

## Microsoft E90MSQIL00052

# Microsoft Surface Pro 9 User Manual

Model: E90MSQIL00052

## INTRODUCTION

Welcome to the user manual for your new Microsoft Surface Pro 9. This versatile 2-in-1 device combines the portability of a tablet with the performance of a laptop, designed to adapt to your needs whether for work, creativity, or entertainment. This manual provides essential information on setting up, operating, maintaining, and troubleshooting your device. The Surface Pro 9 features a 13-inch PixelSense touchscreen display, powered by the Intel Evo platform with a 12th Gen Intel Core i7 processor, 16GB RAM, and 256GB storage. It offers extended battery life and advanced connectivity options.

## WHAT'S IN THE BOX

- Microsoft Surface Pro 9 13" Touch Tablet, Intel i7, 16GB/256GB, Forest (QIL-00052)
- Power Supply
- Quick Start Guide
- Safety and Warranty Documents
- Microsoft 1-Year Limited Protection

## SETUP

### 1. Initial Power On and Windows Setup

Upon first use, connect your Surface Pro 9 to the power supply. Press the power button located on the side of the device. Follow the on-screen instructions to complete the Windows 11 Professional setup, including language selection, network connection, and Microsoft account sign-in.

### 2. Attaching the Surface Pro Signature Mechanical Keyboard

The Surface Pro Signature Mechanical Keyboard attaches magnetically to the bottom edge of your Surface Pro 9. Align the keyboard's magnetic connector with the corresponding port on the tablet until it clicks into place. The keyboard will automatically be recognized by the device.



Figure 1: Microsoft Surface Pro 9 with detachable keyboard and included 1-year protection pack.

### 3. Charging Your Device

Connect the included power supply to the charging port on your Surface Pro 9. A full charge provides up to 15.5 hours of typical device usage.

## OPERATING YOUR SURFACE PRO 9

### 1. Tablet Mode and Touchscreen Interaction

The Surface Pro 9 excels in tablet mode. The 13-inch PixelSense touchscreen display supports multi-touch gestures for navigation, zooming, and interacting with applications. You can detach the keyboard to use it purely as a tablet.



Figure 2: Surface Pro 9 in tablet mode, showcasing the Windows 11 interface.

## 2. Using the Integrated Kickstand

The integrated Kickstand on the back of the Surface Pro 9 allows for flexible viewing angles, from an upright laptop position to a nearly flat angle for writing or drawing. Adjust the kickstand to your desired position for optimal comfort and usability.



Figure 3: Surface Pro 9 with its adjustable kickstand, providing versatile viewing angles.

### 3. Connectivity

Your Surface Pro 9 includes USB-C and Thunderbolt 4 ports for connecting peripherals, external displays, and fast data transfer. It also supports Wi-Fi 6E and Bluetooth 5.1 for wireless connectivity.

### 4. Performance and Multitasking

Equipped with a 12th Gen Intel Core i7 processor and 16GB RAM, the Surface Pro 9 is designed for smooth multitasking and handling demanding applications.

# The most powerful Pro

\*Accessories Sold Separately.

