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› [AnkerWork](#) /

› [AnkerWork SR500 Conference Speaker and Microphone User Manual](#)

AnkerWork SR500

AnkerWork SR500 Conference Speaker and Microphone User Manual

Model: SR500 (A3311)

1. INTRODUCTION

The AnkerWork SR500 is a professional conference speaker and microphone designed to enhance your meeting experience with advanced audio technology. This manual provides essential information for setting up, operating, and maintaining your device.



Figure 1: AnkerWork SR500 Conference Speaker and Microphone unit.

2. PACKAGE CONTENTS

Verify that all items are present in your package:

- AnkerWork SR500 Conference Speaker and Microphone
- USB-C to USB-A Cable
- User Manual

3. SETUP AND CONNECTIVITY

3.1 Connecting to Your Device

1. Connect the provided USB-C to USB-A cable to the AnkerWork SR500.
2. Plug the USB-A end of the cable into an available USB port on your computer (Laptop, Smartphone).
3. The device is plug-and-play and should be automatically recognized by your operating system.
4. Select the AnkerWork SR500 as your audio input and output device in your preferred conference software (e.g., Zoom, Microsoft Teams).

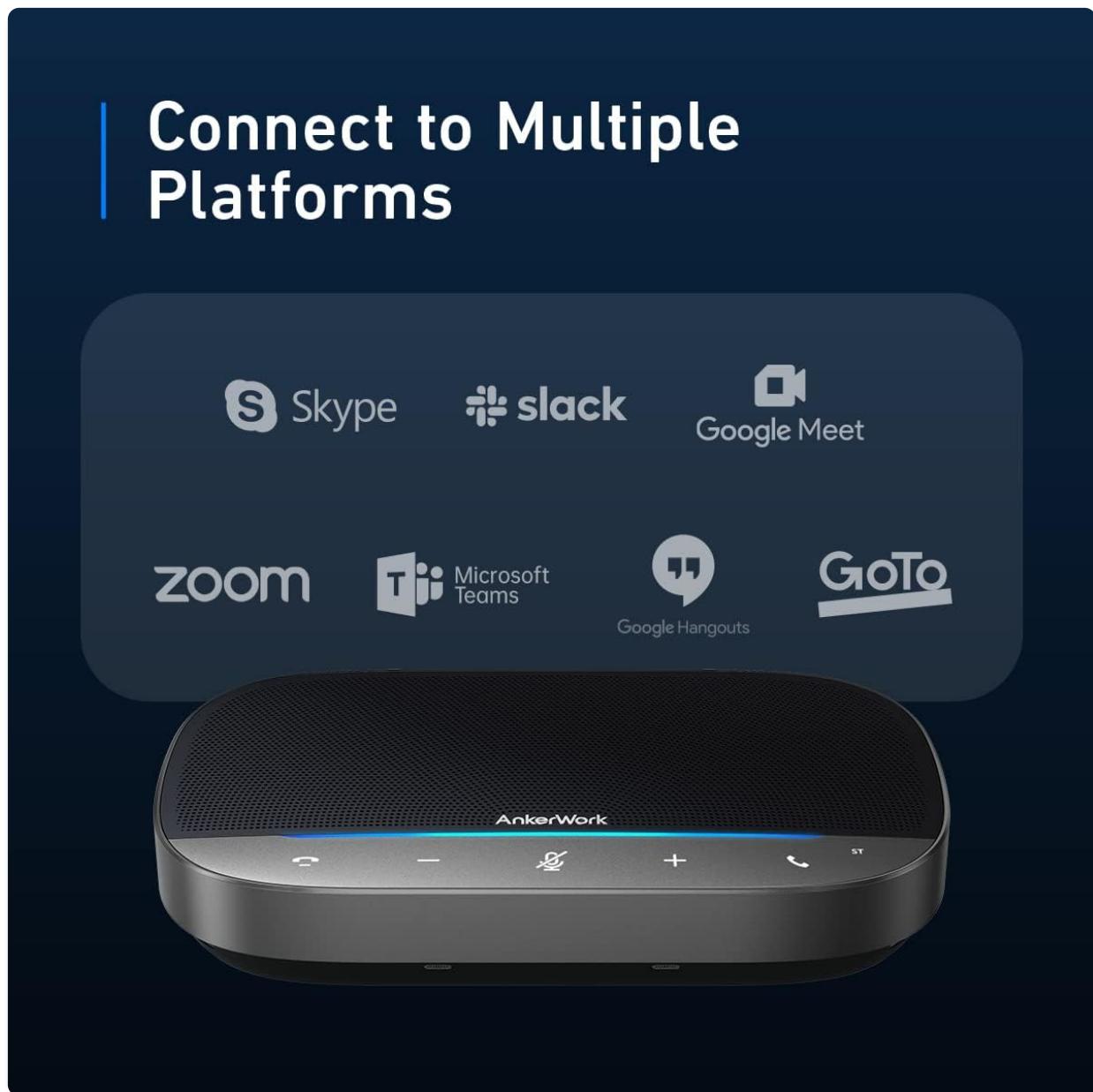


Figure 2: The SR500 is compatible with various conferencing platforms like Zoom, Microsoft Teams, Skype, and Google Meet.

3.2 Daisy Chaining Multiple Units

For larger conference rooms, up to 5 AnkerWork SR500 units can be daisy-chained together to expand audio coverage.

1. Connect the first SR500 unit to your computer via USB.
2. Use Ethernet cables (not included) to connect subsequent SR500 units to the previous one.
3. Ensure all devices are updated to the latest firmware version via the AnkerWork Software for optimal performance.

Fit for Large and Small Rooms

PoE Cable Connects
Up to 5 Speakerphones



Notes:

- The PoE cable provides power and transfers data.
- When connecting multiple speakerphones, only the first speakerphone needs to be powered by an adapter.

