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Britzgo VHP611D

Britzgo VHP611 Digital Hearing Amplifier

INSTRUCTION MANUAL - MODEL VHP611D

Introduction

Thank you for choosing the Britzgo VHP611 Digital Hearing Amplifier. This device is designed to enhance your hearing experience, providing clear and natural sound. Featuring a professional digital chip for noise reduction, a portable magnetic charging case, and an ergonomic design, the VHP611D offers comfort and convenience for daily use. Please read this manual carefully to ensure proper usage and optimal performance.

What's in the Box

Your Britzgo VHP611D package includes:

- Britzgo VHP611 Digital Hearing Amplifier (1 unit)
- Portable Magnetic Charging Case
- USB Charging Cable
- Assorted Earplugs (various sizes for optimal fit)
- Cleaning Brush and Tool
- User Manual

Setup Instructions

Follow these steps to set up your hearing amplifier for the first time:

1. **Charge the Device:** Before initial use, fully charge the hearing amplifier and its charging case. Connect the USB charging cable to the charging case and a power source. The charging indicator light will show the charging status. A full charge takes approximately 4 hours and provides up to 22 hours of individual use.
2. **Select Earplugs:** Choose the earplug size that best fits your ear canal to ensure comfort and prevent whistling sounds. The ergonomic L-shaped design is intended for a secure fit.
3. **Insert into Ear:** Gently place the hearing amplifier into your ear canal. Ensure it is seated comfortably and securely.

4. **Power On:** Locate the power button on the device and turn it on.
5. **Adjust Volume:** Start with the lowest volume setting. Gradually increase the volume until you hear clearly and comfortably. The device offers adjustable volume levels between 60-80dB.



Image: The Britzgo VHP611 Digital Hearing Amplifier comfortably placed in the ear, demonstrating its discreet and ergonomic design.

Operating Instructions

The Britzgo VHP611D is designed for simple operation:

- **Power On/Off:** Use the designated switch or button to turn the device on or off.
- **Volume Control:** Adjust the volume using the integrated control. Rotate or press the control to increase or decrease the sound level to your preference. The device features a professional digital chip that reduces sound loss and provides clear, natural sound.
- **Usage Scenarios:** The automatic adjustment mode adapts to various environments, making it suitable for meetings, watching movies, walking outdoors, and conversations.

Image: The compact magnetic charging case for the Britzgo VHP611 Digital Hearing Amplifier, showing its portability and ease of use.



Image: Illustration showing the Britzgo VHP611 Digital Hearing Amplifier adapting to different daily scenarios like meetings, watching movies, walking, and conversations.

Maintenance

Proper maintenance ensures the longevity and optimal performance of your device:

- **Cleaning:** Regularly clean the hearing amplifier with a soft, dry cloth. Use the provided cleaning brush and tool to remove any earwax or debris from the earplugs and sound outlet. Ensure the device is turned off before cleaning.
- **Storage:** When not in use, store the hearing amplifier in its charging case to protect it from dust, moisture, and physical damage.
- **Battery Care:** Avoid completely draining the battery frequently. Recharge the device as needed. The charging case provides multiple recharges on the go.

Troubleshooting

Here are solutions to common issues you might encounter:

- **Whistling Sound:**
  Cause: This indicates the hearing amplifier is working. It often occurs if the ear canal and earplugs are not properly sealed.
  Solution: Ensure the earplug fits snugly in your ear canal. Turn on the device and adjust the volume only after it's securely in place.
- **Noise Problem:**
  Cause: Environmental noise or improper earplug fit.
  Solution: 1. Test the device in a quiet environment first. 2. Ensure the earplug fits correctly and seals the ear canal. 3. The digital chip helps reduce ambient noise for clearer sound.
- **Device Not Working:**

Cause: Low battery, blocked earplug, or incorrect volume setting.
Solution: 1. Fully charge the hearing amplifier and charging case. 2. Clean any earwax blocking the earplugs. 3. Adjust the volume until you hear clearly.

Specifications

Brand	Britzgo
Model Number	VHP611D
Dimensions	14.4 x 10.2 x 3.9 cm; 150 g
Power Source	Battery Powered (1 A battery included)
Charging Time	4 hours
Usage Time (Single Charge)	Up to 22 hours
Volume Adjustment	Adjustable, 60-80dB
Special Features	Adjustable Volume Control, Noise Reduction, Wireless Charging
Fit Type	In-Ear
Color	Black

Warranty and Support

Britzgo is committed to providing quality products and excellent customer service.

- **1-Year Replacement:** If your product experiences quality issues within 1 year, you are eligible for a free replacement of the same hearing amplifier model.
- **2-Year Warranty Service:** Enjoy free warranty service for up to 2 years from the date of purchase.
- **Return Policy:** The product is eligible for a refund or replacement within 30 days of receipt.
- **Contact Support:** For any product issues or warranty claims, please contact the store's customer service via email.
- **Telephone Service Hours:** 9:00 AM - 4:00 PM (local time).



Image: Britzgo's warranty details, highlighting 1-year free replacement and 2-year free warranty service.

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