

## Smart Tech 24HV10T1

# Smart Tech 24HV10T1 Smart TV User Manual

Model: 24HV10T1  
HD LED VIDAA Smart TV

## 1. INTRODUCTION

Thank you for purchasing the Smart Tech 24HV10T1 HD LED VIDAA Smart TV. This manual provides essential information for setting up, operating, and maintaining your television. Please read this manual thoroughly before using the TV and keep it for future reference.

### 1.1 Important Safety Information

- Do not expose the TV to rain or moisture to prevent fire or electric shock.
- Do not block ventilation openings. Ensure adequate space around the TV for proper airflow.
- Place the TV on a stable, level surface to prevent it from falling.
- Unplug the power cord during lightning storms or when unused for long periods.
- Do not open the TV casing. Refer all servicing to qualified personnel.
- Keep batteries out of reach of children. Dispose of used batteries responsibly.

## 2. PACKAGE CONTENTS

Please check the box for the following items:

- Smart Tech 24HV10T1 TV Unit
- Remote Control
- User Manual (this document)
- TV Stand (2 pieces)
- Power Cable
- AAA Batteries (2x for remote control)

## 3. PRODUCT OVERVIEW

### 3.1 Front View

The front of the TV features the 24-inch HD LED display with a slim bezel. The Smart Tech logo is located at the bottom center.



Image: Front view of the Smart Tech 24HV10T1 TV, showing the display and slim bezels.

### 3.2 Rear View and Connections

The rear panel of your TV provides various ports for connecting external devices. Ensure the TV is powered off before making any connections.

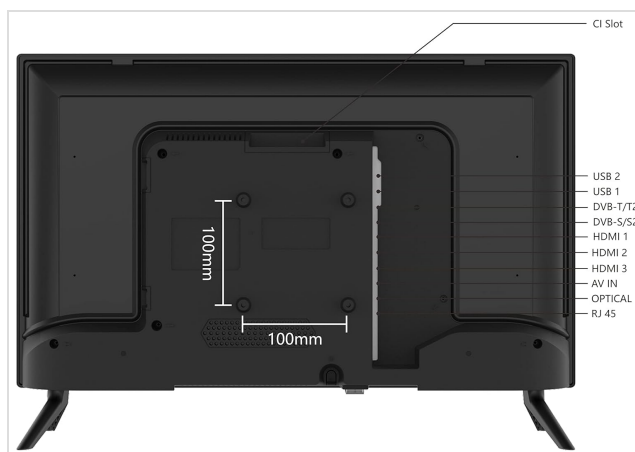


Image: Rear view of the Smart Tech 24HV10T1 TV, highlighting the various input and output ports.

- **CI Slot:** For Common Interface module (e.g., for pay-TV services).
- **USB 1, USB 2:** For connecting USB storage devices (e.g., for media playback).
- **DVB-T/T2:** Antenna input for terrestrial digital TV.
- **DVB-S/S2:** Satellite input for satellite digital TV.
- **HDMI 1, HDMI 2, HDMI 3:** High-Definition Multimedia Interface inputs for connecting devices like Blu-ray players, game consoles, or set-top boxes.
- **AV IN:** Analog audio/video input for older devices.
- **OPTICAL:** Digital audio output for connecting to soundbars or home theater systems.
- **RJ 45 (Ethernet):** For wired network connection.

### 3.3 Remote Control

The included remote control allows you to operate all functions of your Smart Tech TV. It requires two AAA batteries (included). Familiarize yourself with the button layout for easy navigation.



Image: Side view of the Smart Tech 24HV10T1 TV, with the remote control shown in the foreground.

## 4. SETUP

### 4.1 Attaching the TV Stand

1. Carefully place the TV face down on a soft, clean surface to prevent screen damage.
2. Align the stand pieces with the corresponding slots on the bottom of the TV.
3. Secure the stand using the provided screws. Do not overtighten.
4. Alternatively, the TV supports VESA 100x100mm wall mounting. Ensure you use a compatible wall mount (sold separately).

