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› Desktronic HomePro Height Adjustable Desk Frame User Manual

Desktronic HomePro

Desktronic HomePro Height Adjustable Desk Frame User Manual

Model: HomePro | Brand: Desktronic

INTRODUCTION

Thank you for choosing the Desktronic HomePro Height Adjustable Desk Frame. This manual provides detailed instructions for assembly, operation, maintenance, and troubleshooting to ensure you get the most out of your new desk frame. Please read this manual thoroughly before beginning assembly or operation.

SAFETY INFORMATION

- Ensure all components are present and undamaged before assembly.
- Do not exceed the maximum load capacity of 160 kg (352 lbs).
- Keep children and pets away from the desk during operation to prevent injury.
- Ensure there are no obstructions in the desk's path during height adjustment.
- Only use the provided power adapter and cables.
- Do not disassemble or modify the motor or control system. Contact customer support for repairs.
- Unplug the desk from the power outlet before cleaning or maintenance.

PACKAGE CONTENTS

Please verify that all the following components are included in your package:

- Desktronic HomePro Desk Frame (Legs, Crossbar, Feet)
- Control Box
- Touchscreen Handset
- Power Adapter and Cable
- Assembly Hardware (Screws, Allen Keys, etc.)
- Cable Management Clips
- User Manual (this document)

SETUP AND ASSEMBLY

The Desktronic HomePro desk frame is designed for easy assembly. It is recommended to have a second person assist with lifting the desk frame and tabletop during certain steps.

1. **Unpack Components:** Carefully remove all parts from the packaging and lay them out on a clean, flat surface.
2. **Assemble Legs and Crossbar:** Attach the desk legs to the central crossbar using the provided screws. Ensure the legs are oriented correctly as per the included instructions.
3. **Attach Feet:** Secure the feet to the bottom of each leg. The adjustable leveling feet should be at the bottom.
4. **Mount Control Box:** Secure the control box to the underside of the crossbar using the designated screws.
5. **Connect Motors and Handset:** Connect the motor cables from each leg to the control box. Then, connect the touchscreen handset cable to the control box.
6. **Prepare Tabletop:** Place your desired tabletop (not included) upside down on a soft, protective surface. The Desktronic HomePro frame is compatible with tabletops from 110-220 cm (43.3-86.6 inches) in length and 60-100 cm (23.6-39.4 inches) in width.
7. **Attach Frame to Tabletop:** Carefully position the assembled desk frame onto the underside of the tabletop. Align the frame centrally and ensure it is square. Use the provided screws to secure the frame to the tabletop. *Note: You may need to pre-drill pilot holes in your tabletop if it does not have pre-drilled holes.*
8. **Cable Management:** Use the included cable management clips to neatly route and secure all cables along the frame.
9. **Connect Power:** Plug the power adapter into the control box, then plug the power cable into a wall outlet.

Designed to fit any tabletop size



Easy to modify
Screws are included.



