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Proscenic V10

Proscenic V10 Robot Vacuum Cleaner User Manual

Model: V10

1. Introduction

Thank you for choosing the Proscenic V10 Robot Vacuum Cleaner. This manual provides essential information for the safe operation, maintenance, and troubleshooting of your device. Please read it thoroughly before using the product to ensure optimal performance and longevity.

2. Safety Instructions

To reduce the risk of injury or damage, always follow basic safety precautions when operating your robot vacuum cleaner:

- Read all instructions carefully before use.
- Keep the robot and its accessories away from children and pets.
- Do not operate the robot in wet environments or near water.
- Ensure the charging dock is placed on a level surface against a wall, with clear space around it.
- Remove loose cables, small objects, and fragile items from the cleaning area before operation.
- Do not use the robot to pick up large debris, liquids, or burning/smoking materials.
- Only use the original power adapter and charging dock provided by Proscenic.
- Do not attempt to repair or modify the robot yourself. Contact customer service for assistance.

3. Package Contents

Please check if all components are present in the package:

- Proscenic V10 Robot Vacuum Cleaner
- Charging Dock
- Power Adapter

- Dustbin and Water Tank (2-in-1)
- Main Brush
- Side Brushes (2 pairs)
- Mop Cloths (2 pieces)
- High-Efficiency Filter (pre-installed)
- Cleaning Tool
- User Manual

4. Product Overview

The Proscenic V10 is a 2-in-1 robot vacuum and mop designed for efficient home cleaning. It features PathPro™ Laser Navigation for precise mapping and route planning, sonic mopping for effective stain removal, and powerful 3000 Pa suction. It also includes ultrasonic carpet detection for automatic suction adjustment.



Image: Proscenic V10 Robot Vacuum Cleaner with its 2-in-1 dustbin and water tank, and a smartphone displaying the control app.

Key components include the main unit with laser navigation sensor, power/clean button, charging contacts, side brushes, main brush, and the integrated dustbin/water tank.



Image: The Proscenic V10 robot vacuum cleaner operating on a carpeted floor, with two dogs nearby, demonstrating its pet-friendly design.

5. Setup

5.1 Charging Dock Placement

Place the charging dock against a wall in an open area. Ensure there is at least 0.5 meters (1.6 feet) of clear space on both sides and 1.5 meters (4.9 feet) in front of the dock. Connect the power adapter to the dock and plug it into a power outlet.

5.2 Initial Charging

Place the robot on the charging dock. The robot will automatically align and begin charging. For first-time use, fully charge the robot before operation (approximately 4-6 hours).

5.3 App Installation and Connection

1. Download the "ProscenicHome" app from the App Store (iOS) or Google Play Store (Android).
2. Register an account and log in.
3. Turn on the robot and ensure your phone is connected to a 2.4GHz Wi-Fi network.
4. Follow the in-app instructions to add your Proscenic V10 device. This typically involves pressing and holding specific buttons on the robot to enter pairing mode.

5.4 Mapping Process

After successful connection, initiate a full cleaning cycle from the app. The robot will use its PathPro™ Laser Navigation to create a detailed map of your home. This map is crucial for advanced features like zone cleaning and virtual walls.

6. Operating Instructions

6.1 Starting/Stopping Cleaning

- **Via Robot Button:** Press the power button on the robot once to start/pause cleaning. Press and hold to send it back to the charging dock.
- **Via App:** Use the "Start Cleaning" or "Pause" options in the ProscenicHome app.

6.2 Cleaning Modes

The Proscenic V10 offers various cleaning modes accessible through the app:

- **Auto Clean:** The robot intelligently cleans the entire mapped area.
- **Zone Clean:** Select specific areas on the map for the robot to clean.
- **Spot Clean:** Direct the robot to clean a concentrated area for localized spills or dirt.
- **Custom Clean:** Define specific rooms or areas to clean and set cleaning parameters.

6.3 Mopping Function

To use the mopping function, ensure the 2-in-1 dustbin/water tank is filled with clean water. Attach a clean mop cloth to the bottom of the tank. The robot will automatically switch to mopping mode when the water tank is installed. For best results, pre-wet the mop cloth. Do not add cleaning detergents directly into the water tank; instead, apply a small amount to the mop cloth if desired.

6.4 Scheduling and Voice Control

- **Scheduling:** Set daily or weekly cleaning schedules via the ProscenicHome app.
- **Voice Control:** Integrate with Amazon Alexa, Google Assistant (Google Home), or Apple Siri for hands-free control. Follow the instructions in the ProscenicHome app to link your accounts.

7. Maintenance

Regular maintenance ensures your Proscenic V10 operates efficiently. Perform these steps regularly:

7.1 Dustbin and Water Tank

- **Empty Dustbin:** After each cleaning cycle, remove the 2-in-1 tank and empty the dustbin.
- **Clean Water Tank:** After mopping, empty any remaining water and rinse the tank. Allow it to air dry.

7.2 Filters

- **Clean Filter:** Tap the filter to remove dust. Rinse with water if necessary (only the washable parts) and ensure it is completely dry before re-installing. Replace every 3-6 months depending on usage.

7.3 Brushes

- **Main Brush:** Remove the main brush cover and brush. Use the cleaning tool to remove hair and debris. Cut tangled hair with the integrated blade.
- **Side Brushes:** Check side brushes for wear or damage. Remove tangled hair. Replace if bristles are bent or worn.

7.4 Sensors and Charging Contacts

- Wipe all sensors (cliff sensors, wall sensor, laser navigation sensor) and charging contacts on both the robot and the dock with a clean, dry cloth.

8. Troubleshooting

If you encounter issues with your Proscenic V10, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Robot does not turn on or charge.	Battery low; charging contacts dirty; power adapter not connected.	Ensure robot is on charging dock; clean charging contacts; check power connection.
Robot gets stuck frequently.	Obstacles (cables, rugs); cliff sensors dirty.	Clear cleaning area; clean cliff sensors.
Poor cleaning performance.	Dustbin full; brushes tangled; filter clogged.	Empty dustbin; clean main/side brushes; clean/replace filter.
Robot cannot connect to Wi-Fi.	Incorrect Wi-Fi password; 5GHz network; robot too far from router.	Verify password; ensure 2.4GHz network; move robot closer to router.
Mopping function not working.	Water tank empty; mop cloth not attached.	Fill water tank; attach mop cloth correctly.

For further assistance, please contact Proscenic customer support.

9. Specifications

Feature	Detail
Brand	Proscenic
Model Number	V10
Color	Black
Product Dimensions (L x W x H)	41.8 x 39.8 x 36 cm (16.46 x 15.67 x 14.17 inches)
Item Weight	4.63 kg (10.21 lbs)
Power	600 Watts
Voltage	230 Volts
Noise Level	65 Decibels
Battery Composition	Lithium-ion (1 AAA battery included for remote, if applicable, but robot uses Li-ion)
Special Features	Pet hair cleaning, PathPro™ Laser Assisted Navigation, 2-in-1 Sonic Vacuum and Mop, Powerful 3000 Pa Suction, Ultrasonic Carpet Detector, Easy control via App/Alexa/Siri/IFTTT/Remote
Surface Recommendation	Hard floors, Carpets
Controller Type	Manual control, Touchpad control, App control

10. Warranty and Support

The Proscenic V10 Robot Vacuum Cleaner comes with a**2-year warranty** from the date of purchase. For any product-related inquiries, technical support, or warranty claims, please contact our customer service team:

Email: servicefr@proscenic.com

Please provide your purchase receipt and product model number (V10) when contacting support for faster service.

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