### 4.2 Connecting Devices

- **Power:** Connect the power cable to the TV's power input and then to a wall outlet.
- **Antenna/Cable:** Connect your antenna or cable TV signal to the DVB-T/T2 or DVB-S/S2 input.
- **HDMI Devices:** Use HDMI cables to connect Blu-ray players, game consoles, or other HDMI-enabled devices to HDMI 1, 2, or 3 ports.
- **USB Devices:** Insert USB drives into the USB 1 or USB 2 ports for media playback.
- **Network:** For a wired internet connection, connect an Ethernet cable from your router to the RJ 45 port. For wireless, connect via Wi-Fi during initial setup.

### 4.3 First-Time Setup

Upon first power-on, the TV will guide you through the initial setup process:

1. **Language Selection:** Choose your preferred language.
2. **Network Connection:** Select your Wi-Fi network and enter the password, or confirm wired connection.
3. **Channel Scan:** The TV will automatically scan for available digital channels (DVB-T/T2 or DVB-S/S2).
4. **Time Zone & Region:** Set your local time zone and region.
5. **VIDAA Account (Optional):** You may be prompted to create or log in to a VIDAA account for full Smart TV features.

## 5. OPERATING YOUR SMART TV

### 5.1 Basic TV Functions

- **Power On/Off:** Press the Power button on the remote control.
- **Volume Control:** Use the Volume Up/Down buttons.
- **Channel Selection:** Use the Channel Up/Down buttons or number pad.
- **Input Source:** Press the "Source" or "Input" button to switch between HDMI, AV, TV, and other inputs.

## 5.2 VIDAA Smart TV Features

Your Smart Tech TV runs on the VIDAA operating system, offering a fast and intuitive smart TV experience.

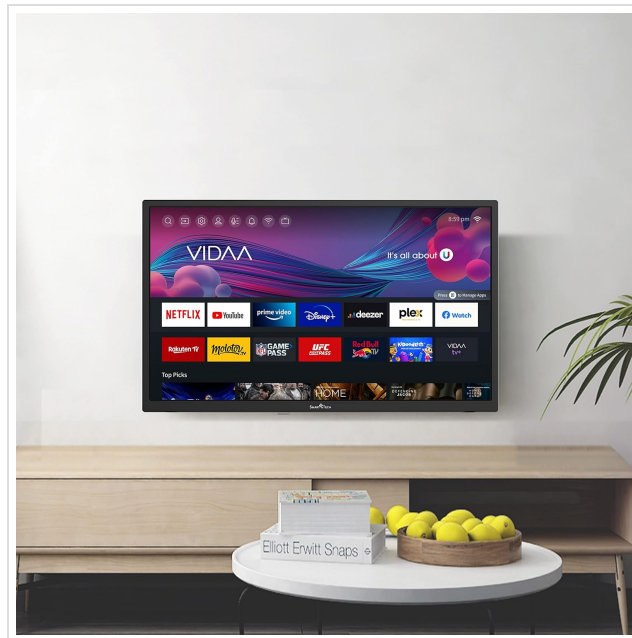


Image: The Smart Tech TV displaying the VIDAA Smart TV interface, featuring various streaming application icons.

- **Home Screen:** Access your favorite apps, inputs, and settings directly from the customizable home screen.
- **App Store:** Explore and download over 200 integrated applications from leading content providers.
- **Pre-installed Apps:** Enjoy popular streaming services like Netflix, YouTube, Prime Video, Spotify, Deezer, and Dazn.
- **Search Function:** Utilize the search feature to find content across various apps and sources.
- **HbbTV:** Access interactive services from broadcasters (if available in your region).

## 5.3 Connectivity Features

- **Wi-Fi (2T2R):** Connect wirelessly to your home network for internet access and streaming.
- **Bluetooth:** Connect compatible Bluetooth devices such as headphones or speakers.
- **Wi-Fi Display (Screen Mirroring):** Cast content from your smartphone or tablet directly to the TV screen.
- **Smartphone/Tablet Remote:** Download the VIDAA mobile app to control your TV from your smart device.

