

Candy CTL651269S

Candy CTL651269S 6.5 kg Top Load Washing Machine User Manual

Model: CTL651269S

1. IMPORTANT SAFETY INFORMATION

Please read all instructions carefully before using the appliance and retain them for future reference. Always follow basic safety precautions to reduce the risk of fire, electric shock, and injury to persons.

- Ensure the washing machine is properly grounded.
- Do not operate the machine if it is damaged or malfunctioning.
- Keep children and pets away from the appliance during operation.
- Do not wash items that are soiled with flammable substances.
- Unplug the machine before cleaning or performing any maintenance.
- Do not reach into the washing machine while the tub is moving.

2. PRODUCT OVERVIEW

The Candy CTL651269S is a fully automatic 6.5 kg top load washing machine designed for efficient and convenient laundry care. It features a durable stainless steel drum and intuitive touch controls.



Image: Front view of the Candy CTL651269S Top Load Washing Machine, showing the control panel and lid.

Key Components:

- **Control Panel:** Touch-sensitive interface for program selection and settings.
- **Lid:** Top-opening lid for loading and unloading laundry.
- **Washing Tub (Drum):** Stainless steel drum for washing clothes.
- **Detergent Dispenser:** Compartment for adding detergent and fabric softener.
- **Water Inlet:** Connection point for the water supply hose.
- **Drain Hose:** For expelling used water.

3. INSTALLATION AND SETUP

Proper installation is crucial for the optimal performance and longevity of your washing machine.

3.1 Unpacking

1. Carefully remove all packaging materials, including the base packaging.
2. Inspect the machine for any damage. If damaged, do not install and contact customer service.
3. Remove any transit bolts or packing materials from the drum as instructed in the quick start guide.

3.2 Location Requirements

- Place the machine on a firm, level surface to prevent vibration and noise.
- Ensure adequate space around the machine for ventilation and maintenance.
- Avoid direct sunlight or extreme temperatures.

3.3 Connecting Water Supply

1. Connect the cold water inlet hose to the cold water tap and the corresponding inlet on the machine.
2. Ensure all connections are tight to prevent leaks.
3. Turn on the water supply and check for any leaks.

3.4 Drain Hose Installation

- Position the drain hose into a standpipe or over the edge of a sink, ensuring it is securely fixed to prevent dislodging.
- The drain hose should be positioned at a height between 60 cm and 100 cm from the floor.

3.5 Power Connection

- Plug the power cord into a grounded electrical outlet.
- Do not use extension cords or adapters.



Image: Diagram illustrating the correct connection of water inlet and drain hoses, and power cord for the washing machine.

4. OPERATING INSTRUCTIONS

Follow these steps for effective and safe operation of your washing machine.

4.1 Preparing Laundry

- Sort laundry by fabric type, color, and degree of soiling.
- Check garment care labels for specific washing instructions.
- Empty pockets and close zippers and hooks to prevent damage.

4.2 Loading Laundry

- Open the lid and load clothes loosely into the drum. Do not overload the machine.
- The maximum load capacity for this model is 6.5 kg.

4.3 Adding Detergent and Softener

- Add the recommended amount of detergent to the detergent dispenser.

- If using fabric softener, pour it into the designated compartment.



Image: Detailed view of the detergent and fabric softener compartments within the dispenser.

4.4 Selecting a Wash Program

- Close the lid securely.
- Press the Power button to turn on the machine.
- Use the touch control panel to select the desired wash program. Available options include:
 - **Quick Wash:** For lightly soiled clothes or small loads.
 - **Normal:** Standard wash for everyday laundry.
 - **Heavy Duty:** For heavily soiled items or durable fabrics.
 - **Delicates:** Gentle wash for fragile garments.
- Adjust additional settings like water level or rinse cycles if available and desired.

4.5 Starting and Pausing a Cycle

- Press the Start/Pause button to begin the wash cycle.
- To pause the cycle, press the Start/Pause button again. Press it once more to resume.

4.6 End of Cycle

- The machine will signal when the cycle is complete.
- Remove laundry promptly to prevent wrinkles.
- Turn off the power and close the water tap.

Your browser does not support the video tag.

Video: A demonstration of selecting a wash program and starting a cycle on the Candy CTL651269S control panel.

5. MAINTENANCE AND CARE

Regular maintenance ensures the efficiency and extends the lifespan of your washing machine.

5.1 Cleaning the Detergent Dispenser

- Remove the dispenser drawer and rinse it under running water to remove any detergent residue.
- Clean the dispenser housing with a damp cloth.

5.2 Cleaning the Drum

- Run a "Tub Clean" cycle (if available) or a hot wash cycle with an empty drum and a washing machine cleaner or white vinegar.
- Wipe the inside of the drum with a soft cloth after each use to prevent mildew.

5.3 Cleaning the Lint Filter

- Locate the lint filter (usually inside the drum or near the top rim).
- Remove and clean any accumulated lint under running water.
- Reinsert the filter securely.

5.4 Exterior Cleaning

- Wipe the exterior surfaces with a soft, damp cloth.
- Do not use abrasive cleaners or solvents.



Image: Illustration demonstrating the steps to remove and clean the lint filter.

6. TROUBLESHOOTING

Refer to this section for common issues and their solutions before contacting customer service.

Problem	Possible Cause	Solution
Machine does not start	Power cord unplugged, lid not closed, power outage.	Check power connection, ensure lid is fully closed, check household circuit breaker.
Water not filling	Water tap closed, inlet hose kinked, water supply issue.	Open water tap, straighten hose, check household water supply.
Water not draining	Drain hose kinked or blocked, pump filter clogged.	Straighten drain hose, clean pump filter (refer to maintenance section).
Excessive vibration/noise	Machine not level, load unbalanced, transit bolts not removed.	Adjust leveling feet, redistribute laundry, ensure transit bolts are removed.
Error code displayed	Specific malfunction.	Refer to the full user manual for a list of error codes and their solutions, or contact customer service.

7. SPECIFICATIONS

Technical details of the Candy CTL651269S Top Load Washing Machine.

- **Brand:** Candy
- **Model Name:** CTL651269S
- **Capacity:** 6.5 kg
- **Access Location:** Top Load
- **Operation Mode:** Fully Automatic
- **Drum Material:** Stainless Steel
- **Controls Type:** Touch
- **Cycle Options:** Quick Wash, Normal, Heavy Duty, Delicates
- **Finish Type:** Silver (Moon Light Grey)
- **Installation Type:** Freestanding
- **Manufacturer:** Haier Appliances India Pvt. Ltd.

8. WARRANTY AND CUSTOMER SUPPORT

For warranty information, service requests, or technical assistance, please refer to the warranty card included with your product or visit the official Candy website.

Customer Service Contact: Please refer to your purchase documentation or the manufacturer's website for the most up-

to-date contact information.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question