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> ciciglow 10-inch Android 11 Tablet User Manual

## ciciglow cicigloww9ge87rhsp2304-11

# ciciglow 10-inch Android 11 Tablet User Manual

Model: cicigloww9ge87rhsp2304-11

## INTRODUCTION

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Thank you for choosing the ciciglow 10-inch Android 11 Tablet. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your device. Please read this manual thoroughly before using your tablet to ensure optimal performance and longevity.

## WHAT'S IN THE BOX

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Upon unpacking, please verify that all items listed below are present and in good condition:

- 1 x ciciglow 10-inch Tablet
- 1 x Data Cable
- 1 x Power Adapter
- 1 x OTG Cable
- 1 x Wired Headset
- 1 x Ejection Pin
- 1 x User Manual

## PRODUCT OVERVIEW

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The ciciglow 10-inch tablet is designed for a versatile user experience, featuring a robust set of hardware and software capabilities.

### Key Features:

- **10-inch IPS HD Display:** Features full-screen eye protection and a dual anti-blue light design to reduce eye strain.
- **Powerful 10-Core Processor:** Equipped with an MT6711 10-core 2.5GHz CPU, 6GB RAM, and 128GB ROM for smooth performance in gaming and multimedia.
- **Long-lasting 8800mAh Battery:** Provides extended usage for work, study, entertainment, and creative tasks.
- **Android 11 Operating System:** Offers faster internet access, stable video streaming, and smoother application launches.

- **Dual SIM/Memory Card Slot:** Supports dual SIM dual standby (2 SIM cards or 1 SIM card and 1 memory card simultaneously).
- **Dual Cameras:** Features an 8MP front camera and a 20MP rear camera for high-definition photography and video calls.
- **Connectivity:** Supports 2.4G/5G dual-band Wi-Fi, Bluetooth 5.0, and 4G cellular networks (GSM850/900/1800/1900, WCDMA: 850/2100, LTE: BAND1/3/5/28AB/40/41F).
- **GPS and GLONASS Support:** For accurate navigation.

# 10inch large screen

1920 x 1200 HD IPS display  
Eye protection full screen  
Double anti blue light design to preserve eyes



Figure 1: The 10-inch IPS HD display with eye protection features.

# 8800mAh Big battery

8800mAh large battery, no need to always look for a charger to charge, let you watch movies and play games without any worries



# 8800mAh

Figure 2: The tablet's 8800mAh battery ensures extended usage.

## Dual camera, front 800w, rear 2000w

Kids Tablet 8.0 megapixels front, 20.0 megapixels rear with flash, ultra high definition photography



Figure 3: Front (8MP) and Rear (20MP) cameras for capturing moments.

# For Android 11 operating system

Android 11 harnesses the power of AI give you more from your phone. The Edition contains the best of Android, built with new and reimagined apps, provides a smarter, more efficient and convenient user experience.



Figure 4: The tablet runs on the Android 11 operating system.

## SETUP

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### 1. Initial Charging

Before first use, fully charge the tablet using the provided power adapter and USB-C cable. Connect the USB-C cable to the tablet's Type-C port and the adapter to a power outlet. The charging indicator will show the charging status.

### 2. Powering On/Off

- **To Power On:** Press and hold the Power button until the ciciglow logo appears on the screen.
- **To Power Off:** Press and hold the Power button until a power-off menu appears. Select "Power off" and confirm.
- **To Restart:** From the power-off menu, select "Restart".

### 3. Inserting SIM/Memory Card

Locate the SIM/memory card tray on the side of the tablet. Use the provided ejection pin to open the tray. Carefully place your SIM card(s) and/or memory card into the designated slots, ensuring correct orientation. Gently push the tray back into the tablet until it clicks into place.

*Note: The tablet supports two SIM cards or one SIM card and one memory card simultaneously.*

## 4. Initial Setup Wizard

Upon first power-on, the tablet will guide you through an initial setup process. Follow the on-screen instructions to select your language, connect to Wi-Fi, set up your Google account, and configure other basic settings.

