

Manuals+

[Q & A](#) | [Deep Search](#) | [Upload](#)

[manuals.plus](#) /

› [VANMASS](#) /

› [VANMASS Car Phone Holder Mount \(Model CTEZ11\) User Manual](#)

VANMASS CTEZ11

VANMASS Car Phone Holder Mount (Model CTEZ11) User Manual

Comprehensive instructions for installation, operation, and maintenance of your VANMASS car phone holder.

1. PRODUCT OVERVIEW

The VANMASS Car Phone Holder Mount (Model CTEZ11) is designed to securely hold your mobile device in your vehicle. Featuring a 2025 upgraded design with a patented steel-hook and military-grade shockproof construction, it ensures stability even on challenging roads. The holder is engineered for broad compatibility with various smartphones and cases, providing a safe and convenient viewing experience while driving.



Image 1: The VANMASS Car Phone Holder Mount securely installed on a vehicle's air vent, displaying a smartphone.

2. WHAT'S IN THE BOX

- 1 x Upgraded Steel Hook Clip
- 1 x Cradle for Universal Phones & Cases
- 1 x User Manual with Installation Video Guide
- 1 x Environmentally Friendly Box

3. SETUP AND INSTALLATION

Follow these steps to properly install your VANMASS Car Phone Holder Mount:

1. **Attach the Cradle to the Hook Clip:** Align the ball joint of the steel hook clip with the socket on the back of the phone cradle. Push firmly until it snaps into place. Secure it by tightening the screw collar.
2. **Prepare the Hook Clip:** Rotate the knob on the hook clip counter-clockwise to extend the steel hook.

- 3. Insert into Air Vent:** Carefully insert the extended steel hook into one of your car's air vent blades. Ensure the hook is securely latched behind the vent blade.
- 4. Secure the Mount:** Rotate the knob on the hook clip clockwise to retract the hook, firmly clamping it onto the vent blade. This action will secure the mount in place, preventing movement.
- 5. Adjust Viewing Angle:** Loosen the screw collar behind the cradle to adjust the angle and orientation (portrait or landscape) of the phone holder. Tighten the collar once the desired position is achieved.



Image 2: Visual guide for installing the steel hook clip into different types of car air vents, highlighting compatible horizontal and vertical vents.

For a visual guide, please refer to the official installation video:

Your browser does not support the video tag.

Video 1: Official VANMASS installation guide demonstrating the quick and easy setup of the car phone mount.

4. OPERATING INSTRUCTIONS

Using your VANMASS Car Phone Holder is straightforward:

- 1. Insert Your Phone:** Press the release button located on the back of the cradle to expand the side arms. Place your phone into the cradle, ensuring it rests on the bottom support.
- 2. Secure Your Phone:** Gently push the side arms inward until they firmly grip your phone. The double gear mechanical fixing structure will hold your device securely.
- 3. Charging Access:** The design includes an unobstructed charging port area at the bottom, allowing you to charge your phone while it is mounted.
- 4. Adjusting Phone Position:** The cradle features a 360-degree rotating ball joint, enabling you to easily switch between portrait and landscape modes or adjust the viewing angle as needed for optimal visibility and safety.



Image 3: The phone holder allows for 360-degree rotation, ensuring optimal viewing angles for navigation without obstructing the driver's view.

See the mount in action:

Your browser does not support the video tag.

Video 2: Demonstration of the patented metal clip's secure fit for both horizontal and vertical air vents.

5. COMPATIBILITY

The VANMASS Car Phone Holder is designed for broad compatibility:

- **Phone Size:** Compatible with almost all mobile phones ranging from 4 to 7 inches.
- **Case Compatibility:** Accommodates various phone cases, including thick cases, silicone, Otterbox, ring holders, and wallet cases, up to 0.6 inches in depth.
- **Vent Type:** The upgraded steel hook clip is suitable for most horizontal and vertical air vents in various car models.

