

Star Micronics TSP143IV

Star Micronics TSP143IV Thermal Receipt Printer User Manual

Model: TSP143IV

1. PRODUCT OVERVIEW

The Star Micronics TSP143IV is a compact and modern thermal receipt printer designed for point-of-sale (POS) environments. It features dual-band wireless (WLAN) and USB-C connectivity, making it versatile for various setups. This printer integrates CloudPRNT technology, enabling direct printing from cloud applications and connectivity to Star Cloud services for enhanced functionality. Its design allows for both desktop placement and vertical wall mounting, offering flexibility in space utilization.



Figure 1.1: Front view of the Star Micronics TSP143IV Thermal Receipt Printer. This image displays the compact design and the Star TSP100 Cloud logo on the front panel.

Key features include its energy-efficient design, robust reliability with a long-lasting print head and auto-cutter, and broad software compatibility across various operating systems and SDKs. The TSP143IV is also designed for easy integration, being compatible with previous TSP100 series models.

2. SETUP AND INSTALLATION

2.1 Unpacking the Printer

Carefully remove all components from the packaging. Ensure the following items are present:

- Star Micronics TSP143IV Thermal Receipt Printer
- AC Power Cable

- USB Cable (USB-C ONLY)
- Paper Guide



Figure 2.1: Side view of the Star Micronics TSP143IV Thermal Receipt Printer. This angle highlights the compact footprint and the location of the paper output slot.

2.2 Connecting the Printer

1. **Power Connection:** Connect the supplied AC Power Cable to the printer's power input and then to a standard electrical outlet. The power supply is embedded within the printer.
2. **USB Connection:** For direct connection to a computer or POS system, connect the supplied USB-C cable from the printer to your device.
3. **Wireless (WLAN) Setup:** The TSP143IV supports dual-band wireless connectivity. Refer to the Star Micronics official website or included quick setup guide for detailed instructions on configuring WLAN settings for your specific network environment. This typically involves connecting the printer to your Wi-Fi network.
4. **External Device Connection:** The printer supports connection for external devices such as a cash drawer, buzzer, or mC-Sound. Consult the specific device's manual for connection details.

2.3 Loading Receipt Paper

1. Open the printer's top cover by pressing the release latch.
2. Insert a new roll of thermal receipt paper into the paper compartment. Ensure the paper feeds from the bottom of the roll and the leading edge is straight.
3. Pull a small amount of paper past the cutter mechanism.
4. Close the top cover firmly until it latches securely. The printer will automatically feed the paper to the correct starting

position.



Figure 2.2: Top-front view of the Star Micronics TSP143IV, showing the paper compartment area. This view illustrates how the paper roll is inserted into the printer.

3. OPERATING THE PRINTER

3.1 Driver and Software Installation

Before printing, install the necessary drivers and software on your computer or mobile device. Star Micronics provides comprehensive software support:

- **Windows Drivers:** Available for Windows operating systems.
- **OPOS Driver:** For POS applications.
- **JavaPOS Drivers:** Compatible with Windows, Mac, and Linux.
- **CUPS Drivers:** For Mac and Linux environments.
- **SDKs:** StarXpand SDK (React Native, iOS, Android), StarPRNT SDK (iOS/Android/Windows Desktop/UWP), CloudPRNT SDK.
- **Applications:** Star WebPRNT Browser (Android), Star PassPRNT (iOS/Android/UWP).

Visit the official Star Micronics website for the latest drivers and software downloads specific to the TSP143IV model.

3.2 Basic Printing

Once drivers are installed and the printer is connected (via USB or WLAN), you can print receipts or other documents from your POS software or application. Ensure the TSP143IV is selected as the default printer or the target printer within your

application settings.

3.3 CloudPRNT Technology

The TSP143IV integrates CloudPRNT technology, allowing it to receive and print orders directly from web-based applications without the need for a local server or PC. This feature makes the printer "Cloud Ready" for Star Cloud services, enabling device monitoring, custom coupon generation, and other cloud-based functionalities.

4. MAINTENANCE

4.1 Cleaning the Printer

Regular cleaning ensures optimal performance and extends the printer's lifespan.