Figure 3: Multiple SR500 units can be linked via PoE cable to cover large meeting spaces.

4. OPERATING INSTRUCTIONS

4.1 Controls and Indicators

The AnkerWork SR500 features intuitive touch controls on its surface:

- **Power Button:** Press to turn the device on/off.
- **Volume Up/Down Buttons:** Adjust speaker volume.
- **Mute Button:** Mute or unmute the microphone.
- **Call Button:** Answer or end calls.
- **Bluetooth Button:** Initiate Bluetooth pairing (if supported by your model).

4.2 VoiceRadar 2.0 Technology

The exclusive VoiceRadar 2.0 technology uses deep learning to isolate your voice from background noise, ensuring clear communication.

| VoiceRadar 2.0

Pinpoint and amplify your voice during meetings.

zoom

Certified



Figure 4: VoiceRadar 2.0 pinpoints and amplifies your voice during meetings, filtering out background noise.

4.3 Microphone Performance

Equipped with 8 omnidirectional microphones, the SR500 can pick up voices from up to 16 feet (5 meters) away with 48 kHz quality.

| Face-to-Face Quality

Acoustically tuned 1.75" speaker provides face-to-face quality.



Figure 5: The SR500 features 8 omnidirectional microphones for high-quality voice pickup.

Make Your Voices Stand Out

8 omnidirectional mics
record at 48kHz.

48 kHz
Quality



Figure 6: The SR500 can pick up voices from up to 16 feet (5 meters) away.

5. MAINTENANCE

- Clean the device with a soft, dry cloth. Avoid using harsh chemicals or abrasive materials.
- Keep the device away from water, moisture, and extreme temperatures.
- Store the device in a cool, dry place when not in use.

6. TROUBLESHOOTING

6.1 Device Not Recognized / "Unrecognized USB Device" Error

- Ensure the USB cable is securely connected to both the SR500 and your computer.
- Try connecting the SR500 to a different USB port on your computer.
- Restart your computer and try connecting the device again.
- Check for any available driver updates for your computer's USB ports or the SR500 via the AnkerWork Software.

