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roborock Q7 Max+

Roborock Q7 Max+ Robot Vacuum and Mop User Manual

Model: Q7 Max+

Introduction

This user manual provides essential information for the safe operation, maintenance, and troubleshooting of your Roborock Q7 Max+ Robot Vacuum and Mop. The Roborock Q7 Max+ is designed to provide efficient and hands-free cleaning for your home, combining powerful vacuuming with effective mopping capabilities. Please read this manual thoroughly before using the product to ensure optimal performance and longevity.
This product is a renewed item, professionally inspected and tested to work and look like new, with no visible imperfections.

Safety Information

To reduce the risk of injury or damage, read these safety instructions carefully and keep them handy for future reference.

- Ensure the robot is fully charged before first use.
- Do not use the robot to clean up liquids, bleach, paint, or other chemicals.
- Keep hair, loose clothing, fingers, and all parts of the body away from openings and moving parts.
- Supervise children and pets when the robot is operating. The robot features a Child Lock function to prevent accidental activation.
- Place the Auto-Empty Dock Pure on a hard, level surface against a wall, ensuring clear space around it for the robot to dock.
- Regularly clean the dustbin, filters, and brushes to maintain optimal performance.

Package Contents

Verify that all components are present in your package:

- Robot Vacuum (1)
- Auto-Empty Dock Pure (1)
- Mop Cloth (1)
- Power Cable (1)
- User Manual (1)



Image: The Roborock Q7 Max+ robot vacuum, its Auto-Empty Dock Pure, and a smartphone showing the companion app, illustrating the complete system.

Product Features

7-Weeks of Hands-Free Cleaning

The Auto-Empty Dock Pure automatically empties the robot's dustbin after each cleaning session, eliminating the need for frequent manual emptying. Its 2.5L dust bag can store debris for up to seven weeks, providing extended hands-free convenience.



Image: A user replacing the dust bag in the Auto-Empty Dock Pure, highlighting the hands-free cleaning feature.

Powerful 4200Pa Suction

Equipped with an impressive maximum suction power of 4200Pa, the Q7 Max+ effectively lifts dirt, debris, and pet hair

from various floor types, including hard floors and carpets. The robot automatically increases suction to maximum when it detects carpet for deeper cleaning.



Image: The Roborock Q7 Max+ robot vacuum cleaning a carpet, with visual indicators of its powerful suction capability.

Twin Cleaning Power: Vacuum and Mop

The Q7 Max+ offers simultaneous vacuuming and mopping to capture fine dust that vacuuming alone might miss. An electronic pump provides 30 water flow levels, allowing you to customize mopping intensity to suit different floor types and cleaning preferences.



Image: The Roborock Q7 Max+ robot vacuum mopping a hard floor, illustrating its ability to tailor mopping levels.

PreciSense LiDAR Navigation

Advanced LiDAR navigation technology creates highly accurate maps of your home, enabling the robot to effectively track cleaning routes and unlock a wide range of smart cleaning functions. You can view these maps in 3D and even add furniture and floor materials virtually within the app.



Image: The Roborock Q7 Max+ robot vacuum navigating and mapping a room, showing its precise LiDAR navigation capabilities.

Combined Dustbin & Water Tank

The integrated design of the 470 ml dustbin and 350 ml water tank provides larger capacities for both, allowing for more extensive cleaning sessions without the need for frequent emptying or refilling.

Upgraded All-Rubber Brush System

The robot features an all-rubber main brush that is highly resistant to hair tangles, making it ideal for homes with long hair or pets. Its multi-directional floating design ensures it stays close to the floor for effective cleaning on uneven surfaces.



Image: A detailed view of the Roborock Q7 Max+ and its all-rubber main brush, designed to resist hair tangles.

Long-Lasting Cleaning

A super-sized battery provides up to 180 minutes of runtime, allowing the robot to cover a maximum vacuuming range of 3229 sqft on a single charge, ensuring thorough cleaning of larger homes.

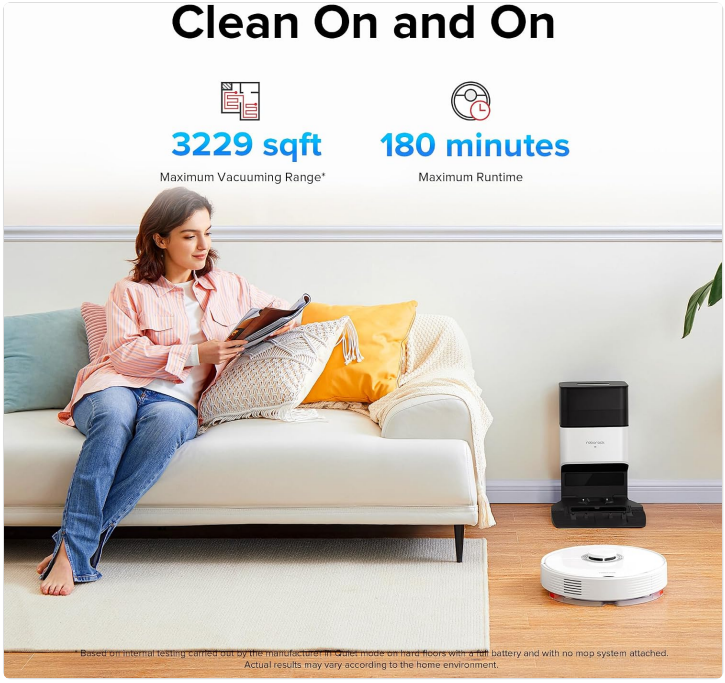


Image: A user relaxing while the Roborock Q7 Max+ operates, illustrating its long-lasting cleaning capabilities with large area coverage and extended runtime.

