

## Motorola Sound HK126

# Motorola Sound HK126 Bluetooth Earpiece User Manual

Model: HK126

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## 1. INTRODUCTION

This manual provides comprehensive instructions for the Motorola Sound HK126 Bluetooth Earpiece. It covers essential information regarding setup, operation, maintenance, and troubleshooting to ensure you get the best performance from your device. Please read this manual thoroughly before using the earpiece.

## 2. WHAT'S IN THE BOX

Verify that all items are present in your package:

- 1 x Motorola Sound HK126 Bluetooth Earpiece
- 3 x Soft Rubber Ear Caps (Small, Medium, Large)
- 1 x Ear Hook
- 1 x USB Charging Cable
- 1 x Quick Start Guide

Includes:



Mono headset



3 Soft rubber  
ear caps



1 x USB  
charging cable



Quick start guide



Image: Contents of the Motorola Sound HK126 package, showing the earpiece, three sizes of ear caps, an ear hook, and a USB charging cable.

### 3. PRODUCT OVERVIEW

Familiarize yourself with the components of your HK126 earpiece:

- **Multi-function Button:** Controls power, calls, and voice assistant.
- **Volume Buttons:** Adjusts audio volume.
- **LED Indicator:** Displays status (pairing, connected, charging).
- **Microphone:** For clear voice transmission during calls.
- **Charging Port:** USB port for charging the device.
- **Ear Tip:** Soft rubber piece that fits into the ear canal.
- **Ear Hook:** Provides additional stability for wearing.



## LIGHTWEIGHT, COMFORTABLE DESIGN

The HK126 is super lightweight and designed with your comfort in mind. Includes a soft ear cap and earhook to give you a snug, slip-free fit, so you can focus on your call with your hands free.

Image: The Motorola Sound HK126 earpiece, showcasing its lightweight design and the clear ear hook for comfortable wear.

## 4. CHARGING THE EARPIECE

Before first use, fully charge your HK126 earpiece.

1. Connect the small end of the USB charging cable to the charging port on your HK126 earpiece.
2. Connect the larger end of the USB charging cable to a USB power source (e.g., computer USB port, USB wall adapter).
3. The LED indicator will illuminate during charging. Once fully charged, the LED will change color or turn off (refer to the Quick Start Guide for specific LED behavior).
4. A full charge provides up to 8 hours of talk time.

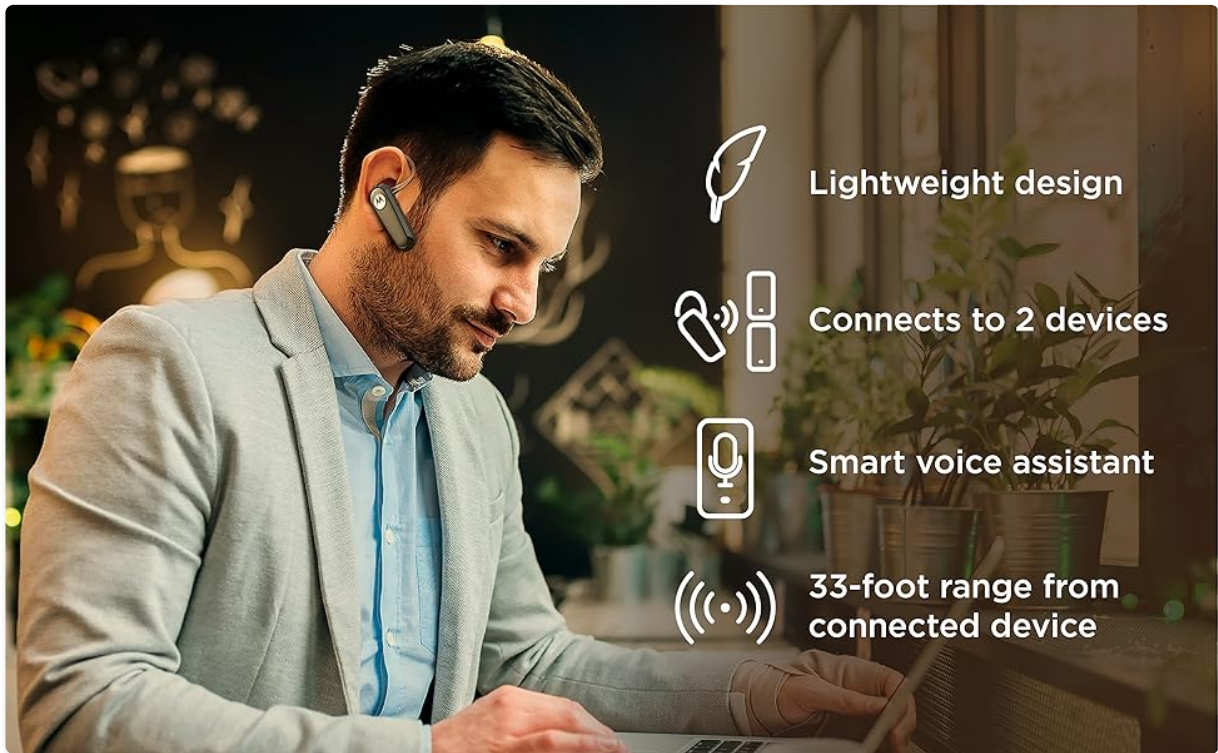


Image: The Motorola Sound HK126 earpiece being used by a man in a car, emphasizing its long battery life for all-day use.