# OPERATING INSTRUCTIONS

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## 1. Navigation Basics

- **Touch:** Tap an icon or option to select it.
- **Swipe:** Drag your finger across the screen to scroll or navigate between screens.
- **Pinch-to-Zoom:** Use two fingers to zoom in or out on images and web pages.
- **Home Screen:** Tap the Home button (usually a circle or square icon) to return to the main screen.
- **Back:** Tap the Back button (usually a triangle or arrow icon) to return to the previous screen.
- **Recent Apps:** Tap the Recent Apps button (usually a square or three vertical lines icon) to view and switch between recently used applications.

## 2. Wi-Fi Connection

1. Go to **Settings > Network & internet > Wi-Fi**.
2. Toggle Wi-Fi **On**.
3. Select your desired Wi-Fi network from the list.
4. Enter the password if prompted and tap **Connect**.

## 3. Bluetooth Pairing

1. Go to **Settings > Connected devices > Bluetooth**.
2. Toggle Bluetooth **On**.
3. Ensure the device you want to pair with is in pairing mode.
4. Select the device from the "Available devices" list and follow any on-screen prompts to complete pairing.

# 5G network Bluetooth 5.0

Connect the mobile phone Bluetooth, you can transfer pictures and files with the mobile phone, convenient and fast



Figure 5: The tablet supports 5G network connectivity and Bluetooth 5.0 for file transfer.

## 4. Using Cameras

Open the Camera app from your home screen or app drawer. You can switch between the front and rear cameras, select different modes (photo, video), and adjust settings as needed. Tap the shutter button to take a photo or start/stop video recording.

# Dual Camera

1080P video is suitable for reading, taking photos, videos, music, etc., and is suitable for most life scenarios.

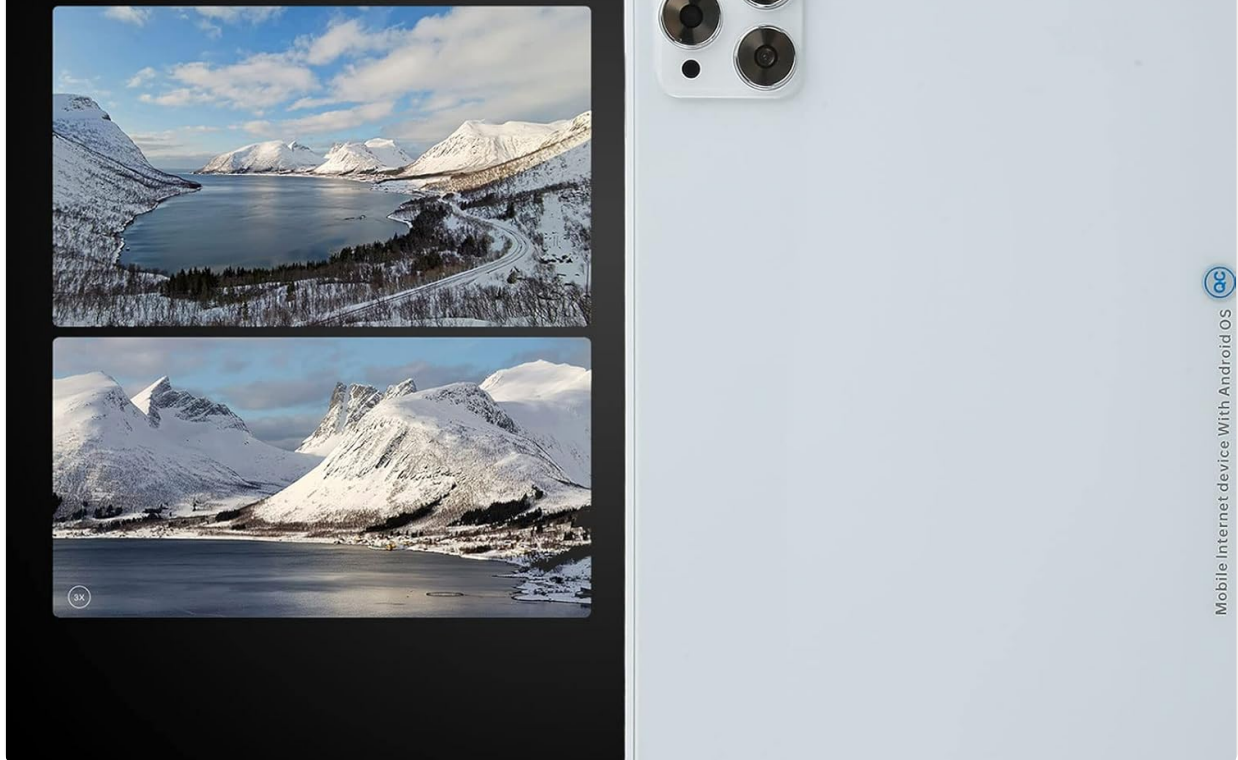


Figure 6: The dual cameras are suitable for various scenarios including reading, taking photos, and videos.

