

Sivantos 10993682

Connexx Sleeve 3.0 Vented User Manual

Brand: Sivantos | Model: 10993682

1. PRODUCT OVERVIEW

The Connexx Sleeve 3.0 M Vented Domes are essential accessories designed to protect your hearing aids and ensure comfortable, secure positioning within the ear canal. Made from stainless medical-grade silicone, these sleeves are durable and easy to maintain.

They are specifically designed to fasten securely to **Signia** or **Rexton RIC** (Receiver-In-Canal) hearing aids, preventing accidental dislodgement. This product includes a total of 6 Tulip Eartips per pack, suitable for various ear canal sizes (small, medium, or large).

Key Features:

- Stainless medical-grade silicone material for durability and hygiene.
- Easy to wipe and clean, promoting better ear health.
- Designed to fasten securely to compatible hearing aids.
- Compatible with Signia Pure or Styletto AX, and Motion X hearing aid models.
- Vented design for comfort and natural sound perception.

2. SETUP AND INSTALLATION

Proper installation of the Connexx Sleeve 3.0 M Vented dome is crucial for optimal performance and comfort.

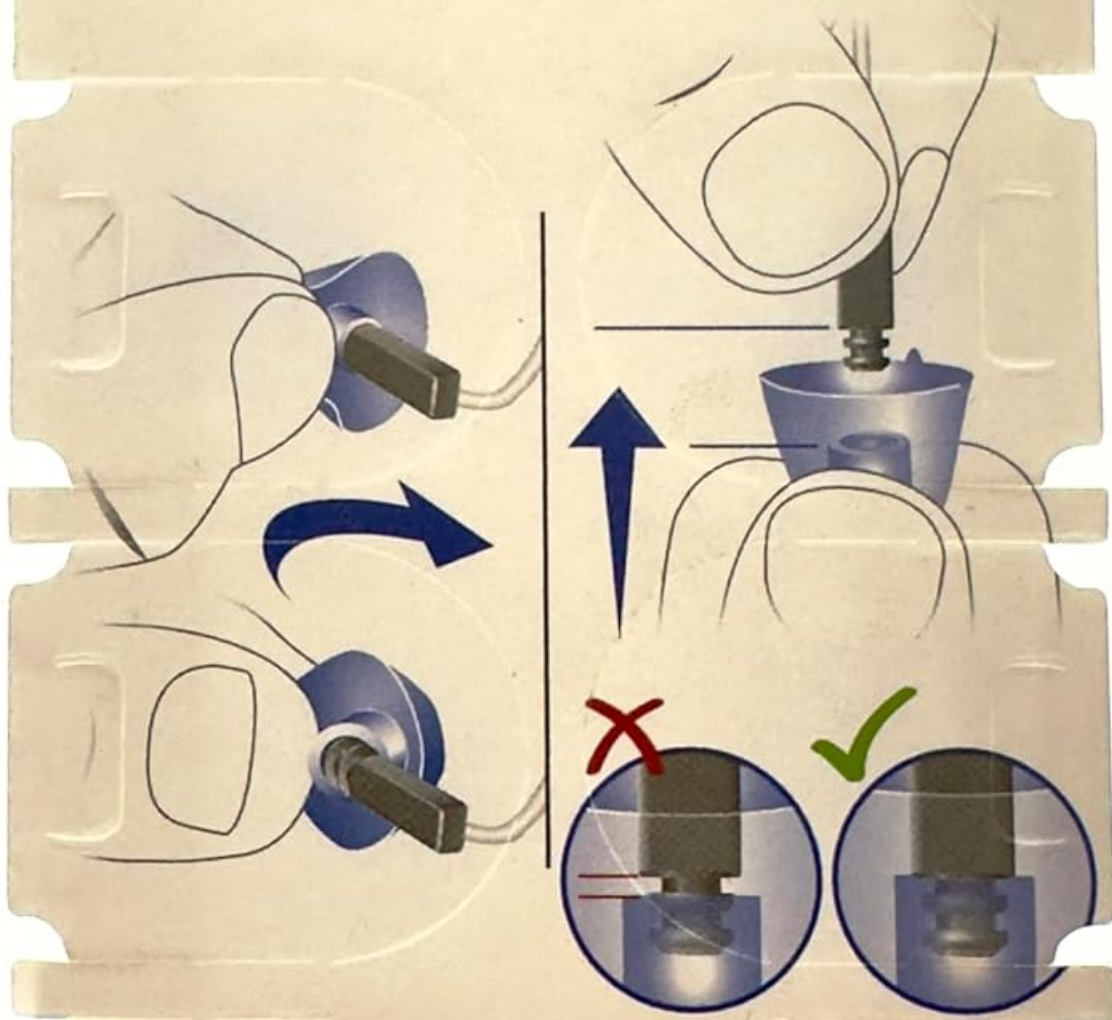
1. **Select Correct Size:** Before installation, ensure you have selected the appropriate size (medium, as indicated by this product) for your ear canal. While this product is medium, Connexx Sleeve 3.0 M Vented domes are generally suitable for small, medium, or large size ear canals due to their flexible design.
2. **Prepare Hearing Aid:** Ensure your Signia or Rexton RIC hearing aid is clean and free from any debris.
3. **Attach the Dome:** Gently but firmly fasten the Connexx Sleeve 3.0 M Vented dome onto the receiver of your hearing aid. Ensure it is seated securely and does not wobble. Refer to the diagram below for visual guidance.



