

## iZEEKER iD400 Dash Cam

# iZEEKER Dash Cam 4K User Manual

MODEL: iD400 DASH CAM

Overview	Setup	Operation	Introduction	Package Contents	Product	Specifications	Warranty & Support
			Maintenance	Troubleshooting			

## 1. Introduction

Thank you for choosing the iZEEKER Dash Cam 4K. This device is designed to provide reliable video recording of your journeys, offering enhanced safety and peace of mind on the road. Equipped with advanced features such as 4K Ultra HD resolution, Wide Dynamic Range (WDR) for clear night vision, G-Sensor for emergency recording, and optional parking monitoring, this dash cam captures critical moments with exceptional clarity.

Please read this manual thoroughly before using the product to ensure proper installation, operation, and maintenance. Keep this manual for future reference.

### Safety Information

- Ensure the dash cam is installed in a location that does not obstruct the driver's view or interfere with airbag deployment.
- Do not operate the dash cam while driving. Adjust settings only when the vehicle is safely parked.
- Avoid exposing the device to extreme temperatures, direct sunlight for prolonged periods, or high humidity.
- Use only the original power adapter and cables provided to prevent damage to the device.
- Keep the device away from strong magnetic fields.

## 2. Package Contents

Please verify that all items listed below are included in your package:

- 4K UHD Dash Camera
- 32GB MicroSD Card
- Car Charger and 3.5m Cable
- Type C USB Cable
- Windshield Protective Film
- Suction Mount
- Crowbar (for cable routing)
- Reset Pin
- User Manual



Figure 2.1: All components included in the iZEEKER Dash Cam 4K package.

### 3. Product Overview

The iZEEKER Dash Cam 4K (iD400) features a compact design with a high-resolution lens and a clear display for easy operation and playback. Familiarize yourself with the main components:



Figure 3.1: iZEEKER Dash Cam 4K with included accessories.

# 4K High Cost Performance Dash Cam



4K UHD Resolution



Night Vision



WDR



Parking Monitoring



G-sensor



Loop Recording



F1.8 Large Aperture



170° Wide Angle



Screen Saver



Support 32~256GB

Figure 3.2: Key features and design elements of the iZEEKER Dash Cam 4K.

## 4. Setup

### 4.1 Installing the MicroSD Card

The dash cam requires a MicroSD card for recording. A 32GB MicroSD card is included. Ensure the card is inserted correctly before use.

1. Locate the MicroSD card slot on the side of the dash cam.
2. Insert the MicroSD card with the gold contacts facing the back of the camera until it clicks into place.
3. It is recommended to format the MicroSD card within the dash cam's settings menu upon first use and periodically thereafter to ensure optimal performance.

## 4.2 Mounting the Dash Cam

Use the provided suction mount to securely attach the dash cam to your vehicle's windshield.

1. Clean the area on your windshield where you intend to mount the dash cam. Apply the windshield protective film first if desired.
2. Attach the suction mount to the dash cam.
3. Press the suction cup firmly against the windshield and flip the lever to secure it.
4. Adjust the camera angle to ensure a clear view of the road ahead, typically centered with the hood visible at the bottom of the frame.

## 4.3 Power Connection

Connect the dash cam to your vehicle's power source using the provided car charger.

1. Plug the small end of the car charger cable into the dash cam's power port.
2. Plug the larger end of the car charger into your vehicle's 12V power outlet (cigarette lighter socket).
3. Route the cable neatly along the windshield and dashboard using the crowbar tool to tuck it into crevices, ensuring it does not interfere with driving.

*Video 4.1: An overview of the iZEEKER 4K Dash Cam, including its components and basic setup. This video demonstrates the physical aspects of the product and what is included in the box.*

## 5. Operating Instructions

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### 5.1 Automatic Recording and Loop Recording

Once powered on, the dash cam will automatically begin recording. The loop recording feature ensures continuous recording by overwriting the oldest unlocked video files when the MicroSD card is full.

- Video files are typically saved in segments (e.g., 1, 3, or 5 minutes).
- When the card is full, the camera will automatically delete the oldest **unlocked** file to make space for new recordings.

# Seamless Loop Recording

With loop recording function, the camera can record continuously through overwriting unlocked video



Figure 5.1: Seamless Loop Recording ensures continuous video capture.

