

Remo+ dcm3m

# Remo+ DoorCam 3 Wireless Security Camera User Manual

Model: DoorCam 3 (dcm3m) | Brand: Remo+

## 1. INTRODUCTION

The Remo+ DoorCam 3 is an innovative over-the-door wireless security camera designed to provide comprehensive surveillance for your home or apartment. Featuring 1080p HD video, advanced AI human detection, night vision, and two-way audio, it offers robust security without the need for complex installation or permanent modifications. Its versatile power options and seamless integration with smart home platforms like Alexa ensure reliable and convenient monitoring.

## 2. WHAT'S IN THE BOX

- Remo+ DoorCam 3 Unit
- 3 x D Batteries
- Battery Cover Screw
- Hex Wrench
- Mounting Screws (optional for permanent installation)
- Quick Start Guide
- "Protected by Remo+" Sticker

## 3. SPECIFICATIONS

Feature	Detail
Indoor/Outdoor Usage	Outdoor
Compatible Devices	Smartphone
Power Source	Battery Powered (3 D batteries included) or USB Power Supply (DC 5V 1A)
Connectivity Protocol	Wi-Fi (2.4 GHz only)
Controller Type	Amazon Alexa, App
Mounting Type	Over-The-Door / Surface Mount

Feature	Detail
Video Capture Resolution	1080p Full HD
Color	Grey
Viewing Angle	150 Degrees
Weather Resistance Rating	IP54 (Water Resistant)
Item Dimensions (L x W x H)	8.9 x 3.18 x 1.65 inches
Item Weight	1.2 Pounds (without batteries)
Special Features	Night Vision, Motion Sensor, AI Human Detection, 2-Way Talk

## 4. SETUP & INSTALLATION

### 4.1. Loading Batteries

The DoorCam 3 operates on three D-type alkaline batteries (included). To install, open the battery compartment cover on the back of the unit and insert the batteries, ensuring correct polarity. The device lights will blink, indicating it is powered on and ready for pairing.



Back of DoorCam 3 with product details.



Inserting D batteries into the unit.

### 4.2. App Download & Device Pairing

To set up your DoorCam 3, download the official Remo+ app from your smartphone's app store. Once installed,

open the app and either log in or create a new account. Navigate to the device menu, select "Add Device," and choose "DoorCam 3." The app will prompt you to scan the QR code located on the back of your DoorCam 3 unit. Follow the on-screen instructions to connect your device to your home's 2.4 GHz Wi-Fi network and complete the pairing process. Ensure your Wi-Fi is 2.4 GHz, as the DoorCam 3 does not support 5 GHz networks.

Your browser does not support the video tag.

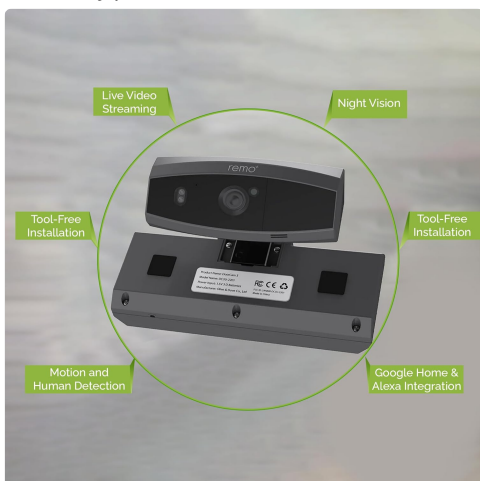
**Video:** DoorCam 3 Installation Guide. This video demonstrates the step-by-step process of setting up and installing your Remo+ DoorCam 3, including battery insertion, app pairing, and physical mounting.

### 4.3. Physical Installation

The DoorCam 3 is designed for effortless over-the-door installation, requiring no tools or permanent fixtures. Simply remove the adhesive backing from the mounting plate and slip the device over the top edge of your door. Adjust the width of the mounting bracket to ensure a snug fit, then tighten the screws with the provided Allen key. Do not overtighten. Ensure the installation location is a flood-risk-free zone and that the door surface is clean and flat for optimal adhesion and performance. The camera can be positioned to capture the desired viewing area outside your door.