Minimum length 110 cm
Minimum width: 60 cm

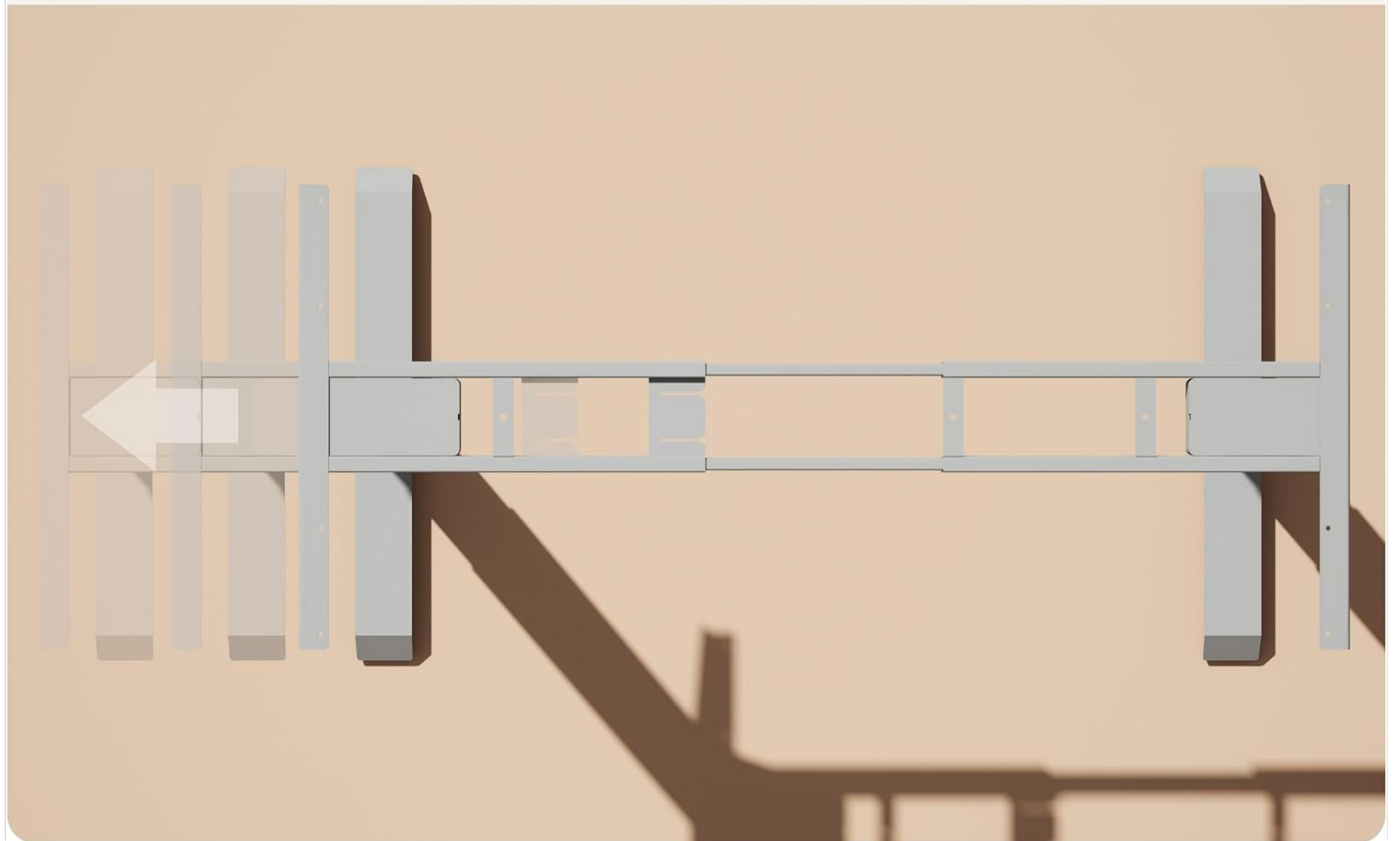


Image: The Desktronic HomePro frame is designed to accommodate a wide range of tabletop sizes, from 110 cm to 220 cm in length and 60 cm to 100 cm in width. Screws for attachment are included.

Konzipiert für jede Tischplatten-Größe*



Maximale Länge: 220 cm
Maximale Breite: 100 cm



Mindest Länge: 110 cm
Mindest Breite: 60 cm

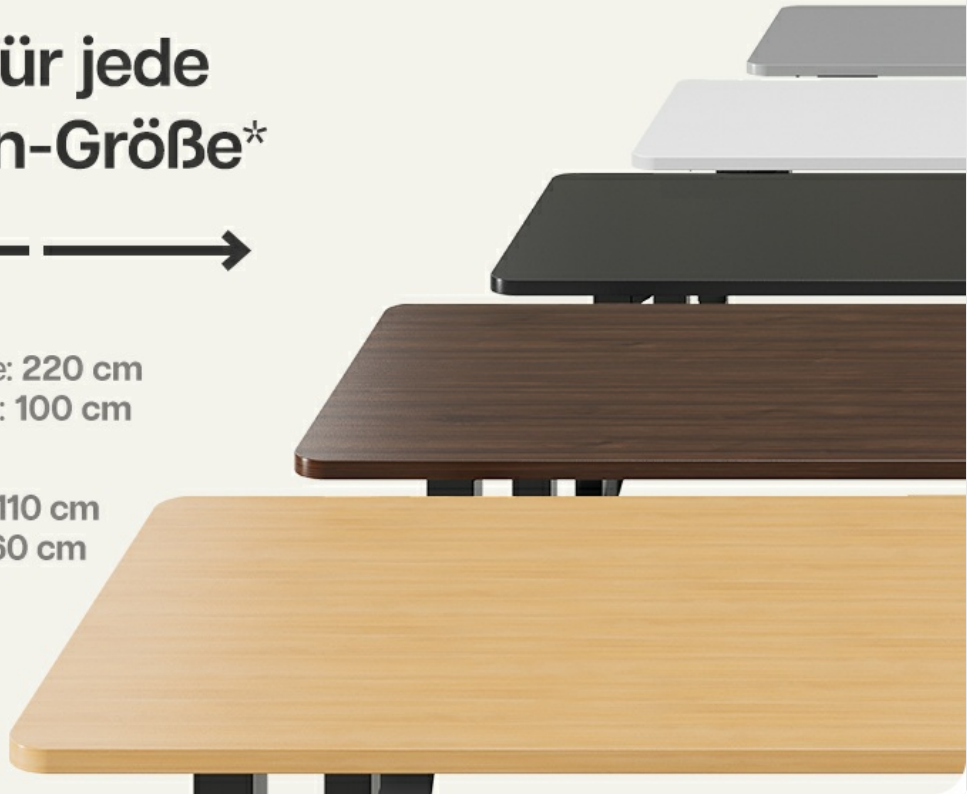


Image: A visual representation of the compatible tabletop dimensions, highlighting the flexibility of the Desktronic HomePro frame for various desk setups.

