

[Manuals.plus](#) /

› [acemax](#) /

› MXQ PRO 4K Android 11 Smart TV Box User Manual

acemax MXQ PRO 4K

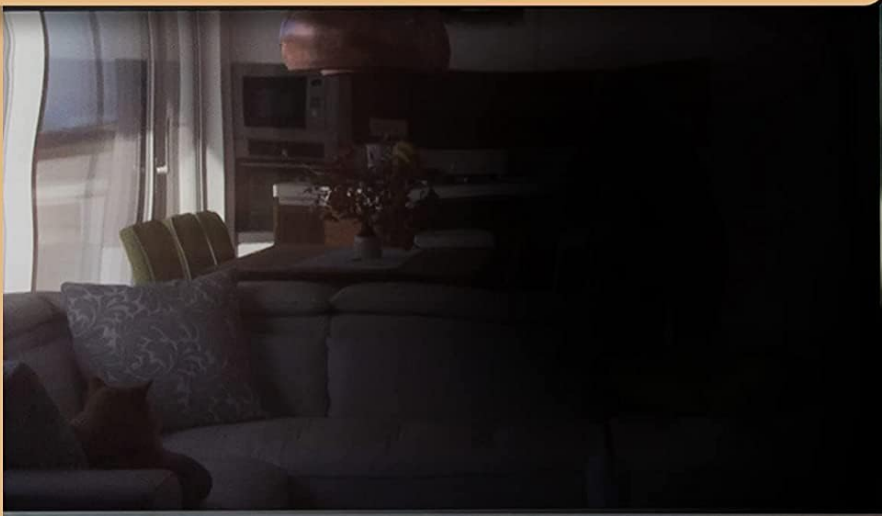
MXQ PRO 4K Android 11 Smart TV Box User Manual

Model: MXQ PRO 4K | Brand: acemax

1. OVERVIEW

The acemax MXQ PRO 4K Android 11 Smart TV Box is a home media player designed to transform any television into a smart TV. It features a powerful quad-core processor, 2GB RAM, and 16GB ROM, enabling smooth playback of 4K resolution and Full HD content. The device supports 2.4G and 5G dual-band WiFi for reliable wireless connectivity and offers various ports for external devices.

Minimalist design



Match to any interior

Figure 1.1: The MXQ PRO 4K TV Box features a minimalist design that blends seamlessly with various interior styles.

All TV's can be **SMART**



Figure 1.2: This device enables any television to become a smart TV, providing access to a wide range of applications and online content.

2. PACKAGE CONTENTS

Verify that all the following items are included in your package:

- MXQ PRO 4K TV Box
- User Manual
- IR Remote Control (Requires 2 x AAA batteries, not included)
- HD Cable
- Power Plug



Figure 2.1: The MXQ PRO 4K TV Box and its accompanying remote control.

3. SETUP

Follow these steps to set up your MXQ PRO 4K TV Box:

1. **Connect to TV:** Connect the MXQ PRO 4K TV box to your television using the provided HD cable.
2. **Connect Power:** Connect the power plug to the TV box and then to a power outlet.
3. **Connect Input Devices:** Connect a mouse, wireless mouse, or other compatible input device to a USB port on the TV box.
4. **Power On:** After connecting the MXQ 4K and cables, the power diode will illuminate blue, indicating the device is powered on.
5. **Sleep Mode:** To enter sleep mode, press the power supply button on the remote control. The power LED will extinguish. To wake the device from sleep mode, press the power supply button on the remote control again.

