

Veise RZ06

Veise RZ06 Smart Lock Instruction Manual

MODEL: RZ06 | BRAND: VEISE

Introduction

This manual provides comprehensive instructions for the installation, operation, and maintenance of your Veise RZ06 Smart Lock. Please read this guide thoroughly before installation and use to ensure proper functionality and security.

1. Setup and Installation

The Veise RZ06 Smart Lock is designed for easy installation on most US standard left & right-handed doors. A single Phillips screwdriver is typically sufficient for installation.

1.1 Pre-Installation Check

Before beginning installation, verify your door's dimensions and compatibility with the lock. Ensure the hole diameter, backset, and door thickness meet the requirements.

Check The Door Size Before Purchase



Figure 1: Door Compatibility Diagram. This image illustrates the required door dimensions including hole diameter, backset, and door thickness for proper installation of the Veise RZ06 Smart Lock. It also shows compatibility for left-handed and right-handed doors, and single cylinder deadbolts.

1.2 Installation Steps

Refer to the detailed Installation Manual (PDF) provided with your product for step-by-step instructions. A quick setup guide and mounting plate are included to assist with the process.

For visual guidance, an installation video is available. Scan the QR code on the included card or refer to the digital documentation.

Ensure 4 AA batteries are installed (not included) for initial power-up and operation.

2. Operating Instructions

The Veise RZ06 Smart Lock offers multiple convenient access methods:

2.1 Access Methods

- **APP Control:** Manage your lock remotely using the dedicated mobile application. This allows for setting passwords, managing access rights, and viewing access logs. You can also authorize family members, guests, or tenants via eKeys.
- **Fobs (IC Card):** Use the included IC cards for quick, tap-to-unlock access. Simply present the fob to the lock's sensor.
- **Password (Touchscreen Keypad):** Enter your personalized access code on the touchscreen keypad. The lock supports anti-peeping passwords, allowing you to enter random digits before or after your actual code to prevent others from guessing it.
- **Physical Key:** For traditional access or in case of power failure, use the provided physical keys.
- **Thumb Turn:** Manually lock or unlock the deadbolt from the inside using the thumb turn.

