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JOYROOM JR-ZS243NEW-001

JOYROOM 15W Qi Fast Wireless Car Charger Phone Holder Mount Instruction Manual

Model: JR-ZS243NEW-001

1. Introduction

This manual provides detailed instructions for the proper installation, operation, and maintenance of your JOYROOM 15W Qi Fast Wireless Car Charger Phone Holder Mount. Please read this manual thoroughly before use to ensure optimal performance and safety.

2. Setup

2.1 What's in the Box

- JOYROOM Wireless Car Charger Phone Holder Mount
- Air Vent Clip
- USB-C Charging Cable

2.2 Mounting the Device

The JOYROOM wireless car charger is designed for secure attachment to most car air vents. It features an upgraded air vent clip for enhanced stability.



Image: Easy and Correct Installation Steps. This diagram illustrates the five steps for installing the car charger mount. First, adjust the knob on the air vent clip. Second, note the stable triangle structure of the clip. Third, insert the nut knob into the link ball on the back of the charger. Fourth, fit the wireless car charger mount into the link ball. Fifth, swivel the nut to fix the wireless car charger securely to the air vent.

1. **Attach the Air Vent Clip:** Unscrew the nut on the back of the main charger unit. Pass the nut through the ball head of the air vent clip. Push the ball head into the joint on the back of the charger unit. Tighten the nut to secure the air vent clip to the charger.
2. **Secure to Air Vent:** Open the air vent clip by turning the adjustable knob. Carefully insert the clip onto a suitable air vent slat in your vehicle. Ensure the clip is firmly attached and then tighten the adjustable knob to secure the mount in place. The triangular fixation design provides anti-shake stability.



Image: Anti-Shake Vent Clip Compatibility. This image displays the car charger mount attached to a horizontal air vent. Below it, a grid of various car air vent designs is shown, indicating that the upgraded air vent clip is compatible with 99% of vertical and horizontal air vents, ensuring a secure fit.

2.3 Connecting Power

For fast wireless charging, a QC 3.0 car charger adapter is required (not included).

1. Connect the provided USB-C cable to the charging port at the bottom of the wireless car charger mount.
2. Plug the other end of the USB-A cable into a QC 3.0 compatible car charger adapter (not included) in your vehicle's power outlet.

Video: JOYROOM Wireless Car Charger Mount Overview. This video demonstrates the features and basic setup of the JOYROOM wireless car charger mount, including its auto-clamping mechanism and charging capabilities. It shows the product being unboxed, assembled, and installed in a car, highlighting the ease of use and secure fit.

3. Operating Instructions

3.1 Placing Your Phone

The mount features an auto-clamping smart sensor design for easy one-hand use.

1. Ensure the car charger mount is powered on.
2. Gently place your Qi-enabled smartphone onto the charging pad. The arms of the holder will automatically clamp to secure your phone. The bottom support will also adjust automatically to align the phone for optimal charging.



Image: Auto Clamping Smart Sensor Design. This image demonstrates the smart sensor functionality of the JOYROOM car charger. It shows a hand placing a phone into the mount, which then automatically clamps the phone. An inset diagram highlights the 'One Click Release' button and the 'Auto-clamp with phone on' feature, emphasizing ease of use compared to complicated manual operations.

3.2 Removing Your Phone

To release your phone:

- Press either of the release buttons located on the sides of the mount. The arms will automatically open, allowing you to retrieve your phone.
- **Smart Power-Off Delay:** If the power is turned off, the arms of the car phone holder charger will auto-open 2-3 times to allow for phone removal, providing convenience even after the vehicle is shut down.

3.3 Wireless Charging Functionality

The charger supports 15W Max Charging Speed for Qi-enabled devices.

- Once your phone is securely placed and aligned, wireless charging will begin automatically.
- The charger features a two-sided heat dissipation system to protect your phone's charging system and prevent overheating during charging.
- **Compatibility:** The mount is compatible with phones having cases up to 4mm thick. Cases with grips, stands, or wallet features may interfere with charging or proper fit.



Image: 15W Fast Charging Compatibility. This image highlights the 15W fast charging capability of the JOYROOM car charger. It shows different charging speeds for various phone brands: 7.5W for iPhone, 10W for Samsung, and 15W for LG/Google, indicating broad compatibility with Qi-enabled devices.

Image: Max 15W Qi Fast Wireless Charging Alignment. This image compares the charging efficiency of the JOYROOM charger with other chargers. The JOYROOM charger is shown with a phone precisely aligned, indicating 75% charged, while another charger is shown with a missed alignment, indicating 35% charged and overheating, emphasizing the precise alignment feature for optimal charging.



Image: Case Friendly Design. This image illustrates the charger's compatibility with phone cases. It shows a phone with a case up to 4mm thick being charged successfully. Below, it indicates incompatibility with cases featuring grips, stands, thick cases exceeding 0.2

inches, or wallet cases, advising users on optimal case usage.

4. Maintenance

To ensure the longevity and optimal performance of your JOYROOM wireless car charger, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to wipe the surface of the charger and the air vent clip. Avoid using abrasive cleaners or solvents that could damage the device.
- **Cable Care:** Handle the charging cable with care. Avoid bending it sharply or placing heavy objects on it, which can cause internal damage.
- **Storage:** If not in use for an extended period, store the charger in a cool, dry place away from direct sunlight and extreme temperatures.

5. Troubleshooting

If you encounter any issues with your JOYROOM wireless car charger, please refer to the following common solutions:

- **Device Not Charging:**
  - Ensure the USB-C cable is securely connected to both the charger mount and the car charger adapter.
  - Verify that your car's power outlet is functioning.
  - Confirm that your car charger adapter is a QC 3.0 compatible model for fast charging.
  - Check if your phone is Qi-enabled for wireless charging.
  - Remove any phone cases thicker than 4mm or cases with metal, grips, stands, or wallet features that might interfere with wireless charging.
  - Ensure your phone is properly centered on the charging pad for optimal coil alignment.
- **Phone Not Holding Securely:**
  - Ensure the air vent clip is tightly secured to the air vent by adjusting the knob.
  - Verify that the arms of the mount are fully clamping around your phone. If not, try removing and re-placing the phone.
- **Slow Charging:**
  - Confirm you are using a QC 3.0 car charger adapter. Standard USB ports may not provide sufficient power for fast wireless charging.
  - Check for proper phone alignment on the charging pad.
- **Arms Not Opening/Closing:**
  - Ensure the device is powered on and receiving power from the car.
  - Press the side release buttons firmly.

6. Specifications

Model Number	JR-ZS243NEW-001
Brand	JOYROOM

Wattage	15 watts
Input Voltage	12 Volts
Connector Type	Wireless
Compatible Devices	Supports all mobile phones with wireless charging
Item Weight	6.7 ounces
Package Dimensions	4.21 x 3.82 x 3.11 inches
Special Feature	Fast Charging, Wireless Charging

7. Warranty and Support

For warranty information or technical support, please refer to the documentation included with your product packaging or visit the official JOYROOM website. If you have any problems or suggestions regarding this product, please feel free to contact JOYROOM customer service directly.

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