Cecotec Conga Eternal MAX Vital

Cecotec Conga Eternal MAX Vital Robot Vacuum Cleaner and Mop User Manual

1. INTRODUCTION

Thank you for choosing the Cecotec Conga Eternal MAX Vital Robot Vacuum Cleaner and Mop. This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your device. Please read it thoroughly before first use and keep it for future reference.

2. SAFETY INSTRUCTIONS

- Ensure the robot is fully charged before initial use.
- Do not use the robot in wet environments or near flammable materials.
- Keep children and pets away from the robot during operation.
- Do not block the robot's air vents or sensors.
- Only use the original charging base and power adapter provided.
- Regularly clean the brushes and filters to maintain optimal performance.
- Avoid using the robot on high-pile carpets when the mopping function is active.

3. PACKAGE CONTENTS

Verify that all components are present in the package:

- 1 x Conga Eternal MAX Vital Robot Vacuum Cleaner
- 1 x Multifunction Brush (bristle and silicone)
- 1 x Mixed Tank (for solids and liquids)
- 1 x Mop Cloth
- 2 x Side Brushes
- 1 x High-Efficiency Filter

- 1 x Self-Cleaning Brush
- 1 x Charging Base
- 1 x Power Adapter
- 1 x Instruction Manual

4. PRODUCT FEATURES

The Cecotec Conga Eternal MAX Vital offers advanced cleaning capabilities:

- **4-in-1 Functionality:** Sweeps, vacuums, mops, and scrubs simultaneously.
- **iTech Laser Eye Navigation:** Professional laser mapping for efficient, ordered, and intelligent cleaning paths.
- **ForceClean System:** Powerful turbine providing up to 3000 Pa suction power.
- **Total Surface Technology:** Optimizes battery usage for up to 110 minutes of autonomy.
- **10 Cleaning Modes:** Includes Auto, Edges, Twice, Spot, Area, Restricted Zone, Manual, Scrubbing, Spiral, and Return to Home.
- **App Control:** Full control via smartphone app, including virtual map visualization, cleaning programs, power levels, and cleaning history.
- **VirtualVoice Technology:** Compatible with Alexa and Google Assistant for voice control.
- **Room Plan 2.0:** Allows scheduling 24/7, selecting specific rooms, cleaning parameters, and defining restricted areas.

5. SETUP

5.1 Unpacking and Initial Placement

Carefully remove all packaging materials. Place the charging base against a wall in an open area, ensuring there are no obstacles within 1 meter to the sides and 2 meters in front. Connect the power adapter to the charging base and plug it into a power outlet.

Image: The robot vacuum using its laser navigation system to map the room.

5.2 Initial Charging

Place the robot onto the charging base, ensuring the charging contacts align. The robot will begin charging automatically. For optimal battery life, fully charge the robot for at least 6 hours before its first use.

5.3 App Download and Connection

1. Download the official Cecotec Conga app from your smartphone's app store (iOS or Android).
2. Open the app and follow the on-screen instructions to create an account and add your Conga Eternal MAX Vital robot.
3. Ensure your Wi-Fi network is 2.4 GHz, as the robot may not connect to 5 GHz networks.
4. Once connected, you can link the robot to Amazon Alexa or Google Assistant through their respective apps for voice control.

Image: A user interacting with the robot vacuum through the mobile application, displaying a virtual map.

6. OPERATING INSTRUCTIONS

6.1 Starting and Stopping Cleaning

- **From the Robot:** Press the power button on the robot once to start cleaning. Press it again to pause. Hold it down to send the robot back to the charging base.

- **From the App:** Use the Cecotec Conga app to start, pause, or send the robot back to its charging base.

- **Voice Control:** Use compatible voice assistants (Alexa, Google Assistant) with commands like "Alexa, start cleaning with Conga."

Image: Close-up of the robot vacuum's control panel, featuring power and home buttons.