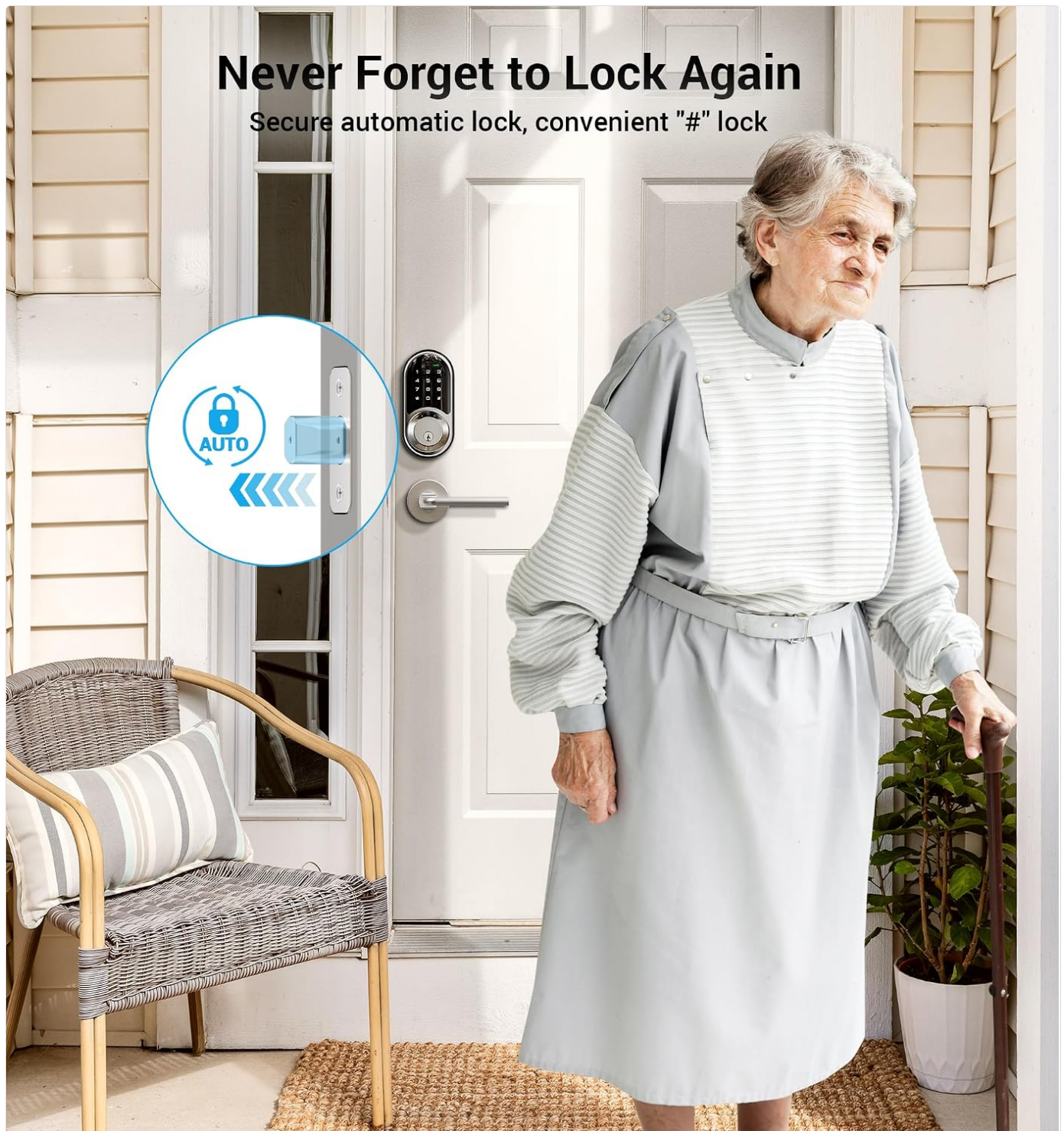


Figure 2: Multiple Access Methods. This image displays the four primary ways to access the Veise RZ06 Smart Lock: via the mobile application, touchscreen keypad, traditional physical keys, and convenient fob cards.

2.2 Smart Features

- **Auto-Lock:** Configure the smart deadbolt to automatically lock after a set period (1 to 900 seconds).
- **One-Touch Lock:** Lock the door instantly by pressing the "#" key on the touchscreen keypad.
- **Remote Control (with Veise G2 Gateway - Sold Separately):** When connected to the Veise G2 WiFi Gateway, you can access the lock remotely, view real-time logs, and integrate with voice assistants like Alexa and Google Assistant.
- **Multiple Password Types:** Generate and share permanent, timed, one-time, and recurring passwords suitable for various users (family, guests, tenants).