## 5.2 Emergency Recording (G-Sensor)

The built-in G-Sensor detects sudden impacts or collisions. When triggered, it automatically locks the current video segment, preventing it from being overwritten by loop recording.

- Locked files are stored in a separate folder on the MicroSD card.
- Adjust the G-Sensor sensitivity in the settings menu if needed.



Figure 5.2: G-Sensor, Motion Detection, and Parking Monitoring features.

### 5.3 Parking Monitoring

This feature provides surveillance when your vehicle is parked. With an optional hardwire kit (not included), the dash cam can monitor your vehicle for impacts or motion even when the engine is off.

- When an impact is detected (via G-Sensor) or motion is detected (if enabled), the camera will automatically start recording.
- These recordings are also locked to prevent overwriting.

# Optional Parking Monitoring

Parking without worry, protect your car in 3-5 mins real-time after parking, or 24 hours protection all day with hardwire kit (NOT included)



Figure 5.3: Optional Parking Monitoring for 24-hour protection.

## 5.4 WDR Night Vision

The Wide Dynamic Range (WDR) technology enhances video quality in low-light conditions, ensuring clearer recordings at night or in tunnels. Combined with a large F1.8 aperture, the camera captures more light for improved visibility.

# Stunning Humanized Night Vision

Reliable night vision, combined with advanced components, license plates can be seen clearly that gives you a sense of security

