

Qulose JL001

Qulose Keyboard Case for Surface Go (3/2/1) - Instruction Manual

Model: JL001

INTRODUCTION

This manual provides detailed instructions for the Qulose Magnetic Detachable Wireless Bluetooth Keyboard with Touchpad, designed for Microsoft Surface Go 3, Surface Go 2, and Surface Go 1 tablets. Please read this manual carefully before use to ensure proper operation and to maximize your product experience.

WHAT'S IN THE BOX

- Surface Go Keyboard with Trackpad
- Case for Surface Go 3/2/1
- Type-C Charging Cable (No Charger)
- User Manual

The package includes the keyboard, protective case, charging cable, and this user manual.

COMPATIBILITY

This keyboard case is specifically designed for the following Microsoft Surface Go models:

- Surface Go 3 (10.5 inch)
- Surface Go 2 (10.5 inch)
- Surface Go 1 (10 inch)

Note: This product is not compatible with Surface Pro models (e.g., Surface Pro 3/4/5/6/7/8/X) or any other devices. Please verify your tablet model before purchase.

Compatible Models (Please note that you need to verify your surface's model number)



Surface Go 1 2018



Surface Go 2 2020



Surface Go 3 2021

Not compatible models

Surface Pro 3/4/5/6/7
Surface Pro 8/ Pro X



Figure 1: Compatible and Incompatible Surface Models. This image illustrates the specific Surface Go models (1, 2, 3) that are compatible with the keyboard case, and lists Surface Pro models as incompatible.

PRODUCT FEATURES

- **Magnetic Detachable Wireless Keyboard:** Easily attach or remove the keyboard from the case. Connects via Bluetooth with a range of up to 33 feet.
- **Full Mechanical Keyset & Scissors Switch:** Provides a comfortable and efficient typing experience with optimal key spacing.
- **Sensitive Trackpad:** Offers precise navigation and control. (Note: Peel off the protective film before use).
- **Rechargeable via USB Type-C:** Convenient and quick charging for the keyboard's built-in 180mAh Li-ion battery.
- **Lightweight and Portable:** Compact size (9.65 x 7.35 x 0.26 inches) and light weight (13.93 oz) for easy transport.
- **Protective Case:** Made with high-quality durable PC material to prevent scratches and bumps. Precise cutouts allow full access to all tablet features (buttons, speakers, cameras).
- **Adjustable Viewing Angles:** The built-in kickstand allows for secure and free adjustment of viewing or typing angles.
- **Shortcut Keys:** Includes dedicated shortcut and media keys for enhanced productivity.



Figure 2: Key Product Features. This image visually details the main features such as shortcut keys, protective case, ergonomic scissoring switch, responsive trackpad, and Type-C charging port.

SETUP INSTRUCTIONS

1. Installing the Surface Go into the Case

1. Slide your Surface Go tablet from the spine of the back case all the way towards the bottom.
2. Open the tablet's built-in kickstand.
3. Press the kickstand against the back case until it is fully snapped in place securely.
4. Finish the installation and set the angle that works best for you.

How to install your Surface Go Case



Figure 3: Case Installation Guide. This image provides a visual, step-by-step guide for correctly installing your Surface Go tablet into the protective keyboard case.

2. Bluetooth Connection

1. Turn on the power switch located on the side of the keyboard.
2. Press the "Fn" + "C" keys simultaneously to activate the keyboard's Bluetooth pairing mode. The Bluetooth LED indicator will flash.
3. On your Surface Go tablet, go to Settings, then Devices, and turn Bluetooth ON.
4. Select "Bluetooth Keyboard" from the list of available devices to pair. Once connected, the Bluetooth LED will stop flashing.



Figure 4: Bluetooth Connection Steps. This image illustrates the four steps required to successfully connect the keyboard to your Surface Go tablet via Bluetooth.

3. Charging the Keyboard

The keyboard features a built-in rechargeable battery. To charge:

- Connect the provided Type-C charging cable to the charging port on the side of the keyboard.
- Connect the other end of the cable to a USB power source (e.g., computer, USB wall adapter).
- The battery status indicator will light up during charging. A full charge typically takes approximately 3 hours.

Important: This keyboard requires separate charging and does not draw power from the Surface Go tablet.

