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Veise RZ07

Veise RZ07 Smart Lock User Manual

Model: RZ07

1. Product Overview

The Veise RZ07 Smart Lock offers advanced security and convenience for your home or office. This 7-in-1 keyless entry system provides multiple access methods, intelligent management features, and enhanced security protocols to ensure peace of mind.

Key Features:

- **7-in-1 Access:** Fingerprint, App, Web portal, Fobs, Code, eKey sharing, Mechanical key.
- **App & Web Portal Control:** Remote access, eKey generation, user management, and record viewing.
- **Intelligent Management:** Supports 50 fingerprints and 250+ user codes (one-time, permanent, scheduled, recurring).
- **Enhanced Security:** Auto-lock, one-touch locking, privacy mode, passage mode, low battery alert, anti-peeping, and anti-hacking touchscreen keypad.
- **Smart Home Integration:** Compatible with Alexa and Google Home via the separately sold Veise G2 gateway.



Figure 1: Veise RZ07 Smart Lock components and app interface.

2. Setup and Installation

The Veise RZ07 Smart Lock is designed for easy installation on most US standard left-handed and right-handed doors. A screwdriver is typically the only tool required.

2.1. Door Compatibility

Before installation, ensure your door meets the following specifications:

- Fits on most US standard left-handed and right-handed doors.
- Compatible with single cylinder deadbolts.
- Door thickness: 1-3/8" to 2" (35mm-50mm).
- Hole diameter: 1-1/2" or 2-1/8" (38mm or 54mm).

- Backset: 2-3/8" or 2-3/4" (60mm or 70mm).
- Minimum distance from door edge to center of deadbolt hole: 1-5/8" (40mm).



Figure 2: Door measurement guide for proper installation.

2.2. Initial Setup Notes

It is crucial to follow the correct sequence during setup:

- Do not use the keypad to change the Master Password before pairing the lock in the APP.
- Before pairing, you may need to touch the keypad to activate the lock.
- If the app does not find the lock or cannot connect, please reset the lock.

3. Operating the Smart Lock

The Veise RZ07 Smart Lock offers multiple convenient ways to access your property.

3.1. Access Methods

- **Fingerprint:** Place your registered fingerprint on the sensor for quick entry.
- **App Control:** Use the dedicated smartphone app to lock or unlock the door remotely.
- **Web Portal:** Manage your lock and users through a web-based interface.
- **Fobs (IC Card):** Tap the provided fob on the lock's sensor for access.
- **Code:** Enter a pre-set numerical code on the touchscreen keypad.
- **eKey Sharing:** Share temporary or permanent digital keys with guests via the app.
- **Mechanical Key:** Use the traditional physical key as a backup.

