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GOODTEL G10

GOODTEL G10 Tablet User Manual

Model: G10

Brand: GOODTEL

1. INTRODUCTION

This manual provides comprehensive instructions for the setup, operation, and maintenance of your GOODTEL G10 10-inch Android Tablet. Please read this manual carefully before using the device to ensure proper functionality and longevity.

2. PACKAGE CONTENTS

Upon opening your GOODTEL G10 Tablet package, please verify that all the following items are included:

- GOODTEL G10 Tablet
- Wireless Mouse
- Wireless Keyboard
- Touch Screen Stylus
- Protective Case
- Earphones
- Charging Device (Power Adapter)
- Type-C Charging Cable
- OTG Adapter
- User Manual (this document)



Figure 2.1: GOODTEL G10 Tablet and its complete set of accessories.

3. PRODUCT FEATURES

The GOODTEL G10 Tablet is designed with advanced features to enhance your digital experience:

- **Operating System:** Android 12 for improved stability and compatibility.
- **Processor:** Octa-core processor (SC9863A) with 1.6 GHz speed for efficient multitasking.
- **Memory:** 4GB RAM and 64GB internal ROM.
- **Expandable Storage:** Supports MicroSD/TF card expansion from 4GB up to 128GB (card sold separately).
- **Display:** 10-inch Smart IPS display with 1280 x 800 pixel resolution, offering wide viewing angles and enhanced touch sensitivity.
- **Battery:** 8000 mAh long-lasting lithium battery for extended usage.
- **Cameras:** 5MP front camera and 8MP rear camera for photos and video calls.
- **Connectivity:** 2.4 GHz Wi-Fi (does not support 5G Wi-Fi), Bluetooth, OTG, and Type-C port for charging and data transfer.
- **Audio:** Built-in dual stereo speakers.
- **Additional Functions:** Gravity detection, FM radio, quick screen capture, and screen recording.

- **Parental Controls:** Integrated Family Link function for remote device control, usage time limits, and content filtering.