- **Exterior:** Wipe the exterior with a soft, damp cloth. Do not use abrasive cleaners or solvents.
- **Print Head:** The thermal print head should be cleaned periodically, especially if print quality degrades. Use a lint-free cloth dampened with isopropyl alcohol. Ensure the printer is powered off and cooled down before cleaning.
- **Paper Path:** Remove any paper dust or debris from the paper path using a soft brush or compressed air.

4.2 Paper Replacement

Replace the paper roll when the red indicator light illuminates or when the printer stops feeding paper. Always use high-quality thermal paper to prevent damage to the print head and ensure clear prints.

5. TROUBLESHOOTING

This section addresses common issues you might encounter with your TSP143IV printer.

Problem	Possible Cause	Solution
Printer does not power on.	Power cable not connected securely; power outlet issue.	Ensure power cable is firmly connected to printer and outlet. Test outlet with another device.
No print output.	No paper; paper loaded incorrectly; printer offline; incorrect driver/software.	Check paper roll and reload if necessary. Verify printer status (online/offline). Reinstall or update printer drivers.
Poor print quality (faded, lines).	Low quality thermal paper; dirty print head; print head wear.	Use recommended thermal paper. Clean the print head as per maintenance section. If issue persists, contact support.
Paper jam.	Paper loaded incorrectly; foreign object in paper path.	Open cover, carefully remove jammed paper. Ensure paper is loaded straight. Remove any obstructions.
Cannot connect via WLAN.	Incorrect Wi-Fi settings; network interference; printer out of range.	Verify Wi-Fi credentials. Ensure printer is within range of access point. Consult WLAN setup guide for advanced troubleshooting.

If the problem persists after attempting these solutions, please contact Star Micronics customer support.

6. TECHNICAL SPECIFICATIONS

Feature	Detail
Model Name	TSP143IV
Print Method	Direct Thermal
Print Resolution	203 dpi
Print Speed	250mm/s
Paper Width	80mm / 58mm
Paper Thickness	0.049 – 0.085mm
Paper Diameter	Max 83mm
Connectivity	USB-C, Dual-Band Wi-Fi (WLAN)
Emulation	Star Graphics Mode and StarPRNT
Power Supply	100 to 240VAC ± 10% 50/60 Hz (embedded)
Dimensions (LxWxH)	8.6 x 8.3 x 8.4 inches (21.8 x 21.1 x 21.3 cm)
Item Weight	7 pounds (3.17 kg)
Reliability (MCBF)	60 Million Lines
Reliability (Print Head)	100km
Reliability (Auto Cutter)	2 Million Cuts
Included Components	AC Power Cable, USB Cable (USB-C ONLY), Paper Guide

7. WARRANTY AND SUPPORT

7.1 Warranty Information

The Star Micronics TSP143IV Thermal Receipt Printer comes with a **limited warranty**. For specific terms and conditions of your warranty, please refer to the documentation included with your product or visit the official Star Micronics website.


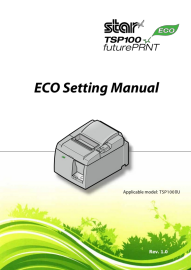
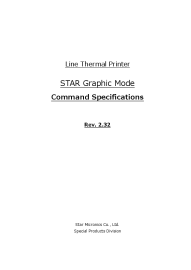
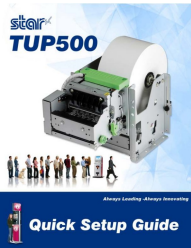
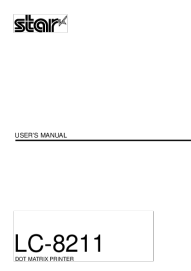
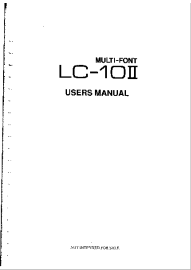
7.2 Customer Support

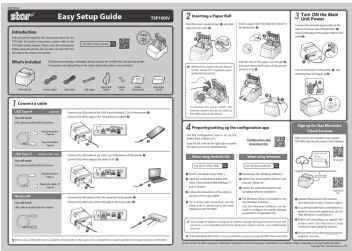
For technical assistance, troubleshooting, or warranty claims, please contact Star Micronics customer support. You can find contact information and additional resources on their official website:

[Star Micronics Support Website](#)

Before contacting support, it is recommended to have your printer's model number (TSP143IV) and serial number ready.

