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› Anker Eufy Security SmartTrack Card for iPhone User Manual

Eufy T87B2

Anker Eufy Security SmartTrack Card for iPhone User Manual

Model: T87B2

1. PRODUCT OVERVIEW

The Eufy Security SmartTrack Card is a slim, card-shaped item tracker designed to help you locate your belongings. It integrates with Apple's "Find My" network, allowing iPhone, iPad, and Mac users to pinpoint the location of lost items. Its ultra-thin design (approximately 2.4mm) allows it to fit easily into wallets or card cases. It also features a separation alert to notify you if you leave your item behind.



Image: Eufy Security SmartTrack Card placed in a wallet, with a smartphone screen showing the card's location on a map. This illustrates the item finding capability.



Image: The slim Eufy SmartTrack Card being inserted into a wallet and shown with an included metal clip for attachment to passports or document cases.

2. SETUP

1. **Download the Eufy Security App:** Search for "Eufy Security" in the Apple App Store and download the application to your iPhone.
2. **Add SmartTrack Card:** Open the Eufy Security app and follow the on-screen instructions to add your SmartTrack Card. This typically involves pressing a button on the card to put it into pairing mode.
3. **Enable Location Services:** For full functionality, ensure that Location Services are enabled for the Eufy Security app and set to "Always" in your iPhone's privacy settings. This allows for accurate location tracking and separation alerts.
4. **Integrate with Apple Find My:** The SmartTrack Card is compatible with Apple's "Find My" network. Once set up in the Eufy Security app, it should automatically appear in your Apple Find My app, allowing you to track it alongside your other Apple devices.



Image: The Eufy SmartTrack Card displaying compatibility with Apple Find My, shown next to an iPhone screen tracking the card's location.

3. OPERATING INSTRUCTIONS

3.1 Finding Your Items

- **Using Apple Find My:** Open the "Find My" app on your iPhone, iPad, or Mac. Select your SmartTrack Card from the list of items. You can view its last known location on a map. If it's nearby, you can play a sound to help locate it.
- **Using Eufy Security App:** Open the Eufy Security app. Select your SmartTrack Card. If within Bluetooth range, you can make the card ring to find it. The app will also show its last known location.

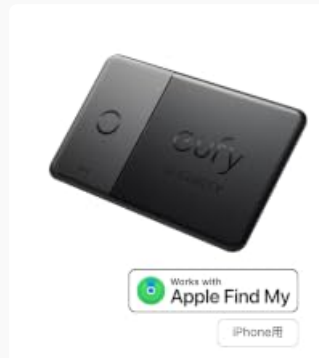


Image: A person using their smartphone to locate an item, with a wallet containing the SmartTrack Card visible in the foreground, demonstrating the item finding function.

3.2 Finding Your Phone

If your phone is misplaced, you can press the button on your SmartTrack Card to make your phone ring. This feature is available when your phone is within Bluetooth range (approximately 10-15 meters indoors). This function requires the Eufy Security app to be running and location permissions set to "Always".



Image: A hand pressing the button on the SmartTrack Card, with an iPhone displaying a notification indicating an incoming call, illustrating the phone-finding feature.

3.3 Separation Alert

The SmartTrack Card features a separation alert. If you leave your item behind and move out of Bluetooth range, your iPhone will receive an alert notification. This helps prevent accidental loss. Ensure location permissions for the Eufy Security app are set to "Always" for this feature to function correctly.

最長24ヶ月製品保証



ご注文日から18ヶ月の間、不具合と思われる事象が生じた場合、同一製品との交換、又は修理対応等当社にて適切と判断する対応を承ります。
加えて、Anker会員を対象に24ヶ月サポートへ自動延長します。

Image: The SmartTrack Card in a wallet left on a surface, with a person walking away in the background and an iPhone showing a notification for a separation alert.

3.4 Lost Mode and QR Code

If your SmartTrack Card is lost, you can enable "Lost Mode" in the Eufy Security app. This allows anyone who finds your card to scan the QR code on its back. Upon scanning, they will be able to see your contact information (if provided) to return the item. This feature requires registration in the Eufy Security app and enabling Lost Mode.