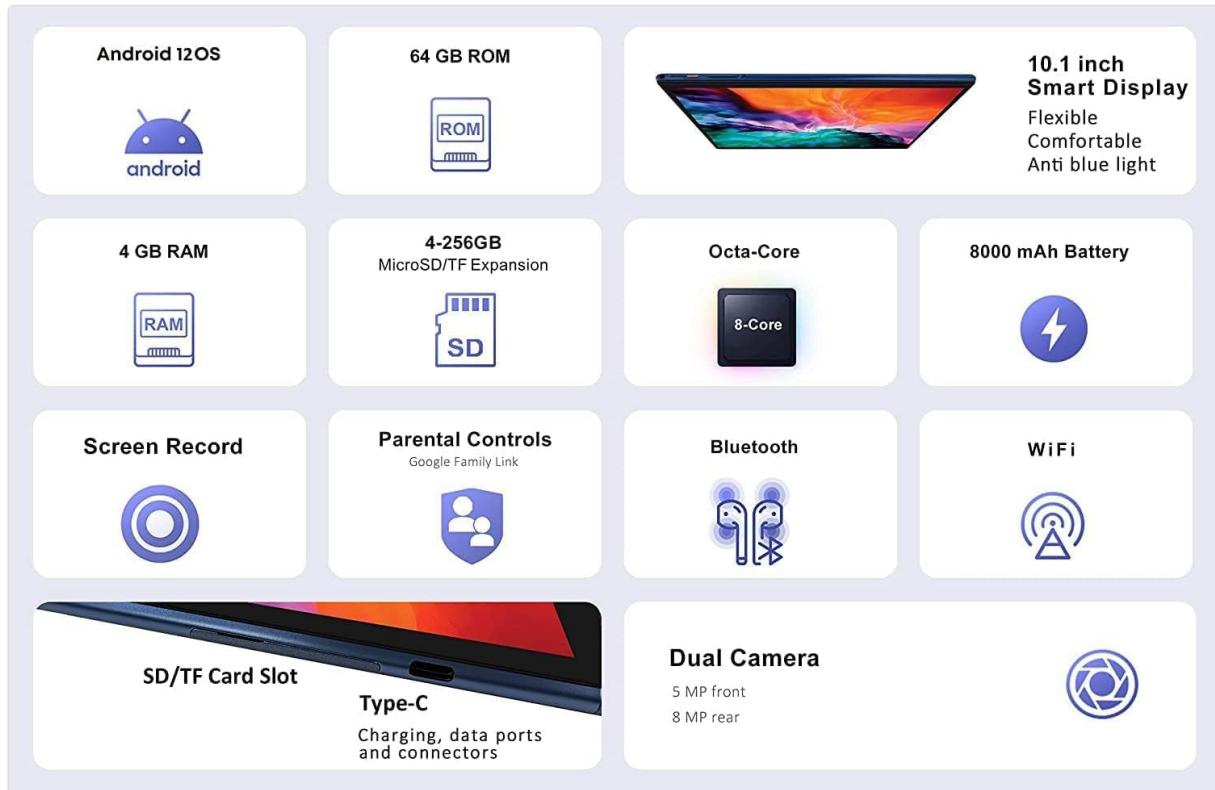


Figure 3.1: Overview of GOODTEL G10 Tablet key features.

OCTA-CORE Android 12 OS

Android 12 OS and octa-core processor provide stability and synchronous response for system running application processing.



Figure 3.2: Tablet performance with Octa-Core processor and Android 12 OS.

10-inch Smart IPS Display

The screen of the G10 is a 10-inch smart IPS screen with flexible response, comfortable touch and bright colors, and anti blue light



Figure 3.3: The 10-inch Smart IPS Display in use.

8000mAh Long-lasting Battery

The 8000mAh long-lasting lithium battery and automatic dynamic adjustment function improve the overall use time of the tablet, and use the tablet to work hassle-free

5.5H 6H 7.5H 30H 35H 600H



Figure 3.4: Tablet's 8000mAh long-lasting battery.

64 GB ROM + 4-256 GB MicroSD/TF Card Expansion

G10 tablet is equipped with 64GB ROM and supports 4GB - 256 GB SD/TF card memory expansion, Provide ample space for desktop study materials, work files, pictures, video,movies, music and applications, etc. (SD/TF card needs to be purchased separately).



Figure 3.5: Tablet's storage capabilities for documents and media.

4. SETUP

4.1 Initial Power On

1. Ensure the tablet is sufficiently charged. Connect the charging device and Type-C cable to the tablet and a power outlet.
2. Press and hold the Power button (usually located on the side or top edge) until the screen lights up and the GOODTEL logo appears.
3. Follow the on-screen prompts to select your language, region, and connect to a Wi-Fi network.

4.2 Connecting Accessories

Your GOODTEL G10 Tablet comes with a wireless keyboard and mouse. Follow these steps to connect them:

4.2.1 Wireless Keyboard

1. Turn on the keyboard. Ensure it is charged or has fresh batteries.
2. On your tablet, go to **Settings > Connected devices > Bluetooth**.
3. Enable Bluetooth. The tablet will search for available devices.
4. Put the keyboard into pairing mode (refer to the keyboard's specific instructions, usually by pressing a dedicated pairing button or key combination).
5. Select the keyboard's name from the list of available devices on your tablet and confirm the pairing.

4.2.2 Wireless Mouse

1. Insert the USB receiver for the wireless mouse into the OTG adapter.
2. Connect the OTG adapter to the Type-C port on your tablet.
3. Turn on the mouse. The tablet should automatically detect and connect to the mouse.

4.3 Inserting a MicroSD/TF Card

To expand your tablet's storage, you can insert a MicroSD/TF card (up to 128GB):

1. Locate the SD/TF card slot on the side of your tablet.
2. Gently insert the MicroSD/TF card into the slot with the gold contacts facing down until it clicks into place.
3. The tablet will prompt you to format the card. You can choose to format it as **Portable storage** (for easy transfer between devices) or **Internal storage** (to expand the tablet's system memory).

5. OPERATING INSTRUCTIONS

5.1 Basic Navigation

- **Touch:** Tap to select, open apps, or confirm actions.
- **Swipe:** Drag your finger across the screen to scroll through pages, menus, or content.
- **Pinch-to-Zoom:** Place two fingers on the screen and spread them apart to zoom in, or pinch them together to zoom out.
- **Long Press:** Press and hold an item to reveal additional options or move icons.

5.2 Using the Camera

The tablet features a 5MP front camera and an 8MP rear camera.