## 6. MAINTENANCE

### 6.1 Cleaning the TV

- Always unplug the TV before cleaning.
- Use a soft, dry, lint-free cloth to wipe the screen and casing.
- For stubborn marks, lightly dampen the cloth with water or a mild, non-abrasive screen cleaner. Do not spray cleaner directly onto the screen.
- Avoid using abrasive cleaners, waxes, or solvents.

## 6.2 Storage

If you need to store the TV for an extended period, ensure it is kept in a cool, dry place, away from direct sunlight and extreme temperatures. It is recommended to use the original packaging for protection.

## 7. TROUBLESHOOTING

If you encounter issues with your TV, refer to the following common problems and solutions:

Problem	Possible Cause / Solution
No power	Check if the power cable is securely connected to the TV and the wall outlet. Ensure the outlet has power.
No picture, but sound is present	Check the input source. Ensure external devices are powered on and connected correctly.
No sound, but picture is present	Check volume level. Ensure Mute is not activated. Check audio cables for external devices.
Remote control not working	Replace batteries. Ensure no obstructions between remote and TV. Point remote directly at the TV's IR sensor.
Cannot connect to Wi-Fi	Ensure Wi-Fi is enabled on the TV. Check Wi-Fi password. Restart your router. Move TV closer to router if signal is weak.
Apps are slow or unresponsive	Ensure a stable internet connection. Try restarting the TV. Clear app cache if possible (check TV settings).

If the problem persists, please contact customer support.

## 8. SPECIFICATIONS

Feature	Detail
Model Name	24HV10T1
Display Size	24 inches (60 cm)
Display Technology	HD LED (D-LED)
Resolution	1366 x 768 pixels (768p)
Refresh Rate	60 Hz
Operating System	VIDAA Smart TV OS
Processor	Quad Core
Memory (RAM/ROM)	1G / 4G
Audio Technology	Dolby Audio, Cuboid Speakers
Tuners	DVB-T2/C/S2 (Triple Tuner)

Feature	Detail
Video Decoding	H.265 High Efficiency Video Coding (HEVC)
Connectivity	Wi-Fi (2T2R), Bluetooth, RF, USB (2x), Ethernet (RJ45), HDMI (3x), AV In, Optical Out
VESA Standard	100 x 100 mm
Dimensions (W x H x D)	55.1 x 37.71 x 20.5 cm (with stand)
Weight	2.4 Kilograms
Energy Efficiency Class	E (18 kWh/1000h)

For detailed energy information, please refer to the EU EPREL database: <https://eprel.ec.europa.eu/qr/1232689>

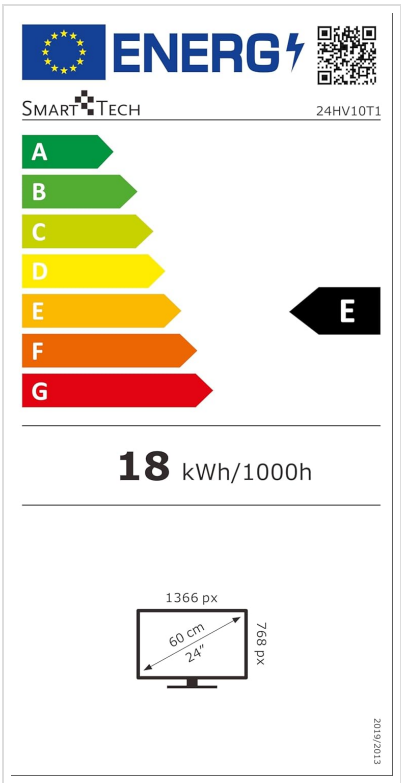


Image: Energy efficiency label for the Smart Tech 24HV10T1 TV, showing class E and energy consumption.

## 9. WARRANTY AND SUPPORT

Your Smart Tech 24HV10T1 TV comes with a standard manufacturer's warranty. Please refer to the warranty card included in your package for specific terms and conditions, including the warranty period and coverage details. For technical support, troubleshooting assistance beyond this manual, or warranty claims, please contact your retailer or the Smart Tech customer service department. Contact information can typically be found on the manufacturer's official website or on your purchase receipt. When contacting support, please have your TV's model number (24HV10T1) and serial number ready. The serial number is usually located on a sticker on the back of the TV.

