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› NEXGO N5 Tablet Payment Terminal Swivel and Tilt Stand User Manual

DCCSTANDS N5

NEXGO N5 Tablet Payment Terminal Swivel and Tilt Stand User Manual

Model: N5 | Brand: DCCSTANDS

INTRODUCTION

This manual provides comprehensive instructions for the setup, operation, and maintenance of your DCCSTANDS NEXGO N5 Tablet Payment Terminal Swivel and Tilt Stand. Designed for the NEXGO N5 payment terminal, this robust mild steel stand enhances stability and security for in-store card purchases. Please read this manual thoroughly before use to ensure proper installation and optimal performance.

PRODUCT OVERVIEW

The NEXGO N5 Swivel and Tilt Stand is engineered to improve customer experience by allowing the payment terminal to tilt up to 60 degrees and swivel a full 190 degrees. This flexibility facilitates easy movement of the device between customer and merchant. It is compatible with the NEXGO N5 payment terminal and can be used with round or square Discount Credit Card Supply plates.



Image: Front view of the NEXGO N5 Swivel and Tilt Stand, showcasing its black finish and robust design.

Key Features:

- Manufactured from robust mild steel for enhanced durability and security.
- Designed specifically for the NEXGO N5 payment terminal.
- Allows tilting up to 60 degrees for optimal viewing angles.
- Provides 190 degrees of swivel for easy merchant-to-customer interaction.
- Compatible with round or square Discount Credit Card Supply plates.
- Pole stands 7 inches tall.

WHAT'S IN THE BOX

- 1 x NEXGO N5 Swivel and Tilt Stand
- Mounting Screws (for attaching to plate)

Note: The NEXGO N5 payment terminal is not included with this stand.

SETUP AND INSTALLATION

Follow these steps to properly set up your NEXGO N5 Swivel and Tilt Stand.

1. **Unpack Components:** Carefully remove all items from the packaging. Verify that all components listed in "What's in the Box" are present.
2. **Prepare Mounting Surface:** Ensure the surface where the stand will be placed (e.g., a counter or a Discount Credit Card Supply plate) is clean and stable.
3. **Attach Stand to Plate (if applicable):** If using a Discount Credit Card Supply plate, align the base of the stand with the screw holes on the plate. Use the provided screws to securely fasten the stand to the plate.



Swivel and Tilt Stand For NEXGO N5 Terminal

Image: Close-up view of the stand's base, showing the pre-drilled holes for secure mounting.

4. **Mount NEXGO N5 Terminal:** Carefully place your NEXGO N5 payment terminal onto the stand's cradle. Ensure it sits securely within the designated holders. The stand is designed to perfectly fit the NEXGO N5 terminal.



Image: The NEXGO N5 payment terminal securely placed on the swivel and tilt stand, demonstrating proper fit.

5. **Verify Stability:** Once assembled, gently test the stand's stability and ensure the terminal is firmly in place.

OPERATING INSTRUCTIONS

The NEXGO N5 Swivel and Tilt Stand is designed for ease of use and enhanced customer interaction.

- **Tilting the Terminal:** To adjust the viewing angle, gently grasp the payment terminal and tilt it forward or backward. The stand allows for tilting up to 60 degrees. This feature is useful for adjusting the screen visibility for both merchant and customer.
- **Swiveling the Terminal:** To rotate the terminal, gently turn the stand's upper section. It can swivel a full 190 degrees, allowing you to easily present the terminal to the customer for card insertion or signature, and then return it to the merchant's side.



*Made of Steel For Maximum
Security And Durability*

Image: A customer using the payment terminal mounted on the stand, illustrating the ease of access and improved customer experience.

- **Secure Transactions:** The robust design of the stand provides a stable platform for the payment terminal, reducing movement during transactions and ensuring a secure experience for both the customer and the merchant.

MAINTENANCE

Proper maintenance will ensure the longevity and continued smooth operation of your stand.

- **Cleaning:** Use a soft, dry cloth to wipe down the stand regularly. For stubborn marks, a slightly damp cloth with mild soap can be used, followed by drying thoroughly. Avoid abrasive cleaners or solvents, as these can damage the finish.
- **Inspection:** Periodically inspect the stand for any signs of wear, loose screws, or damage. Ensure the swivel and tilt mechanisms operate smoothly without excessive resistance or looseness.
- **Lubrication:** The stand's mechanisms are designed for long-term, maintenance-free operation. Do not apply lubricants unless specifically instructed by the manufacturer's support.
- **Storage:** If the stand needs to be stored, ensure it is kept in a dry, clean environment away from extreme temperatures.

TROUBLESHOOTING

This section addresses common issues you might encounter with your stand.

Problem	Possible Cause	Solution
Stand feels wobbly or unstable.	Loose mounting screws or uneven surface.	Ensure all mounting screws are tightened. Place the stand on a flat, stable surface.
Terminal does not sit securely in the cradle.	Incorrect terminal model or improper placement.	Verify that you are using a NEXGO N5 payment terminal. Ensure the terminal is correctly aligned and seated in the stand's holders.
Swivel or tilt mechanism is stiff.	Dust or debris accumulation.	Clean the stand thoroughly. Avoid forcing the mechanism. If stiffness persists, contact customer support.

If you encounter an issue not listed here, or if the suggested solutions do not resolve the problem, please contact DCCSTANDS customer support for assistance.

SPECIFICATIONS

Model	NEXGO N5 Swivel and Tilt Stand
Brand	DCCSTANDS
Material	Robust Mild Steel
Color	Black
Height	7 inches (pole height)
Tilt Angle	Up to 60 degrees
Swivel Angle	190 degrees
Compatible Devices	NEXGO N5 Payment Terminal
Mounting Type	Tabletop (can be screwed to a plate)

WARRANTY AND SUPPORT

DCCSTANDS is committed to providing high-quality products. For information regarding warranty coverage, product support, or to purchase replacement parts, please contact DCCSTANDS directly through their official website or the retailer where you purchased the product.

Contact Information: Please refer to your purchase documentation or the DCCSTANDS official website for the most current contact details.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question