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Amazon Echo Show 8 (3rd Gen)

Amazon Echo Show 8 (3rd Gen) User Manual

Model: Echo Show 8 (3rd Gen) - 2023 Release

1. Introduction

The Amazon Echo Show 8 (3rd Gen) is a smart display designed to enhance your daily life with immersive entertainment, crisp video calling, and a connected smart home experience. Featuring spatial audio and an 8-inch HD touchscreen, it brings content to life and simplifies device control.

This manual provides essential information for setting up, operating, maintaining, and troubleshooting your Echo Show 8, ensuring you get the most out of its advanced features.



Figure 1.1: The Amazon Echo Show 8 (3rd Gen) device, showcasing its HD display and spatial audio capabilities for music playback.

2. SETUP

2.1 Unboxing and Initial Connection

Your Echo Show 8 comes ready to connect to your WiFi network. Inside the box, you will find the Echo Show 8 device, a power adapter (30W), and a quick start guide.

- Connect the power adapter to the Echo Show 8 and plug it into a wall outlet.
- · The device will power on automatically.
- Follow the on-screen instructions to select your language and connect to your Wi-Fi network.

2.2 System Requirements and App Compatibility

To fully utilize your Echo Show 8, the Alexa app is required for setup and managing certain features. The Alexa app is compatible with Fire OS, Android, and iOS devices and can also be accessed via your web browser.

- Ensure your mobile device meets the operating system requirements for the Alexa app.
- Download the Alexa app from your device's app store or visit the Alexa website.
- · Log in with your Amazon account or create a new one.

2.3 Amazon WiFi Simple Setup

Amazon WiFi simple setup allows for easy connection of smart devices to your WiFi network. If you have previously saved your WiFi credentials with Amazon, your Echo Show 8 may automatically connect during setup.

3. OPERATING YOUR ECHO SHOW 8

3.1 Voice Control with Alexa

The Echo Show 8 is primarily controlled using voice commands with Alexa. Simply say the wake word "Alexa" followed by your command or question.

- General Commands: "Alexa, what's the weather?", "Alexa, set a timer for 10 minutes."
- Music & Entertainment: "Alexa, play pop music," "Alexa, open Prime Video."
- Smart Home Control: "Alexa, turn on the living room lights," "Alexa, show me the front door camera."



Figure 3.1: The Echo Show 8 displaying a music playlist, demonstrating its capability for audio and visual entertainment.

3.2 Display and Touchscreen Interaction

The 8.0-inch HD touchscreen allows for visual interaction and control. You can tap, swipe, and navigate menus directly on the screen.

• Home Screen: Displays time, weather, and rotating content. Adaptive Content adjusts information based on your

proximity.

- Widgets: Shortcut icons on the home screen provide quick access to frequently used features.
- Settings: Swipe down from the top of the screen to access quick settings and the full settings menu.



Figure 3.2: The Echo Show 8 displaying video content, highlighting its HD display for visual media.

3.3 Smart Home Hub Functionality

The Echo Show 8 includes a built-in smart home hub supporting Zigbee, Matter, and Thread Border Router protocols. This allows you to pair and control compatible smart devices directly.

- Device Pairing: Say "Alexa, discover devices" or use the Smart Home section in the Alexa app.
- Control: Manage cameras, lights, thermostats, and more using voice commands or the display.
- Routines: Create automated routines based on time, motion, or other triggers.



Seamlessly pair and manage compatible smart home devices

Figure 3.3: The Echo Show 8's smart home interface, showing control options for connected devices.

3.4 Communication and Camera Features

The 13 MP centered camera enables high-quality video calls and other visual interactions.

- Video Calling: Make hands-free video calls using voice commands or the Top Connections widget. The camera features auto-framing and noise reduction.
- Amazon Photos: Turn your home screen into a digital photo frame. Adaptive color ensures photos look great in any light.
- Privacy: Utilize the built-in camera shutter and microphone/camera off button for privacy control.