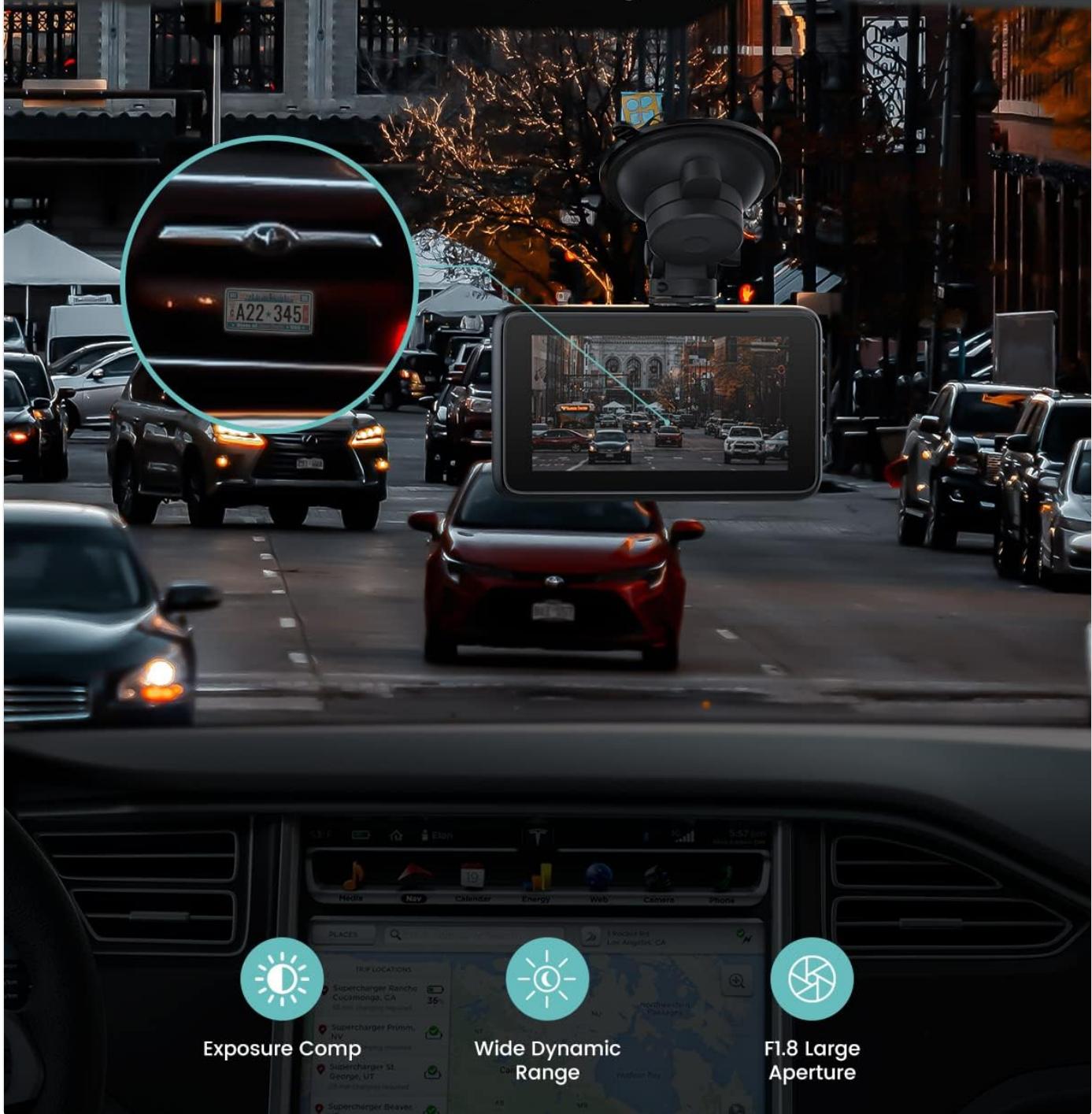


Figure 5.4: Stunning Humanized Night Vision for clear recordings in low light.

## 5.5 Accessing Recorded Footage

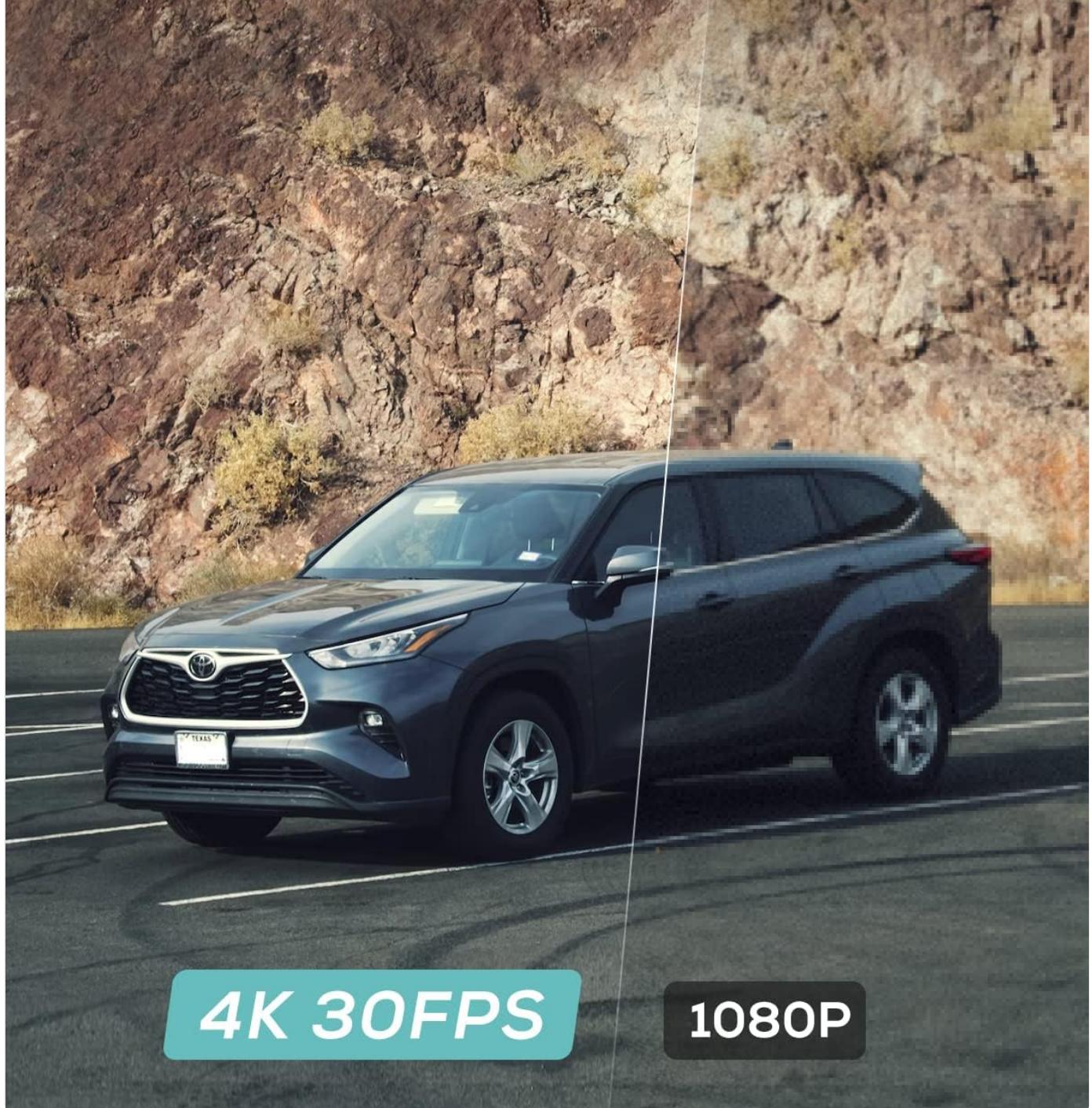
You can view recorded videos directly on the dash cam's screen or transfer them to a computer.