## 5. SETUP AND PAIRING

### 5.1 First-Time Pairing

Follow these steps to pair your HK126 earpiece with your Bluetooth-enabled device:

1. Ensure your HK126 earpiece is fully charged and powered off.
2. Press and hold the Multi-function button until the LED indicator begins to flash blue and red, indicating it is in pairing mode.
3. On your smartphone or other Bluetooth device, enable Bluetooth and search for new devices.
4. Select "Motorola HK126" from the list of available devices.
5. Once successfully paired, the LED indicator will stop flashing and remain solid blue.

### 5.2 Multi-Device Connection

The HK126 supports multipoint technology, allowing you to connect to two Bluetooth devices simultaneously.

1. Pair the earpiece with your first device as described in "First-Time Pairing."
2. Disable Bluetooth on the first device.
3. Pair the earpiece with your second device.
4. Re-enable Bluetooth on your first device. The earpiece should now be connected to both devices.
5. The earpiece will intelligently switch between devices for calls or audio playback.



**MULTI-DEVICE CONNECTION**  
EasyPair technology allows you to switch your mono headset seamlessly between any 2 Bluetooth-connected devices.

Image: The Motorola Sound HK126 earpiece demonstrating its ability to connect to two devices simultaneously, allowing seamless switching between them.

## 6. WEARING THE EARPIECE

For optimal comfort and sound quality, ensure the earpiece is worn correctly.

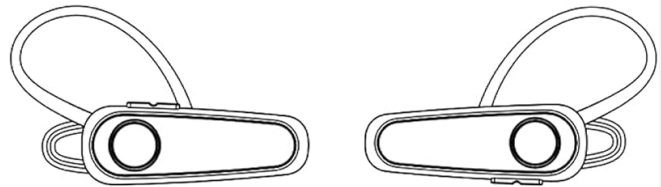
1. Select the ear cap size (S, M, L) that best fits your ear canal for a secure and comfortable seal.
2. Attach the ear hook to the earpiece if you prefer additional stability. The ear hook can be rotated to fit either your left or right ear.
3. Gently insert the ear tip into your ear canal and position the earpiece so the microphone is directed towards your mouth.

## Designed for a comfortable fit

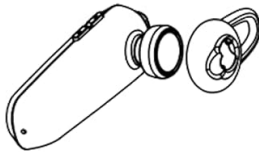
Ear hook



Wear on either side



Ear tip



Wear

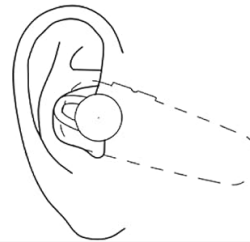


Image: Visual guide on how to assemble the ear hook and ear tip, and how to properly wear the Motorola Sound HK126 earpiece for a comfortable fit.

## 7. OPERATING INSTRUCTIONS

The HK126 earpiece features intuitive controls for managing calls and audio.

- **Power On/Off:** Press and hold the Multi-function button for approximately 3 seconds.
- **Answer/End Call:** Press the Multi-function button once.
- **Reject Call:** Press and hold the Multi-function button for approximately 2 seconds.
- **Adjust Volume:** Use the dedicated volume up (+) and volume down (-) buttons on the side of the earpiece.
- **Activate Voice Assistant:** Double-press the Multi-function button to activate your device's voice assistant (e.g., Siri, Google Assistant).

Your browser does not support the video tag.

Video: An official product video demonstrating the features of the Motorola HK126 In-Ear Wireless Headset, including its talk time, lightweight design, high-quality microphone, multi-function button, and Bluetooth 5.0 connectivity.

## 8. MAINTENANCE

Proper care will extend the life of your HK126 earpiece.

- Clean the earpiece and ear caps regularly with a soft, dry, lint-free cloth.
- Avoid using harsh chemicals, cleaning solvents, or strong detergents.

- Do not expose the earpiece to extreme temperatures, direct sunlight, or high humidity.
- Store the earpiece in a cool, dry place when not in use.
- Keep the charging port free from dust and debris.

## 9. TROUBLESHOOTING

If you encounter issues with your HK126 earpiece, refer to the following common solutions:

Problem	Solution
Earpiece does not power on.	Ensure the earpiece is fully charged. Connect it to a power source and allow it to charge for at least 30 minutes before attempting to power on again.
Cannot pair with a device.	Make sure the earpiece is in pairing mode (LED flashing blue/red). Ensure Bluetooth is enabled on your device and it is within 10 meters (33 feet) of the earpiece. Try restarting both devices.
No sound or low volume.	Check the volume levels on both the earpiece and your connected device. Ensure the earpiece is properly seated in your ear.
Poor call quality.	Move closer to your paired device. Avoid environments with strong electromagnetic interference. Ensure the microphone is not obstructed.
Earpiece not charging.	Verify that the USB charging cable is securely connected to both the earpiece and the power source. Try a different USB port or power adapter.

## 10. SPECIFICATIONS

Key technical specifications for the Motorola Sound HK126 Bluetooth Earpiece:

- **Model:** HK126
- **Connectivity:** Bluetooth 5.0
- **Wireless Range:** Up to 33 feet (10 meters)
- **Talk Time:** Up to 8 hours
- **Noise Control:** Passive Noise Cancellation
- **Control Type:** Voice Control, Multi-function button
- **Included Components:** Earpiece, 3 ear caps, ear hook, USB charging cable
- **Item Weight:** 0.32 ounces (approx. 9 grams)
- **Ear Placement:** In Ear
- **Manufacturer:** Motorola Sound

## 11. WARRANTY AND SUPPORT

For detailed warranty information, product registration, and customer support, please visit the official Motorola Sound website or contact their customer service department. Keep your purchase receipt as proof of purchase for warranty claims.

