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Sudio SD-1412

Sudio N2 Pro True Wireless Bluetooth in-Ear Earbuds User Manual

Model: SD-1412

Introduction

The Sudio N2 Pro earbuds are designed to provide a comprehensive audio experience with their in-ear design and Active Noise Cancellation (ANC) feature. They are built for convenience, offering wireless charging and a long battery life, making them suitable for various daily activities from commuting to taking calls.

These earbuds feature multipoint connection, IPX4 water resistance, and integrated microphones for clear communication. This manual provides detailed instructions on setting up, operating, maintaining, and troubleshooting your Sudio N2 Pro earbuds.



Image: Sudio N2 Pro earbuds and their charging case.

What's in the Box

Your Sudio N2 Pro package includes the following components:

- Wireless Charging Case
- USB-C Charging Cable

- Multiple sizes of Eartips for optimal comfort

Setup

1. Charging the Earbuds and Case

Before first use, fully charge your Sudio N2 Pro earbuds and charging case. The case supports both USB-C cable charging and wireless charging.

- Connect the provided USB-C cable to the charging port on the case and to a power source.
- Alternatively, place the charging case on a compatible wireless charging pad.
- A full charge takes approximately 90 minutes.



Image: The Sudio N2 Pro charging case, showing its compact design.

2. Pairing with Your Device

The Sudio N2 Pro earbuds utilize Bluetooth technology for wireless connection.

1. Open the charging case. The earbuds will automatically enter pairing mode.
2. On your device (e.g., smartphone, tablet), go to Bluetooth settings and enable Bluetooth.
3. Select "Sudio N2 Pro" from the list of available devices.
4. Once connected, you will hear an audio confirmation.

The earbuds support multipoint connection, allowing them to be connected to up to 2 devices simultaneously.

3. Optimal Fit

For the best sound quality and Active Noise Cancellation performance, ensure a secure and comfortable fit. Experiment with the different sizes of eartips included in the box to find the pair that best seals your ear canal.



Image: A person wearing the Sudio N2 Pro earbuds, demonstrating their in-ear fit.

Operating Your Sudio N2 Pro

Touch Controls

The Sudio N2 Pro earbuds feature intuitive touch controls for managing your audio and calls. Specific gestures control various functions:

- **Play/Pause:** Single tap on either earbud.
- **Next Track:** Double tap on the right earbud.
- **Previous Track:** Double tap on the left earbud.
- **Answer/End Call:** Single tap on either earbud.
- **Reject Call:** Press and hold on either earbud.

- **Activate/Deactivate ANC:** Press and hold on the right earbud.
- **Activate Voice Assistant:** Triple tap on either earbud.

Active Noise Cancellation (ANC)

The ANC feature helps to reduce ambient noise, allowing you to focus on your audio. To toggle ANC on or off, press and hold the touch sensor on the right earbud.

Making and Receiving Calls

Equipped with 4 microphones, the Sudio N2 Pro ensures clear call quality. Use the touch controls to manage your calls as described above.

Battery Life

The earbuds provide up to 6 hours of playtime on a single charge, with a total of 30 hours of playtime including the charging case. Actual battery life may vary based on volume level and ANC usage.

Your browser does not support the video tag.

Video: An official Sudio video demonstrating the features and usage of the N2 Pro earbuds.

Maintenance

To ensure the longevity and optimal performance of your Sudio N2 Pro earbuds, follow these maintenance guidelines:

- **Cleaning:** Regularly wipe the earbuds and charging case with a soft, dry, lint-free cloth. Do not use harsh chemicals or abrasive materials.
- **Water Resistance:** The earbuds are IPX4 water resistant, meaning they are protected against splashing water from any direction. Do not submerge them in water or expose them to strong jets of water. Dry them thoroughly if they get wet.
- **Storage:** When not in use, store the earbuds in their charging case to protect them from dust and damage. Store in a cool, dry place.
- **Battery Care:** Avoid fully draining the battery frequently. Charge them regularly to maintain battery health.

Troubleshooting

If you encounter issues with your Sudio N2 Pro earbuds, try the following solutions:

Problem	Possible Solution
Earbuds not pairing	Ensure earbuds are charged. Turn off and on Bluetooth on your device. Forget the device in your Bluetooth settings and re-pair. Place earbuds back in case, close, wait 10 seconds, then reopen.
No sound or low volume	Check device volume and earbud volume. Ensure earbuds are properly seated in your ears. Clean any debris from the earbud mesh.

Problem	Possible Solution
ANC not working effectively	Ensure ANC is activated via touch control. Check earbud fit and try different eartip sizes.
Earbuds not charging	Ensure charging cable is securely connected or wireless charger is properly aligned. Check for debris in the charging port.

Specifications

Key technical specifications for the Sudio N2 Pro earbuds:

Feature	Detail
Model Name	N2 Pro
Model Number	SD-1412
Connectivity Technology	Wireless (Bluetooth)
Wireless Communication Technology	Bluetooth
Noise Control	Active Noise Cancellation
Ear Placement	In Ear
Control Method	Touch
Battery Life (Earbuds)	6 Hours
Total Playtime (with Case)	30 Hours
Charging Time	90 minutes
Water Resistance Level	IPX4 (Water Resistant)
Microphones	4
Multipoint Connection	Yes (up to 2 devices)
Weight	46.3 Grams (1.63 ounces)
Material	Plastic
Dimensions	2.46 x 1.96 x 0.94 inches

Warranty and Support

Sudio products are manufactured to high-quality standards. For information regarding warranty coverage and terms, please refer to the warranty card included with your product or visit the official Sudio website.

For technical support, troubleshooting assistance beyond this manual, or service inquiries, please contact Sudio

customer support through their official channels. Details can typically be found on the Sudio website or in your product packaging.

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