

Sensormatic Ultra Tag Magnetic 9kG Hard Tag

Sensormatic Ultra Tag Magnetic 9kG Hard Tag with Four Inch Stainless-Steel Lanyard Instruction Manual

1. INTRODUCTION

This manual provides instructions for the proper use and maintenance of the Sensormatic Ultra Tag Magnetic 9kG Hard Tag with Four Inch Stainless-Steel Lanyard. This security tag is designed to protect merchandise from theft by providing a robust and flexible attachment solution that interacts with Electronic Article Surveillance (EAS) systems.

2. PRODUCT FEATURES

- **Flexible Lanyard:** The four-inch stainless-steel lanyard allows for secure attachment to various merchandise shapes and sizes.
- **High Magnetic Strength:** Engineered for superior protection against unauthorized removal.
- **Durable Hard Tag:** Constructed to withstand tampering and protect a wide range of product categories.
- **EAS System Compatibility:** Designed to trigger alarms when passing through compatible Sensormatic Electronic Article Surveillance systems without proper deactivation.

3. SETUP AND INSTALLATION

The Ultra Tag is designed for easy attachment to merchandise. Ensure the item is suitable for tagging without causing damage.

1. **Prepare Merchandise:** Select an appropriate location on the merchandise for tag attachment that does not obstruct product information or cause damage.
2. **Attach Lanyard:** Loop the stainless-steel lanyard around a secure part of the merchandise. Ensure the lanyard is snug but not overly tight to prevent damage to the item.
3. **Secure Tag:** Insert the pin end of the lanyard into the opening on the hard tag until it clicks securely into place. Verify that the tag is firmly attached and cannot be easily removed without a detacher.

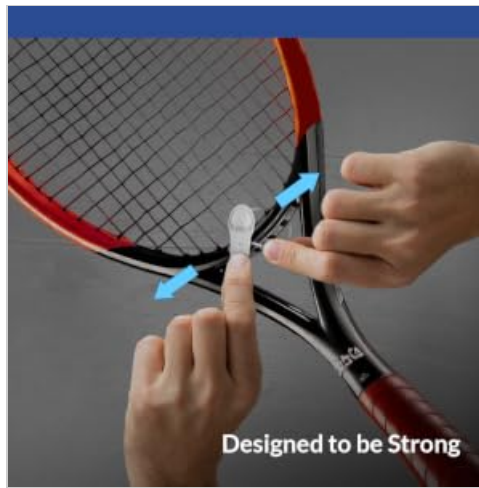


Image: The Ultra Tag with its stainless-steel lanyard securely attached to the frame of a tennis racket, demonstrating a typical application.

4. OPERATING INSTRUCTIONS

The Ultra Tag functions as a component of an Electronic Article Surveillance (EAS) system. When properly attached to merchandise, it will trigger an alarm if the item passes through an EAS detection system without being deactivated or removed.

1. **Activation:** The tag is active upon attachment. No manual activation is required.
2. **Deactivation/Removal:** To remove the tag, a compatible Sensormatic detacher (sold separately) is required. Place the hard tag onto the detacher according to the detacher's instructions. The magnetic force of the detacher will release the pin, allowing the tag to be removed from the merchandise.
3. **Alarm Trigger:** If an item with an active tag passes through an EAS gate, the gate will detect the tag and activate an alarm.



Image: An Ultra Tag attached to a bag, positioned near a Sensormatic security gate, illustrating the alarm detection process with blue wave icons.

5. MAINTENANCE

The Ultra Tag is designed for durability and requires minimal maintenance.

- **Cleaning:** Wipe the tag with a soft, damp cloth if it becomes dirty. Avoid using harsh chemicals or abrasive cleaners.
- **Storage:** Store tags in a dry environment away from extreme temperatures and strong magnetic fields when not in use.
- **Inspection:** Periodically inspect tags for any signs of damage to the casing or lanyard. Damaged tags should be replaced to ensure optimal security performance.

6. TROUBLESHOOTING

- **Tag Not Detaching:**
 - Ensure you are using a compatible Sensormatic detacher.
 - Verify the tag is correctly positioned on the detacher.

- Check if the detacher is functioning correctly.
- **False Alarms:**
 - Ensure all tags are properly removed or deactivated before merchandise leaves the protected area.
 - Check for other active tags or metallic items that might interfere with the EAS system.
- **Tag Not Alarming:**
 - Confirm the tag is securely attached and not damaged.
 - Verify the EAS detection system is powered on and functioning correctly.

7. SPECIFICATIONS



Image: A detailed view of the Ultra Tag, showing its approximate dimensions: 2.4 inches (60.8mm) in length and 0.25 inches in width.

Attribute	Value
Model	Ultra Tag Magnetic 9kG Hard Tag
Brand	Sensormatic
Color	Grey
Size (Length)	60.8mm (approx. 2.4 inches)
Material	Stainless Steel (Lanyard), Durable Plastic (Tag Body)
Shape	Rectangular (Tag Body)
Item Weight	7 g
Magnetic Strength	9kG (Kilogauss)
Quantity per Pack	100

8. WARRANTY AND SUPPORT

For warranty information, technical support, or inquiries regarding compatible detachers and EAS systems, please contact Sensormatic customer service or visit the official Sensormatic website. Keep your purchase receipt for warranty claims.

Sensormatic Official Website: www.sensormatic.com