OPERATING INSTRUCTIONS

Basic Operation

- **Adjusting Height:** Use the ▲ and ▼ arrows on the touchscreen handset to smoothly adjust the desk to your desired height. The current height will be displayed on the screen.
- The desk features a silent dual motor system, allowing for quick and quiet height adjustments within approximately 12 seconds from sitting to standing position.

From Sitting to Standing With One Touch



3 adjustable
settings



Touchscreen
controller



Integrated USB
& USB-C ports



Image: The intuitive touchscreen controller allows for easy height adjustments and features integrated USB and USB-C charging ports for convenience.



Image: A visual representation of the desk's height adjustment capability, emphasizing smooth vertical movement.



Image: An icon highlighting the rapid 12-second transition time for height adjustment.



Image: The integrated USB and USB-C charging ports allow for convenient device charging directly from the desk.



Image: An icon representing the whisper-quiet operation of the desk's dual motor system.

Memory Presets

The handset allows you to save up to three preferred height settings for quick adjustments.

1. **Set a Memory Position:** Adjust the desk to your desired height using the Up/Down arrows. Press the **"M"** button, then immediately press one of the number buttons (**"1"**, **"2"**, or **"3"**) to save the current height to that preset.
2. **Recall a Memory Position:** Press the corresponding number button (**"1"**, **"2"**, or **"3"**) to automatically move the desk to the saved height.



Image: The touchscreen controller features three memory preset buttons (1, 2, 3) for saving and recalling preferred desk heights.

Collision Detection

The desk frame is equipped with a collision detection system. If the desk encounters an obstruction during height adjustment, it will automatically stop and reverse slightly to prevent damage. While this feature provides protection, always ensure the path is clear during operation.

MAINTENANCE

- **Cleaning:** Wipe the desk frame with a soft, damp cloth. Avoid using abrasive cleaners or solvents. Ensure the desk is unplugged before cleaning.
- **Regular Checks:** Periodically check all screws and connections to ensure they are secure. Tighten if necessary.
- **Cable Management:** Ensure cables remain neatly organized and are not pinched or tangled, which could affect performance or safety.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Desk does not move.	Power cable disconnected; Control box or motor cable loose; Overload.	Check all cable connections. Ensure the desk is plugged into a working outlet. Reduce weight on the desk if overloaded.
Desk moves unevenly or makes unusual noise.	Uneven weight distribution; Loose screws; Obstruction.	Distribute weight evenly. Check and tighten all assembly screws. Clear any obstructions.
Error code displayed on handset.	Specific error (refer to future detailed error code list if available).	Unplug the desk for 10 seconds, then plug it back in. If the error persists, contact customer support.
Collision detection triggers too often.	Sensitivity setting (if adjustable); Minor vibrations.	Ensure the desk is stable and not subject to excessive vibrations. Check for any subtle obstructions.

If you encounter any issues not listed here or if the solutions do not resolve the problem, please contact Desktronic customer support for assistance.

SPECIFICATIONS

Feature	Detail
Model Number	HomePro
Brand	Desktronic
Height Range	62 cm - 126 cm (24.4 inches - 49.6 inches)
Load Capacity	Up to 160 kg (352 lbs)
Motor Type	Dual Motor System
Noise Level	Whisper Quiet
Control Type	Touchscreen Handset with 3 Memory Presets
Integrated Ports	USB & USB-C Charging Ports

Feature	Detail
Compatible Tabletop Length	110 cm - 220 cm (43.3 inches - 86.6 inches)
Compatible Tabletop Width	60 cm - 100 cm (23.6 inches - 39.4 inches)
Frame Material	Alloy Steel (3.0 mm metal thickness)
Leg Dimensions	90 x 60 mm
Product Weight	26 kg (57.3 lbs)



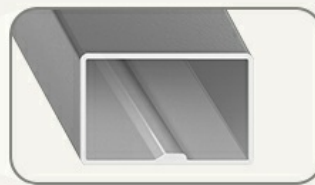
Image: The Desktronic HomePro boasts an industry-leading load capacity of 160 kg, powered by its robust dual motor system.



Image: A clear icon indicating the impressive 160 kg maximum load capacity of the desk frame.



Unübertroffene Stabilität



HOME PRO



Anderen

90x60 mm
Tischbein-Stärke



70x50 mm
Tischbein-Stärke

3.0 mm
Metal-Stärke



1.5 mm
Metal-Stärke

Image: This graphic illustrates the superior stability of the HomePro frame, featuring 90x60mm leg thickness and 3.0mm metal thickness, compared to standard desks.

Height Range That Fits Everyone

↑ 126 cm
↓ 62 cm



From sitting to standing
position in ~12 seconds



Whisper
Quiet



Image: The desk frame offers a wide height range from 62 cm to 126 cm, accommodating users of various heights for both sitting and standing positions.

WARRANTY AND SUPPORT

The Desktronic HomePro desk frame comes with a **5-year warranty** upon product registration. Please refer to the official Desktronic website or contact customer support for detailed warranty terms and conditions.

For technical support, troubleshooting assistance, or warranty claims, please contact Desktronic customer service. Contact information can typically be found on the Desktronic official website or on your purchase receipt.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question