Tefal GV9812

Tefal GV9812 Pro Express Vision Steam Generator Iron

Model: GV9812 | Brand: Tefal

1. Introduction and Overview

The Tefal GV9812 Pro Express Vision is a high-performance steam generator iron designed to make your ironing experience efficient and effortless. It features advanced technologies such as the Smart LED Vision system, which illuminates your ironing path for optimal visibility, and a powerful steam output for effective wrinkle removal.
Key features include a continuous steam output of up to 180 g/min, a steam boost of up to 700 g/min, and a steam pressure of 8.1 bar. The patented scale collector system ensures long-lasting performance, while the Durilium AirGlide Autoclean soleplate provides exceptional glide and durability. This 2-in-1 solution is perfect for both extensive ironing sessions and quick touch-ups.

2. Safety Instructions

Before using your Tefal GV9812 Pro Express Vision, please read all instructions carefully and keep them for future reference. Failure to follow these instructions may result in electric shock, fire, or serious injury.

- Always plug the appliance into a grounded electrical outlet.
- Do not leave the iron unattended while it is connected to the mains.
- Keep the iron and its cord out of reach of children and persons with reduced physical, sensory, or mental capabilities.
- The soleplate of the iron can become extremely hot and cause burns. Do not touch hot surfaces.
- Always unplug the iron from the electrical outlet before filling with water, cleaning, or performing any maintenance.
- Use only tap water in the water tank. Do not use distilled, demineralized, or scented water, as this can damage the appliance.
- Never direct steam at people or animals.
- Do not immerse the appliance in water or any other liquid.

3. Product Components

Familiarize yourself with the main components of your Tefal GV9812 Pro Express Vision steam generator iron:

- **Iron Unit:** The handheld part with the soleplate, handle, and steam trigger.
- **Steam Generator Base:** The main unit housing the water tank and boiler.
- **Removable Water Tank:** For easy filling and emptying.
- **Durilium AirGlide Autoclean Soleplate:** The ironing surface designed for optimal glide.
- **Steam Hose:** Connects the iron unit to the steam generator base.
- **Power Cord:** For connecting the appliance to the electrical outlet.
- **Scale Collector:** A patented system to collect limescale for easy removal.



Overall view of the Tefal GV9812 Pro Express Vision Steam Generator Iron, showcasing its compact design and integrated water tank.



Close-up view of the Durilium AirGlide Autoclean soleplate, highlighting its smooth surface and steam vents for efficient gliding.

4. Setup

1. **Unpacking:** Carefully remove the iron and all accessories from the packaging. Retain the packaging for future storage or transport.
2. **Placement:** Place the steam generator base on a stable, flat, and heat-resistant surface, such as an ironing board designed for steam generators.
3. **Filling the Water Tank:** Remove the removable water tank from the base. Fill it with ordinary tap water up to the 'MAX' level indicator. Do not overfill. Reinsert the water tank firmly into the base.
4. **Connecting Power:** Unwind the power cord completely and plug it into a grounded electrical outlet (230 Volts).



Illustration of how to remove and reinsert the water tank and access the scale collector for maintenance.

5. Operating Instructions

1. **Power On:** Press the On/Off button on the steam generator base. The indicator light will begin to flash, indicating that the appliance is heating up.
2. **Heating Time:** Wait for the iron to reach the desired temperature. The indicator light will stop flashing and remain solid when ready to use. This typically takes a few minutes.
3. **Steam Settings:** The iron features a steam settings button on the handle. You can adjust the steam output based on the fabric type.
4. **Continuous Steam:** Press and hold the steam trigger under the handle for continuous steam. The iron provides up to 180 g/min of continuous steam.
5. **Steam Boost:** For stubborn creases, press the steam boost button (if available, or press the steam trigger multiple times quickly). This delivers a powerful burst of steam up to 700 g/min.
6. **Smart LED Vision:** The integrated LED light at the tip of the iron automatically illuminates the ironing area, providing enhanced visibility, especially in dimly lit conditions.
7. **Ironing:** Glide the iron smoothly over your garments. The Durilium AirGlide Autoclean soleplate ensures excellent glide. For delicate fabrics, consider using a dry ironing setting or a lower steam setting.
8. **Vertical Steaming:** The powerful steam output allows for vertical steaming of hanging garments, curtains, or drapes. Hold the iron a few centimeters away from the fabric and press the steam trigger.
9. **Power Off:** After use, press the On/Off button to turn off the appliance. Unplug the power cord from the outlet.


Mode
Delicate
Normal
Max
Pro Express Vision
Tefal
Tefal Pro Express Vision

The Tefal GV9812 iron in use, demonstrating its ergonomic design and the LED light illuminating the ironing path.

6. Maintenance and Cleaning

Regular maintenance ensures the longevity and optimal performance of your steam generator iron.

- **Emptying the Water Tank:** After each use, or before storing, remove the water tank and empty any remaining water.
- **Cleaning the Soleplate:** If the soleplate becomes dirty, clean it with a damp cloth. For stubborn stains, use a non-abrasive cleaning stick specifically designed for iron soleplates. Do not use abrasive pads or metallic objects.
- **Scale Collector System:** The patented scale collector system traps limescale particles. To clean it, ensure the appliance is cool and unplugged. Unscrew the scale collector rod (refer to the image in the Setup section for location), rinse it under running water to remove collected scale, and then screw it back into place firmly. Perform this regularly, depending on the hardness of your water and frequency of use.
- **Storage:** Allow the iron to cool down completely before storing. Wrap the steam hose and power cord neatly. Store the iron and base unit in a safe, dry place.

7. Troubleshooting

If you encounter issues with your Tefal GV9812, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No steam is produced.	Water tank is empty; Iron not hot enough; Steam trigger not pressed.	Fill the water tank; Wait for the iron to heat up completely; Press the steam trigger.
Water drips from the soleplate.	Iron not hot enough; Steam used at too low a temperature.	Wait for the iron to reach operating temperature; Use steam only when the iron is hot enough for the selected fabric.
Limescale particles appear on clothes.	Scale collector needs cleaning.	Clean the scale collector as described in the Maintenance section.
Iron does not heat up.	Not plugged in; Power switch off.	Ensure the power cord is securely plugged into a working outlet; Press the On/Off button.

If the problem persists after trying these solutions, please contact customer support.

8. Specifications

Feature	Specification
Brand	Tefal

Feature	Specification
Model Number	GV9812
Power	3000 Watts
Voltage	230 Volts
Continuous Steam Output	Up to 180 g/min
Steam Boost	Up to 700 g/min
Steam Pressure	8.1 Bar
Soleplate Type	Durilium AirGlide Autoclean
Dimensions (L x W x H)	25.4 x 5.08 x 6.86 cm
Weight	5.34 Kilograms
Special Features	Smart LED Vision, Patented Scale Collector, Anti-drip Technology, Silence Technology
Country of Origin	France

9. Warranty and Support

Your Tefal GV9812 Pro Express Vision is covered by a manufacturer's warranty. Please refer to the warranty card included with your product for specific terms and conditions, including the warranty period and coverage details.
For technical assistance, spare parts, or repair services, please contact Tefal customer support. You can usually find contact information on the official Tefal website or in the product packaging.
It is recommended to register your product online to facilitate warranty claims and receive important product updates.

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