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**QCY H2**

# QCY H2 Wireless Headphones User Manual

Model: H2 | Brand: QCY

## Introduction

This manual provides comprehensive instructions for the safe and effective use of your QCY H2 Wireless Headphones. Please read this manual thoroughly before using the product and retain it for future reference.

## Package Contents

- QCY H2 Wireless Headphones
- USB-C Charging Cable
- 3.5mm Audio Cable
- User Manual

## Product Overview



Image: Front view of the QCY H2 Wireless Headphones in black, showcasing the over-ear design and adjustable headband.

## Controls and Indicators

- **Power Button:** On/Off, Play/Pause, Answer/End Call.
- **Volume Up/Next Track Button:** Increase volume, skip to next track.
- **Volume Down/Previous Track Button:** Decrease volume, go to previous track.
- **ANC Button:** Activate/Deactivate Active Noise Cancellation.
- **USB-C Charging Port:** For charging the headphones.
- **3.5mm Audio Jack:** For wired connection.
- **LED Indicator:** Shows power, pairing, and charging status.
- **Microphone:** For calls and voice commands.

# Setup

## Charging

Before first use, fully charge the headphones. Connect the USB-C charging cable to the headphone's charging port and the other end to a USB power source (e.g., computer, wall adapter). The LED indicator will show charging status and turn off when fully charged.

## Powering On/Off

- **Power On:** Press and hold the Power Button for approximately 3 seconds until the LED indicator lights up.
- **Power Off:** Press and hold the Power Button for approximately 5 seconds until the LED indicator turns off.

## Bluetooth Pairing

1. Ensure the headphones are powered off.
2. Press and hold the Power Button for 5-7 seconds until the LED indicator flashes red and blue alternately, indicating pairing mode.
3. On your device (smartphone, tablet, computer), enable Bluetooth and search for available devices.
4. Select "QCY H2" from the list of found devices.
5. Once connected, the LED indicator will turn solid blue or off, depending on the model.

## Multi-Point Connection

The QCY H2 supports connecting to two devices simultaneously. After pairing with the first device, disable Bluetooth on the first device. Then, put the headphones back into pairing mode and connect to the second device. Once connected to the second device, re-enable Bluetooth on the first device. The headphones should automatically connect to both.

## Wired Connection

To use the headphones in wired mode, connect one end of the 3.5mm audio cable to the headphone's audio jack and the other end to your audio source. The headphones can be used in wired mode even if the battery is depleted.

# Operating Instructions

## Music Playback

- **Play/Pause:** Short press the Power Button.
- **Next Track:** Long press the Volume Up button.
- **Previous Track:** Long press the Volume Down button.
- **Volume Up:** Short press the Volume Up button.
- **Volume Down:** Short press the Volume Down button.

## Call Management

- **Answer/End Call:** Short press the Power Button.
- **Reject Call:** Long press the Power Button for 2 seconds.
- **Switch Between Calls:** During a call, short press the Power Button to switch to another incoming call.

## Active Noise Cancellation (ANC)

Press the dedicated ANC Button to toggle Active Noise Cancellation on or off. When ANC is active, ambient noise is significantly reduced, providing a more immersive listening experience.

## Low-Latency Gaming Mode

Refer to the QCY app or specific product documentation for instructions on activating the low-latency gaming mode, which minimizes audio delay for gaming.

## App Customization

Download the official QCY app from your device's app store to unlock additional features, customize equalizer settings, update firmware, and personalize controls for your QCY H2 headphones.

## Maintenance

- **Cleaning:** Wipe the headphones with a soft, dry cloth. Do not use harsh chemicals or abrasive materials.
- **Storage:** Store the headphones in a cool, dry place away from direct sunlight and extreme temperatures.
- **Battery Care:** To prolong battery life, avoid fully discharging the headphones frequently. Charge them regularly, even if not in use for extended periods.

## Troubleshooting

| Problem | Solution |
|---|---|
| Headphones do not power on. | Ensure the headphones are charged. Connect to a power source and try again. |
| Cannot pair with device. | Ensure headphones are in pairing mode (flashing red/blue LED). Turn off and on Bluetooth on your device. Clear previous pairings on your device. |
| No sound. | Check volume levels on both headphones and connected device. Ensure headphones are properly paired or the 3.5mm cable is fully inserted. |
| Sound quality is poor. | Ensure there are no obstructions between headphones and device. Move closer to the device. Disable ANC if not needed. |

## Specifications

| Feature | Detail |
|---|---|
| Brand | QCY |
| Model Name | H2 |
| Color | Black |
| Connectivity Technology | Wireless (Bluetooth), Wired (3.5mm) |
| Noise Control | Sound Isolation (Active Noise Cancellation) |
| Form Factor | Over Ear |
| Battery Type | 1 Lithium Ion battery (included) |
| Playback Time | Up to 60 hours |
| Product Dimensions | 17.1 x 17 x 8.9 cm |

| Feature | Detail |
| --- | --- |
| Item Weight | 340 grams |

## Safety Information

- Do not expose the headphones to extreme temperatures, humidity, or liquids.
- Avoid dropping or subjecting the headphones to strong impacts.
- Do not attempt to disassemble or modify the headphones. This will void the warranty.
- Use only the provided or certified charging cables.
- Listen at moderate volume levels to prevent hearing damage.

## Warranty and Support

Your QCY H2 Wireless Headphones come with a standard manufacturer's warranty. For detailed warranty terms, technical support, or service inquiries, please visit the official QCY website or contact your local distributor.

You can also visit the QCY Store on Amazon for more information and support resources.


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**Question**

Example: How do I reset this device or fix this error?

**Details**

Model number, symptoms, what you tried, or the section of the manual you are using.

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