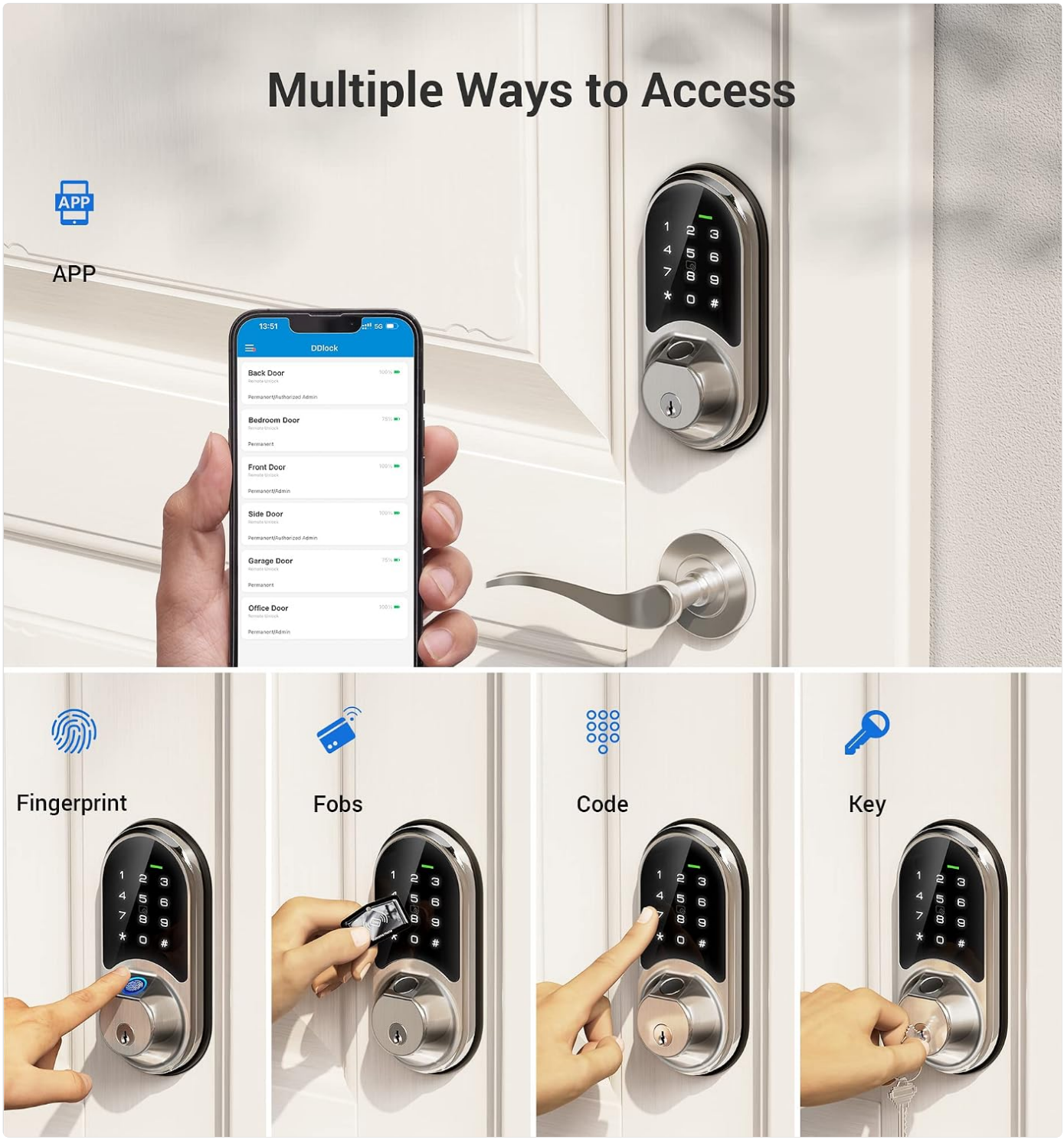


Figure 3: Multiple ways to access your Veise RZ07 Smart Lock.

3.2. App and Web Portal Management

The Veise RZ07 Smart Lock integrates with a user-friendly app and web portal for comprehensive control and management.

- **Remote Access:** Control your lock from anywhere via the app (requires Veise G2 gateway, sold separately).
- **User Management:** Add, modify, or delete users, including fingerprints and access codes.
- **eKey Generation:** Remotely generate and share one-time, permanent, scheduled, and recurring eKeys.
- **Access Logs:** View real-time access logs and monitor smart lock status.