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WSAUD A/S
Nymøllevej 6
3540 Lynge
Denmark



Figure 2.1: Diagram illustrating the correct method for attaching the Connexx Sleeve to a hearing aid receiver. The image shows a step-by-step process: first, align the sleeve with the receiver, then gently push it into place until it is securely fastened. An incorrect attachment method is also shown, indicating that the sleeve should not be forced or misaligned.

The packaging also displays a UPC barcode: [0105714880115246](#) and manufacturer information: WSAUD A/S, Nymøllevej 6, 3540 Lyngø, Denmark.

3. OPERATING INSTRUCTIONS

Once installed, the Connexx Sleeve 3.0 M Vented dome functions by providing a comfortable and secure fit for your hearing aid within the ear canal. The vented design allows for natural sound perception and reduces the occlusion effect, which can make your own voice sound unnatural.

The silicone material ensures the hearing aid remains comfortably positioned, preventing it from accidentally coming off during daily activities. For optimal speech clarity, ensure the sleeve is always clean and properly seated.

4. MAINTENANCE AND CARE

Regular maintenance of your Connexx Sleeve 3.0 M Vented domes is essential for hygiene, performance, and longevity.

- **Daily Cleaning:** The medical-grade silicone material is easy to wipe and clean. After each use, gently wipe the dome with a soft, dry cloth to remove any earwax or debris. Do not use harsh chemicals or abrasive materials.
- **Monthly Replacement:** To achieve maximum speech clarity and prevent blockages, it is recommended to replace Connexx 3.0 Sleeves monthly. This should be done along with the replacement of Connexx 3.0 Nanocare Waxguards (sold separately), or whenever your hearing aid becomes blocked and stops working effectively.
- **Storage:** Store unused domes in a clean, dry place, away from direct sunlight and extreme temperatures.

5. TROUBLESHOOTING

If you experience issues with your hearing aid related to the Connexx Sleeve, consider the following:

- **Hearing Aid Blocked or Not Working:** If your hearing aid is blocked or has stopped working, the most common cause is accumulated earwax. Replace both the Connexx Sleeve and the Nanocare Waxguard.
- **Sleeve Slipping Out or Not Staying Secure:**
 - Ensure the dome is securely fastened to the hearing aid receiver.
 - Verify that you are using the correct size dome for your ear canal. While this product is medium, individual ear canal sizes can vary. If slipping persists, consult with your audiologist to confirm the appropriate dome size.
 - Check for excessive earwax buildup in your ear canal, which can affect the fit.
- **Discomfort or Irritation:** Ensure the dome is clean and properly inserted. If discomfort persists, discontinue use and consult with a healthcare professional or audiologist.

6. SPECIFICATIONS

Brand	Sivantos
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Model Number	10993682
Material	Silicone (Medical-Grade)
Color	Black
Size	Medium (1 Count, Pack of 6)
Product Dimensions	5 x 2.5 x 1 inches; 0.32 ounces
Manufacturer	WSAUD A/S
Date First Available	October 2, 2022
Recommended Use	Noise Protection (as part of hearing aid function)