6.2 Cleaning Modes

Select from 10 different cleaning modes via the app:

- **Auto:** General cleaning following an optimized path.
- **Edges:** Cleans along walls and furniture edges.
- **Twice:** Cleans the selected area twice for thorough cleaning.
- **Spot:** Concentrates cleaning on a specific small area.
- **Area:** Cleans a user-defined rectangular area on the map.
- **Restricted Zone:** Defines areas the robot should avoid.
- **Manual:** Control the robot's movement manually via the app.
- **Scrubbing:** Performs a deeper mopping action.
- **Spiral:** Cleans in an expanding spiral pattern from a central point.
- **Return to Home:** Sends the robot back to the charging base.

6.3 Using the Mixed Tank for Mopping

1. Open the mixed tank and fill the water compartment with clean water. Do not use detergents or harsh chemicals.

2. Attach the mop cloth securely to the bottom of the mixed tank.

3. Insert the mixed tank into the robot until it clicks into place.

4. Select a mopping mode (e.g., Auto, Scrubbing) via the app. Adjust the water flow level as needed.

Image: The robot vacuum actively mopping a floor surface.

7. MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your robot.

7.1 Emptying the Dustbin

After each cleaning cycle, or when indicated by the app, remove the mixed tank and empty the solid waste compartment. Dispose of the debris properly.

7.2 Cleaning Brushes

- **Multifunction Brush:** Remove the main brush cover and lift out the brush. Use the provided self-cleaning brush tool to remove hair and debris. Clean weekly.
- **Side Brushes:** Periodically check side brushes for tangled hair or debris. Remove them by unscrewing and clean as needed. Replace if worn.

7.3 Cleaning Filters

Remove the high-efficiency filter from the dustbin. Tap it gently to remove dust. Do not wash the high-efficiency filter with water. Replace the filter every 3-6 months depending on usage.

7.4 Cleaning Sensors and Charging Contacts

Wipe the anti-drop sensors, wall sensors, and charging contacts on both the robot and the charging base with a dry, soft cloth. This prevents cleaning errors and ensures proper charging.

7.5 Cleaning the Mop Cloth and Water Tank

After each mopping session, remove the mop cloth and wash it thoroughly. Empty any remaining water from the mixed tank and rinse it. Allow both to air dry completely before reassembling.

8. TROUBLESHOOTING

Problem	Possible Cause	Solution
Robot does not start or respond.	Low battery; Power switch off; Robot stuck.	Charge the robot; Ensure power switch is ON; Clear any obstructions.
Poor cleaning performance.	Full dustbin; Clogged brushes/filters; Low suction power setting.	Empty dustbin; Clean brushes and filters; Increase suction power via app.
Robot cannot find charging base.	Charging base obstructed; Base not powered; Robot too far.	Ensure clear area around base; Check power connection; Manually place robot near base.
App connection issues.	Incorrect Wi-Fi password; 5 GHz Wi-Fi network; Robot offline.	Verify Wi-Fi credentials; Connect to 2.4 GHz network; Restart robot and router.
Mopping function not working.	Empty water tank; Clogged water outlet; Mop cloth not attached.	Fill water tank; Clean water outlet; Attach mop cloth correctly.

9. SPECIFICATIONS

Feature	Detail
Model Name	Conga Eternal MAX Vital
Model Number	5842
Brand	Cecotec
Functionality	4-in-1 (Sweep, Vacuum, Mop, Scrub)

Feature	Detail
Navigation Technology	iTech Laser Eye
Suction Power	Up to 3000 Pa
Battery Life	Up to 110 minutes
Dustbin Capacity	826 Milliliters (Mixed Tank)
Dimensions (L x W x H)	32.7 x 32.5 x 9.2 cm
Weight	3.38 Kilograms
Filter Type	High-efficiency particle filter
Controller Type	App, Amazon Alexa, Google Assistant

10. WARRANTY AND SUPPORT

For warranty information, technical support, or to purchase replacement parts, please refer to the official Cecotec website or contact their customer service directly. Keep your purchase receipt as proof of purchase for warranty claims.