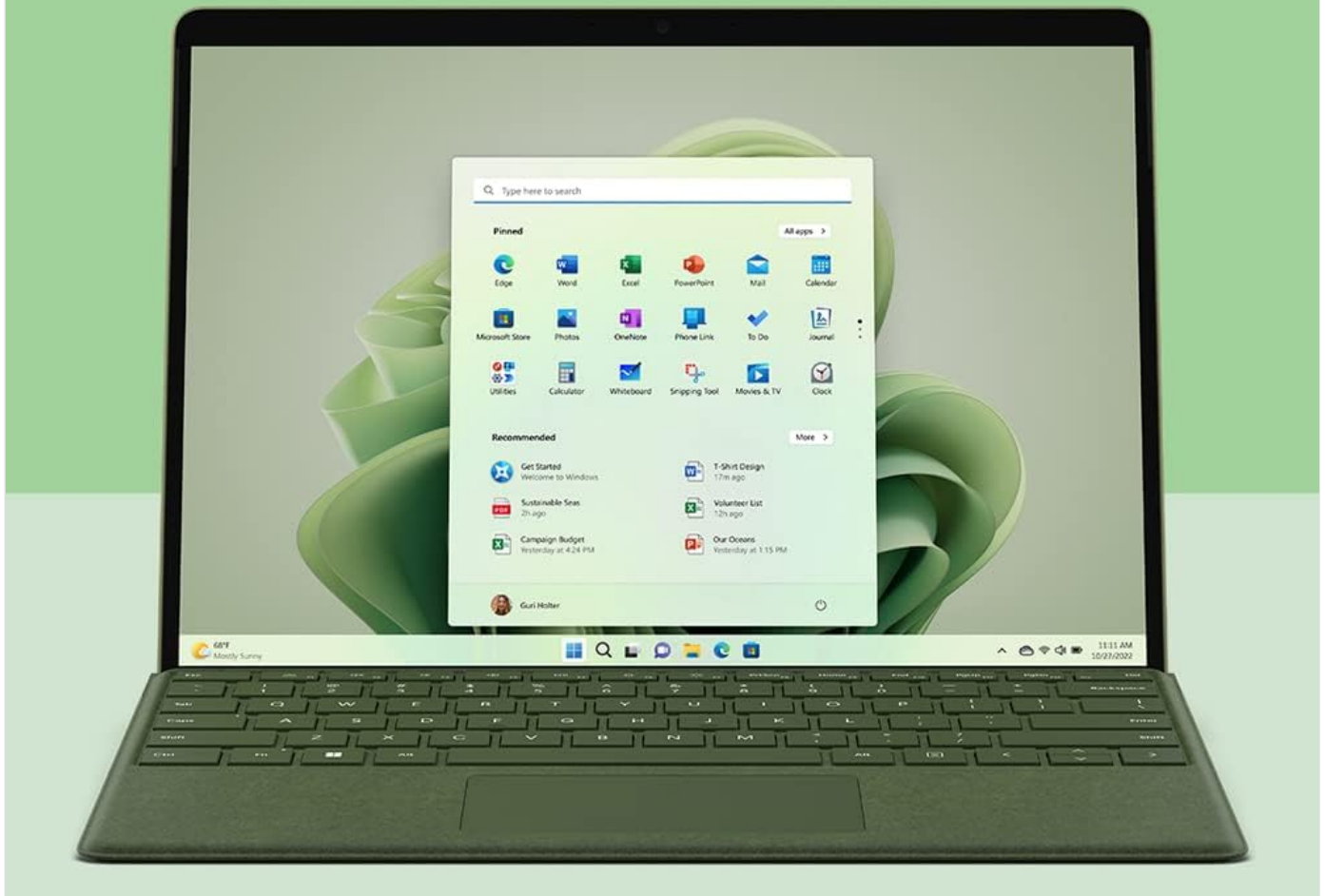


Figure 4: The Surface Pro 9's powerful performance for various applications.

## 5. Official Product Video

Watch this video for a demonstration of the Microsoft Surface Pro 9's features, including the detachable keyboard and pen functionality.

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Video 1: Overview of Microsoft Surface Pro 9 features, including the detachable keyboard and pen. (Source: Influencer)

## MAINTENANCE

- **Cleaning:** Use a soft, lint-free cloth slightly dampened with water or a screen cleaner to wipe the display and exterior. Avoid harsh chemicals.
- **Battery Care:** To prolong battery life, avoid extreme temperatures and try to keep the battery charge between 20% and 80% when possible.
- **Software Updates:** Regularly check for and install Windows updates to ensure optimal performance and security.

- **Storage Management:** Periodically clear unnecessary files and applications to maintain system speed and free up storage space.

## TROUBLESHOOTING

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Problem	Possible Solution
Device not turning on	Ensure the device is charged. Press and hold the power button for 10-15 seconds to perform a force restart.
Keyboard not responding	Ensure the keyboard is securely attached. Detach and reattach it. Clean the magnetic connectors if necessary.
Touchscreen unresponsive	Restart the device. Check for pending Windows updates.
Slow performance	Close unnecessary applications. Check for background processes. Ensure sufficient free storage space.
Wi-Fi connectivity issues	Restart your router and the Surface Pro 9. Forget and reconnect to the Wi-Fi network. Update network drivers.

## SPECIFICATIONS

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- **Brand:** Microsoft
- **Model Name:** E90MSQIL00052
- **Operating System:** Windows 11 Professional
- **Screen Size:** 13 Inches
- **Screen Resolution:** 2880 x 1920 Pixels
- **Processor:** Intel Evo platform with 12th Gen Intel Core i7
- **RAM:** 16 GB DDR5 SDRAM
- **Storage:** 256 GB Flash Memory (SSD)
- **Graphics Card:** Integrated
- **Wireless Type:** 802.11ax (Wi-Fi 6E), Bluetooth 5.1
- **Ports:** USB-C, Thunderbolt 4
- **Average Battery Life:** Up to 15.5 Hours
- **Item Weight:** 5.79 pounds
- **Product Dimensions (LxWxH):** 11.3 x 8.2 x 0.37 inches
- **Color:** Forest

## WARRANTY AND SUPPORT

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Your Microsoft Surface Pro 9 comes with a Microsoft 1-Year Limited Protection as stated in the "What's in the Box" section. For detailed warranty terms and conditions, please refer to the Safety and Warranty Documents included with your product.

For technical support, service, or additional information, please visit the official Microsoft Support website or contact their customer service.

**Online Support:** [support.microsoft.com/surface](https://support.microsoft.com/surface)