## 5. GPS Navigation

The tablet supports GPS and GLONASS for accurate location services. Use pre-installed map applications or download your preferred navigation app from the Google Play Store. Ensure location services are enabled in **Settings > Location**.

# GPS navigation

GPS positioning and navigation, to protect you and create indoor navigation function the national super high 300 airports High-speed rail stations, shopping malls and other public places.



Figure 7: GPS navigation capabilities for indoor and outdoor use.

## MAINTENANCE

- **Cleaning:** Use a soft, lint-free cloth to clean the screen and body of the tablet. Avoid using harsh chemicals or abrasive materials.
- **Battery Care:** To prolong battery life, avoid fully discharging the battery frequently. Charge the tablet regularly and avoid exposing it to extreme temperatures.
- **Software Updates:** Regularly check for and install system updates to ensure your tablet has the latest features and security patches. Go to **Settings > System > System update**.
- **Storage Management:** Periodically clear unnecessary files and uninstall unused apps to free up storage space and improve performance.
- **Protection:** Consider using a protective case and screen protector to guard against drops and scratches.

## TROUBLESHOOTING

Problem	Possible Solution
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Problem	Possible Solution
Tablet does not power on.	Ensure the battery is charged. Connect the tablet to the charger for at least 30 minutes, then try powering on again.
Wi-Fi connection issues.	Check if Wi-Fi is enabled in settings. Restart your router and the tablet. Ensure you are entering the correct Wi-Fi password.
Apps are crashing or freezing.	Close background apps. Clear the cache of the problematic app (Settings > Apps > [App Name] > Storage & cache > Clear cache). Restart the tablet. If the issue persists, consider uninstalling and reinstalling the app.
Slow performance.	Close unused apps. Clear cache and temporary files. Check for system updates. Consider performing a factory reset as a last resort (back up your data first).
SIM card not detected.	Ensure the SIM card is correctly inserted into the tray. Restart the tablet. Check if the SIM card is active with your carrier.

## SPECIFICATIONS

Feature	Detail
Model Number	cicigloww9ge87rhsp2304-11
Operating System	Android 11
Processor	MT6711, 10 Cores, 2.5 GHz
RAM	6 GB
Internal Storage (ROM)	128 GB
Expandable Storage	Supports up to 128 GB memory card
Display	10-inch IPS, 1200 x 1920 HD Resolution
Bluetooth	BT5.0
I/O Ports	1 x 3.5mm Headphone Jack, 1 x Type-C Port
Speakers	Dual Speakers
Microphone	Supported
Wi-Fi	Dual-band 2.4G/5G (802.11b, 802.11n)
Network Standard	GSM850/900/1800/1900, WCDMA: 850/2100, LTE: BAND1/3/5/28AB/40/41F (Dual SIM Dual Standby)
Gravity Sensor	Yes
GPS/GLONASS	Supported
Cameras	Front: 8 MP, Rear: 20 MP
Video Formats	AVI, MP4, FLV, 3GP, MKV, WMV, etc.

Feature	Detail
Audio Formats	MP3, WMA, OGG, AAC, WAV, FLAC, etc.
Image Formats	JPG / BMP / PNG / GIF
Battery	8800 mAh Lithium Battery
Dimensions (Package)	29 x 20 x 6 cm
Weight (Package)	800 grams
Country of Origin	China

## WARRANTY AND SUPPORT

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Your ciciglow tablet comes with a standard manufacturer's warranty. Please refer to the warranty card included in your package for specific terms and conditions. For technical support, troubleshooting assistance, or warranty claims, please contact the retailer or ciciglow customer service through their official channels. Keep your purchase receipt as proof of purchase.

For further assistance, please visit the official ciciglow website or contact their support team.