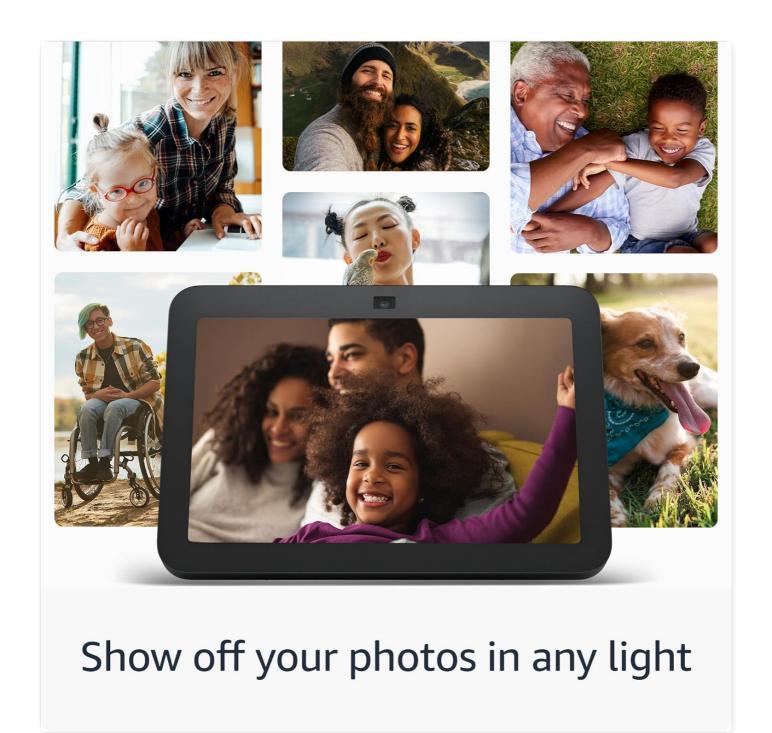


Figure 3.4: The Echo Show 8 displaying personal photos, functioning as a digital picture frame.

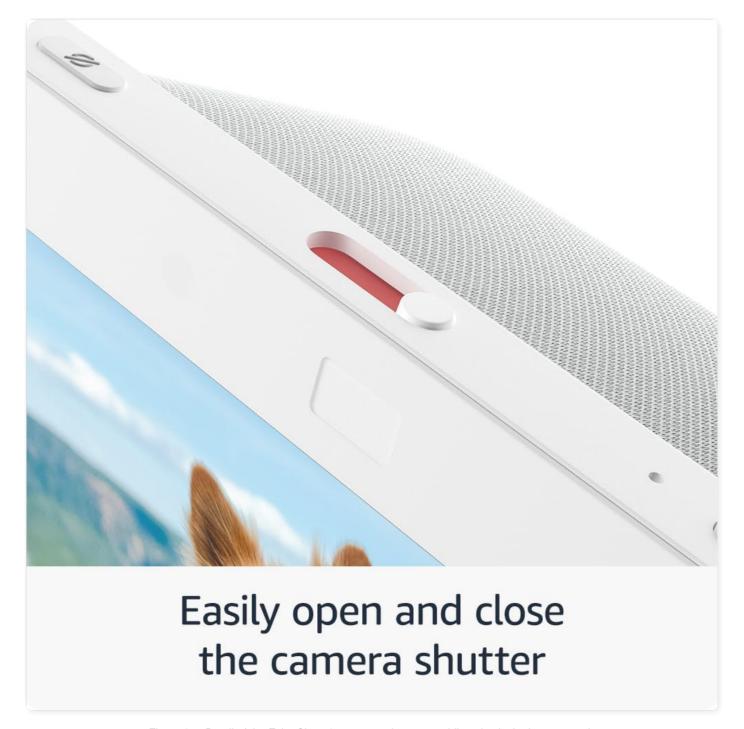


Figure 3.5: Detail of the Echo Show 8's camera shutter, providing physical privacy control.

3.5 Accessibility Features

The Echo Show 8 includes various accessibility features to personalize Alexa to your abilities. These can be found under Settings → Accessibility.

- Tap to Alexa: Access Alexa via touch through on-screen tiles or a keyboard.
- Adaptive Listening: Provides more time before Alexa responds.
- Preferred Speaking Rate: Control how fast or slow Alexa speaks.
- Captioning: Alexa Captioning, Call Captioning, and Closed Captioning for supported content.
- Show and Tell: Helps identify products for users who are blind or visually impaired.
- VoiceView screen reader: For customers who are blind or visually impaired.
- Screen Magnifier: Zoom in/out and pan around the screen.
- Notify When Nearby: Plays notification sounds when detected near the device.
- Kindle Read Aloud: Alexa reads Kindle books aloud.

