

DREAME H12 Pro

DREAME H12 Pro Wet and Dry Vacuum Cleaner User Manual

Model: H12 Pro

1. INTRODUCTION

Product Overview

The DREAME H12 Pro Wet and Dry Vacuum Cleaner is designed for efficient cleaning of various floor types. It combines vacuuming and mopping functions, offering a comprehensive cleaning solution for your home. Its intelligent features adapt to different cleaning needs, ensuring optimal performance.

Key Features

- **Edge-to-Edge Cleaning:** Specialized brush design for cleaning close to baseboards and deep into corners.
- **Self-Cleaning & Hot Air Drying:** Automatic brush cleaning and 1.5-hour hot air drying to prevent mold and odors.
- **Extended Runtime:** Equipped with a 4000mAh battery for over 30 minutes of cleaning.
- **Large Capacity Tanks:** Features a 900ml clean water tank and a 700ml used water tank for uninterrupted cleaning.
- **Intelligent Dirt Detection:** Advanced sensor adjusts suction power based on dirt level, optimizing efficiency and minimizing noise.
- **Assisted Movement:** The brush roller's motor provides forward traction, making the vacuum easy to push and maneuver.

2. SETUP GUIDE

Unboxing and Components

Carefully unpack all items and ensure all components are present. The package includes:

- Main Body
- Handle
- Charging Base
- Power Adapter

- Spare Brush Roller (x1)
- Replacement Filter (x1)
- Cleaning Brush (x1)
- Cleaning Solution (x1)
- Storage Boxes (x2)