Related Documents - TSP143IV

	<p>Star Printer Chinese Character Setup and StarPRNT App Testing Guide</p> <p>Comprehensive guide to setting up Star Micronics printers for Chinese character output using StarPRNT software and testing with the StarPRNT SDK mobile application. Covers installation, network configuration, and sample print tests.</p>
	<p>Star TSP100IIIU ECO Setting Manual: Optimize Paper Usage</p> <p>Learn how to configure the ECO settings on your Star TSP100IIIU receipt printer. This manual covers paper saving features, auto reduction, top margin adjustments, and the on-demand print function to reduce costs and environmental impact.</p>
	<p>STAR Graphic Mode Command Specifications for Line Thermal Printers</p> <p>Detailed command specifications for Star Micronics' STAR Graphic Mode on various line thermal printer models, including interface configurations, command lists, and detailed command descriptions.</p>
	<p>Star TUP500 Printer: Quick Setup Guide and Installation</p> <p>Comprehensive quick setup guide for the Star TUP500 thermal printer. Learn how to unpack, assemble, connect power, install drivers, configure settings, and perform self-tests.</p>
	<p>Star LC-8211 Dot Matrix Printer User Manual</p> <p>Comprehensive guide for the Star LC-8211 dot matrix printer, covering setup, operation, software integration (Windows, MS-DOS), paper handling, and troubleshooting.</p>
	<p>Star Micronics LC-10II MULTI-FONT Users Manual: Setup, Operation, and Troubleshooting</p> <p>Comprehensive users manual for the Star Micronics LC-10II MULTI-FONT printer. Covers setup, control panel operations, software compatibility, programming with DOS and BASIC, maintenance, troubleshooting, and technical specifications. Compatible with IBM and Epson printers.</p>



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TSP100IV Setup Guide Star Micronics Receipt Printer POSGuys tsp100 setup guide cdn posguys ||| 80878780 Easy Setup Guide TSP100IV Introduction This document explains the setup procedure for th ... t sold you the printer. *accessories vary depending on the region where the printer was purchased. **TSP143IV**-UE Power Cable* LAN Cable USB Cable Paper Roll Guide Rubber Feet Safety Instructions ...

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TSP100IV Spec Sheet Star Micronics Receipt Printer POSGuys tsp143iv spec sheet cdn posguys ||| **TSP143IV** TSP100 Series 4th Gen **TSP143IV** Cutting Edge Design in a Smaller Footprint. A new generation of connectivity for the modern age. With an ultra-modern, more compact design, the new **TSP143IV**, the fourth generation of the acclaimed TSP100 series, provides the same reliability and quality as...

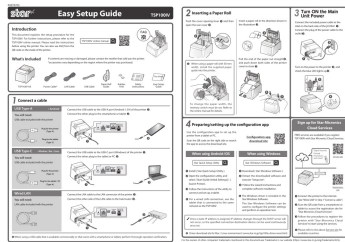
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Spec Sheet 39473310 Star Micronics TSP143IV SK Sticky Linerless Label Printer barcodefactory 2 micronics |||

TSP100IV SK **TSP143IV** SK Sticky Label Printer Elevate Operational Efficiency The **TSP143IV** SK Sticky Label Printer is the latest addition to Star Micronics acclaimed TSP100 series. Combining modern design with advanced technology, this compact printer is geared for versatility, connectivity, and ef...

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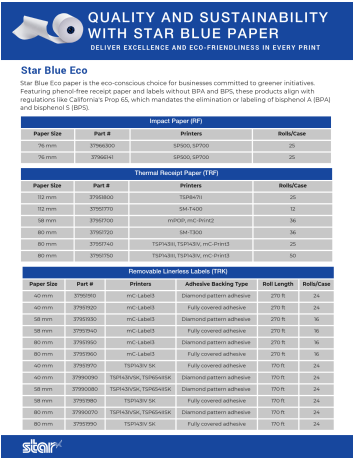


