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Ezlo

Ezlo Plus Smart Home Hub Instruction Manual

Model: EZLOPLUS-US-2022_V2

1. Product Overview

The Ezlo Plus Smart Home Hub is designed to be the central control unit for your smart home. It supports multiple communication protocols, including Z-Wave, Zigbee, and Wi-Fi, allowing it to connect and manage a wide array of smart devices from various manufacturers. Powered by MiOS, it offers advanced automation capabilities and seamless integration with voice assistants like Amazon Alexa and Google Assistant.



Image 1.1: The Ezlo Plus Smart Home Hub alongside its product packaging.



Image 1.2: A detailed view of the Ezlo Plus Smart Home Hub, highlighting its sleek design.

What's in the Box:

- Ezlo Plus Smart Home Hub
- Power supply
- Ethernet cable
- Quick start guide

2. Setup Guide

Setting up your Ezlo Plus Smart Home Hub is a straightforward process designed for ease of use. Follow these steps to get your smart home system operational.

2.1 Initial Connection

1. **Connect Power:** Plug the included power supply into the Ezlo Plus hub and then into a standard electrical outlet.
2. **Connect to Network:** Use the provided Ethernet cable to connect the Ezlo Plus hub to an available Ethernet port on your internet-connected Wi-Fi router.

2.2 App Installation and Configuration

1. **Download the App:** Download the Vera app from the iOS App Store (for iOS 9.0 or later) or the Android App Store (for Android 8.1 or later) on your smartphone or tablet.
2. **Launch and Follow In-App Guide:** Open the Vera app and follow the on-screen instructions to set up your Ezlo Plus hub. This typically involves creating an account, discovering the hub on your network, and initiating the pairing process for your smart devices.

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Video 2.1: An official overview of the Ezlo Plus Smart Home Hub, demonstrating its features and setup process.

3. Operating Your Ezlo Plus Hub

The Ezlo Plus hub provides comprehensive control over your smart home devices through its MiOS operating system, accessible via mobile app or web interface.

3.1 Device Integration and Control

The Ezlo Plus supports Z-Wave, Zigbee, and RF devices, along with thousands of Wi-Fi devices via Amazon Alexa or Google Assistant. This allows for extensive integration freedom, enabling you to control a wide array of smart devices regardless of brand.

