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DoHonest S15

DoHonest Automatic Pet Feeder with Camera S15 User Manual

Model: S15

1. Introduction

Thank you for choosing the DoHonest Automatic Pet Feeder with Camera S15. This smart pet feeder is designed to provide convenient and reliable feeding for your pets, featuring a 1080P HD camera, two-way audio, and app control for remote management. Please read this manual thoroughly before use to ensure proper operation and maintenance.

2. Safety Information

- This appliance is for indoor use only.
- Do not immerse the main unit in water or any other liquids.
- Keep the feeder away from children and pets to prevent tampering.
- Use only dry pet food with a kibble size between 2mm and 12mm. Larger kibble may cause blockages.
- Ensure the power adapter cable is not damaged or chewed by pets. Use the provided nylon braided cable for added protection.
- Always unplug the feeder before cleaning.
- If using battery power, ensure batteries are inserted correctly and replace them when low to prevent feeding interruptions.

3. Package Contents

Verify that all items listed below are included in your package:

Figure 3.1: Package Contents

- Main Feeder Unit
- Food Tank (8L capacity)
- Food Tray
- Grain Cover
- Power Adapter
- Nylon Braided Power Cable
- Mounting Bracket and Screws (Other accessories)
- Desiccant Bag
- User Manual

4. Product Features

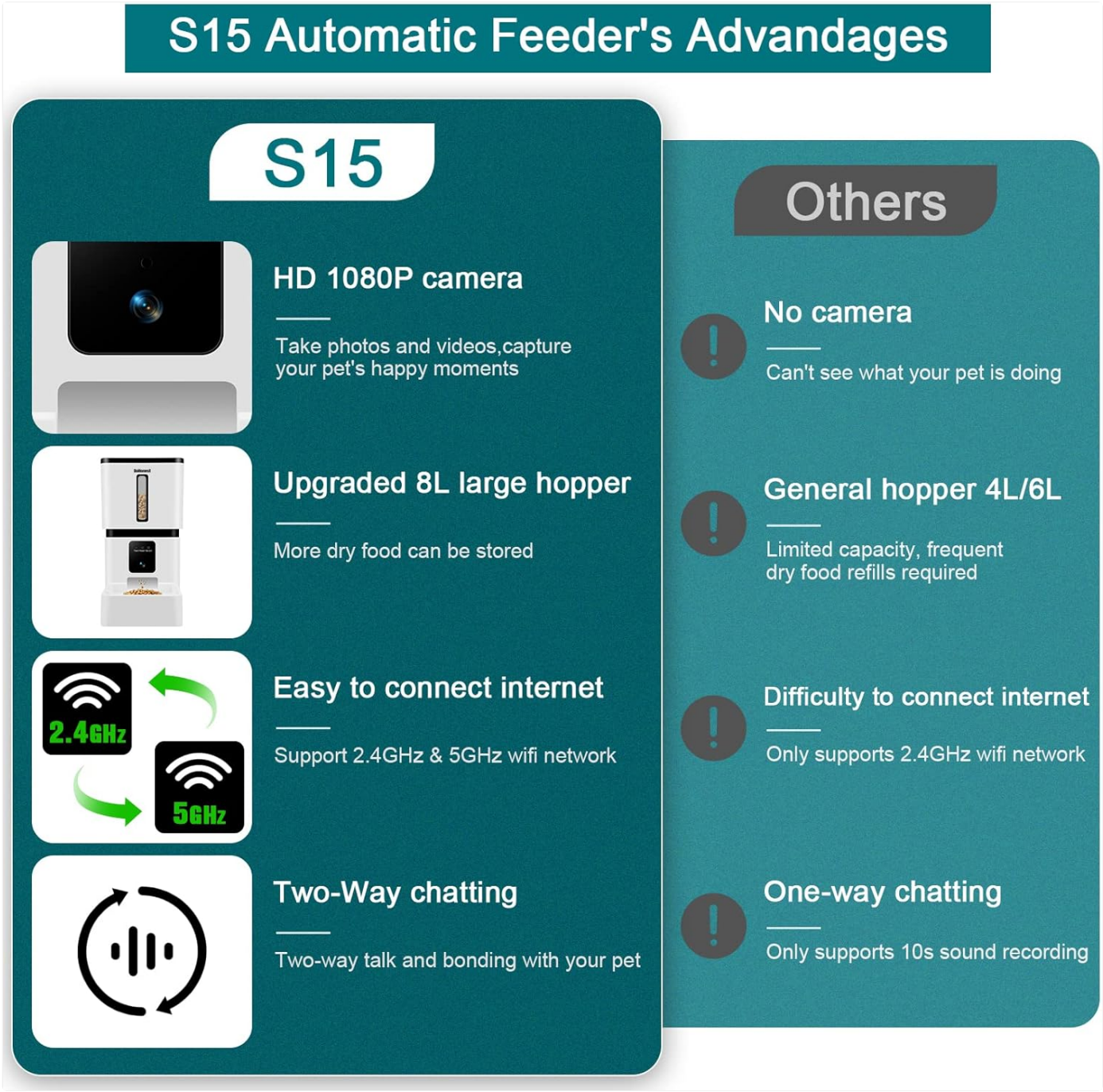

Figure 4.1: S15 Automatic Feeder Advantages

- **Smart APP Control:** Manage feeding schedules and monitor your pet remotely via the Smart Life app (iOS/Android) with 2.4GHz and 5GHz WiFi support.
- **HD Camera with Audio and Video Recording:** Integrated 1080P camera for real-time monitoring, video recording, and IR night vision.
- **Two-Way Audio:** Communicate with your pet using the built-in microphone and speaker.
- **8L Capacity Hopper:** Large food storage capacity reduces refill frequency. Features a visible window to check food levels.
- **Fresh Dry Food Guaranteed:** Includes a desiccant bag and a secure lid to keep food fresh.
- **Dual Power Supply:** Operates via power adapter or 3 D-cell batteries (not included) for uninterrupted feeding during power outages.