1. Open the **Camera** application from the home screen or app drawer.
2. Tap the camera icon to switch between front and rear cameras.
3. Tap the shutter button to take a photo or start/stop video recording.
4. Access your photos and videos in the Gallery app.

5.3 Media Playback and Productivity

The GOODTEL G10 supports various media and productivity applications:

- **Video Streaming:** Enjoy content on platforms like YouTube, Netflix, YouTube Kids, and Prime Video.
- **Music:** Stream music through apps like Spotify.
- **Document Management:** The tablet supports WPS and Office desktop files (WORD, EXCEL, PPT, PDF). Additional file management and editing apps can be downloaded from the Google Play Store.
- **Social Media & Communication:** Use apps like Facebook, Instagram, Telegram, WhatsApp, and ZOOM for communication and sharing.

5.4 Parental Controls (Family Link)

The G10 includes Google Family Link for parental control:

1. Download the Google Family Link app on a parent's device.
2. Follow the in-app instructions to link your child's GOODTEL G10 tablet.
3. Through the Family Link app, you can set usage time limits, manage app access, and filter content remotely.

6. MAINTENANCE

6.1 Battery Charging

To ensure optimal battery life, use the provided charging device and Type-C cable. Charge the tablet when the battery level is low. Avoid completely draining the battery frequently.

6.2 Cleaning the Tablet

Use a soft, lint-free cloth to clean the screen and body of the tablet. For stubborn smudges, slightly dampen the cloth with water or a screen-cleaning solution. Avoid using harsh chemicals or abrasive materials.

6.3 Software Updates

Periodically check for system updates to ensure your tablet has the latest features and security patches. Go to **Settings > System > System update** to check for and install available updates.

6.4 Storage Management

Regularly manage your tablet's storage to maintain performance. Delete unnecessary files, uninstall unused apps, and move large media files to your MicroSD/TF card if applicable. You can check storage usage in **Settings > Storage**.

7. TROUBLESHOOTING

7.1 Tablet Not Turning On

- Ensure the battery is charged. Connect the charger and wait a few minutes before attempting to power on again.
- Press and hold the Power button for at least 10-15 seconds to perform a forced restart.

7.2 Wi-Fi Connectivity Issues

- Toggle Wi-Fi off and on in **Settings > Network & internet > Wi-Fi**.
- Restart your Wi-Fi router.
- Forget the network and reconnect: Go to Wi-Fi settings, tap the network name, then **Forget**, and re-enter the password.
- Ensure you are within range of a 2.4 GHz Wi-Fi network, as the tablet does not support 5G Wi-Fi.

7.3 Apps Crashing or Freezing

- Close the app and reopen it.
- Clear the app's cache: Go to **Settings > Apps** > select the app > **Storage & cache > Clear cache**.
- Ensure the tablet's software is up to date.

7.4 Slow Performance

- Close unused background applications.
- Free up storage space (see Section 6.4).
- Restart the tablet regularly.

8. SPECIFICATIONS

Feature	Specification
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Feature	Specification
Brand	GOODTEL
Model Name	G10
Operating System	Android 12
Screen Size	10 inches
Screen Resolution	1280 x 800 Pixels
Processor	Octa-Core, 1.6 GHz (SC9863A)
RAM	4 GB
Internal Storage (ROM)	64 GB
Expandable Storage	MicroSD/TF up to 128 GB
Rear Webcam Resolution	8 MP
Front Webcam Resolution	5 MP
Wireless Type	802.11g (2.4 GHz Wi-Fi)
Bluetooth	Supported
Battery Capacity	8000 mAh Lithium Polymer
Average Battery Life	8 Hours
Power Source	Battery Powered
Item Weight	1.05 pounds (approx. 476g)
Product Dimensions	10 x 7 x 0.35 inches (approx. 25.4 x 17.8 x 0.89 cm)
Color	Black-1 (Blue variant also available)

9. WARRANTY AND SUPPORT

GOODTEL is committed to providing excellent pre-sale and after-sale service. While specific warranty terms are not detailed in this manual, if you encounter any issues or require assistance with your GOODTEL G10 Tablet, please contact our friendly and professional service team. Refer to the contact information provided with your purchase documentation or on the official GOODTEL website for support.