**PANDAAR 911**

# PANDAAR Restaurant Pager System Model 911 Instruction Manual

Model: 911

## 1. Product Overview

The PANDAAR Restaurant Pager System Model 911 is designed to streamline customer waiting processes and improve operational efficiency in various service environments. This system includes 16 pagers that alert customers through vibration, flashing lights, and audible beeps, ensuring they receive notifications even in noisy settings. The system features a long transmission range and a user-friendly interface for easy management.




Figure 1: PANDAAR Restaurant Pager System with 16 pagers on its charging base.

## 2. Package Contents

Verify that all items are present in your package:

- 1x Charging Base with Keypad
- 16x Pagers
- 1x Power Adapter
- 1x Antenna
- 1x User Manual (this document)




Figure 2: Illustration of the system components including the charging base, 16 pagers, and power adapter.

## 3. Setup

### 3.1 Initial Power-On and Charging

1. Connect the power adapter to the charging base and plug it into a power outlet.
2. Attach the antenna to the designated port on the charging base.
3. Place all 16 pagers into the charging slots on the base. The pagers will automatically turn on and begin charging. The LED indicators on the pagers will illuminate.
4. Allow the pagers to fully charge before first use (approximately 2-3 hours for a full charge, providing 8-12 hours of working time).




Figure 3: Detailed product diagram illustrating the charging base, pagers, and their respective buttons and indicators.

## 3.2 Pager Pairing

The pagers are pre-configured and ready for use. If you need to add more pagers or re-pair existing ones, follow these steps:

1. Ensure the pager is off the charging base.
2. Press and hold the 'F1' button on the keypad for 4 seconds until 'F1' appears on the display.
3. Enter the desired pager number (e.g., '001') on the keypad and press the 'Call' button.
4. While the keypad is displaying the number, place the pager onto the charging base. The pager will beep, vibrate, and flash, indicating successful pairing.
5. Repeat for all pagers you wish to pair.

Video: Instructions on how to pair additional pagers or change their assigned numbers. This video demonstrates the process of entering a number on the keypad and placing the pager on the charging base to complete the pairing.

Video 1: How to Pair (Add More Pagers).

## 3.3 Setting Prompt Modes (F2)

You can customize the alert modes for the pagers (beep, vibration, flash, or a combination). To set the prompt mode:

1. Press and hold the 'F2' button on the keypad for 4 seconds until 'F2' appears on the display.
2. Enter the 3-digit code corresponding to your desired prompt mode (refer to the table below).
3. Press the 'Call' button to confirm.

**Table 1: Pager Prompt Modes (F2)**

| Code | Mode | Description |
|---|---|---|
| 004 | Beep Alarm | Pagers alert by beep only. |
| 005 | Vibration Alarm | Pagers alert by vibration only. |
| 006 | LED Alarm | Pagers alert by flashing LED only. |
| 007 | Beep + Vibration | Pagers alert by beep and vibration. |
| 008 | Vibration + LED | Pagers alert by vibration and LED. |
| 009 | Beep + LED | Pagers alert by beep and LED. |
| 010 | Beep + Vibration + LED | Pagers alert by beep, vibration, and LED. |
| 011 | Slow Beeps | Pager beeps slowly when alarming. |
| 012 | Fast Beeps (Default) | Pager beeps quickly when alarming. |

Video: Demonstration of how to set the vibration mode on the pagers. This video shows the keypad input for changing the alert settings.

Video 2: How to Set the Vibration Mode.

## 3.4 Setting Prompt Time (F3)

To adjust the duration of the pager alert:

1. Press and hold the 'F3' button on the keypad for 4 seconds until 'F3' appears on the display.
2. Enter the desired time in seconds (1-999s) on the keypad.
3. Press the 'Call' button to confirm.

## 3.5 Setting Transmitter ID (F4)

If you are using multiple pager systems in close proximity, you may need to change the transmitter ID to avoid interference. Note: Changing the transmitter ID requires re-pairing all pagers with the new ID.

1. Press and hold the 'F4' button on the keypad for 4 seconds until 'F4' appears on the display.
2. Enter the desired new transmitter ID (1-999) on the keypad.
3. Press the 'Call' button to confirm.
4. After changing the transmitter ID, you must re-pair all pagers as described in Section 3.2.

## 3.6 One-Key Shutdown

To turn off all pagers simultaneously:

1. Enter '999' on the keypad.

2. Press the 'Call' button. All pagers will turn off.

# 4. Operation

## 4.1 Calling a Pager

To call a customer:

1. Ensure the pager is assigned to a customer.
2. Enter the pager's number (e.g., '001') on the keypad.
3. Press the 'Call' button. The corresponding pager will activate its set alert mode.

## 4.2 Pager Alert Modes

Pagers can alert customers using a combination of:

- **Vibration:** The pager vibrates.
- **Flashing Lights:** The pager's LED lights flash.
- **Buzzer:** The pager emits an audible beep.

These modes can be configured as described in Section 3.3.




Figure 4: Pager features including indicator light, retainer plate, and logo stickers, emphasizing multiple alert modes.

### 4.3 Range Information

The system offers a significant transmission range:

- Approximately 300 feet indoors.
- Up to 1,640 feet in open outdoor spaces.

Signal stability is maintained, and there is no interference between devices.




Figure 5: Visual representation of the pager system's long transmission capabilities.

## 5. Maintenance

### 5.1 Charging

Pagers are equipped with rechargeable lithium batteries. They automatically charge when placed on the docking station. Keep the base plugged in to ensure pagers are always ready for use.

### 5.2 Cleaning

To clean the pagers and charging base, use a soft, dry cloth. Avoid using abrasive cleaners or solvents that may damage the device surfaces.

### 5.3 Replacing Pager Stickers

The pagers feature a retainer plate that allows for easy replacement of custom logo stickers. Gently remove the retainer plate, replace the sticker, and re-secure the plate.

## 6. Troubleshooting

### 6.1 Signal Issues

- **Intermittent Signal:** Ensure the antenna on the charging base is securely attached and fully extended. Avoid placing the base near large metal objects or other electronic devices that may cause interference.
- **Reduced Range:** Obstructions like thick walls or multiple floors can reduce the effective range. Try repositioning the charging base to a more central location or an area with fewer physical barriers.

### 6.2 Pager Not Responding

- **No Alert:** Verify the pager is correctly paired with the system (refer to Section 3.2). Check the pager's battery level by placing it on the charging base.
- **Incorrect Alert Mode:** Review the prompt mode settings (Section 3.3) to ensure the desired alert type (vibration, flash, beep) is active.

### 6.3 Charging Issues

- **Pager Not Charging:** Ensure the charging base is powered on and the power adapter is securely connected. Check that the pager is correctly seated in its charging slot and that the charging contacts are clean.
- **Slow Charging:** Confirm you are using the original power adapter provided with the system.

## 7. Specifications

| Feature | Detail |
|---|---|
| Model Number | 911 |
| Brand | PANDAAR |
| Package Dimensions | 11.81 x 7.56 x 4.09 inches |
| Item Weight | 3.1 pounds |
| Batteries | 1 Lithium Polymer batteries required (included) |
| Indoor Range | Approx. 300 feet |
| Outdoor Range | Up to 1,640 feet |
| Alert Modes | Vibration, Flashing, Buzzer |

## 8. Warranty and Support

For warranty information or technical support, please refer to the product packaging or contact PANDAAR customer service directly. Keep your purchase receipt for warranty claims.