アプリ別の対応機能

	対応機能				
	持ち物を探す機能	現在位置の特定 (Bluetooth接続圏外の場合)	スマホを鳴らす機能	置き忘れ通知	デバイス共有 (複数アカウントでの情報共有※3)
 Eufyアプリ	✓	—	✓※1	✓※2	✓
 Appleの「探す」アプリ (Apple端末のみ)	✓	✓	—	✓	—

※上記は2022年10月時点の情報です ※1 通常時でも、マナーモード設定時でも鳴らすことが可能です ※2 Android OSの「Eufy」アプリに対応
※3 SmartTrack (デバイス) 1個につき、最大6つのアカウントに接続でき、情報を共有できる機能。権限により一部機能に制限があります

Image: The reverse side of the SmartTrack Card showing its QR code, alongside an iPhone screen displaying contact details after the QR code has been scanned by a finder.

4. MAINTENANCE

- **Battery Life:** The Eufy Security SmartTrack Card has a non-replaceable battery designed to last approximately 3 years. There is no need for charging or battery replacement during its lifespan.
- **Cleaning:** Wipe the device with a soft, dry cloth. Avoid using harsh chemicals or abrasive materials.
- **Storage:** Store the device in a cool, dry place away from direct sunlight and extreme temperatures.

5. TROUBLESHOOTING

- **Card not found in app:**
 - Ensure Bluetooth is enabled on your iPhone.
 - Make sure the SmartTrack Card is within Bluetooth range of your iPhone.
 - Check if the card's battery is depleted (after approximately 3 years of use).
 - Restart the Eufy Security app or your iPhone.
- **Sound not playing:**
 - Ensure the card is within Bluetooth range.
 - Check your iPhone's volume settings.
 - Note that the sound volume from the card may be low if it's deep inside a bag or wallet.
- **Separation alert not working:**
 - Verify that Location Services for the Eufy Security app are set to "Always" in your iPhone's privacy settings.
 - Ensure the Eufy Security app is running in the background.

6. SPECIFICATIONS

Feature	Detail
Brand	Eufy
Model Number	T87B2
Dimensions (L x W x H)	8.5 cm x 5.4 cm x 0.2 cm
Weight	0.04 pounds
Compatible Devices	iPhone (iOS devices only for Apple Find My)
Battery Type	1 Product-specific battery (included), non-replaceable
Average Battery Life	3 years
Control Method	App (Eufy Security App, Apple Find My App)
Sound Range	Up to 10 meters (indoors)
UPC	194644114398

Eufy Security SmartTrackシリーズでできること

🏠 ご自宅で

紛失を未然に防ぐ

スマホアプリからSmartTrackを鳴らす



🚪 外出先で

紛失を防ぐ

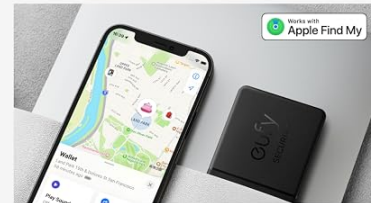
うっかり置き忘れを解決



置き忘れ通知機能で、手元から離れてしまった時にアラートでお知らせ

アプリから落とし物を探す

Appleの「探す」に対応



iPhone、iPad、Mac デバイスの「探す」ネットワークで、落とし物の位置を特定

Image: A comparison table showing different Eufy SmartTrack models, highlighting their battery life, thickness, and OS compatibility.

なくしものが、無くなる

財布がかさばらない約2.4mmの薄さ
付属のクリップでパスポート・書類ケース等に
取り付けることができます



Image: A table detailing the compatible functions of the Eufy SmartTrack Card with both the Apple Find My app and the Eufy Security app.

7. WARRANTY AND SUPPORT

Eufy provides a standard 18-month product warranty from the date of purchase. In case of a defect, a replacement or repair will be provided. Additionally, Anker members receive an extended 6-month support, totaling 24 months of support.

For further assistance, please refer to the official Eufy website or contact customer support. You can also find additional user guides and manuals in PDF format:

- [User Guide \(PDF\)](#)
- [User Manual \(PDF\)](#)



Image: Visual representation of the 18-month standard support and an additional 6-month extended support for Anker members, totaling 24 months.

8. PRIVACY CONSIDERATIONS

The Eufy Security SmartTrack Card is designed with privacy in mind. Location information and history are encrypted, ensuring that individuals cannot be identified. Your data is protected.

置き忘れ防止

持ち物を置き忘れた時や、
手元から離れてしまった時にアラートでお知らせします



即時通知

今

"SmartTrack 01"が手元から離れました
これらの持ち物はあなたの近くで検出されなくなりました。最後に検出されたのは自宅付近です。



Image: A graphic depicting a house within a shield, symbolizing privacy-conscious design where location information and history are encrypted.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

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<https://manuals.plus/asin/B0BJCQCQ7Z>

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