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HP 285

HP Silent 285 Wireless Mouse User Manual

Model: 285 (6G4E6AA)

1. PRODUCT OVERVIEW

The HP Silent 285 Wireless Mouse is designed for comfortable and quiet operation. It features a silent click mechanism, allowing for a focused work environment without the distraction of traditional mouse clicks. This wireless mouse connects via a USB receiver, offering reliable connectivity and an ambidextrous design suitable for both left and right-handed users.



Image 1.1: The HP Silent 285 Wireless Mouse. This image displays the mouse's sleek black design and ergonomic contours, highlighting its ambidextrous form factor.

2. PACKAGE CONTENTS

Verify that all items are present in the package before proceeding with setup.

- HP Silent 285 Wireless Mouse
- USB Wireless Receiver
- AA Battery (pre-installed or separate)
- Quick Start Guide (this document serves as a comprehensive guide)

3. SETUP

Follow these steps to set up your HP Silent 285 Wireless Mouse.

3.1. Install Battery

1. Locate the battery compartment on the underside of the mouse.
2. Open the battery compartment cover.
3. Insert the provided AA battery, ensuring correct polarity (+ and -).
4. Close the battery compartment cover securely.

3.2. Connect USB Wireless Receiver

1. Locate an available USB port on your computer (PC or Laptop).
2. Insert the USB wireless receiver into the USB port.
3. Your operating system (e.g., Windows) should automatically detect and install the necessary drivers. This process may take a few moments.

3.3. Power On Mouse

Once the USB receiver is connected and drivers are installed, the mouse should be ready for use. Some models may have an On/Off switch on the underside; ensure it is in the "On" position if present.

4. OPERATING INSTRUCTIONS

This section details the basic functions and features of your HP Silent 285 Wireless Mouse.

4.1. Basic Functions

- **Left Click:** Press the left mouse button to select items, open links, or activate functions.
- **Right Click:** Press the right mouse button to open context menus or access additional options.
- **Scroll Wheel:** Roll the scroll wheel up or down to navigate through documents and web pages. The scroll wheel can also be pressed as a middle click for specific functions in some applications.

4.2. Silent Click Feature

The HP Silent 285 Mouse is engineered with silent click technology. This feature reduces the audible click sound of the left and right mouse buttons, providing a quieter user experience without compromising tactile feedback.

4.3. Wireless Range

The mouse operates wirelessly with a range of up to 10 meters (approximately 33 feet) from the USB receiver. Optimal performance is achieved when the mouse and receiver have a clear line of sight and are not obstructed by large metal objects or other wireless devices that may cause interference.

5. MAINTENANCE

Proper maintenance ensures the longevity and optimal performance of your mouse.

5.1. Cleaning

- Disconnect the USB receiver from your computer before cleaning.
- Use a soft, lint-free cloth lightly dampened with water or a mild cleaning solution to wipe the surface of the mouse.
- Avoid using harsh chemicals, abrasive cleaners, or spraying liquids directly onto the mouse.
- Use a cotton swab or compressed air to clean around the scroll wheel and optical sensor if dust or debris accumulates.

5.2. Battery Replacement

When the mouse performance degrades or it stops responding, the battery may need replacement.

1. Open the battery compartment on the underside of the mouse.
2. Remove the old AA battery.
3. Insert a new AA battery, observing correct polarity.
4. Close the battery compartment cover.
5. Dispose of used batteries according to local regulations.

6. TROUBLESHOOTING

If you encounter issues with your HP Silent 285 Wireless Mouse, refer to the following solutions.

6.1. Mouse Not Responding

- **Check Battery:** Ensure the battery is correctly installed and has sufficient charge. Replace if necessary.
- **Power Switch:** Verify that the mouse's power switch (if present) is in the "On" position.
- **USB Receiver:** Ensure the USB receiver is securely plugged into a working USB port on your computer. Try a different USB port.
- **Re-establish Connection:** Remove the USB receiver, wait a few seconds, and then plug it back in.
- **Restart Computer:** Sometimes a simple computer restart can resolve connectivity issues.

6.2. Erratic Cursor Movement

- **Clean Optical Sensor:** Dust or debris on the optical sensor (located on the underside of the mouse) can cause erratic movement. Clean it gently with a cotton swab.
- **Mouse Pad/Surface:** Ensure you are using the mouse on a clean, non-reflective, and uniform surface. Avoid highly reflective or transparent surfaces.
- **Interference:** Move the mouse closer to the USB receiver. Keep the area around the mouse and receiver clear of other wireless devices or large metal objects that might cause interference.

7. SPECIFICATIONS

Key technical specifications for the HP Silent 285 Wireless Mouse.

Feature	Detail
Model Name	Silent 285
Model Number	6G4E6AA#ABL
Connectivity Technology	Wireless
Movement Detection Technology	Optical
Buttons Quantity	3 (Left, Right, Scroll Wheel Click)
Hand Orientation	Ambidextrous
Compatible Devices	Personal Computer, Laptop
Operating System	Windows
Wireless Range	Up to 10 meters

Feature	Detail
Power Source	Battery Powered (1x AA)
Color	Black
Item Weight	0.3 Pounds (approx. 136g)
Item Dimensions (L x W)	5.1" x 4.3" (approx. 13cm x 10.9cm)

8. WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the documentation provided with your purchase or visit the official HP support website.

HP Support Website: support.hp.com

Please have your product model number (6G4E6AA) and serial number ready when contacting support.

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