6.2 Mute Button Not Syncing with Microsoft Teams

- Ensure your AnkerWork SR500 firmware is up to date using the AnkerWork Software.
- Check Microsoft Teams settings to ensure the SR500 is correctly selected as the audio device and that no conflicting settings are enabled.
- Restart Microsoft Teams or your computer.

6.3 Poor Audio Quality or Low Volume

- Adjust the volume on the SR500 using the +/- buttons and also check your computer's system volume.
- Ensure the SR500 is placed centrally in the meeting space for optimal microphone pickup.
- Verify that VoiceRadar 2.0 is active for noise cancellation.
- If using multiple daisy-chained units, ensure all connections are secure and firmware is updated.

7. SPECIFICATIONS

Model Name	A3311
Mounting Type	Tabletop Mount
Speaker Type	Conference
Compatible Devices	Laptop, Smartphone
Color	Black
Product Dimensions	8.03"D x 15.4"H
Item Weight	1.26 Pounds
Maximum Range	5 Meters (16 ft)
Control Method	Voice
Connectivity Technology	USB
Speaker Maximum Output Power	10 Watts
Frequency Response	20 Hz
Audio Output Mode	Stereo
UPC	194644113605
Manufacturer	Anker

8. WARRANTY AND SUPPORT

8.1 Product Warranty

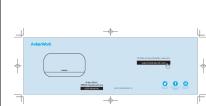
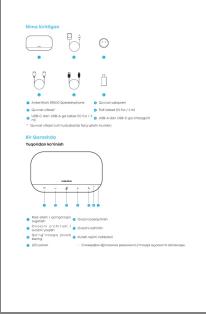
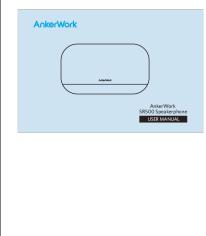
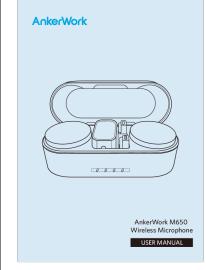
The AnkerWork SR500 comes with a limited warranty. Please refer to the product packaging or the official AnkerWork website for specific warranty terms and conditions.

8.2 Software Updates

Regularly update your device's firmware using the AnkerWork Software to ensure optimal performance and access to the latest features.

For further assistance or technical support, please visit the official AnkerWork support channels.

Related Documents - SR500

	<p>AnkerWork SR500 Speakerphone User Manual and Guide</p> <p>Comprehensive user manual for the AnkerWork SR500 speakerphone, covering setup, features, linking mode, software, specifications, and customer support.</p>
	<p>AnkerWork SR500 Speakerphone: To'liq Qo'llanma va Texnik Xususiyatlar</p> <p>AnkerWork SR500 Speakerphone uchun batafsil foydalanuvchi qo'llanmasi. Qurilmani o'rnatish, ulash, boshqarish, LED ko'satkichlari, dasturiy ta'minot va texnik xususiyatlar haqida ma'lumot oling.</p>
	<p>AnkerWork SR500 Speakerphone User Manual</p> <p>User manual for the AnkerWork SR500 Speakerphone, detailing setup, features, button controls, and software updates for enhanced meeting experiences.</p>
	<p>AnkerWork M650 Wireless Microphone User Manual</p> <p>Comprehensive user manual for the AnkerWork M650 Wireless Microphone, detailing setup, usage, features, and specifications for optimal audio recording.</p>
	<p>Anker PowerConf S360 Quick Start Guide - Conference Speakerphone</p> <p>Concise guide for the Anker PowerConf S360 conference speakerphone (Model A3307). Learn about controls, connections, software updates, specifications, and support from Ankerwork.</p>
	<p>AnkerWork PowerConf Speakerphone FAQ and Troubleshooting Guide</p> <p>Frequently asked questions and answers for AnkerWork PowerConf speakerphones, covering setup, app usage, audio settings, connectivity, and troubleshooting. Includes details on PowerConf, PowerConf S3, and PowerConf+ models.</p>