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› NGTeco Baby Monitor C2700 User Manual

NGTeco NG-C2700

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Model: NG-C2700

INTRODUCTION

Thank you for choosing the NGTeco C2700 Baby Monitor. This device is designed to provide comprehensive surveillance for your home, children, and pets with advanced features such as 4MP HD video, two-way audio, motion detection, and night vision. Please read this manual carefully before use to ensure proper operation and maintenance.

PRODUCT OVERVIEW AND COMPONENTS



The NGTeco C2700 is a compact and versatile baby monitor featuring a 4MP camera for clear video. It supports pan and tilt functions for wide area coverage and includes two-way audio for communication. The design is friendly and discreet, suitable for various indoor environments.

Package Contents:

- NGTeco C2700 Baby Monitor
- USB Power Adapter
- USB Cable

- Mounting Bracket
- Screw Pack
- User Manual (this document)

Device Components:



Front: Infrared LED, Lens, Loudspeaker.

Back: Microphone, Reset Button, SIM Card Slot (for MicroSD card).

Bottom: Power Port (Micro USB).

SETUP GUIDE

1. Powering On the Device:

Connect the provided USB cable to the camera's power port and the USB power adapter. Plug the adapter into a power outlet. The camera will power on and initiate its startup sequence.

2. App Installation and Account Creation:

Download the official NGTeco app from your smartphone's app store (iOS or Android). Follow the on-screen instructions to create an account and log in.

3. Connecting to Wi-Fi:

Important: The camera only supports 2.4 GHz Wi-Fi networks. It is not compatible with 5G Wi-Fi.

1. Open the NGTeco app and tap "Add Device" or the "+" icon.
2. Select "Camera" or "Smart Camera" from the device list.
3. Follow the app's instructions to connect the camera to your Wi-Fi network. This usually involves scanning a QR code displayed on your phone with the camera, or entering your Wi-Fi password into the app.
4. Wait for the camera to connect. Once connected, the indicator light will change, and the app will confirm successful pairing.



The connection process is designed to be straightforward. Ensure your Wi-Fi password is correct and your phone is connected to a 2.4 GHz network during setup.

OPERATING INSTRUCTIONS

1. Live View and Pan/Tilt Control:

Once connected, open the app and select your camera to view the live feed. You can control the camera's horizontal (340°) and vertical (115°) movement by swiping on the screen within the app. This allows you to cover a wide area and monitor different parts of the room.



The camera's pan and tilt functionality allows you to remotely adjust its viewing angle, ensuring you can monitor all necessary corners of your space.

2. Two-Way Audio Communication:

The camera features a built-in microphone and speaker, enabling two-way communication. Tap the microphone icon in the app to speak, and your voice will be transmitted through the camera's speaker. You can also hear sounds from the camera's environment through your phone's speaker.

双方向通信



Engage in real-time conversations with your loved ones or pets through the camera's integrated two-way audio system.

3. Motion Detection and Tracking:

The NGTeco C2700 can detect motion and automatically track moving objects or individuals within its field of view. When motion is detected, the camera will send real-time alerts to your smartphone. You can enable or disable this feature and adjust sensitivity settings within the app.



Advanced motion detection and tracking ensure that any significant activity is captured and you are notified promptly. The camera can also detect faces and sounds.

4. Night Vision:

Equipped with advanced infrared technology, the camera provides clear night vision, allowing you to monitor in low-light or completely dark conditions. The night vision mode activates automatically when ambient light is insufficient.

優れた夜間撮影能力



Maintain clear visibility even in complete darkness with the camera's high-performance night vision capabilities.

5. Recording and Storage:

The camera supports continuous recording or event-triggered recording (e.g., motion detection). You have two storage options:

- **MicroSD Card:** Insert a MicroSD card (up to 512GB, sold separately) into the camera's slot for local storage.
- **Cloud Storage:** Subscribe to the cloud storage service via the app for secure, remote storage of your recordings.

400万画素の超高画質



Choose between local MicroSD card storage or convenient cloud storage for your video recordings, ensuring your footage is always accessible.

MAINTENANCE

To ensure optimal performance and longevity of your NGTeco C2700 Baby Monitor, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to clean the camera lens and body. Do not use liquid cleaners or aerosols, as they may damage the device.
- **Placement:** Place the camera on a stable surface or mount it securely using the provided bracket. Avoid placing it in direct sunlight, near heat sources, or in areas with high humidity.

- **Software Updates:** Regularly check the NGTeco app for firmware updates. Keeping your camera's firmware updated ensures you have the latest features and security enhancements.
- **Power Supply:** Always use the original power adapter and cable provided with the camera.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Camera offline/Cannot connect to Wi-Fi	Incorrect Wi-Fi password; Camera too far from router; 5GHz Wi-Fi network used; Router issues.	Ensure correct 2.4GHz Wi-Fi password. Move camera closer to router. Restart router and camera.
No video feed/Black screen	Camera not powered on; Network issue; App glitch.	Check power connection. Verify Wi-Fi connection. Restart app and camera.
Two-way audio not working	Microphone/speaker muted in app; Volume too low; Network latency.	Check app settings for mute/volume. Ensure stable network.
Motion detection alerts not received	Feature disabled; Sensitivity too low; App notifications off.	Enable motion detection in app. Adjust sensitivity. Check phone notification settings for the app.
SD card not recording	SD card full or corrupted; Incorrect format; SD card not inserted properly.	Format SD card via app. Reinsert SD card. Replace SD card if corrupted.

SPECIFICATIONS

Feature	Detail
Model Number	NG-C2700
Video Capture Resolution	4 MP
Color	White and Blue
Wireless Communication Technology	Wi-Fi (2.4 GHz only)
Voltage	5 Volts (DC)
Special Feature	Night Vision, Motion Detection, Two-Way Audio, Digital Zoom (8x)
Indoor/Outdoor Use	Indoor
Compatible Devices	Smartphones (Android, iOS)
Power Source	Corded Electric
Mounting Type	Tabletop Mount
Product Dimensions	17.9 x 10.5 x 9.6 cm
Item Weight	340 g

WARRANTY AND SUPPORT

NGTeco provides a one-year product warranty from the date of purchase for malfunctions or defects under normal use. If you encounter any issues or have questions during operation, please contact our support team.

Contact Information:

Email: ngtime@ngteco.com

Phone: +81 800-300-8197 (Toll-free)

Service Hours: Monday - Friday, 9:00 AM - 9:00 PM (JST)



Our dedicated customer support team is available to assist you with any inquiries or technical support needs.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question