Easy placement over standard doors.



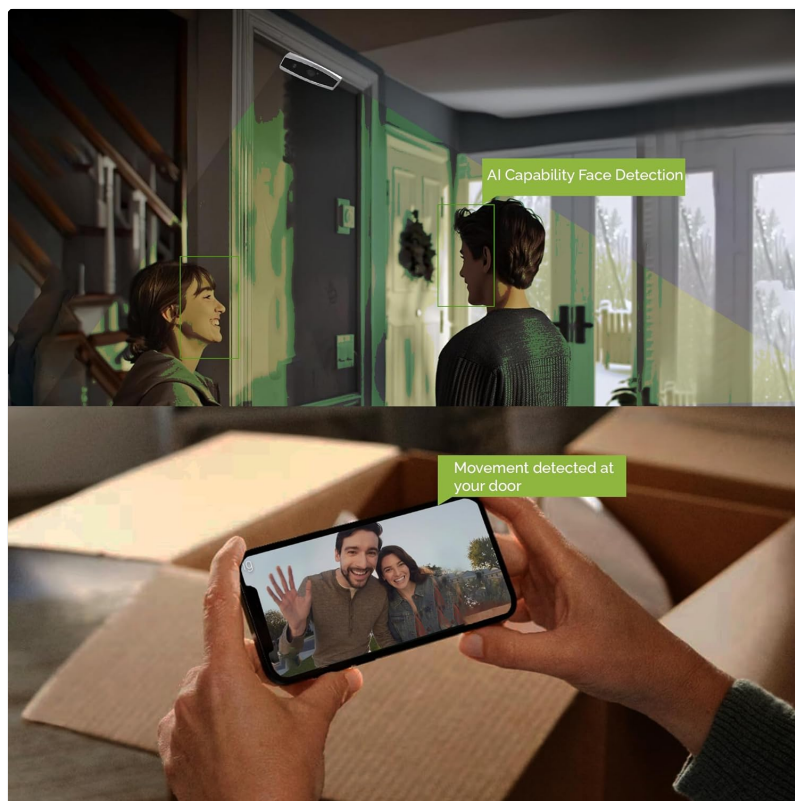
Versatile installation for various door types.

## 5. OPERATING YOUR DOORCAM 3

### 5.1. Live View & Two-Way Talk

Access crystal-clear 1080p live video directly from your smartphone via the Remo+ app. Tap on your device in the app to initiate a live view. The two-way talk feature allows you to communicate with visitors at your door in real-time. Simply tap the microphone icon in the live view interface to speak, and their audio will be transmitted through the

camera's speaker. You can also mute the audio or your microphone as needed.



See everything in real-time on your phone.