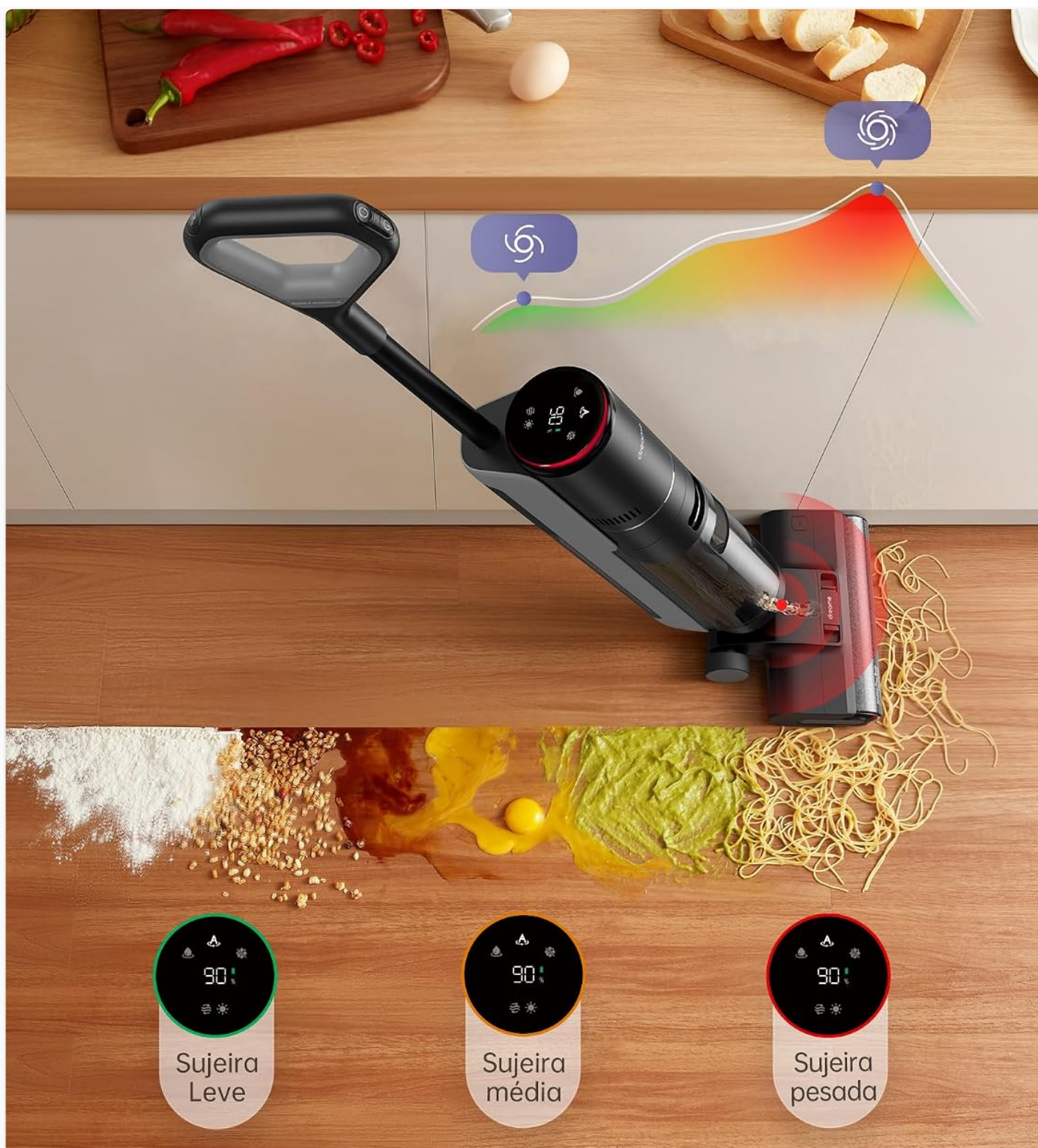


Image: All components included with the DREAME H12 Pro vacuum cleaner.

1. Place the charging base on a flat surface against a wall and plug in the power adapter.
2. Install the storage boxes onto the charging base.
3. Insert the handle vertically into the port of the main body until it clicks into place.

Charging

Before first use, fully charge the vacuum cleaner. Dock the vacuum onto the charging base to begin charging. The LED display will indicate the charging status.



Limpeza sem fio bagunça úmida / seca

Image: The vacuum cleaner charging on its base.

3. OPERATING INSTRUCTIONS

Filling the Clean Water Tank

1. Press the release button and pull the Clean Water Tank outwards to remove it.
2. Remove the cover and fill the tank with clean water.
3. Add approximately 10ml of the provided cleaning solution into the tank. (Note: Only use DREAME brand cleaning solution with H12 Pro).
4. Reinstall the cover and then the Clean Water Tank, ensuring it clicks into place.

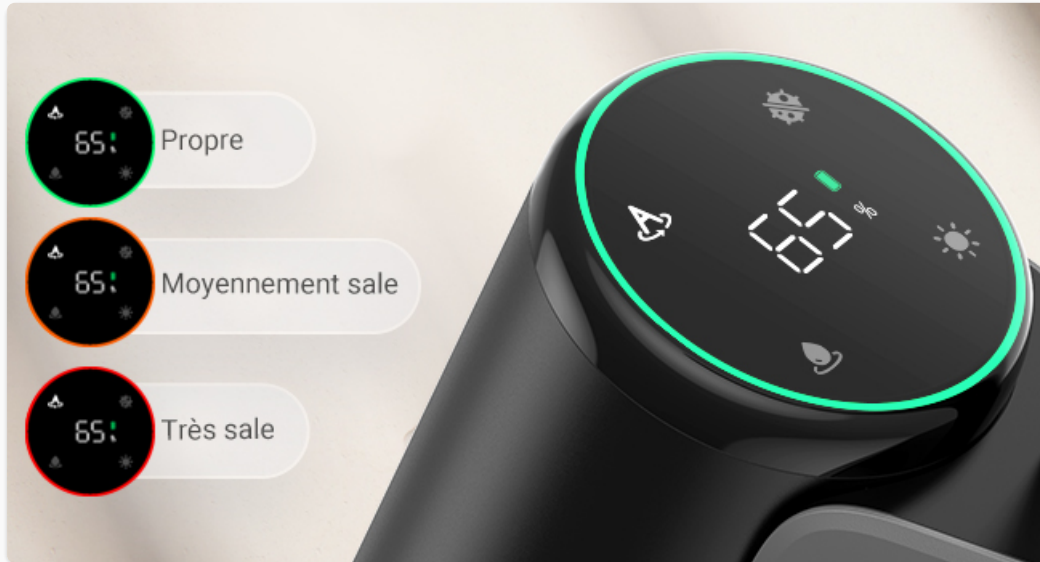


Image: The clean water tank (900ml) and used water tank (700ml).