- **Motion Detection:** Capture moments of your pet eating.
- **Easy to Clean:** Detachable food tank and tray for simple cleaning.

5. Setup Instructions

5.1 Unpacking and Assembly

1. Remove all components from the packaging.
2. Place the main feeder unit on a flat, stable surface.
3. Attach the food tray to the base of the feeder.
4. Insert the food tank onto the main unit, ensuring it is securely seated.
5. Place the grain cover on top of the food tank.

5.2 Power Supply

The feeder supports dual power options: AC adapter and D-cell batteries.

Figure 5.1: Dual Power Supply Options

- **AC Power:** Connect the provided power adapter to the feeder's power port and plug it into a wall outlet. Use the

nylon braided cable for durability.

- **Battery Backup:** For power outage protection, install 3 D-cell batteries (not included) into the battery compartment at the bottom of the feeder. It is recommended to use both power sources for reliable operation.

5.3 App Installation and Wi-Fi Connection

1. **Download the Smart Life App:**Scan the QR code below or search for "Smart Life" in the Apple App Store or Google Play Store.

Figure 5.2: Smart Life App Download QR Code

Alternatively, download from: smartapp.tuya.com/smartlife

2. **Register/Log In:** Open the app and create an account or log in if you already have one.
3. **Add Device:** Follow the in-app instructions to add the pet feeder. The feeder supports both 2.4GHz and 5GHz Wi-Fi networks.

Figure 5.3: Network Connection Guide

For a detailed video guide on connecting to the network, scan the QR code in the image above or visit:YouTube Connection Guide

4. Ensure your phone is connected to the same Wi-Fi network you intend to connect the feeder to during the setup process.

6. Operating Instructions

6.1 Filling the Food Tank

1. Remove the grain cover from the top of the feeder.
2. Pour dry pet food into the 8L food tank. Ensure the kibble size is between 2mm and 12mm to prevent blockages.
3. Place the desiccant bag (if included) in its designated compartment under the lid to maintain food freshness.
4. Replace the grain cover securely.