## 5.2. Motion Detection & Notifications

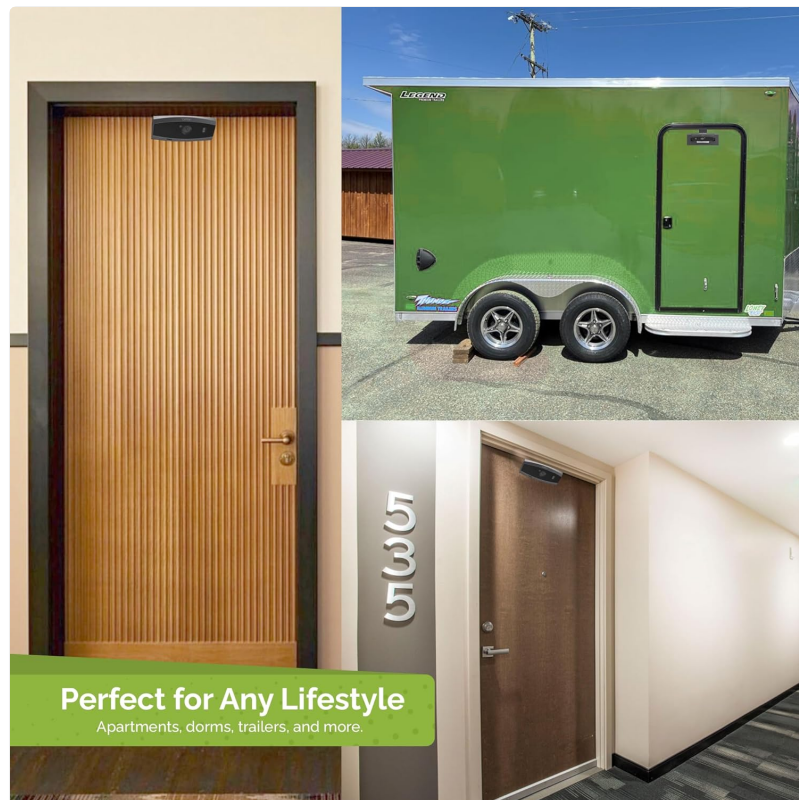
The DoorCam 3 is equipped with advanced PIR and video sensors for accurate motion detection. Its AI-powered face detection focuses on people, reducing false alerts and conserving battery life. You will receive instant push notifications on your smartphone or tablet whenever motion activity is detected at your door. Motion sensitivity and notification frequency can be adjusted within the Remo+ app settings.



AI capability with human detection and smart motion alerts.

### 5.3. Night Vision

Monitor your doorstep day and night with the DoorCam 3's superior infrared night vision. The camera provides clear, detailed images even in complete darkness, ensuring continuous security around the clock.



Unmatched night vision for clear monitoring in darkness.

### 5.4. Cloud Storage

The DoorCam 3 includes 3-day rolling cloud storage at no additional cost. This allows you to access and review recorded video events from the past three days directly through the Remo+ app. Paid plans are available for extended storage options.

## 6. MAINTENANCE

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### 6.1. Battery Replacement

When the battery level is low, you will receive a notification via the Remo+ app. To replace the batteries, open the battery compartment on the back of the unit and replace the three D-type alkaline batteries. Ensure correct polarity. For continuous power, you can also use a USB power supply (not included).

### 6.2. Cleaning

To maintain optimal performance, periodically clean the camera lens and sensors with a soft, dry, lint-free cloth. Avoid using abrasive cleaners or solvents that could damage the device. Ensure the device is dry before re-exposing it to outdoor elements.

## 7. TROUBLESHOOTING

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If you encounter issues with your DoorCam 3, consider the following common troubleshooting steps:

- **Connectivity Issues:** Ensure your Wi-Fi network is 2.4 GHz. Check your Wi-Fi signal strength at the



installation location. Try restarting your Wi-Fi router and the DoorCam 3 unit.

- **Battery Life:** If battery life is shorter than expected, ensure you are using fresh, high-quality D-type alkaline batteries. Frequent live view access or high motion activity can impact battery duration. Consider using a USB power supply for continuous operation.
- **False Alerts:** Adjust the motion sensor sensitivity settings within the Remo+ app. Ensure the camera lens is clean and free from obstructions.
- **No Notifications:** Check your smartphone's notification settings for the Remo+ app to ensure they are enabled. Verify that the DoorCam 3 is connected to Wi-Fi.
- **Device Not Responding:** Try removing and reinserting the batteries to perform a hard reset. If the issue persists, contact customer support.

For more detailed troubleshooting and support, please refer to the official Remo+ User Guide or contact customer support.

## 8. WARRANTY & SUPPORT

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### 8.1. Warranty Information

The Remo+ DoorCam 3 comes with a **1-Year Limited Warranty** covering manufacturing defects. Additionally, it includes a **Lifetime Theft Warranty**, providing peace of mind against product theft. Please retain your proof of purchase for warranty claims.

### 8.2. Customer Support

For technical assistance, warranty claims, or any other inquiries, please visit the official Remo+ website and navigate to their support section. You can typically find contact forms, FAQs, and further assistance there.

### 8.3. Additional Resources

For a comprehensive guide and detailed instructions, you can download the official User Guide in PDF format:

[Download User Guide \(PDF\)](#)