7. PRODUCT IMAGES



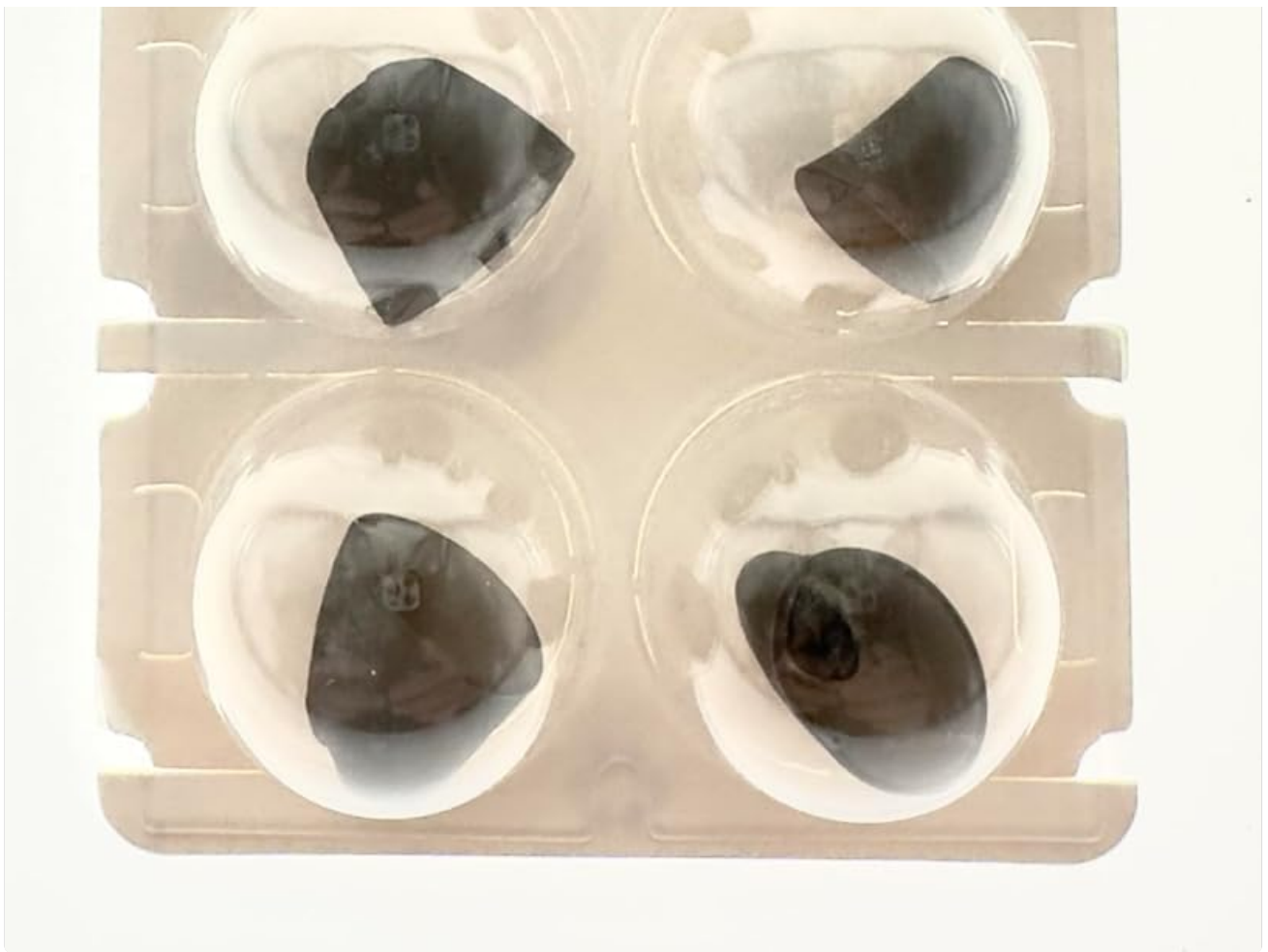


Figure 7.1: Front view of the Connexx Sleeve 3.0 Vented packaging. The package clearly displays the "connexx" brand logo, "Sleeve 3.0" and "M Vented" labels, indicating the product type and size. Six individual black silicone domes are visible through transparent blister packaging, arranged in two columns of three.