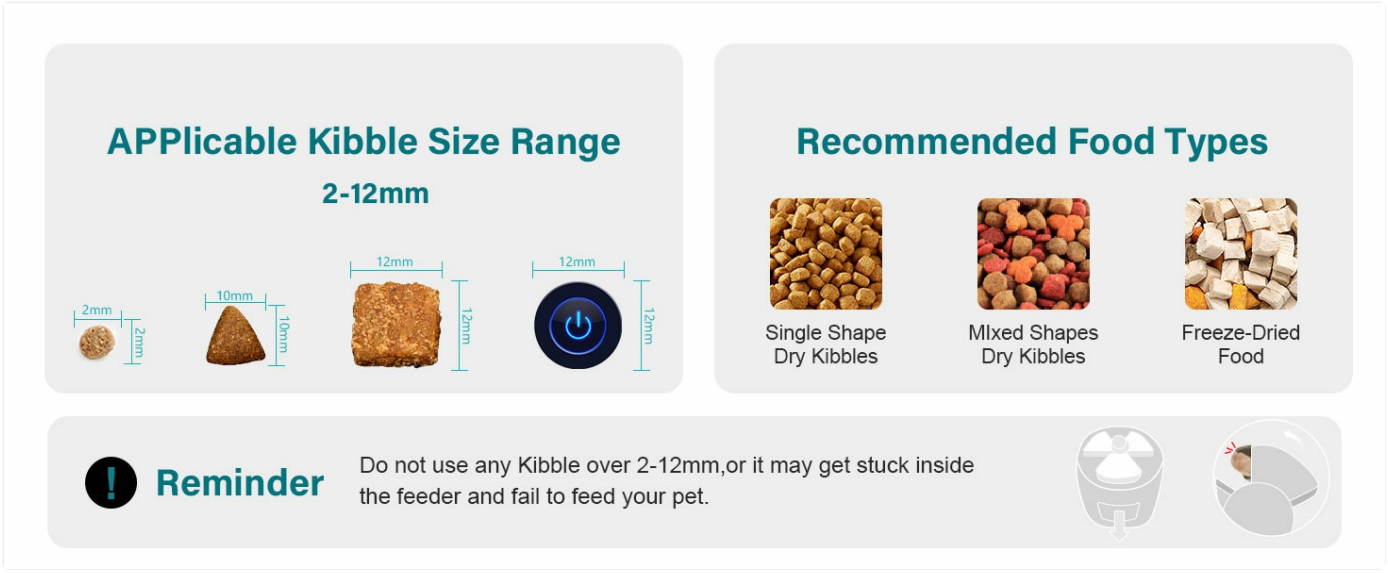

Figure 6.1: Applicable Kibble Size Range and Types

6.2 Setting Feeding Schedules via App

Use the Smart Life app to customize your pet's feeding plan.

Figure 6.2: Scheduled Feeding Interface

- Open the Smart Life app and select your DoHonest S15 feeder.
- Navigate to the "Schedule" or "Feeding Plan" section.
- Set desired feeding times and the number of portions for each meal (1-20 portions).
- Save your settings. The feeder will dispense food automatically according to the schedule.
- You can also view feeding history within the app.

6.3 Manual Feeding

To dispense food manually, press the "Feed" button on the feeder's control panel or use the manual feed option in the app.