- **On-Device Playback:** Use the navigation buttons on the dash cam to browse and play back recorded files.
- **Computer Transfer:** Connect the dash cam to your computer using the provided Type C USB cable. The device will appear as a removable disk, allowing you to copy video files. Alternatively, remove the MicroSD card and insert it

into a card reader connected to your computer.

## 4K 30FPS Ultra HD Smooth Video

Built with high demanding pixels and frames, 4K 30FPS creating a crisp, smooth and movie-like visual effect for you



**4K 30FPS**

**1080P**

Figure 5.5: The 4K 30FPS Ultra HD resolution provides crisp and smooth video.

## 6. Maintenance

### 6.1 Cleaning the Dash Cam

- Use a soft, dry cloth to clean the camera lens and screen.

- Do not use liquid cleaners or abrasive materials, as they may damage the lens or screen.

## 6.2 MicroSD Card Management

- Regularly format the MicroSD card (e.g., once a month) to prevent data corruption and ensure smooth recording. This can be done through the camera's settings menu.
- Back up any important video files to a computer before formatting, as formatting will erase all data on the card.

## 7. Troubleshooting

Problem	Possible Cause	Solution
Dash cam does not power on.	No power from car charger; faulty cable; internal battery drained.	Check car charger connection and vehicle's 12V outlet. Try a different USB cable or car charger. Ensure vehicle's ignition is on.
Camera falls from windshield.	Suction cup not properly secured; dirty windshield; extreme temperature changes.	Clean windshield and suction cup thoroughly. Ensure the lever is fully engaged. Reapply the suction cup. Avoid direct sunlight for prolonged periods if possible.
Recording stops or MicroSD card error.	MicroSD card full or corrupted; incompatible card; card speed too low.	Format the MicroSD card in the camera. Use a high-speed (Class 10 or U3) MicroSD card. Replace the card if issues persist.
Video footage is blurry or unclear.	Protective film on lens; dirty lens; incorrect focus.	Remove any protective film from the lens. Clean the lens with a soft cloth. Ensure the camera is securely mounted and not vibrating.
Parking mode not working as expected.	No continuous power supply; G-Sensor sensitivity too low/high.	Parking monitoring requires a continuous power supply (hardwire kit recommended). Adjust G-Sensor sensitivity in settings.
Date and time reset after power off.	Internal battery depleted or faulty.	Ensure the camera is connected to power for a sufficient period to charge its internal battery. If the issue persists, contact customer support.

## 8. Specifications

Feature	Detail
Model Name	iD400 Dash Cam
Video Capture Resolution	2160p (4K Ultra HD)
Dimensions	0.83 x 0.83 x 0.87 inches
Item Weight	2.82 ounces
Color	Black
Connectivity Technology	USB

Feature	Detail
Mounting Type	Suction Mount
Special Features	Auto Recording & Loop Recording, Emergency Lock Protection (G-Sensor), Parking Monitoring, WDR Night Vision, 32GB MicroSD Card Included
Batteries	1 Lithium Ion battery required (internal)

## 9. Warranty and Support

iZEEKER is committed to providing consumers with premium products of consistent and reliable quality, backed by comprehensive customer support.

- 24-Hour Response:** Expect quick and professional responses to your inquiries within 24 hours.
- 30-Day Return Policy:** Enjoy a 30-day no-reason return or exchange period from the date of purchase.
- 365-Day Replacement:** Replacements and accessories are available within 365 days of purchase.
- Lifetime After-Sales Service:** iZEEKER provides lifetime after-sales service for every customer.



Figure 9.1: iZEEKER's commitment to customer satisfaction.

For further assistance, please refer to the official User Manual PDF available on the product page or contact iZEEKER customer support directly.