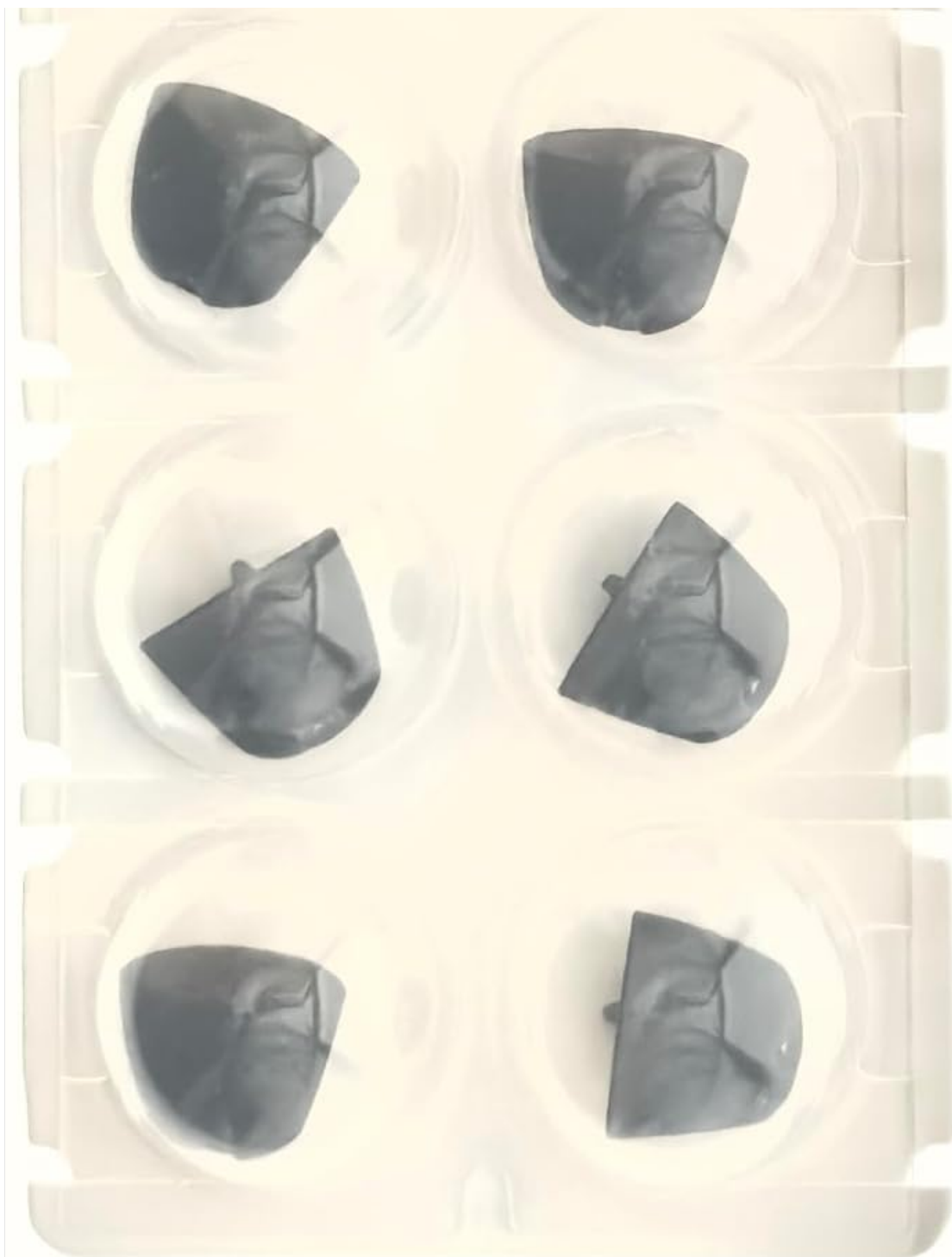


Figure 7.2: Another perspective of the Connexx Sleeve 3.0 Vented packaging. This image provides a slightly different angle, highlighting the blister packaging and the individual domes more clearly. The "Sleeve 3.0" and "connexx" branding are prominent.

8. WARRANTY AND SUPPORT

This product is an original Signia product, supplied in manufacturer-sealed packaging, ensuring authenticity and quality. While specific warranty details are not provided in this manual, products from **WSAUD A/S** (the manufacturer) typically adhere to standard consumer protection laws and may offer limited warranties against manufacturing defects.

For detailed warranty information, technical support, or assistance with product issues, please contact your hearing aid provider or refer to the official Signia/Sivantos website. Ensure you retain your proof of purchase.

Legal Disclaimer: Statements regarding dietary supplements have not been evaluated by the FDA and are not intended to diagnose, treat, cure, or prevent any disease or health condition. This product is an accessory for medical devices and not a dietary supplement.

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This manual is for informational purposes only. Always consult with a qualified professional for medical advice or hearing aid adjustments.

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Question

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Model number, symptoms, what you tried, or the section of the manual you are using.

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