 Cleaning

- Regularly clean the earbuds and charging case with a soft, dry, lint-free cloth.
- Do not use abrasive cleaners, alcohol, or chemical solvents.
- Ensure charging contacts on both earbuds and case are clean and free of debris to maintain proper charging.

### 6.2 Storage

- When not in use, store the earbuds in their charging case to protect them and keep them charged.
- Store in a cool, dry place, away from extreme temperatures and direct sunlight.

## 7. TROUBLESHOOTING

If you encounter issues with your CioDat Q10 earbuds, please refer to the following common solutions:

**Table 2: Troubleshooting Guide**

Problem	Possible Cause	Solution
<b>Earbuds not powering on</b>	Low battery	Place earbuds in the charging case and charge fully.
<b>Earbuds not pairing with device</b>	Bluetooth is off on device; earbuds not in pairing mode; previously paired device interfering.	<ul style="list-style-type: none"><li>◦ Ensure Bluetooth is enabled on your device.</li><li>◦ Remove earbuds from case to enter pairing mode.</li><li>◦ Forget "Q10" from your device's Bluetooth list and re-pair.</li><li>◦ Ensure no other devices are actively connected to the earbuds.</li></ul>
<b>Only one earbud working</b>	Earbuds not paired to each other; one earbud has low battery.	<ul style="list-style-type: none"><li>◦ Place both earbuds back into the charging case, close the lid, wait a few seconds, then remove them to allow them to re-sync.</li><li>◦ Ensure both earbuds are fully charged.</li></ul>
<b>Poor sound quality or low volume</b>	Earbuds not positioned correctly; device volume too low; interference.	<ul style="list-style-type: none"><li>◦ Adjust the earbuds' position on your ear.</li><li>◦ Increase the volume on both your device and the earbuds.</li><li>◦ Move closer to your connected device to reduce interference.</li></ul>
<b>Charging case not charging</b>	Faulty cable or power source; charging port obstruction.	<ul style="list-style-type: none"><li>◦ Try a different USB charging cable and power adapter.</li><li>◦ Ensure the charging port is clean and free of debris.</li></ul>

## 8. SPECIFICATIONS

**Table 3: Product Specifications**

Feature	Detail
Model Name	Q10
Brand	CioDat
Connectivity Technology	Wireless (Bluetooth)
Bluetooth Version	5.1
Ear Placement	Open Ear
Form Factor	Earhook
Earbud Playtime	Up to 10 hours (at 70% volume)
Total Playtime (with Charging Case)	Up to 30 hours
Charging Time (Case)	Approx. 2 hours
Water Resistance Level	Waterproof, Sweatproof
Microphone	Built-in
Earbud Weight (Single)	7.9g
Charging Port	USB-C

## 9. WARRANTY AND SUPPORT

CioDat provides a warranty service for this product. If you are not satisfied with your purchase or if the product does not meet your expectations, please contact the seller or manufacturer for assistance. For specific warranty terms and conditions, please refer to the documentation provided at the time of purchase or contact customer support.

For further support or inquiries, please reach out to our customer service team through the contact information provided on the product packaging or the official CioDat website.