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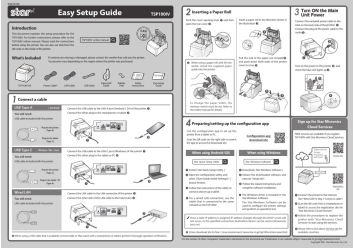


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STAR Micronics TSP143 IV Receipt Printer Data Sheet 325KBSTAR Thermal USB LAN WLAN BT CloudPRNT AOATSP143IV X4 Spec Sheetsep turbifycdn ty cdn barcodescannersdiscount TSP143IV ||| **TSP143IV** Series **TSP143IV** Series: Advanced Printing for Modern Businesses Compact, Reliable, and Packed with Future-Ready Features The **TSP143IV** series from Star Micronics redefines POS printing, offering businesses exceptional features, time-tested reliability, and a modern design in a compact foo... lang:en score:34 filesize: 1.26 M page_count: 2 document date: 2025-03-16

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Guide de démarrage en Star TSP 143IVUE 39473110 Imprimantes reçus POS Inso ca df102312 8c30 468b 9a13 2a926abf72ff cdn cnetcontent df 10 ||| 80878780 Easy Setup Guide TSP100IV Introduction This document explains the setup procedure for th ... t sold you the printer. *accessories vary depending on the region where the printer was purchased. **TSP143IV**-UE Power Cable* LAN Cable USB Cable Paper Roll Guide Rubber Feet Safety Instructions ... lang:en score:31 filesize: 5.1 M page_count: 2 document date: 2021-12-27



Star Paper & Labels

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Quality and Sustainability with Star Paper & Labels

Deliver Excellence and Eco-Friendliness in Every Print

Star Micronics offers a comprehensive line of paper and label media, meticulously designed to meet diverse customer needs. We are proud to be ISO 9001 certified, ensuring consistent quality and value for customers to choose the perfect paper for their specific use cases, ensuring the best performance and value.

Star Blue Eco

Choose sustainability with Star Blue Eco, the eco-friendly option for businesses committed to environmental responsibility. Made with advanced thermal technology, these receipts and labels are **Prep 60 compliant** and deliver clear, crisp images without BPA and BPS coatings. Designed by its distinctive blue core, Star Blue Eco paper is available in convenient merchant-friendly pack sizes, making it the perfect choice for businesses dedicated to reducing their environmental footprint and ensuring safe, high-quality transactions.

Star Blue

Discover the superior quality of our premium Star Blue paper, selected to complement your brand with its exceptional feel and vivid graphics. Recognized by its distinctive blue core, Star Blue paper is engineered for longevity and performance. It ensures consistent, high-quality printing and consistent safe, making it the perfect choice for businesses seeking the perfect paper for their specific use cases, ensuring the best performance and value.

Star Basic

Introducing Star Basic paper and labels, the economical choice carefully selected to provide the best value. These merchant-friendly paper and label offerings have a simple look and feel, perfect for high-volume businesses. Designed for efficiency, our Basic paper is available in convenient merchant-friendly pack sizes that provide clear thermal images for your customers. Star Basic paper is also available in convenient merchant-friendly pack sizes, making it the perfect choice for businesses seeking the perfect paper for their specific use cases, ensuring the best performance and value.





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TSP143IV

star

TSP143IVUE

Cutting Edge Design in a Smaller Footprint.

Additional USB-A connector for device powering, peripheral communication, or Android communication when using AOA.

With an ultra-modern, more compact design, the new TSP143IVUE, the fourth generation of the TSP143IV series, provides the same reliability and quality as its previous version, with added features like Android Open Accessory (AOA) and CloudPrint®.

As the most innovative in its price range, the Star Micronics TSP143IVUE is the new addition to the TSP143IV series, providing the same reliability and quality as its previous version, with added features like Android Open Accessory (AOA) and CloudPrint®.

With an ultra-modern, more compact design, the new TSP143IVUE, the fourth generation of the TSP143IV series, provides the same reliability and quality as its previous version, with added features like Android Open Accessory (AOA) and CloudPrint®.