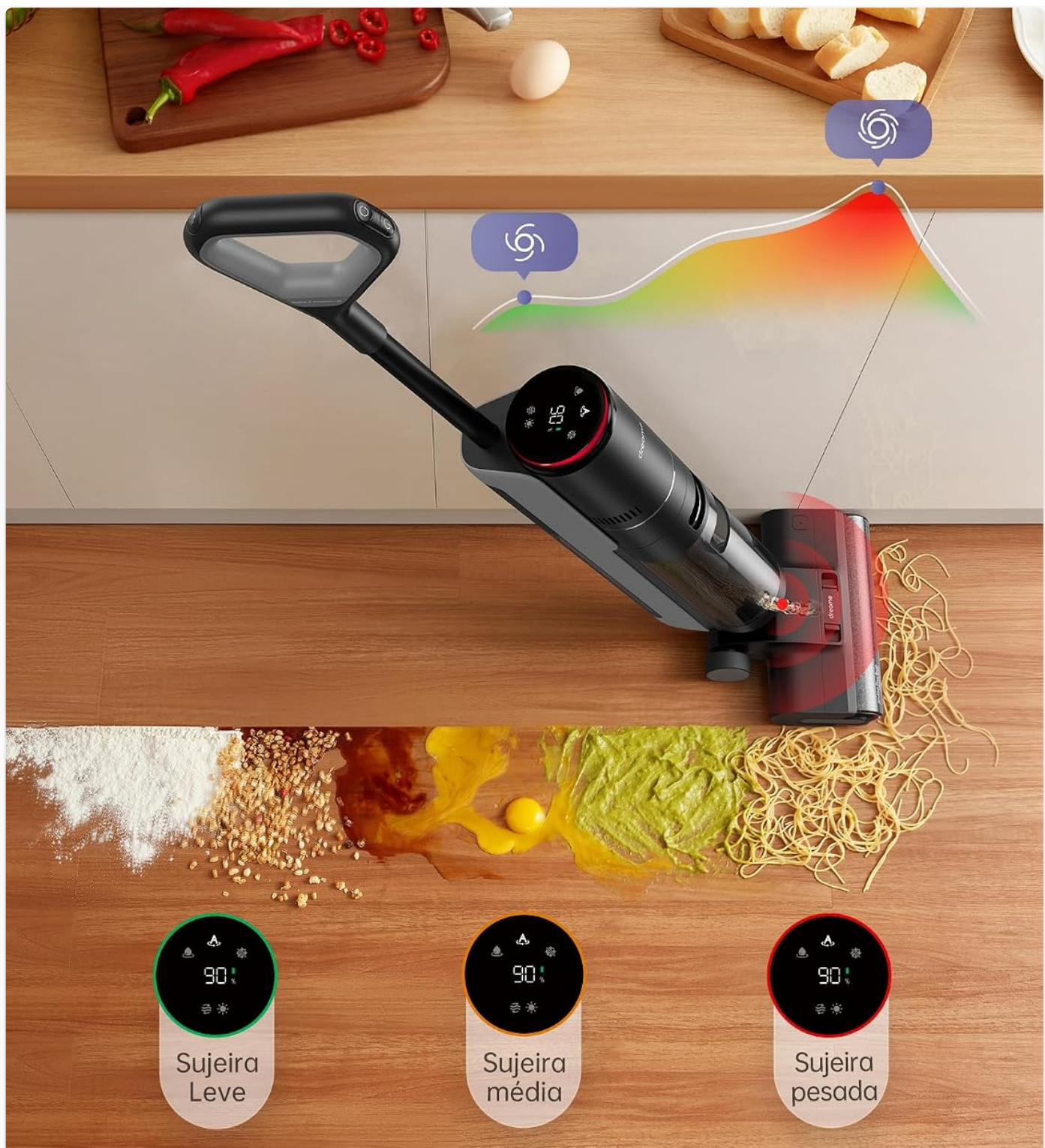
Using the Vacuum

1. Gently step on the switch located on the brush cover and recline the vacuum backward to start operating.
2. Press the power button on the handle to turn the device on.
3. The vacuum will typically start in Auto Mode, intelligently detecting dirt and adjusting power.
4. Press the mode button on the handle to switch to Suction Mode for vacuuming liquids without mopping.



