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> [mophie Snap+ 2-in-1 Wireless Charging Stand & Pad User Manual](#)

mophie 401309750

mophie Snap+ 2-in-1 Wireless Charging Stand & Pad User Manual

Model: 401309750

INTRODUCTION

Thank you for choosing the mophie Snap+ 2-in-1 Wireless Charging Stand & Pad. This device is designed to provide convenient and efficient wireless charging for your MagSafe compatible iPhone and AirPods, along with other Qi-enabled smartphones using the included Snap Adapter. This manual will guide you through the setup, operation, and maintenance of your new charging stand.



Image: The mophie Snap+ 2-in-1 Wireless Charging Stand and Pad, showcasing its design and dual

PACKAGE CONTENTS

- mophie Snap+ 2-in-1 Wireless Charging Stand & Pad
- Snap Adapter
- Power Adapter (Wall Charger)
- USB-C to USB-C Cable
- User Manual (this document)

SETUP

1. **Connect the Power Adapter:** Plug the provided USB-C cable into the charging port on the back of the mophie Snap+ 2-in-1 Wireless Charging Stand & Pad. Connect the other end of the cable to the included power adapter.
2. **Plug into Power:** Insert the power adapter into a wall outlet. The charging stand is now ready for use.
3. **Optional: Attach Snap Adapter (for non-MagSafe Qi-enabled phones):** If your smartphone is Qi-enabled but not MagSafe compatible, use the included Snap Adapter. Clean the back of your phone or phone case thoroughly. Peel off the adhesive backing from the Snap Adapter and center it on the back of your device. Ensure it is securely attached for optimal magnetic alignment and charging.



Includes Snap Adapter

The snap adapter attaches to any Qi-enabled smartphone so it can magnetically attach to the wireless charging stand.

Image: A smartphone with a Snap Adapter being applied, illustrating compatibility for non-MagSafe Qi-enabled phones.

OPERATING INSTRUCTIONS

Charging Your iPhone (MagSafe Compatible)

- Align your MagSafe compatible iPhone with the magnetic charging disc on the stand. The magnets will snap your phone into the ideal charging position.
- The stand delivers up to 7.5W of wireless power to iOS devices and up to 15W to Android devices.
- The stand allows charging in both portrait and landscape modes, providing flexibility for viewing content or making video calls.



Up to 7.5-15W of Wireless Power

Delivers up to 7.5W to iOS devices and up to 15W to Android devices.

Image: An iPhone charging on the MagSafe compatible stand, displaying the charging indicator and highlighting 7.5-15W wireless power delivery.



Portrait and Landscape Mode

The wireless charging stand holds your phone in portrait or landscape mode.

Image: An iPhone charging on the stand in landscape mode, demonstrating adjustable viewing angles for versatile use.



MagSafe Compatible

Built-in magnets are MagSafe compatible, so your phone snaps into the ideal position for wireless charging.

Image: An iPhone magnetically attached to the MagSafe compatible charging stand, illustrating secure and precise placement for charging.

Charging Your AirPods

- Place your AirPods (or other Qi-enabled earbuds) on the designated charging pad at the base of the stand.
- The charging pad delivers up to 5W of power to your AirPods.
- Ensure the AirPods case is properly centered on the pad for efficient charging.



Designated AirPods Charging Spot

The base has a wireless charging pad that delivers up to 5W of power to your AirPods.

Image: AirPods charging on the dedicated wireless charging pad at the base of the stand, indicated by a small LED light.

Adjustable Angles

The charging stand features adjustable angles, allowing you to tilt your phone to your preferred viewing position while it charges. This is ideal for watching videos, browsing, or video calls.



Adjustable Angles

The charging stand can be tilted to different angles so you can see your phone easily as it charges.

Image: A diagram illustrating the range of adjustable angles for the phone charging stand, enhancing user convenience.

MAINTENANCE

- Keep the charging stand clean by wiping it with a soft, dry cloth.
- Avoid using harsh chemicals or abrasive cleaners.
- Ensure the charging surfaces are free of dust and debris for optimal performance.
- Do not expose the device to extreme temperatures or moisture.

TROUBLESHOOTING

- **Device not charging:**
 - Ensure the power adapter is securely plugged into both the charging stand and a working wall outlet.
 - Verify that your device (iPhone or AirPods) is correctly aligned on the charging surface. For iPhones, ensure it snaps magnetically. For AirPods, ensure it is centered on the base pad.

- If using a phone case, ensure it is MagSafe compatible or thin enough not to interfere with wireless charging. If using the Snap Adapter, ensure it is properly attached and aligned.
 - Try restarting your device.
- **Slow charging:**
 - Ensure you are using the provided power adapter and cable, as third-party accessories may not deliver optimal power.
 - Remove any thick cases or metallic objects between your device and the charging surface.
 - Charging speed can be affected by ambient temperature and device usage during charging.
- **Weak magnetic connection:**
 - Ensure your iPhone case is MagSafe compatible. Non-MagSafe cases may weaken the magnetic hold.
 - If using the Snap Adapter, ensure it is securely and correctly positioned on your phone or case.

SPECIFICATIONS

Feature	Detail
Model Number	401309750
Brand	mophie
Wireless Charging Output (Stand)	Up to 7.5W (iOS), Up to 15W (Android)
Wireless Charging Output (Pad)	Up to 5W (AirPods/Qi-enabled earbuds)
Compatibility	MagSafe compatible iPhones (iPhone 12 and newer), Qi-enabled smartphones (with Snap Adapter), Qi-enabled AirPods/earbuds
Input Voltage	120 Volts
Amperage	15 Amps
Product Dimensions	6 x 7 x 3 inches
Item Weight	1 pound
Included Components	Snap Adapter, Power Adapter, USB-C Cable

OFFICIAL PRODUCT VIDEO

Your browser does not support the video tag.

Video: Official product video demonstrating the features and usage of the mophie Snap+ 2-in-1 Wireless Charging Stand & Pad. This video provides a visual guide to setting up and utilizing the charger for both iPhones and AirPods.

WARRANTY INFORMATION

The mophie Snap+ 2-in-1 Wireless Charging Stand & Pad comes with a **2-year manufacturer's warranty**. This warranty covers defects in materials and workmanship under normal use. For warranty claims, please retain your proof of purchase and contact mophie customer support. A shipping fee may apply for replacements.

SUPPORT

For further assistance, technical support, or to register your product, please visit the official mophie website or contact their customer service department. You can typically find contact information on the product packaging or on the mophie website.

Online Support: www.mophie.com/support

Product Registration: Registering your product helps facilitate warranty claims and provides access to product updates.