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TSP143IV TSP100 Series 4th Gen **TSP143IVUE** Cutting Edge Design in a Smaller Footprint. Modern USB-C connector for communication Additional USB-A connector for device powering, peripheral communication or Android communication when using AOA With an ultra-modern, more compact design, the new TSP14... lang:en score:29 filesize: 179.25 K page_count: 2 document date: 2024-04-03

TSP143IV Series

star

TSP143IV Series: Advanced Printing for Modern Businesses

Compact, Reliable, and Packed with Future-Ready Features

The TSP143IV series from Star Micronics redefines POS printing, offering businesses exceptional features, time-tested reliability, and a modern design in a compact footprint. Building on the success of the TSP143IV series, the fourth generation provides cutting-edge innovation and advanced functionality to meet the evolving needs of retail and hospitality environments.

The latest addition to the series, the TSP143IVUE, stands out with its four connectivity interfaces: USB, LAN, WLAN, and Bluetooth. With new innovative Wi-Fi setup options, including a Bluetooth-enabled Star Key, users can easily connect to a wireless network in seconds and faster than ever. Designed for seamless integration, the TSP143IV series is available in black and white, offering the flexibility needed for high-demand environments.

Designed to meet the demands of today's tech-savvy businesses, the TSP143IV series supports the CloudPrint® protocol for seamless integration with the MCTP protocol for faster, more reliable cloud-based printing. This advanced system ensures quick and dependable communication between cloud applications and printers, reducing processing time and ensuring small efficiency gains for the ability to manage multiple devices and locations. CloudPrint® also provides exceptional flexibility and control, allowing businesses to use a single solution for growing businesses, easily handling large numbers of connected devices without compromising performance.





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[\[pdf\]](#) User Manual Quick Start Guide Documentation

Star JavaPOS Driver Software Manual 2024 1 22 Rev 8 3 sm01197 Micronics Co Ltd Additional 5 TSP654II Desktop Coupon Direct Thermal 37969990 \$31 83 custom options user manual Available Documentation 1Additional 2Additional 3Additional 4 1072478372 content etilize |||

Star JavaPOS Driver - Software Manual - Rev. 8.3 Table of Contents 1. Getting Started..... driver supports the operating systems and interfaces listed below. Models StarPRNT Thermal Printer **TSP143IV**-UE, **TSP143IV**-UE SK Linux OS USB / Ethernet Windows OS USB / Ethernet Mac OS USB / Ethern...

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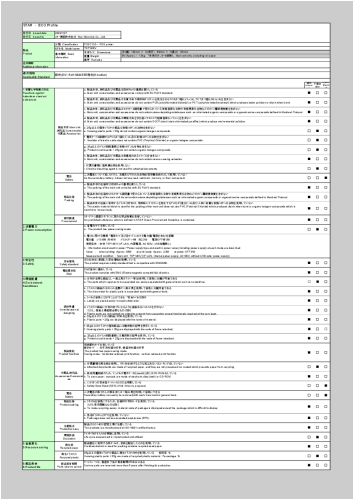


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eco profile TSP143IV xlsx U3163 TSP100IV ECO Profile TSP143IVUE Support Page Global Center tsp143iv star m jp service t epro |||

STAR- ECO Profile Issued date Issued by 2022/1/27 Star Micronics Co., Ltd. Product Additional information Classification Model name Basic information POSPOS printer **TSP143IV** Dimensions Weight Remarks W 140mm D 169mm H 123mm Approx.1.3kg *Main unit only, excluding roll paper Appli...

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[\[pdf\]](#) Installation Guide Frequently Asked Questions

Tippawan FAQ For TSP100IV Starmicronics Southeast Asia How to setup OPOS Driver for Star Printer

TSP143IV TSP143IVSK starmicronics co th 2023 11 |||

STAR MICRONICS SOUTHEAST ASIA CO., LTD. 399 Interchange 21 Building, Unit 2105, 21st Floor, Sukhumvit Road, Klongtoey-Nua, Wattana, Bangkok 10110 Tel. 02-2584631-2 Fax. 02-2584633 How to setup OPOS Driver for Star Printer

TSP143IV/TSP143IVSK *This instruction is connecting by USB Cable on Windows.

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Why Star for Tablet Display Stands Star Micronics is proud to offer both function and style with i ... Universal VESA mounting for tablet* Made from steel for enduring quality For mC-Print3, mPOP, and **TSP143IV/** TSP143III/TSP654II Supports any iOS, Android, and Windows tablet or touchscreen computer ...