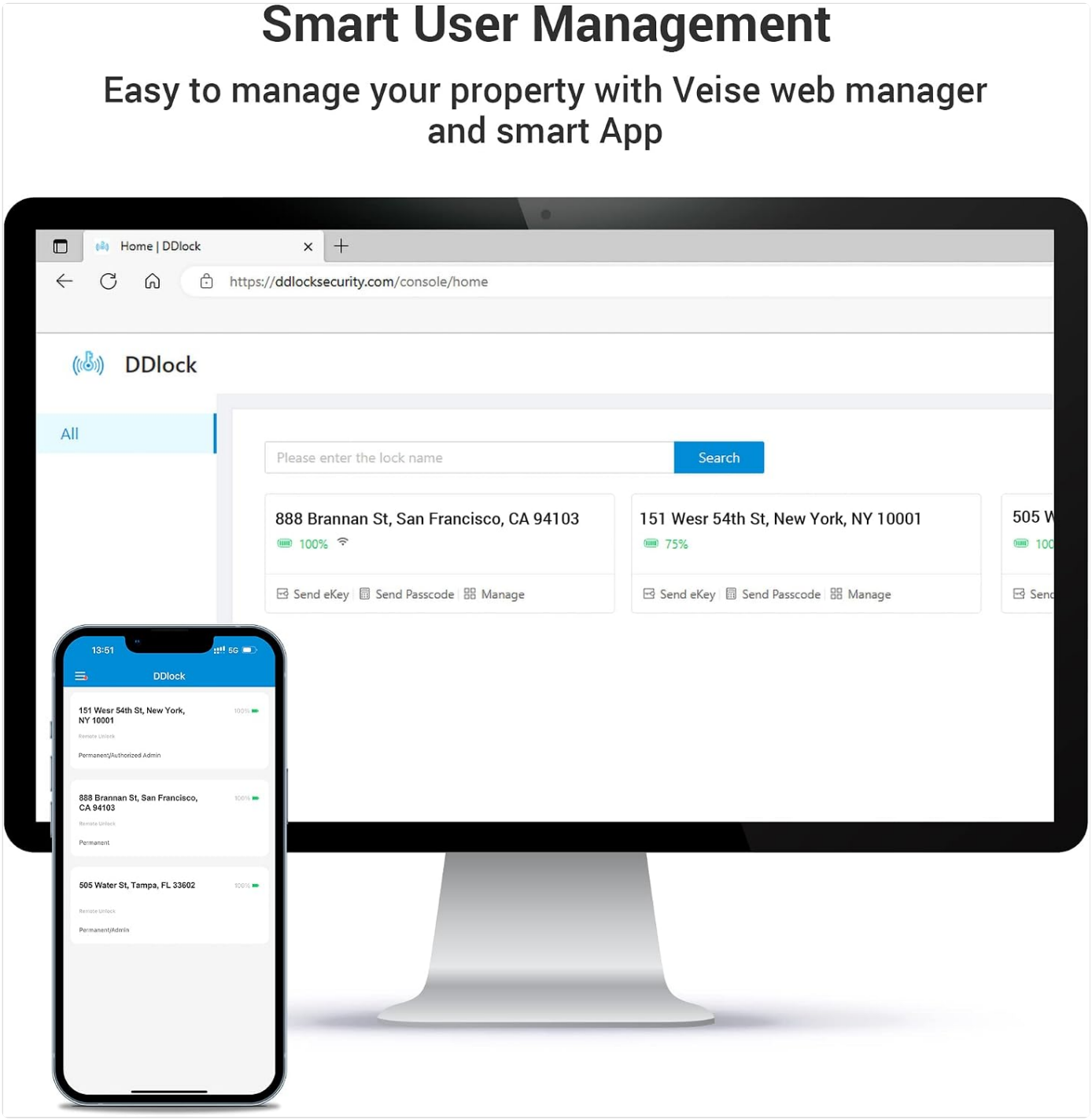


Figure 4: Smart user management via web portal and mobile app.

3.3. Enhanced Security Features

- **Auto-Lock:** The lock can be configured to automatically lock after a set period.
- **One-Touch Locking:** Simply press a button on the keypad to lock the door.
- **Privacy Mode:** Disables external access methods for enhanced privacy.
- **Passage Mode:** Keeps the lock unlocked for continuous access during specific times.
- **Anti-Peeping Keypad:** Allows you to enter random digits before or after your actual code to prevent others from guessing your entry code.
- **Anti-Hacking:** Built-in security measures to protect against unauthorized electronic access.



Figure 5: Auto-lock feature for added security.

4. Maintenance

Proper maintenance ensures the longevity and optimal performance of your Veise RZ07 Smart Lock.

4.1. Battery Replacement

The lock requires 4 AA batteries. When the battery level is low, the lock will provide a low battery alert. Replace all four batteries promptly to avoid interruption of service.

- Always use new, high-quality alkaline AA batteries.
- Do not mix old and new batteries, or different types of batteries.
- Dispose of used batteries according to local regulations.

4.2. Cleaning

Clean the lock's exterior with a soft, damp cloth. Avoid using abrasive cleaners, solvents, or harsh chemicals, as these can damage the finish and electronic components.

5. Troubleshooting

If you encounter issues with your Veise RZ07 Smart Lock, refer to the following common solutions:

Problem	Possible Cause / Solution
Lock not responding / Keypad not lighting up.	Check battery level and replace if necessary. Touch the keypad to activate the lock.
App cannot find or connect to the lock.	Ensure Bluetooth is enabled on your smartphone. Make sure you are within Bluetooth range of the lock. Reset the lock and attempt pairing again.
Fingerprint not recognized.	Ensure your finger is clean and dry. Try different angles or re-register your fingerprint in the app.
Keypad code not working.	Verify the code is correct and active. Ensure you are not changing the Master Password via keypad before app pairing.

For further assistance, please contact Veise customer support.

6. Specifications

Feature	Detail
Brand	Veise
Model Name	RZ07
Lock Type	Biometric
Material	Aluminum, Metal
Color	Satin Nickel
Item Dimensions (L x W x H)	6.3 x 2.96 x 1.15 inches
Item Weight	2.72 pounds
Power Source	Battery-Powered (4 AA batteries required, not included)
Connectivity Protocol	Bluetooth, WiFi (Veise G2 WiFi Gateway Required for WiFi)
Controller Type	App Control
Recommended Uses	Front door, Back door, Home, House, Hotel, Apartment, Office, Rental, etc.

Feature	Detail
Special Features	Smart Lock with Fingerprint, App Control, Manage User, Remote eKey Sharing, Event History, Web Portal Management, Touchscreen Keypad, Remote Control with G2 Gateway, Alexa and Google Compatible (Veise G2 WiFi Gateway Required), Excellent Customer Service & User Friendly App

7. Warranty and Support

Veise is committed to providing excellent customer service and support for your RZ07 Smart Lock.

7.1. Warranty Information

Veise offers at least a 1-year product warranty from the date of purchase.

7.2. Customer Support

For any questions, technical assistance, or troubleshooting, please contact Veise customer support:

- **Online Phone Support:** Monday to Friday, 9 AM to 5 PM PST.
- **After-Sales Email Service:** Available 24/7.
- Refer to the official Veise website or your purchase documentation for specific contact details.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

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you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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