

Maxcom MM918

Maxcom MM918 Strong VoLTE 4G Phone User Manual

Model: MM918

1. INTRODUCTION

This manual provides essential instructions for the safe and efficient use of your Maxcom MM918 Strong VoLTE 4G Phone. Please read this manual thoroughly before operating the device and keep it for future reference.

The Maxcom MM918 is a robust 4G feature phone designed for reliable communication, featuring VoLTE support for high-quality voice calls over LTE networks.

2. DEVICE OVERVIEW

Familiarize yourself with the physical components of your Maxcom MM918 phone.





Figure 2.1: Front view of the Maxcom MM918 phone, displaying the screen, alphanumeric keypad, and navigation buttons. The rugged casing is visible around the edges.





Figure 2.2: Back view of the Maxcom MM918 phone, featuring the rear camera, speaker grille, and Maxcom logo. The robust, screw-reinforced design is prominent.



Figure 2.3: Top view of the Maxcom MM918 phone, illustrating the protective cover for the 3.5mm audio jack and the USB-C charging port.

3. SETUP

3.1. Installing SIM Cards and Battery

The Maxcom MM918 supports dual Micro SIM cards. Ensure the phone is powered off before installation.

1. Carefully remove the back cover of the phone.
2. Insert your Micro SIM card(s) into the designated slots with the gold contacts facing down.
3. Insert the battery into its compartment, ensuring the contacts align.
4. Replace the back cover, ensuring it is securely fastened.

3.2. Charging the Battery

Before first use, fully charge the phone's battery.

1. Connect the provided power adapter to the USB-C port on the phone (refer to Figure 2.3).
2. Plug the adapter into a power outlet.
3. The charging indicator will appear on the screen. Disconnect the charger once the battery is full.

3.3. Powering On/Off

- **To Power On:** Press and hold the Power/End Call button (red button) until the screen lights up.
- **To Power Off:** Press and hold the Power/End Call button until the power-off options appear, then select "Power Off".

4. OPERATING INSTRUCTIONS

4.1. Basic Navigation

Use the navigation keys (up, down, left, right) and the central selection key to move through menus and confirm selections. The left and right soft keys perform functions indicated on the screen directly above them.

4.2. Making and Receiving Calls

- **To Make a Call:** Enter the phone number using the keypad and press the Call button (green button).
- **To Answer a Call:** Press the Call button (green button) when the phone rings.
- **To End a Call:** Press the End Call button (red button).

The Maxcom MM918 supports VoLTE for enhanced call quality over 4G networks, where available from your carrier.

4.3. Sending and Receiving SMS

1. Go to the "Messages" menu.
2. Select "New Message" or "Create SMS".
3. Enter the recipient's number or select from contacts.
4. Type your message using the keypad. Press the appropriate key multiple times for different characters or use the input mode options.
5. Press "Send".

4.4. Camera Function

Your phone is equipped with a 2 Megapixel rear camera.

- Access the camera application from the main menu.
- Frame your shot using the screen.
- Press the central selection key to take a photo.

4.5. Bluetooth Connectivity

To connect to Bluetooth devices:

1. Go to "Settings" > "Bluetooth".
2. Turn Bluetooth "On".
3. Select "Search for devices" or "Paired devices".
4. Choose the desired device from the list and follow on-screen prompts to pair.

4.6. Emergency Call Function

The phone may include an emergency call feature that can be activated even when the keypad is locked. Familiarize yourself with this function in the phone's settings to prevent accidental calls to emergency services. Consult the phone's specific settings for details on how to configure or disable this feature if it causes unintended activations.

5. MAINTENANCE

5.1. Cleaning the Device

- Use a soft, dry cloth to wipe the phone's surface.
- Avoid using harsh chemicals, cleaning solvents, or strong detergents.
- Do not expose the phone to excessive moisture. Note that the device is not waterproof.

5.2. Battery Care

- Use only the original or approved charger.
- Avoid extreme temperatures, which can affect battery life.
- Do not puncture, disassemble, or short-circuit the battery.
- If the battery performance significantly degrades, consider replacing it with an authorized Maxcom battery.

6. TROUBLESHOOTING

Problem	Possible Cause	Solution
---------	----------------	----------

Problem	Possible Cause	Solution
Phone does not power on.	Battery is depleted or not properly installed.	Charge the battery. Ensure the battery is correctly inserted.
Cannot make or receive calls.	No network signal, SIM card issue, or incorrect settings.	Check network coverage. Reinsert SIM card. Verify network settings.
Battery not charging.	Faulty charger, cable, or charging port.	Try a different charger/cable. Ensure the charging port is clean and undamaged.
Poor call quality.	Weak signal, network congestion, or speaker/microphone issue.	Move to an area with better signal. Check speaker/microphone for obstructions.
Accidental emergency calls.	Emergency call feature activated unintentionally.	Review phone settings for emergency call features and adjust or disable as needed to prevent accidental activation.

If problems persist, contact Maxcom customer support or your retailer for assistance.

7. SPECIFICATIONS

Feature	Detail
Model Name	MM918
Brand	Maxcom
Manufacturer	ACER
Operating System	Maxcom OS
RAM	48 MB
CPU Speed	1 GHz
Storage Capacity	1 GB
Screen Size	2.4 Inches
Resolution	240 x 320
SIM Card Slots	Dual SIM
SIM Card Size	Micro
Audio Jack	3.5 mm
Form Factor	Bar
Biometric Security	Fingerprint recognition (Note: Functionality may vary or be basic on feature phones.)
Input Method	Keypad

Feature	Detail
Water Resistance Level	Not waterproof
Rear Camera Resolution	2 Megapixels
Battery Capacity	2500 mAh Lithium-ion
Talk Time Battery Life	2.5 Hours
Dimensions (L x W x H)	24 x 69 x 2.5 cm
Video Capture Resolution	1080p (Note: May refer to playback capability rather than recording resolution for a 2MP camera.)
Cellular Technology	4G
Wireless Technologies	Bluetooth, LTE
GPS Functionality	False (Not equipped with GPS)
Box Contents	Power Adapter

8. WARRANTY AND SUPPORT

For information regarding the warranty period and terms for your Maxcom MM918 phone, please refer to the warranty card included in the product packaging or visit the official Maxcom website.

If you encounter any issues not covered in this manual or require further assistance, please contact your retailer or Maxcom customer support. Have your product model number (MM918) and purchase details ready when contacting support.