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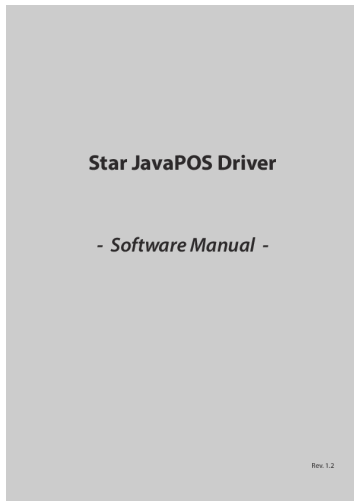
TSP143IVUE Barcode Factorythe fourth generation of the famous TSP100 series provides same Star

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TSP143IV TSP100 Series 4th Gen **TSP143IVUE** Cutting Edge Design in a Smaller Footprint. Modern USB-C connector for communication Additional USB-A connector for device powering, peripheral communication or Android communication when using AOA With an ultra-modern, more compact design, the new TSP14...

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Star JavaPOS Driver - Software Manual - Rev. 1.2 Contents 1. Getting Started..... gy and architecture. The host operating system. Target Model and Firmware Versions Target Model **TSP143IV**-UE MCP30 MCP31LB, MCP31L MCP31CB, MCP31C MCP20 MCP21LB POP10 Printer F/W Ver 1.0 or later ...
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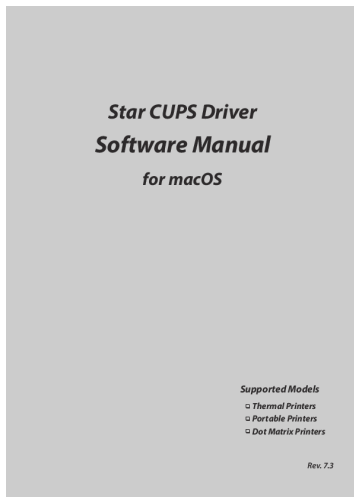
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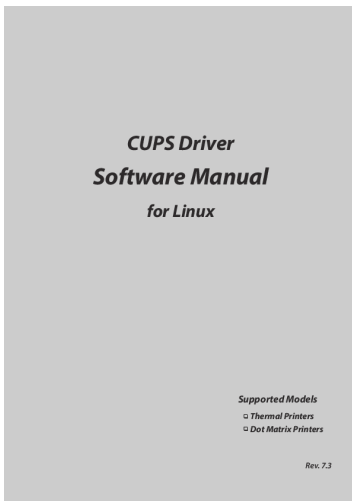
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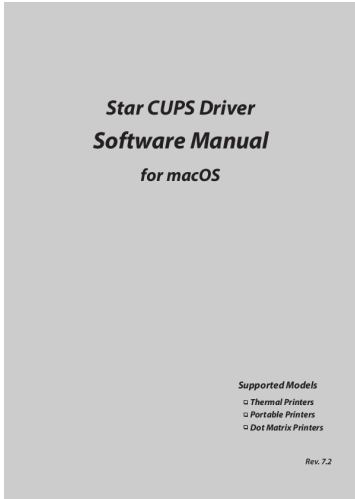
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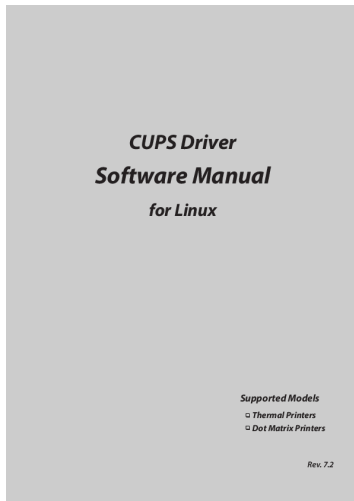
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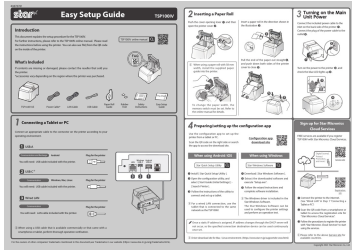


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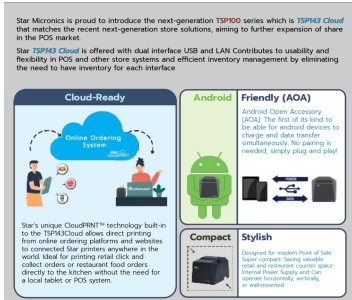


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a SPECIFICATIONS STAR TSP100 PRINTER SERIES TSP143II U TSP143III U TSP143III LAN TSP143III BI TSP143III W TSP100IV Description Entry level 80mm USB receipt printer with futurePRNT technology 80mm USB receipt printer with iOS Lightning data charge and futurePRNT technology 80mm Ethernet...