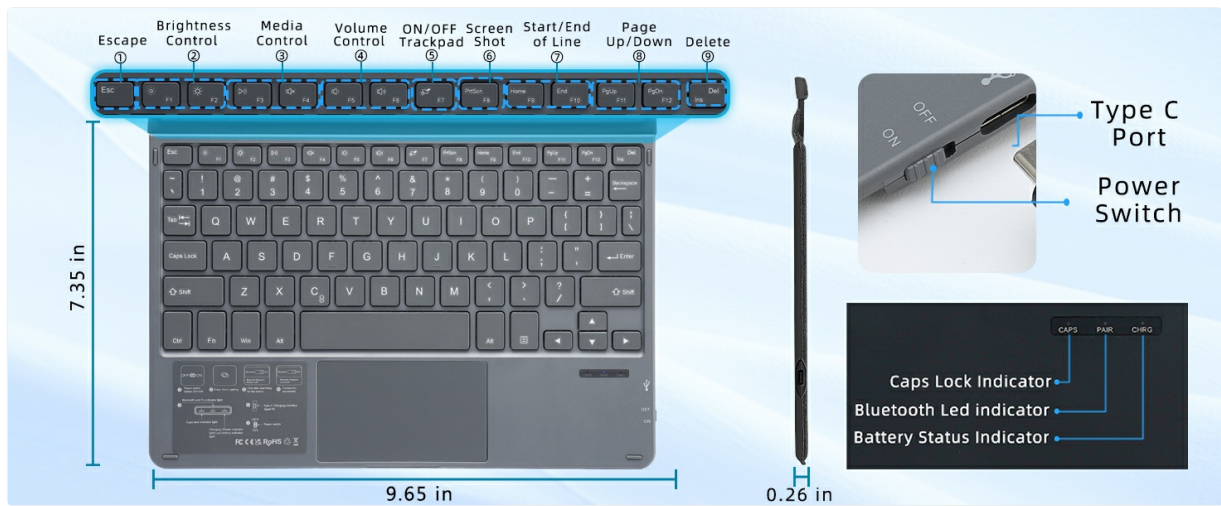


Figure 5: Keyboard Charging. This image highlights the Type-C charging port and the battery indicator lights on the keyboard.

OPERATING INSTRUCTIONS

1. Keyboard Functions

The keyboard features a standard QWERTY layout with additional function keys for quick access to various controls.

- **Function Keys (F1-F12):** These keys, often used in combination with the "Fn" key, provide shortcuts for brightness control, media playback, volume adjustment, and more.
- **Caps Lock Indicator:** A dedicated light indicates when Caps Lock is active.
- **Bluetooth LED Indicator:** Shows the status of the Bluetooth connection.
- **Battery Status Indicator:** Displays the charging status and low battery warning.

Fn+ F7 = Lock/ Unlock Trackpad



Figure 6: Keyboard Layout and Indicators. This image provides an overview of the keyboard layout, including the function keys, power switch, Type-C port, and various indicator lights.

2. Touchpad Gestures

The integrated touchpad supports multi-touch gestures for intuitive navigation:

- **One-finger drag:** Move the cursor.
- **One-finger click:** Left mouse button click.
- **Two-finger click:** Right mouse button click.
- **Two-finger slide:** Scroll (like a mouse wheel).
- **Two-finger stretch/pinch:** Zoom in/out.
- **Three-finger click:** Search.
- **Swipe up with three fingers:** Switch to the next active window.
- **Swipe down with three fingers:** Return to the home page.
- **Swipe left/right with three fingers:** Switch between active windows.
- **Four-finger click:** Open the Action Center.

