**Skylight HU-XI-201**

# Skylight Digital Picture Frame User Manual

Model: HU-XI-201

## INTRODUCTION

The Skylight Digital Picture Frame offers a simple and intuitive way to share and display cherished memories. This 15-inch WiFi-enabled frame features a touch screen display, allowing for effortless photo and video sharing directly from your phone or via email. Designed for ease of use, it provides a seamless connection for families to share moments, regardless of distance.

## SETUP GUIDE

Setting up your Skylight Digital Picture Frame is a straightforward process, designed for quick and easy activation.

1. **Power On:** Plug the power adapter into the frame and then into a wall outlet. The frame will automatically power on.

2. **Connect to Wi-Fi:** Follow the on-screen prompts to connect your frame to a Wi-Fi network. A stable internet connection is required for initial setup and to receive new photos and videos.

3. **Create Skylight Account:** The frame will guide you to create a unique Skylight email address. This email address will be used to send photos and videos to your frame.

4. **Share Content:** Once connected, you can instantly share photos and videos to your frame from anywhere using the Skylight app or by emailing them to your frame's unique address.

**Gift Mode:** For gifting purposes, you can activate Gift Mode to preload and personalize your digital frame with photos before unboxing. This allows the recipient to enjoy pre-loaded memories immediately upon setup.

Image: The Skylight Digital Picture Frame, its packaging, and a smartphone displaying the companion app, illustrating the ease of setup and content sharing.

## OPERATING INSTRUCTIONS

The Skylight frame is designed for intuitive operation through its touch screen and companion app.

- **Sending Photos and Videos:**
  - **Skylight App:** Download the free Skylight app on your smartphone (iOS or Android). Log in with your account and easily upload photos and videos directly to your frame.
  - **Email:** Send photos and videos as attachments to your frame's unique Skylight email address.

- **Touch Screen Navigation:**
  - **Swipe:** Swipe left or right on the screen to navigate through your photos and videos.
  - **Pinch & Zoom:** Use pinch gestures to zoom in or out on photos.
  - **Tap:** Tap the screen to reveal options such as pause slideshow, delete, rotate, or access settings.

- **"Love" a Photo:** Tap the heart icon to mark a photo as a favorite.

- **Offline Mode:** The frame can display existing photos and videos without a Wi-Fi connection. A Wi-Fi connection is only required to receive or upload new content.

- **Adaptive Orientation:** The frame automatically rotates and resizes images to match its position, whether placed in landscape or portrait orientation.



Image: A hand interacting with the touch screen of the Skylight frame, demonstrating the swipe and tap functionality.
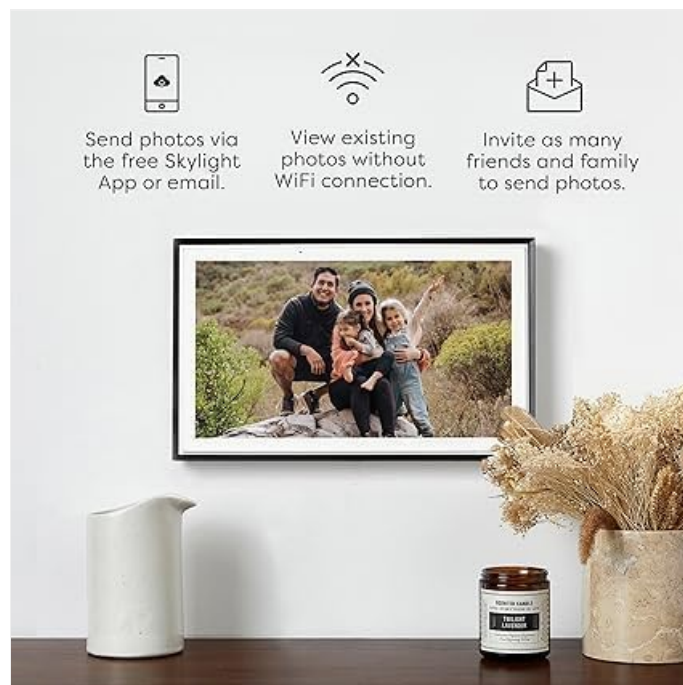


Image: The Skylight frame displaying a family photo, accompanied by icons indicating photo sending via app/email, offline viewing, and inviting friends/family to share.