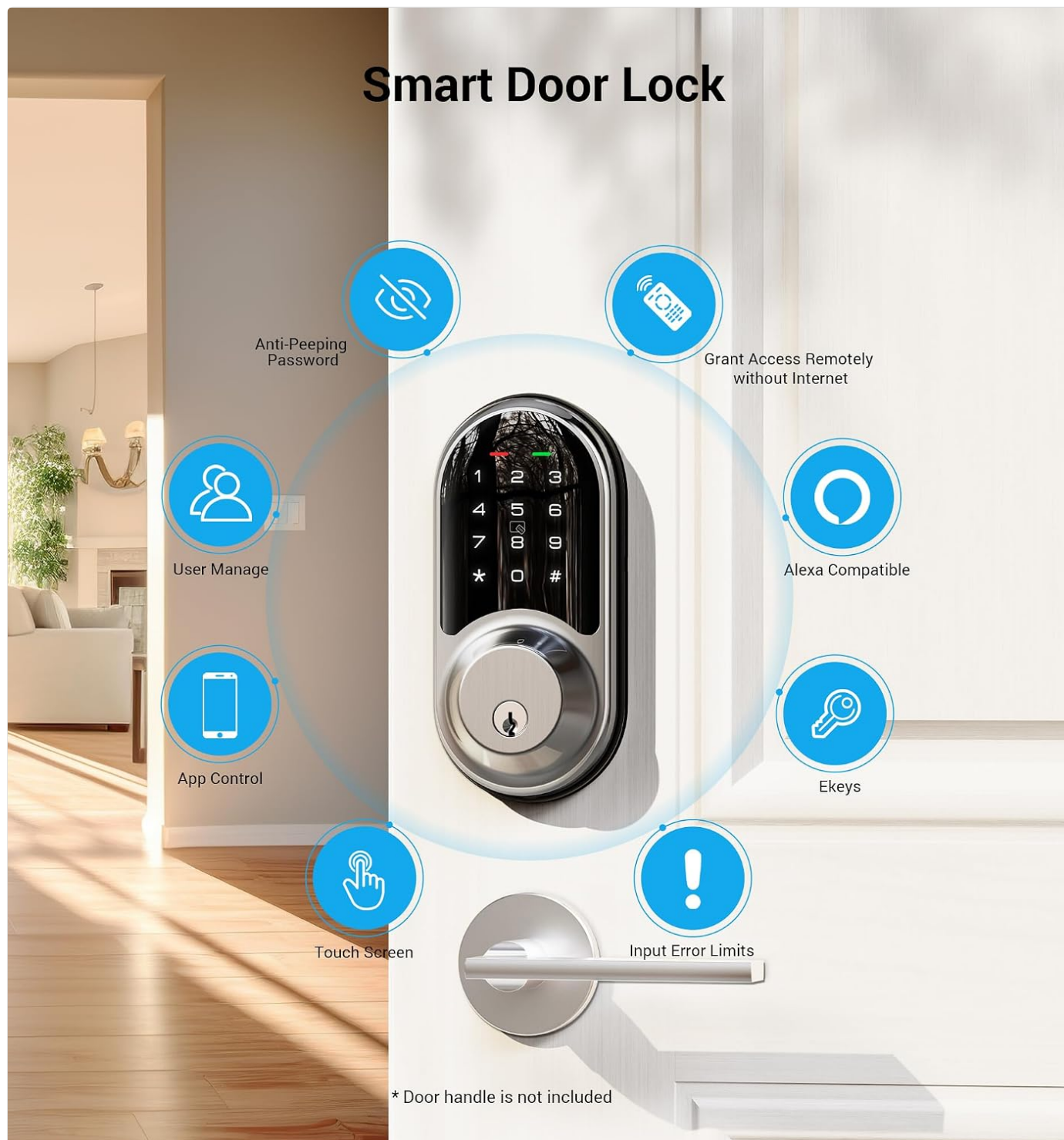


Figure 3: Smart Lock Features Overview. This diagram highlights key smart functionalities such as anti-peeping password, remote access, Alexa compatibility, eKeys, touchscreen interface, input error limits, user management, and app control.

3. Maintenance

To ensure the longevity and optimal performance of your Veise RZ06 Smart Lock, follow these general maintenance

guidelines:

- **Battery Replacement:** The lock requires 4 AA batteries. Replace them promptly when the low battery indicator light alerts you, or when the app notifies you of low battery (typically around 15% remaining).
- **Cleaning:** Wipe the touchscreen and lock body with a soft, dry cloth. Avoid using abrasive cleaners or solvents that could damage the finish or electronic components.
- **Environmental Conditions:** The lock has an IP54 waterproof rating, meaning it is protected against dust and splashing water. However, it is not recommended for use in heavy rain. Ensure the lock is not exposed to extreme temperatures outside the range of -30°F to 160°F.
- **Firmware Updates:** Periodically check the mobile application for any available firmware updates to ensure your lock has the latest features and security enhancements.

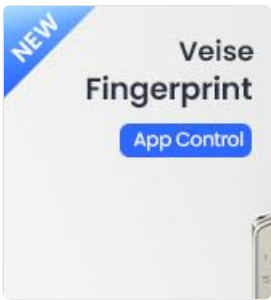


Figure 4: Low Battery Alert. This image shows the visual indicator on the lock and the corresponding notification in the app when the battery level is low, prompting replacement.

4. Troubleshooting

If you encounter issues with your Veise RZ06 Smart Lock, consider the following common solutions:

- **Lock Not Responding:** Check the batteries. If they are low or depleted, replace all 4 AA batteries. Ensure they are inserted with correct polarity.
- **Keypad Not Responding:** If the keypad is unresponsive, try pressing any key to wake it up. If still unresponsive, check battery levels.
- **Incorrect Password Entry:** After 5 consecutive incorrect password attempts, the lock will temporarily disable the keypad for 2 minutes as an anti-cracking measure. Wait for the lockout period to end before trying again.
- **App Connectivity Issues:** Ensure Bluetooth is enabled on your smartphone and you are within range of the lock. If using the Veise G2 Gateway for remote access, verify its internet connection and proximity to the lock.
- **Locking/Unlocking Mechanism Issues:** Ensure there are no obstructions in the door frame or deadbolt path. Check that the lock is properly aligned and installed according to the manual.

For more detailed troubleshooting steps, please refer to the comprehensive [Troubleshooting Guide \(PDF\)](#) available online or contact Veise customer support.

5. Specifications

Feature	Detail
Brand	Veise
Model Name	RZ06
Lock Type	Keypad, Deadbolt
Access Methods	APP, Fobs (IC Card), Passcode, Key, Thumb Turn

Material	Aluminum, Metal
Color	Satin Nickel
Item Dimensions (L x W x H)	6.3 x 2.96 x 1.15 inches
Item Weight	2.6 Pounds
Power Source	4 AA Batteries (Required, Not Included)
Connectivity	Bluetooth, WiFi (Veise G2 WiFi Gateway Required for WiFi)
Special Features	App control & Ekeys, Keyless entry, Auto lock, Remote control with Gateway, Anti-peeping password
Waterproof Rating	IP54 (Not recommended for heavy rain)

6. Warranty and Support

Veise offers a minimum 1-year warranty for the RZ06 Smart Lock. For any assistance or inquiries, please utilize the following support channels:

- **Online Phone Support:** Available Monday to Friday, 9 AM to 5 PM PST.
- **24/7 After-Sales Email Service:** For continuous support.
- **Official Documents:** Additional resources such as the [Installation Manual](#), [Instructions for Use \(IFU\)](#), and [User Guide](#) are available in PDF format.

For product authenticity verification, each item has a unique code that can be scanned using the Amazon APP.

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