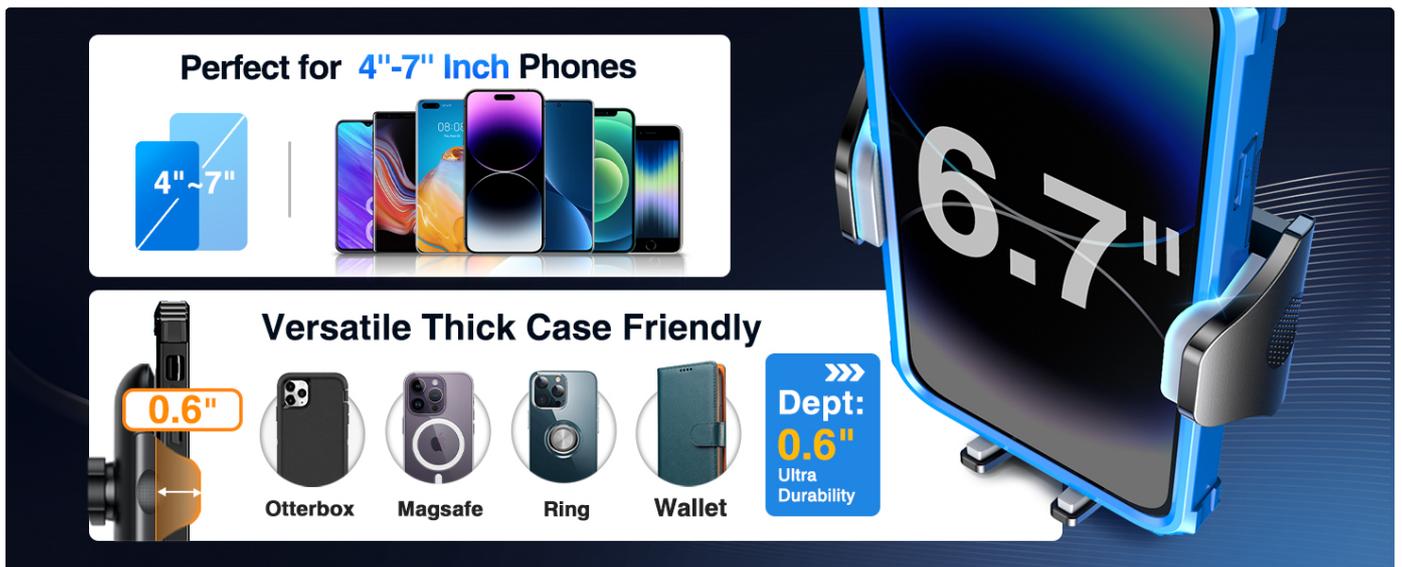


Image 4: The phone holder is compatible with a wide range of phone sizes (4-7 inches) and various thick cases, including wallet and ring cases.

6. MATERIALS AND DURABILITY

Constructed with high-quality materials for enhanced durability and performance:

- **Material:** Made from PC+ABS material with an imitation carbon fiber panel, offering anti-wear properties and effective protection for your phone's back.
- **Heat Resistance:** Endurable for extreme temperatures ranging from -40°C to 90°C.
- **Stability:** Features a double gear mechanical fixing structure and a silicone vacuum pad for increased friction and stable phone retention.



Image 5: Detailed view of the upgraded components, including aviation material "PTFE" and solid clamps for all-round protection.

7. SPECIFICATIONS

Feature	Detail
Model Number	CTEZ11
Brand	VANMASS
Mounting Type	Vent
Compatible Devices	Smartphones (4-7 inches)
Compatible Phone Models	iPhone 16, 15, 14, 13, 12, 11 Pro Max XR XS X, Samsung Galaxy S24, S23, S22, S21, S20, S10, A21, A12, Note 20, 10, 9, 8, Google Pixel, Xiaomi Redmi, Motorola, OnePlus, etc.
Special Features	Heat Resistant, Military-Grade Shockproof, Patented Steel-Hook
Color	Silver
Item Weight	0.176 ounces
Package Dimensions	4.84 x 3.43 x 3.23 inches

8. MAINTENANCE

To ensure the longevity and optimal performance of your phone holder:

- **Cleaning:** Wipe the holder with a soft, damp cloth to remove dust and debris. Avoid using harsh chemicals or abrasive cleaners.
- **Inspection:** Periodically check the steel hook clip and cradle for any signs of wear or damage. Ensure all adjustable parts are securely tightened.
- **Temperature Exposure:** While designed for extreme temperatures, prolonged exposure to direct sunlight in a parked car can still affect materials over time.

9. TROUBLESHOOTING

If you encounter any issues with your VANMASS Car Phone Holder, consider the following:

- **Mount is Loose:** Ensure the steel hook clip is fully extended into the vent and the tightening knob is securely rotated clockwise.
- **Phone is Not Secure:** Verify that the side arms are fully closed around your phone and that the phone is resting properly on the bottom support.
- **Difficulty Adjusting Angle:** Loosen the screw collar behind the cradle slightly before attempting to adjust the angle. Tighten it firmly afterward.
- **Vent Damage:** Ensure the hook is correctly inserted into a sturdy vent blade. Avoid over-tightening, which could damage delicate vent fins.

If problems persist, please contact customer support.

10. WARRANTY AND SUPPORT

VANMASS offers a **36-month hassle-free warranty** for this product. For any inquiries, technical assistance, or warranty claims, please contact VANMASS customer support through the official channels provided in your product packaging or on the VANMASS website.

For additional information and support, visit the [VANMASS Store](#).

11. SAFETY INFORMATION

Please observe the following safety guidelines when using your car phone holder:

- Ensure the mount is securely installed and does not obstruct your view of the road or interfere with airbag deployment.
- Avoid adjusting the mount or your phone while driving. Make all necessary adjustments before starting your journey.
- Do not place the mount in a position that could distract you from driving.
- Regularly check the mount's stability, especially after driving on rough terrain.