## MAINTENANCE

To ensure the longevity and optimal performance of your Skylight Digital Picture Frame, follow these simple maintenance guidelines:

- **Cleaning the Screen:** Use a soft, lint-free cloth (microfiber is recommended) to gently wipe the touch screen. For stubborn smudges, slightly dampen the cloth with water or a screen-safe cleaner. Avoid harsh chemicals or abrasive materials.

- **Cleaning the Frame:** Wipe the frame's exterior with a dry or slightly damp soft cloth.

- **Power Cord Care:** Ensure the power cord is not kinked or placed under heavy objects. Always grasp the plug, not the cord, when disconnecting from the power outlet.

- **Placement:** Place the frame on a stable, flat surface away from direct sunlight, excessive heat, or moisture. Ensure adequate ventilation around the frame.

## TROUBLESHOOTING

If you encounter issues with your Skylight Digital Picture Frame, refer to the following common troubleshooting steps:

| Problem | Possible Cause / Solution |
| --- | --- |
| Frame not turning on | <ul><li>Ensure the power adapter is securely plugged into the frame and a working wall outlet.</li><li>Try a different power outlet.</li></ul> |
| Cannot connect to Wi-Fi | <ul><li>Verify your Wi-Fi password is correct.</li><li>Ensure the frame is within range of your Wi-Fi router.</li><li>Restart your Wi-Fi router and the Skylight frame.</li><li>Check if your Wi-Fi network is 2.4GHz (Skylight frames typically support 2.4GHz).</li></ul> |
| Photos not appearing on frame | <ul><li>Confirm the frame is connected to Wi-Fi.</li><li>Check that you are sending photos to the correct Skylight email address.</li><li>Ensure the photos are in a supported format (e.g., JPEG, PNG).</li><li>Check your email's spam folder if sending via email, or the app's upload status.</li></ul> |
| Touch screen unresponsive | <ul><li>Restart the frame by unplugging it for 10 seconds and plugging it back in.</li><li>Ensure the screen is clean and free of debris.</li></ul> |

For further assistance, please refer to the Safety Information (PDF) or contact Skylight support.

## SPECIFICATIONS

| Feature | Detail |
| --- | --- |
| Product Dimensions | 15 x 15 x 0.99 inches |
| Item Weight | 0.03 ounces |
| Model Number | HU-XI-201 |
| Screen Size | 15 Inches |
| Resolution | WXGA (1280x800 pixels) |
| Compatible Devices | Smartphone |
| Power Source | AC Power Adapter (1 Lithium Metal battery required for internal clock/memory) |

| Feature | Detail |
| --- | --- |
| Connectivity | Wi-Fi Enabled |
| Storage | Cloud-based storage (8GB, up to 8,000 photos) |



Image: A visual comparison of the 10-inch and 15-inch Skylight frames, highlighting their relative sizes and adaptive orientation feature.
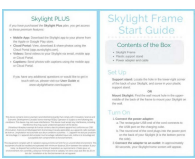
## WARRANTY AND SUPPORT

Skylight is committed to providing excellent customer service and support for your digital picture frame.

- **Customer Support:** Skylight offers "On-Call Concierge Support" to assist with any technical issues or questions you may have. Contact information can typically be found on the official Skylight website or within the product packaging.

- **Safety Information:** For detailed safety guidelines and additional product information, please refer to the official Safety Information (PDF) document.

- **Returns:** The product typically comes with a 30-day return policy for refund/replacement, as per standard retail terms. Please check your purchase receipt or retailer's policy for specific details.

## Related Documents

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|---|---|
|  | **Skylight Frame Start Guide and Skylight Plus Features**<br>A comprehensive guide to setting up and using the Skylight Frame, including features of the Skylight Plus plan and important legal disclaimers. |
|  | **Skylight Frame 10 Inch WiFi - Safety Warning and Product Information**<br>This document provides a critical safety warning regarding button cell batteries in the Skylight Frame 10 Inch WiFi, along with product identification details. It outlines ingestion hazards, potential for internal chemical burns, and the importance of keeping batteries away from children. It also lists the battery type and voltage, and provides SKU and serial numbers for the product. |
|  | **Skylight Frame Start Guide: Setup, Features, and Usage**<br>Comprehensive guide for setting up and using the Skylight Frame digital photo display, including Wi-Fi connection, photo sharing via email, and key features. |
|  | **Skylight Frame 2 Quick Start Guide**<br>A quick start guide for the Skylight Frame 2, covering its features, setup, Wi-Fi connection, activation, sharing, and settings. Includes information on Skylight Plus features and troubleshooting. |