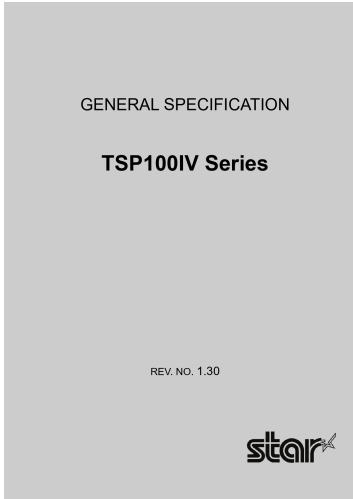
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Discover the Star TSP143 Cloud POS printer by Star Micronics. Learn about its CloudPRNT, Android Open Accessory (AOA) support, dual USB/LAN connectivity, and compact design for modern retail and restaurant environments.

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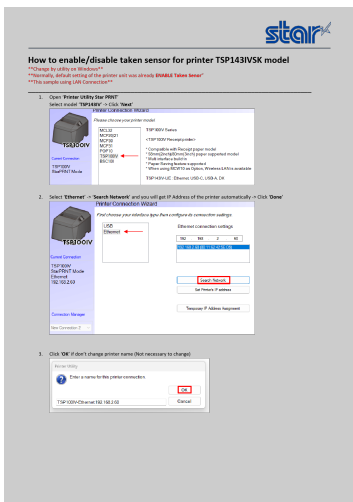


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STAR MICRONICS SOUTHEAST ASIA CO., LTD. 399 Interchange 21 Building, Unit 2105, 21st Floor, Sukhumvit Road, Klongtoey-Nua, Wattana, Bangkok 10110 Tel. 02-2584631-2 Fax. 02-2584633 How to enable/disable taken sensor for printer

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Star Micronics ผลิตและจำหน่าย TSP100 858 รุ่นล่าสุด TSP143 Cloud มาพร้อมเทคโนโลยีใหม่ทั้งในแง่ของฮาร์ดแวร์และซอฟต์แวร์

Star TSP143 Cloud มาพร้อมระบบ 2 ทางเลือกคือเลือกที่จะมาพร้อมกับ USB และ LAN เพื่อความสะดวกในการเชื่อมต่อ หรือเลือกที่จะมาพร้อมกับระบบ POS ที่มีทั้งตัวเลือกแบบมีจอภาพและแบบไม่มีจอภาพให้เลือกใช้ได้ตามความต้องการ (จอภาพและแป้นพิมพ์)

<p>Cloud-Ready</p> <p>Cloud Ordering System</p> <p>Star CloudPRINT™ มาพร้อมกับระบบ Star TSP143 Cloud มาพร้อมระบบ Online Ordering Platform และ Star TSP143 Cloud มาพร้อมระบบ POS มาพร้อมกับระบบ Online Ordering Platform</p> <ul style="list-style-type: none"> - Online Delivery & Pick-up - Cloud Kitchen 	<p>Android Friendly (AOA)</p> <p>มาพร้อมระบบ Android Open Accessory มาพร้อมกับระบบ Android Open Accessory มาพร้อมกับระบบ Android Open Accessory มาพร้อมกับระบบ Android Open Accessory</p>
<p>Compact</p> <p>มาพร้อมระบบ Compact มาพร้อมกับระบบ Compact มาพร้อมกับระบบ Compact มาพร้อมกับระบบ Compact</p>	<p>Stylish</p> <p>มาพร้อมระบบ Stylish มาพร้อมกับระบบ Stylish มาพร้อมกับระบบ Stylish มาพร้อมกับระบบ Stylish</p>

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