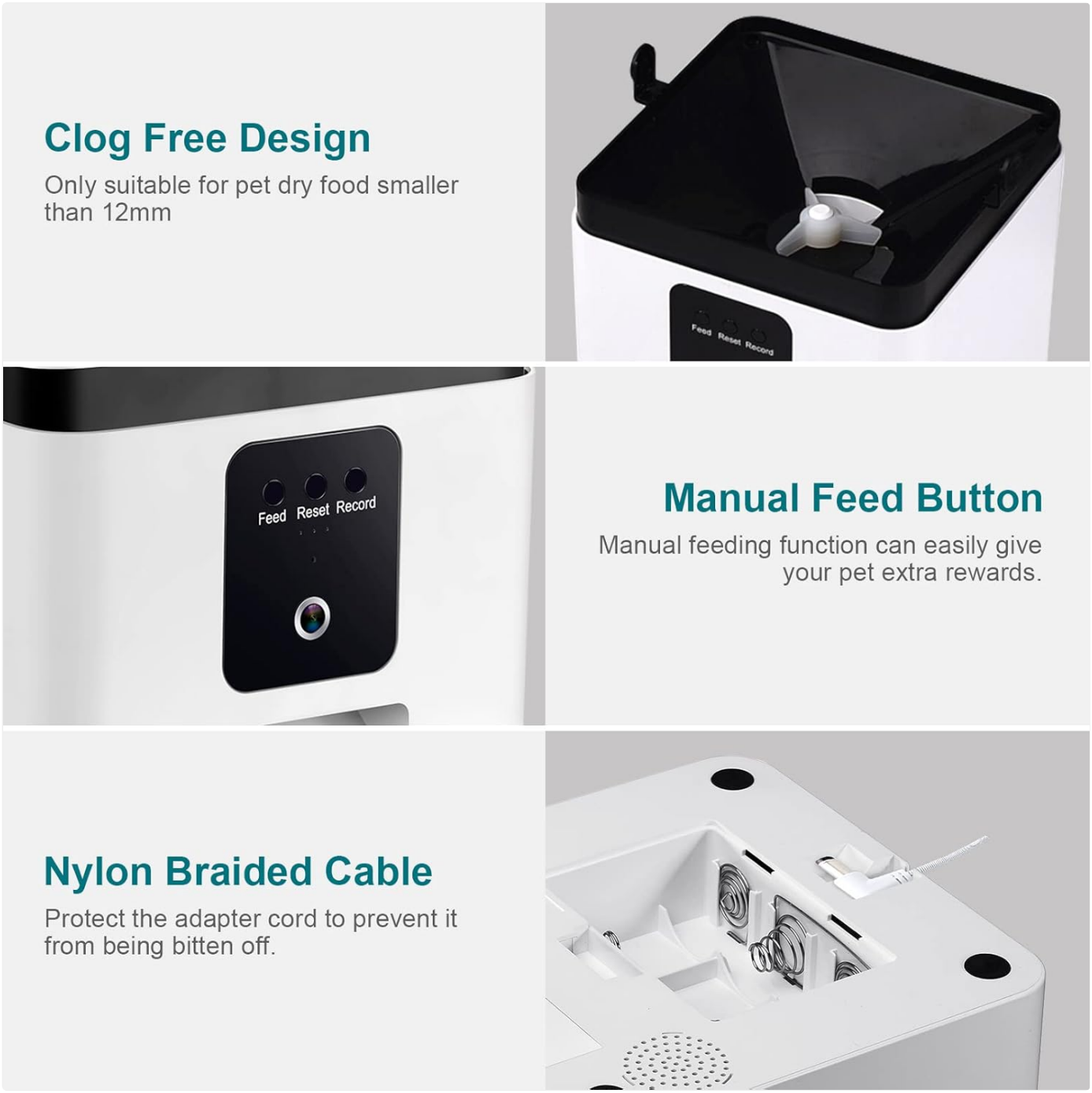

Figure 6.3: Manual Feed Button and Control Panel

6.4 Two-Way Audio and Voice Recording

The feeder allows you to interact with your pet remotely.

Figure 6.4: Two-Way Talk Feature

- **Live Talk:** Use the microphone icon in the app to speak to your pet in real-time.
- **Voice Recording:** Record a custom voice message (e.g., "Time to eat!") that will play during scheduled feeding times to call your pet.

6.5 Camera Features

Monitor your pet with the integrated 1080P HD camera.

Figure 6.5: HD Camera Capabilities

- **Real-time Video:** View live footage of your pet through the app.
- **Night Vision:** Infrared night vision provides clear visibility even in low-light conditions.
- **Motion Detection:** Receive alerts and record video clips when motion is detected near the feeder.
- **Video Recording & Photos:** Capture and save videos or photos of your pet directly from the app.

7. Maintenance

7.1 Cleaning the Feeder

Regular cleaning ensures hygiene and proper functioning.

Figure 7.1: Detachable Design for Easy Cleaning

1. Unplug the feeder from the power source and remove any batteries.
2. Remove the food tank, grain cover, and food tray. These parts are detachable and washable.
3. Wash the food tank, grain cover, and food tray with mild soap and water. Rinse thoroughly.
4. Wipe the main unit with a damp cloth. Do not immerse the main unit in water.
5. Ensure all parts are completely dry before reassembling and refilling with food.

7.2 Food Freshness

- Replace the desiccant bag every 1-2 months to maintain optimal food freshness.
- Ensure the grain cover is always securely closed to keep food airtight.

8. Troubleshooting

Problem	Possible Cause	Solution
Feeder not dispensing food.	Food tank empty. Kibble size too large (over 12mm). Food chute blocked. Power issue.	Refill food tank. Use appropriate kibble size (2-12mm). Clean the food chute and dispenser mechanism. Check power adapter connection or replace D-cell batteries.
Cannot connect to Wi-Fi.	Incorrect Wi-Fi password. Feeder too far from router. Router settings (e.g., firewall).	Verify Wi-Fi password. Move feeder closer to the Wi-Fi router. Ensure your router supports 2.4GHz/5GHz and check firewall settings. Reset the feeder and try connecting again.
Camera not working or poor image quality.	Poor Wi-Fi signal. Lens obstructed. App issue.	Ensure strong Wi-Fi signal. Clean the camera lens. Restart the Smart Life app or reinstall it.

Problem	Possible Cause	Solution
Voice recording/two-way audio not working.	Microphone/speaker issues. App permissions.	Check app permissions for microphone access. Ensure feeder's microphone/speaker are not obstructed. Restart the feeder and app.

9. Specifications

Feature	Detail
Model Number	S15 (Internal Model: S03)
Brand	DoHonest
Dimensions	21.59 x 21.59 x 39.62 cm
Weight	2.2 kg
Material	Acrylonitrile Butadiene Styrene (ABS)
Hopper Capacity	8 Liters
Kibble Size Range	2mm - 12mm
Camera Resolution	1080P HD
Night Vision	Infrared
Wi-Fi Connectivity	2.4GHz & 5GHz
App Compatibility	Smart Life App (iOS & Android)
Power Supply	AC Adapter (included), 3 x D-cell Batteries (not included)
Target Species	Dog, Cat, Small Animals (under 12kg)

10. Warranty and Support

For warranty information, technical support, or any questions regarding your DoHonest Automatic Pet Feeder S15, please refer to the warranty card included in your package or visit the official DoHonest website. You may also contact customer support through the Smart Life app or the retailer where the product was purchased.

11. Product Video Overview

Your browser does not support the video tag.

Video 11.1: DoHonest Automatic Pet Feeder S15 Product Overview. This video demonstrates the key features and functionality of the feeder, including app control and camera monitoring.

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