Limpeza de ponta a ponta

Image: Demonstrating edge cleaning with the DREAME H12 Pro.



Limpeza sem fio bagunça úmida / seca

Image: The vacuum cleaner adapting to different dirt levels.

Important Usage Notes

- Do not use the vacuum to clean foamy liquids.

- Do not recline the vacuum backward more than 140 degrees.
- Do not lift the vacuum off the ground, rotate it suddenly, or lay it flat while it is in operation, as this may cause used water to flow into the motor.

Adjusting Settings

The vacuum cleaner features voice prompts and language settings:

- **Voice Prompt Settings:** Briefly press the voice prompt button to activate or adjust the volume.
- **Language Settings:** Press and hold the voice prompt button for 3 seconds to activate language settings. Briefly press to switch languages, and hold to confirm your selection.

4. MAINTENANCE

Self-Cleaning Function

The self-cleaning function cleans the brush roller and internal tubes. Ensure the vacuum is charged (battery level above 20%) and has sufficient water in the Clean Water Tank before activating.

1. Place the vacuum on its charging base.
2. Press the self-cleaning button on the top of the handle to start the cycle.



Image: The self-cleaning and drying process.

Drying Function

After the self-cleaning cycle completes, the self-drying process starts automatically. You can also manually activate drying mode:

1. Press and hold the self-cleaning button for 3 seconds to activate drying mode.

The device will start charging once drying is completed.

Cleaning the Used Water Tank and Filter

1. Press the release button and pull the Used Water Tank outwards to remove it.
2. Pull out the tank cover and pour out the used water.

3. Rinse the Used Water Tank and the tank cover with clean water.
4. Remove the filter from the tank cover and rinse it thoroughly. Allow it to air dry completely before reinstalling.
5. Use the provided cleaning brush to clean out the tube, then wipe away any dirt near the inlet with a damp cloth.
6. Reinstall the filter and the tank cover, then snap the bottom of the tank into the support position of the vacuum and gently push the tank until you hear a click.

Cleaning the Brush Roller

1. Press the release buttons located at either end of the brush cover, inward, to remove the cover.
2. Pull the handle towards the right to take out the brush roller.
3. Remove any debris or hair tangled on the brush roller with the provided cleaning brush. Rinse the brush roller with clean water.
4. After cleaning the brush roller, align and push the left end into the bar assembly.
5. Press the brush roller handle into the right slot on the brush assembly.
6. Reinstall the brush cover, ensuring it clicks into place.

5. TROUBLESHOOTING

If you encounter any issues with your DREAME H12 Pro, please refer to the full user manual for detailed troubleshooting steps. Common issues often relate to insufficient water, clogged components, or incorrect assembly. Ensure all tanks are properly installed and filled, and that the brush roller and filter are clean.

6. SPECIFICATIONS

Feature	Specification
Brand	DREAME
Model Number	HHR25A (H12 Pro)
Product Dimensions (L x W x H)	25 x 27.5 x 110 cm
Clean Water Tank Capacity	900 Milliliters
Used Water Tank Capacity	700 Milliliters
Power	300 Watts
Voltage	22 Volts
Number of Speeds	3
Noise Level	76 Decibels
Runtime	35 minutes
Item Weight	4 Kilograms
Filter Type	HEPA Filter
Surface Recommendation	Hard Floors, Parquet
Power Source	Battery Powered

Feature	Specification
Cordless	Yes

7. WARRANTY AND SUPPORT

For detailed warranty information, product registration, and customer support, please visit the official DREAME website or contact their authorized service centers. Keep your purchase receipt as proof of purchase for warranty claims.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question