App Control & Smart Features

Control your robot vacuum with the Roborock app, available for smartphones. The app allows you to:

- Control dust emptying modes (Smart, Light, Balanced, Max).
- Set No-Go Zones and No-Mop Zones to restrict cleaning areas.
- Utilize Multi-Level Mapping for homes with multiple floors (supports up to four levels).
- Adjust water flow levels and vacuuming intensity.
- Create custom cleaning routines.
- Use voice control via compatible devices like Amazon Alexa and Google Home.
- Activate Child Lock to prevent accidental starts.



Image: Screenshots of the Roborock app interface, demonstrating features like emptying modes, No-Go Zones, and multi-level mapping.

Setup

1. **Unpack and Place the Dock:** Remove all packaging materials. Place the Auto-Empty Dock Pure on a hard, level surface against a wall. Ensure there is at least 0.5 meters (1.6 feet) of clear space on both sides and 1.5 meters (4.9 feet) in front of the dock for optimal robot navigation. Connect the power cable to the dock and plug it into a power outlet.
2. **Charge the Robot:** Place the robot vacuum onto the charging contacts of the dock. The robot will automatically power on and begin charging. For first-time use, ensure the robot is fully charged before starting a cleaning cycle.
3. **Download the Roborock App:** Scan the QR code on the manual or search for "Roborock" in your mobile app store (App Store for iOS, Google Play Store for Android). Download and install the app.
4. **Connect to Wi-Fi:** Open the Roborock app and follow the on-screen instructions to add your device. You will need to connect the robot to your home's 2.4GHz Wi-Fi network.
5. **Initial Mapping:** Once connected, initiate a full cleaning cycle from the app. The robot will explore your home and create an initial map, which is crucial for enabling smart features like zone cleaning and virtual walls.

Operating Instructions

Starting a Cleaning Cycle

- **From the Robot:** Press the Power button on the robot once to start a full cleaning cycle.
- **From the App:** Open the Roborock app, select your device, and tap "Clean" to start a full cleaning cycle. You can also select specific rooms or zones to clean.

Pausing and Resuming

- Press any button on the robot or the "Pause" button in the app to pause cleaning.
- Press the Power button again or "Resume" in the app to continue cleaning.

Returning to Dock

- Press the Home button on the robot or the "Dock" button in the app to send the robot back to its charging dock.

Using Mopping Function

- Fill the water tank with clean water and attach the mop cloth.
- In the app, adjust the water flow level according to your floor type and desired cleaning intensity.
- Ensure No-Mop Zones are set for carpeted areas to prevent wetting.

Voice Control

The Roborock Q7 Max+ is compatible with Amazon Alexa and Google Home. Link your Roborock account in the respective smart home app and use commands such as "Alexa, ask roborock to start cleaning" or "Hey Google, tell roborock to go home."

Maintenance

Regular maintenance ensures your Roborock Q7 Max+ operates at peak efficiency.

Auto-Empty Dock Pure Dust Bag

- The 2.5L dust bag typically lasts up to 7 weeks. Replace the bag when the indicator light on the dock or the app notification indicates it is full.
- To replace, open the dock's top cover, remove the full bag, and insert a new one.

Robot Dustbin and Filter

- Empty the robot's internal dustbin after each cleaning cycle, or as needed.
- The filter is washable. Rinse it under running water and allow it to air dry completely (at least 24 hours) before reinserting. Do not dry with direct sunlight or a dryer.

Main Brush

- Clean the main brush weekly. Remove the brush cover and lift out the brush. Use the cleaning tool to remove tangled hair and debris.

Side Brush

- Check the side brush monthly for tangled hair or damage. Remove any debris and replace if worn.

Mop Cloth

- Remove and wash the mop cloth after each mopping session. It can be hand-washed or machine-washed.

Sensors and Charging Contacts

- Wipe all sensors (cliff sensors, wall sensor) and charging contacts on both the robot and the dock with a soft, dry cloth monthly.

Troubleshooting

Problem	Possible Cause	Solution
Robot does not power on or charge.	Low battery; charging contacts dirty; power cable not connected.	Place robot on dock; clean charging contacts; ensure power cable is securely plugged in.
Robot gets stuck frequently.	Obstacles in path; robot stuck on high threshold.	Clear obstacles; use No-Go Zones in app; ensure thresholds are within robot's climbing ability.
Poor cleaning performance.	Full dustbin/dust bag; clogged filter; tangled brush.	Empty dustbin/replace dust bag; clean filter; clean main brush.
Cannot connect to Wi-Fi or app.	Incorrect Wi-Fi password; robot too far from router; 5GHz Wi-Fi network.	Verify password; move robot closer to router; ensure connection to 2.4GHz Wi-Fi.
Auto-Empty Dock not emptying.	Dust bag full or improperly installed; dock suction port blocked.	Replace dust bag; ensure bag is correctly installed; check for blockages in the dock's suction port.

Specifications

Brand	roborock
Model Name	Q7 Max+
Color	White
Product Dimensions	13.78"L x 13.9"W x 3.8"H
Item Weight	14.08 pounds

Filter Type	Washable
Battery Life	180 minutes
Voltage	110 Volts
Power Source	Battery Powered
Control Method	App, Touch, Voice
Compatible Devices	Smartphones, Amazon Echo, Google Home
UPC	657768135132

Warranty and Support

As a renewed product, the Roborock Q7 Max+ has been professionally inspected and tested to function like new. For any operational issues, troubleshooting assistance, or inquiries regarding your renewed product, please refer to the seller's specific warranty terms or contact their customer support directly. General support and resources may also be available on the official Roborock website.
For further assistance, please visit the Roborock official support page or contact their customer service.

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