- Real Time Text: Type live text in a video call.
- · Additional settings for Color Inversion, Color Correction, Request Sound, and more.

4. MAINTENANCE

To ensure the longevity and optimal performance of your Echo Show 8, follow these general maintenance guidelines:

- Cleaning: Gently wipe the screen and device exterior with a soft, lint-free cloth. Avoid abrasive cleaners or sprays
 directly on the device.
- Placement: Place the device on a stable, flat surface away from direct sunlight, heat sources, and excessive
 moisture. Ensure adequate ventilation around the device.
- **Software Updates:** Your Echo Show 8 will automatically receive software security updates. Ensure it is connected to Wi-Fi to receive these updates.
- Power Cycle: If the device becomes unresponsive, unplug the power adapter for a few seconds and then plug it back in to restart.

5. TROUBLESHOOTING

This section addresses common issues you might encounter with your Echo Show 8.

5.1 Device Not Responding

- Check Power: Ensure the power adapter is securely connected to the device and the wall outlet.
- Restart: Unplug the power adapter for 30 seconds, then plug it back in.
- **Microphone Muted:** Check if the microphone/camera off button is pressed (indicated by a red light). Press it again to unmute.

5.2 Wi-Fi Connectivity Issues

- Check Router: Ensure your Wi-Fi router is on and functioning correctly.
- Restart Router: Unplug your router for 30 seconds, then plug it back in.
- Re-enter Password: Go to Settings on your Echo Show 8, then Network, and try re-entering your Wi-Fi password.
- Signal Strength: Move the Echo Show 8 closer to your Wi-Fi router if signal is weak.

5.3 Alexa Not Understanding Commands

- Speak Clearly: Ensure you are speaking clearly and at a normal volume.
- Reduce Noise: Minimize background noise when giving commands.
- Wake Word: Ensure you are using the correct wake word ("Alexa").
- Microphone Muted: Verify the microphone is not muted.

6. SPECIFICATIONS

Feature	Detail
Size	7.9" x 5.5" x 4.2" (200mm x 139mm x 106mm)
Weight	36.6 oz (1034 grams)
Display	8.0" HD touch screen

Feature	Detail
Camera	13 MP centered camera with built-in shutter
WiFi Connectivity	Dual-band WiFi (802.11a/b/g/n/ac)
Smart Home Hub	Zigbee + Matter + Thread Border Router
Bluetooth Connectivity	A2DP, AVRCP support
Audio	2 x 2" full range neodymium drivers with passive bass radiator
Processor	Octa-Core SoC with Amazon AZ2 Neural Network Engine
Generation	Echo Show 8 (3rd Gen) - 2023 release
Language	Alexa speaks English and Spanish

7. WARRANTY AND SUPPORT

7.1 Limited Warranty

Your Amazon Echo Show 8 (3rd Gen) includes a 1-year limited warranty and service. Optional extended warranties (1-year, 2-year, and 3-year) may be available for purchase separately in the U.S. Use of the Echo Show 8 is subject to the terms and conditions provided by Amazon.

7.2 Software Security Updates

This device is guaranteed to receive software security updates for at least four years after it is last available for purchase as a new unit on Amazon websites. For information specific to your device, visit the Manage Your Content and Devices section on Amazon.

7.3 Privacy Features

The Echo Show 8 is designed with multiple layers of privacy controls, including wake word technology, streaming indicators, a microphone/camera off button, a built-in camera shutter, and the ability to view and delete your voice recordings. For more details, visit the Alexa Privacy Hub.

7.4 Customer Support

For further assistance, technical support, or warranty claims, please visit the official Amazon support website or contact Amazon customer service.

• Online Support: amazon.com/devicesupport

Alexa Privacy Hub: amazon.com/alexaprivacy



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Q: What is Lockin's privacy policy like?

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Q: How to contact Lockin for customer service?

A: For any assistance, please contact our customer service team at suggort@lockin.com.

Q: What is Lockin's privacy policy like?

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