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Goodsby Charging Base For All Shark ION

Goodsby Replacement Charging Dock Base User Manual

For Shark ION Robot Vacuum Cleaners

1. INTRODUCTION

The Goodsby Replacement Charging Dock Base is designed to provide a reliable and efficient charging solution for your compatible Shark ION Robot Vacuum Cleaner. This dock serves as the home base for your robot, allowing it to automatically return for recharging after cleaning cycles or when its battery is low. This manual outlines the necessary steps for installation, operation, and maintenance to ensure optimal performance of your charging dock.



Front view of the Goodsby Replacement Charging Dock Base. This image shows the main unit with its charging contacts and the connected power adapter.

2. COMPATIBILITY

This charging dock base is compatible with the following Shark ION Robot Vacuum Cleaner models:

- Shark ION RV700
- Shark ION RV720
- Shark ION RV750
- Shark ION RV755
- Shark ION RV700N
- Shark ION RV720N
- Shark ION RV725N
- Shark ION RV750N
- Shark ION RV761
- Shark ION RV850
- Shark ION RV850BRN
- Shark ION RV850C
- Shark ION RV850WV
- Shark ION RV851

3. PACKAGE CONTENTS

Please verify that all items are present in your package:

- 1x Goodsby Replacement Charging Dock Base

4. SETUP

Follow these steps to set up your charging dock base:

1. **Choose a Location:** Select a flat, hard surface against a wall in an open area. Ensure there are no obstacles within 3 feet (1 meter) in front of the dock and 1 foot (0.3 meters) on either side. Avoid placing the dock near stairs or heat sources.
2. **Connect Power:** Plug the power adapter cable into the port on the back of the charging dock base.
3. **Plug into Outlet:** Insert the power adapter into a standard wall outlet. The indicator light on the dock (if present) should illuminate, indicating it is receiving power.
4. **Position the Dock:** Ensure the dock is securely placed against the wall and cannot be easily moved by the robot vacuum.



Rear view of the Goodby Replacement Charging Dock Base, showing the power input port and the connected power adapter. This illustrates how to connect the dock to a power source.

5. OPERATING

Once the charging dock is set up, your Shark ION Robot Vacuum Cleaner will interact with it automatically:

- **Automatic Docking:** When the robot's battery is low or a cleaning cycle is complete, it will automatically navigate back to the charging dock to recharge.
- **Manual Docking:** You can also manually place the robot onto the charging contacts of the dock to initiate charging. Ensure the robot's charging contacts align with those on the dock.
- **Charging Indicator:** Refer to your Shark ION Robot Vacuum Cleaner's user manual for specific charging indicator lights and behaviors. The dock itself typically does not have a separate charging indicator for the robot.



Top-down view of the Goodsby Replacement Charging Dock Base, highlighting the charging contacts where the robot vacuum connects.

6. MAINTENANCE

To ensure the longevity and proper function of your charging dock, follow these maintenance guidelines:

- **Cleaning Contacts:** Periodically wipe the charging contacts on the dock and on your robot vacuum with a clean, dry cloth to remove any dust or debris that may interfere with charging.
- **General Cleaning:** Wipe the exterior of the charging dock with a soft, dry cloth. Do not use abrasive cleaners or immerse the dock in water.
- **Cable Management:** Ensure the power cable is not tangled or pinched, which could damage the cable or connection.

7. TROUBLESHOOTING

If you encounter issues with your charging dock, refer to the following common problems and solutions:

- **Robot Not Charging:**
 - Ensure the power adapter is securely plugged into both the dock and a working wall outlet.
 - Check that the charging contacts on both the dock and the robot are clean and free of debris.
 - Verify that the robot is properly aligned with the charging contacts on the dock.
- **Robot Not Returning to Dock:**

- Ensure the dock is placed in an open area with no obstructions around it.
 - Confirm the dock is powered on and its indicator light (if any) is active.
 - Some replacement docks may not transmit the same navigation signals as original equipment manufacturer (OEM) docks. This can affect the robot's ability to accurately locate and map its environment relative to the base. If your robot is not mapping or returning reliably, this may be a factor.
- **Dock Appears Damaged:**
 - If the dock or its power cable shows signs of physical damage, discontinue use immediately and contact customer support.

8. SPECIFICATIONS

Feature	Detail
Brand	Goodsby
Model Number	Charging Base For All Shark ION
Compatible Devices	Shark ION Robot Vacuum Cleaners (various models)
Input Voltage	19 Volts
Amperage	0.6 Amps
Connectivity Technology	Proprietary (Shark ION)
Connector Type	2-Pin
Included Components	Charging Dock
Special Feature	Fast Charging
Color	Black
Mounting Type	Tabletop Mount
Item Weight	15.8 ounces
Package Dimensions	7.13 x 6.38 x 4.69 inches

9. SUPPORT

Your satisfaction is our priority. We are committed to providing high-quality products and services. If you have any questions, concerns, or require assistance with your Goodsby Replacement Charging Dock Base, please do not hesitate to contact us through the retailer's customer service portal or the contact information provided with your purchase. We are here to help.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Email

you@example.com

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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