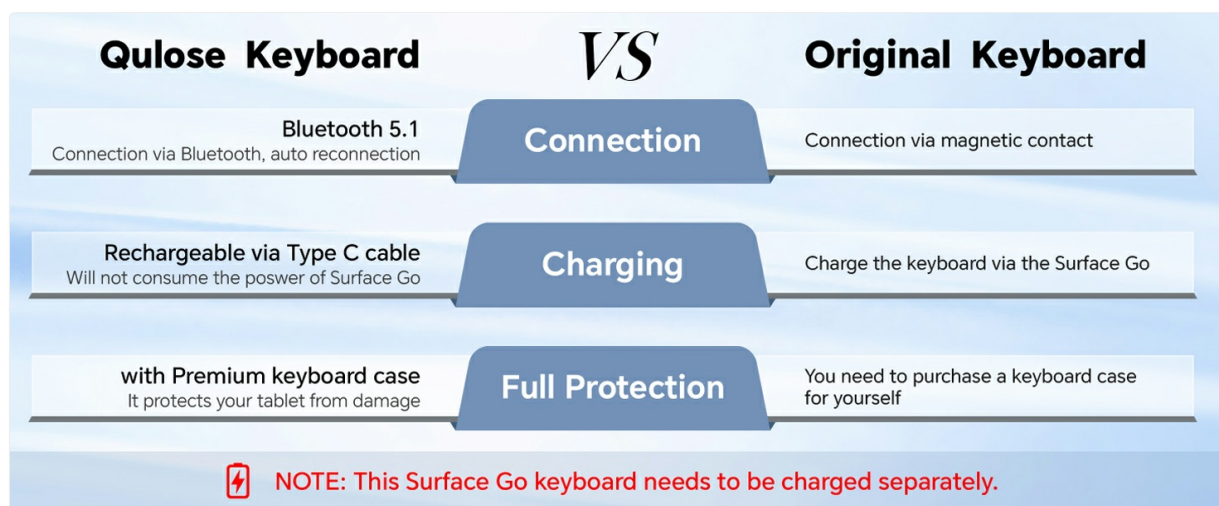


Figure 7: Touchpad Multi-Gesture Guide. This diagram visually explains different multi-touch gestures for efficient use of the touchpad.

To lock or unlock the touchpad, press **Fn + F7**.

Stable Bluetooth Connection

Attach or detach, meet your needs



Note: The valid connection distance up to **33 feet**

Secure Protection

The case is molded to perfectly fit your surface tablet, protecting the front, back and corners from scrapes and bumps.



Figure 8: Lock/Unlock Touchpad. This image demonstrates how to use the Fn+F7 key combination to lock or unlock the touchpad functionality.

MAINTENANCE

To ensure the longevity and optimal performance of your Qulose Keyboard Case:

- **Cleaning:** Use a soft, dry cloth to wipe the keyboard and case. For stubborn dirt or debris on the velvet bottom, a piece of scotch tape can be used to lift particles. Avoid using harsh chemicals or abrasive cleaners.
- **Storage:** When not in use, keep the keyboard case closed to protect the screen and keys. Store in a cool, dry place away from direct sunlight and extreme temperatures.
- **Battery Care:** Recharge the keyboard periodically, even if not in frequent use, to maintain battery health. Avoid fully draining the battery for extended periods.

TROUBLESHOOTING

Keyboard not connecting via Bluetooth:

- Ensure the keyboard's power switch is ON.
- Press "Fn" + "C" to put the keyboard into pairing mode.
- Check that Bluetooth is enabled on your Surface Go tablet.
- Remove any previously paired "Bluetooth Keyboard" entries from your tablet's Bluetooth settings and try pairing again.
- Ensure the keyboard is charged.

Touchpad not responding:

- Ensure the touchpad protective film has been removed.
- Press "Fn" + "F7" to ensure the touchpad is not locked.
- Restart the keyboard by turning it off and on again.
- Reconnect the Bluetooth connection.

Keyboard not charging:

- Verify the Type-C cable is securely connected to both the keyboard and the power source.
- Try a different USB power source or charging cable.
- Ensure the power source is active.

SPECIFICATIONS

Product Dimensions	9.65"L x 7.35"W x 0.26"H
Item Weight	1.15 pounds (13.93 oz for keyboard)
Brand	Qulose
Model Number	JL001
Compatible Devices	Microsoft Surface Go 3/2/1
Connectivity Technology	Bluetooth 5.1
Keyboard Description	Surface Go Bluetooth Keyboard
Special Features	Adjustable Viewing Angles, Hotkeys and Media Keys, Magnetic Detachable, Rechargeable, Trackpad
Battery	1 Lithium Ion battery (included), 180mAh capacity

Charging Time	Approx. 3 hours
Auto Sleep	After 10 minutes of inactivity

WARRANTY AND SUPPORT

For any issues or questions regarding your Qulose Keyboard Case, please refer to the seller's support channels. Some users have reported positive experiences with customer service for troubleshooting and replacements. Please retain your proof of purchase for any warranty claims. Specific warranty duration may vary; refer to your purchase documentation for details.