Dimensions and connectors

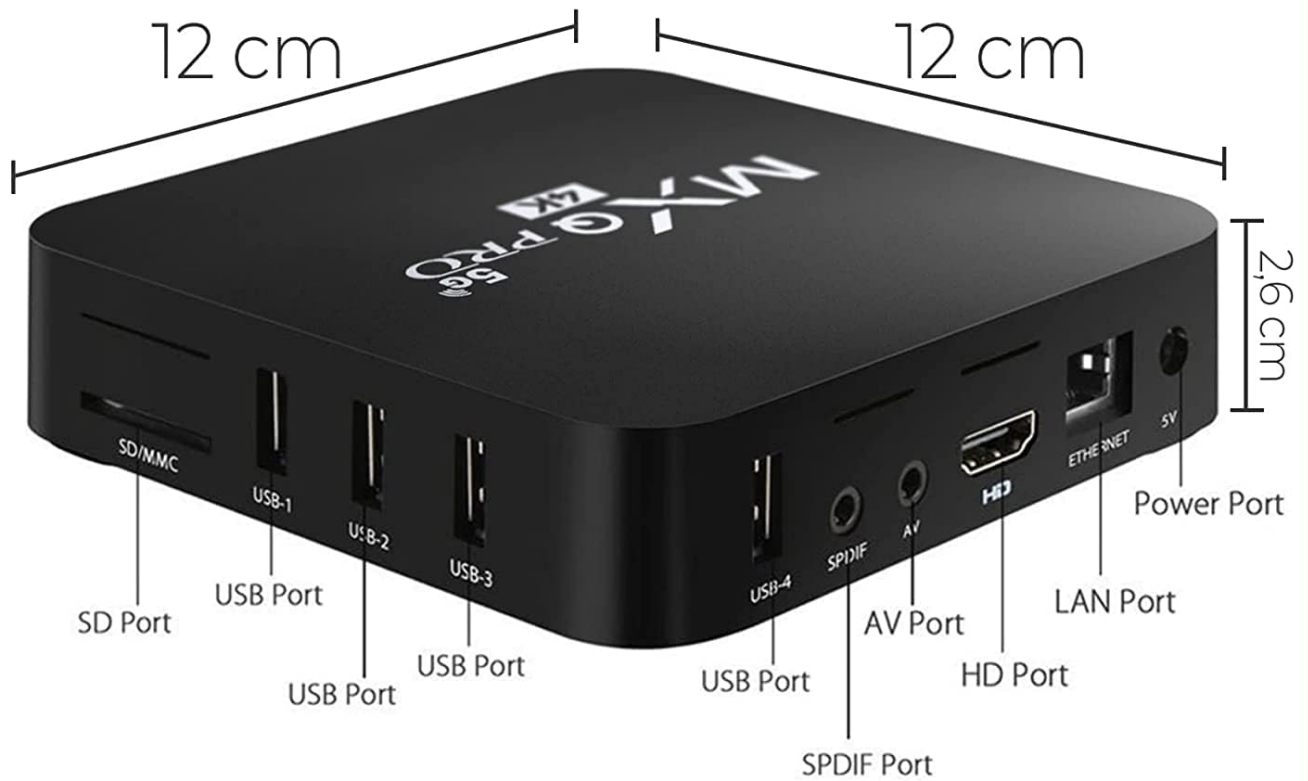


Figure 3.1: Overview of the MXQ PRO 4K TV Box dimensions and available connectors, including SD/MMC, USB ports, SPDIF, AV, HD (HDMI), LAN, and Power Port.

4. OPERATING INSTRUCTIONS

The MXQ PRO 4K TV Box operates on an Android system, providing a user-friendly interface similar to Android smartphones. Navigation is primarily done using the included IR remote control.

Convenient control by remote



Figure 4.1: The included IR remote control provides convenient navigation and control over the TV box functions.

4.1 External Data Storage

The device supports reading data from U-drives (USB flash drives) and TF cards (microSD cards).

Reading U-drive:

1. Insert a flash U-drive or replaceable hard drive into an available USB port.
2. When powered on, a USB icon will appear in the top left corner of the control panel.
3. Open "File browser". The identified USB (A:) will appear under "Local Disk".
4. The U-drive is now accessible for operation.

Reading TF card:

1. Insert the TF card into the MXQ 4K when the device is powered on.
2. An icon will appear in the top left corner of the control panel.
3. Open "File Browser". The identified external memory card will appear under "Local Disk".
4. The TF card is now accessible for operation.

4.2 WiFi Function

To connect your TV box to a wireless network:

1. From the main screen, navigate to **Settings**.
2. Select **Net**.
3. Select "Wi-Fi" to enable the WiFi function.
4. Select your desired Hotspot from the list.
5. Enter the password for the network.
6. Select **Connect** to establish the network connection.

5. TROUBLESHOOTING

Below are some common issues and their resolutions:

- **Netflix Compatibility:** Most Android TV boxes do not support Netflix due to copyright issues. The pre-installed version on this device is functional but may cease to work if updated or re-installed. It is recommended not to remove or update the pre-installed Netflix application.
- **Remote Navigation on Some Apps:** Certain applications (e.g., Netflix) are primarily designed for touch-screen devices like tablets and phones, making navigation difficult with a standard remote. For improved control, connect an external mouse or a wireless keyboard to the TV box.
- **Apps Not Found on Google Play Store:** If you cannot find a specific application on the Google Play Store, you can search for it on 'apkpure' or download the 'APKPure' app to install desired applications.

6. SPECIFICATIONS

Key technical specifications for the MXQ PRO 4K TV Box:

Feature	Description
Model Name	MXQ PRO 4K
Operating System	Android 11
Processor (CPU)	Quad-core Cortex-A7 (28nm)
Graphics Processor (GPU)	ARM Mali-400 GPU
RAM	2GB
Internal Storage (ROM)	16GB
Resolution	Supports 4K and Full HD
Connectivity	Wi-Fi (2.4G/5G Dual Band), Ethernet, HDMI, USB, IR
Ports	Multiple USB Ports, SD/MMC Card Slot, SPDIF, AV, HDMI, LAN, Power Port
Dimensions	4.7 x 4.7 x 1.02 inches
Item Weight	10.6 ounces

Clear and sharp image



up to 4k Resolution

Figure 6.1: The MXQ PRO 4K TV Box supports clear and sharp image output up to 4K resolution.

7. MAINTENANCE

To ensure optimal performance and longevity of your MXQ PRO 4K TV Box, consider the following maintenance tips:

- **Keep Ventilated:** Ensure the device is placed in a well-ventilated area to prevent overheating. Avoid covering ventilation openings.
- **Regular Cleaning:** Gently wipe the exterior of the device with a soft, dry cloth to remove dust. Do not use liquid cleaners or abrasive materials.
- **Software Updates:** Periodically check for system updates through the device's settings to ensure you have the latest features and security patches.
- **Avoid Extreme Temperatures:** Do not expose the device to extreme hot or cold temperatures, direct sunlight, or high humidity.
- **Safe Shutdown:** Always power off the device correctly using the remote control or system menu before unplugging it.

8. WARRANTY AND SUPPORT

For warranty information, technical support, or service inquiries, please refer to the contact details provided on the product packaging or the official acemax website. Keep your proof of purchase for warranty claims.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question