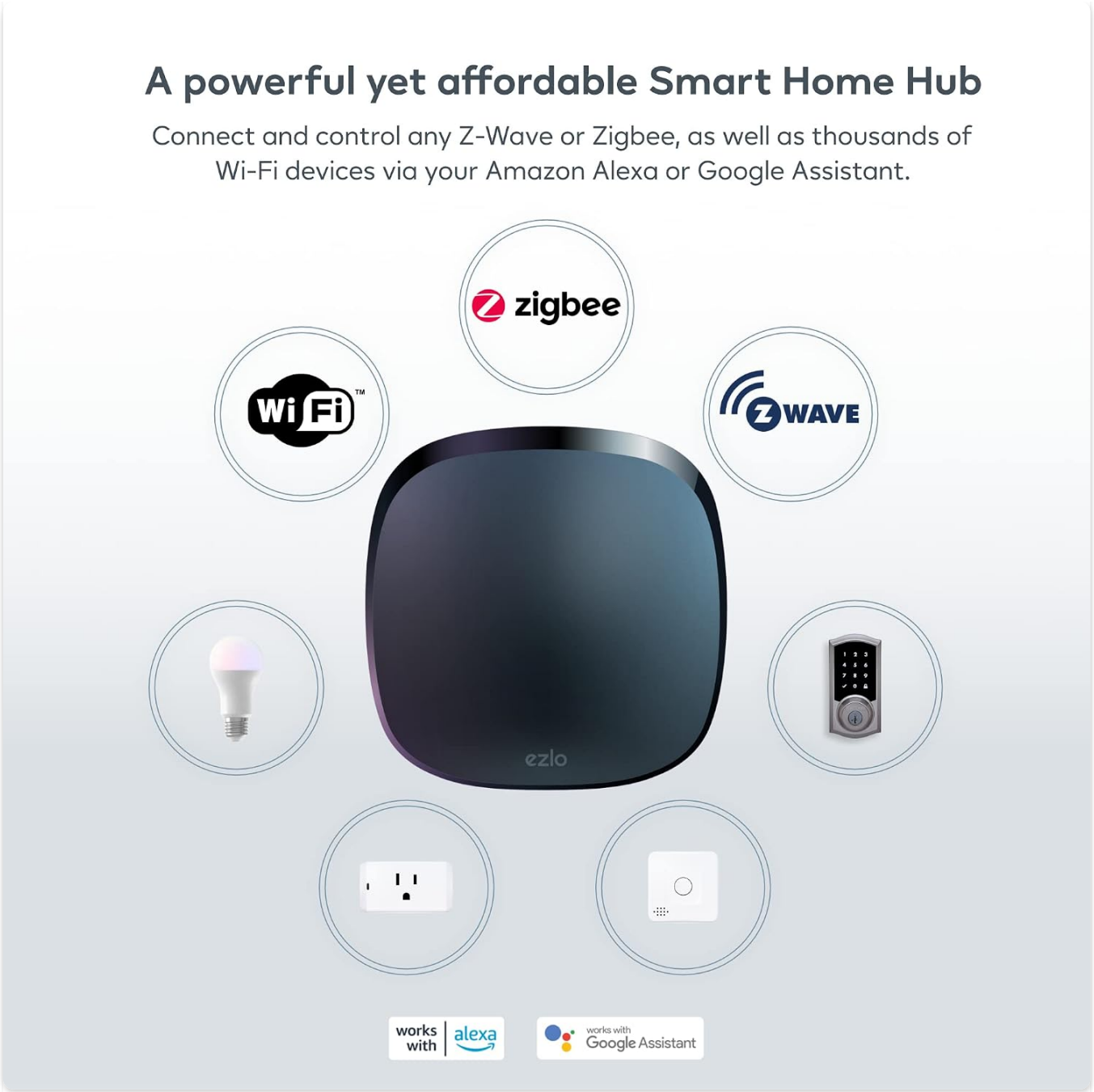


Image 3.1: The Ezlo Plus hub's compatibility with various smart home protocols and voice assistants.

You can coordinate and automate devices such as video doorbells, sensors, smart lights, smart cameras, and smart door locks. The MiOS platform allows you to mix and match devices and brands, controlling them all from a single interface.



Image 3.2: The MiOS dashboard on a laptop, illustrating the user interface for managing smart devices.

3.2 Automation with MeshBots

Automations are managed through MeshBots, a powerful engine that allows you to create customized workflows. These workflows can be set up to trigger actions based on specific conditions, enhancing the intelligence and responsiveness of your smart home.

