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Raybee DMDR915

Raybee Heavy Duty Commercial Clothes Rack User Manual

Model: DMDR915

Introduction

This manual provides comprehensive instructions for the assembly, operation, maintenance, and troubleshooting of your Raybee Heavy Duty Commercial Clothes Rack, Model DMDR915. Designed for durability and versatility, this rack offers significant storage capacity and mobility for various environments.



Figure 1: Fully assembled Raybee Heavy Duty Commercial Clothes Rack.

Setup and Assembly

The Raybee Heavy Duty Commercial Clothes Rack requires assembly. All necessary tools and clear instructions are included in the package. It is recommended to assemble the unit on a clean, flat surface.

Components Checklist:

- Main vertical support poles (4)
- Horizontal hanging rods (2, adjustable)
- Bottom wire shelves (2)
- Omnidirectional lockable wheels (4)
- Connecting hardware (screws, washers, pins)
- Assembly tools (wrench, screwdriver, gloves)

Assembly Steps:

1. **Unpack Components:** Carefully remove all parts from the packaging. Verify all components are present against the checklist.
2. **Attach Wheels:** Secure the four omnidirectional wheels to the base of the vertical support poles. Ensure two of the wheels are the lockable type and are positioned for easy access.
3. **Assemble Base Frame:** Connect the lower sections of the vertical poles with the bottom wire shelves using the provided hardware.
4. **Install Upper Poles:** Extend the vertical poles to the desired height and secure them.
5. **Attach Hanging Rods:** Install the two horizontal hanging rods to the top of the vertical poles. Ensure they are securely fastened. The rods are extendable for additional width.
6. **Final Check:** Once assembled, gently shake the rack to ensure all connections are secure and the unit is stable.

Note: While assembly is generally straightforward, ensure all pins and screws are fully engaged. If any parts appear misaligned, gently adjust before tightening to prevent damage.

Operating Instructions

This clothes rack is designed for efficient and flexible garment storage.

Adjusting Height and Width:

- **Height Adjustment:** The vertical poles feature adjustable sections. To adjust, locate the locking mechanisms on the poles, release them, slide the poles to the desired height (between 60 to 70 inches), and re-engage the locks.
- **Width Extension:** The horizontal hanging rods can be extended outwards to increase hanging space. Simply pull the ends of the rods to extend them to your preferred width (between 48 to 74 inches) and ensure they are stable.

Using the Wheels:

- The rack is equipped with four omnidirectional metal wheels for easy movement.
- Two of the wheels are lockable. To secure the rack in place, press down on the locking lever on these wheels. To move the rack, lift the locking levers.

Loading the Rack:

- Hang garments evenly across the horizontal rods to distribute weight.
- Utilize the two bottom wire shelves for storing shoes, bags, folded clothes, or storage bins.
- Do not exceed the maximum weight capacity of 650 lbs for the entire rack.

▶ **Watch video online**
rolling clothes rack

Video 1: Demonstration of the rolling clothes rack features, including mobility and capacity.

Maintenance

Regular maintenance ensures the longevity and optimal performance of your clothes rack.

- **Cleaning:** Wipe down the stainless steel frame with a soft, damp cloth. For stubborn marks, a mild soap solution can be used, followed by drying with a clean cloth. Avoid abrasive cleaners or harsh chemicals.
- **Wheel Care:** Periodically check the wheels for any accumulated debris (lint, hair) and clean as needed to ensure smooth rolling.
- **Joints and Connections:** Occasionally inspect all screws, pins, and connections to ensure they remain tight. Re-tighten if necessary to maintain stability.

Troubleshooting

Problem	Possible Cause	Solution
Rack feels wobbly or unstable.	Loose connections or uneven load distribution.	Check and tighten all screws and pins. Redistribute items on the rack to ensure even weight.
Wheels do not roll smoothly.	Debris caught in wheels or wheels are locked.	Clean any debris from the wheel casters. Ensure the wheel locks are disengaged.
Hanging rods do not extend or retract easily.	Mechanism might be stiff or obstructed.	Ensure no clothes or objects are obstructing the mechanism. Apply a small amount of silicone lubricant if necessary.

Specifications

- **Model:** DMDR915
- **Dimensions (Assembled):**
  - Width: 48" to 74" (adjustable)
  - Depth: 25"
  - Height: 60" to 70" (adjustable)
- **Weight Capacity:** 650 lbs (total)
- **Material:** Stainless Steel (Chrome finish)
- **Features:** Heavy-duty, Portable, Adjustable height and width, Omnidirectional lockable wheels, Two bottom wire shelves.

Warranty and Support

Raybee is committed to providing high-quality products. For any questions, concerns, or support needs regarding your DMDR915 clothes rack, please contact Raybee customer service. Please refer to your purchase documentation for specific warranty details.
Contact information can typically be found on the product packaging or the official Raybee website.

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