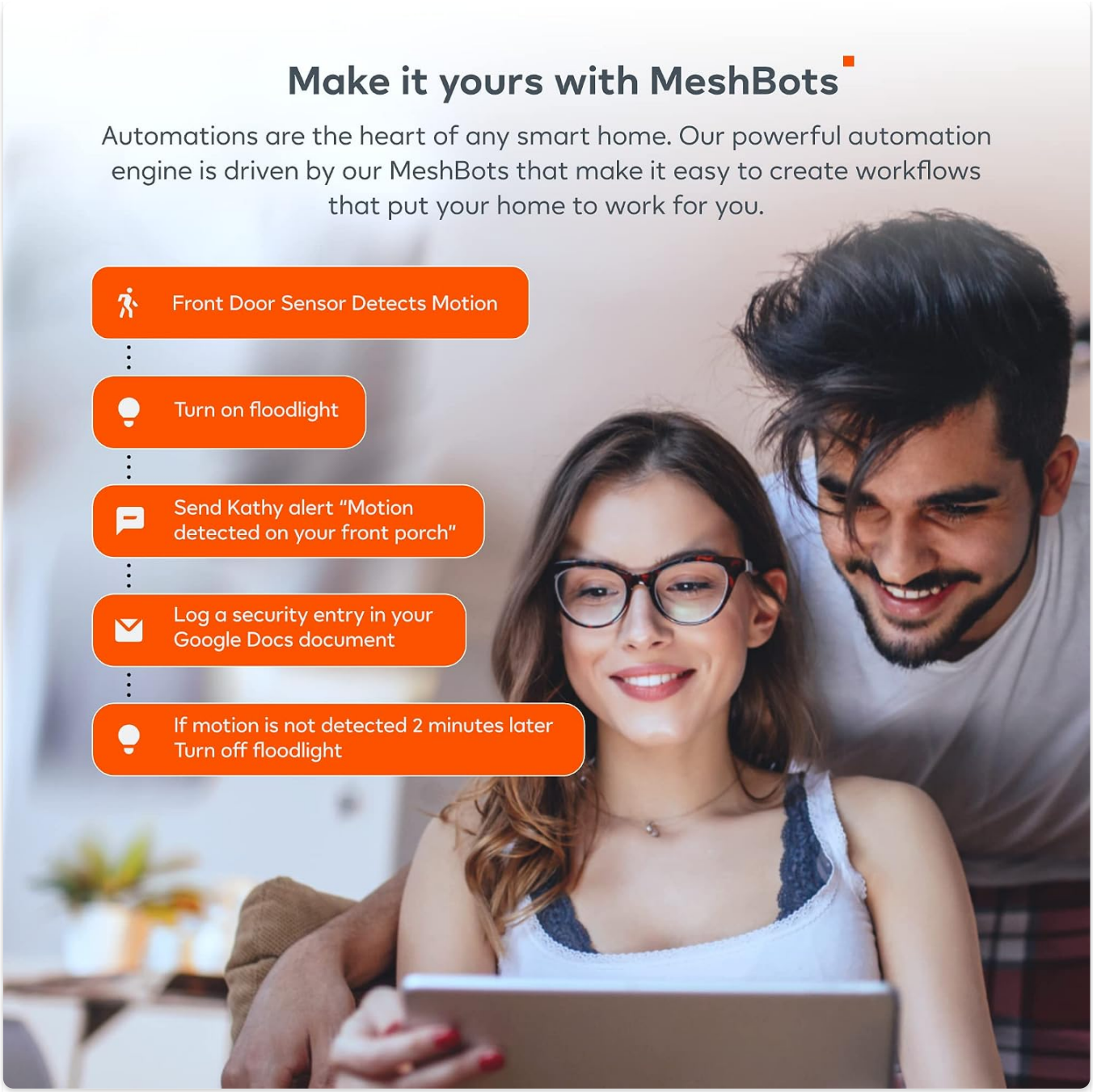


Image 3.3: An example of a MeshBot automation sequence for motion detection at a front door.

3.3 Voice Control

Easily connect your Ezlo Plus hub to Amazon Alexa or Google Assistant. Once connected, you can use voice commands to control thousands of smart-enabled devices, including bulbs, motion sensors, and smart locks.

3.4 Local and Remote Access

The Ezlo Plus supports both local and cloud control. Local mode adds security and allows you to maintain control even without an internet connection, providing reduced latency and improved reliability. Remote Cloud access enables control from anywhere in the world.



Image 3.4: Benefits of local control with the Ezlo Plus hub.

4. Maintenance

To ensure optimal performance and longevity of your Ezlo Plus Smart Home Hub, consider the following maintenance guidelines:

- **Keep Clean:** Regularly wipe the exterior of the hub with a soft, dry cloth to remove dust. Avoid using liquid cleaners or abrasive materials.
- **Proper Ventilation:** Ensure the hub is placed in an area with adequate airflow to prevent overheating. Do not cover ventilation slots.
- **Firmware Updates:** Periodically check for and install firmware updates through the Vera app. Updates often include performance improvements, bug fixes, and new features.
- **Stable Power Supply:** Use only the provided power supply and ensure it is connected to a stable power source.

5. Troubleshooting

If you encounter issues with your Ezlo Plus Smart Home Hub, try the following troubleshooting steps:

5.1 Connectivity Issues

- **Check Cables:** Ensure the Ethernet cable is securely connected to both the hub and your router, and the power supply is firmly plugged in.
- **Restart Hub:** Disconnect the power supply from the hub, wait 10 seconds, and then reconnect it. Allow a few minutes for the hub to restart and reconnect to your network.
- **Router Check:** Verify that your internet router is functioning correctly and has an active internet connection.

5.2 Device Pairing Problems

- **Proximity:** Ensure the device you are trying to pair is within close proximity to the Ezlo Plus hub during the pairing process.
- **Device Reset:** Refer to the device's specific manual for instructions on how to reset it before attempting to pair again.
- **Hub Mode:** Confirm the Ezlo Plus hub is in the correct pairing mode (e.g., Z-Wave inclusion, Zigbee pairing) as per the Vera app instructions.

5.3 Slow Response or Dropped Devices

- **Network Congestion:** Reduce network traffic if possible, or consider optimizing your Wi-Fi network.
- **Hub Location:** Relocate the hub to a more central location to improve signal strength to devices.
- **Firmware Update:** Ensure your hub's firmware is up to date.

5.4 "Registered to Another Account" Error

If you encounter this message during setup, it indicates the hub was previously registered. Contact Ezlo customer support with your hub's serial number for assistance in transferring ownership or resetting the registration.
If issues persist after attempting these steps, please contact Ezlo customer support for further assistance.

6. Specifications

Feature	Detail
Product Dimensions	4.13 x 4.13 x 1.37 inches; 13.44 ounces
Item Model Number	EZLOPLUS-US-2022_V2
Manufacturer	Ezlo

Feature	Detail
Country of Origin	China
Operation Mode	Smart Switch
Current Rating	5 Amps
Operating Voltage	5 Volts
Contact Type	Normally Open
Connector Type	Plug In
Terminal	Wired
Circuit Type	3-way, multi-way compatible
Actuator Type	Smart Plug

7. Warranty and Support

7.1 Warranty Information

The Ezlo Plus Smart Home Hub typically comes with a manufacturer's warranty covering defects in materials and workmanship. For specific warranty terms, duration, and conditions, please refer to the warranty card included with your product or visit the official Ezlo website. Keep your proof of purchase for warranty claims.

7.2 Customer Support

For technical assistance, troubleshooting, or any inquiries regarding your Ezlo Plus Smart Home Hub, please contact Ezlo Innovation customer support. Support resources, including FAQs, knowledge bases, and contact information, are usually available on the official Ezlo website.
Ezlo is committed to delivering smart home interoperability and aims to provide comprehensive support for its products.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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